

Item # 66 ⁽³⁾

ADDITIONAL MATERIAL
Regular Meeting
JUNE 4, 2019

SUBMITTED AT THE REQUEST OF
AVIATION DEPARTMENT



Miami, May 31, 2019

Mr. Tom Nazzaro, Aviation Business Manager
Broward County Aviation Department
2200 SW 45th Street, Suite 101
Dania Beach, FL 33312

Re: Response to Fact Finding Request on Current Eulen America Employee Status

Dear Mr. Nazzaro,

On behalf of American Sales and Management Organization LLC /dba/ Eulen America (“Eulen”), we are writing this letter in response to your *Notice of Non-Compliance with Worker Retention* from May 22, 2019 (“Notice”), concerning paragraph C of Exhibit D of the Airline Service Provider Agreement between Broward County (the “County”) and Eulen, as well as Section 26.41 of the County’s Administrative Code.

We have reviewed the items requested in the Notice and initiated a thorough internal investigation in order to fully brief you on the same.

Prior to and in order to add some context to the information requested in the Notice, we wanted to briefly summarize the events leading up to the Notice. As you may already know, the transition was postponed and delayed. Further, the lack of ideal communication with the incumbent subcontractor, in the end resulted in the process being a far cry from an optimal transition, for which we apologize.

- | | |
|-------------------|--|
| January 7, 2019 | Eulen receives the contract award letter from Delta Airlines (“ <u>Contract</u> ”) – Commencement Date expected for March 7, 2019. |
| February 13, 2019 | Eulen posts openings at Fort Lauderdale Airport (“ <u>FLL</u> ”). ¹ |
| February 18, 2019 | Our client postpones the Commencement Date two times to mid-May 2019. |
| February 26, 2019 | Bags, Inc. provides a 73-person roster to Eulen. |
| March 17, 2019 | Delta notifies Bags, Inc. of its contract termination. |

1. Eulen hosted a job fair on February 19, 2019 in FLL. See Job Fair posting attached as Annex C, hereto. Walk-ins were also welcomed.



March 21, 2019	Eulen removes its General Manager in FLL.
April 1, 2019	Eulen appoints a new General Manager for FLL.
April 3, 2019	Delta executes the Contract.
April-May, 2019	Eulen begins hiring process / job offers were made.
May 18, 2019	Eulen begins Delta service.
May 21, 2019	County sends Notice (letter of non-compliance) to Eulen.

As of today, from the seventy-three (73) Bags, Inc. employees who serviced the relevant Delta Contract, seventy (71) have been hired and/or extended offers of employment by Eulen.² In the interest of maximizing employment as quickly as possible, we have offered the former Bags, Inc. employees first available positions, irrespective of their position under the prior subcontractor, in accordance with Section 26.41 of the County's Administrative Code. See Bags, Inc. Roster ("Bags Roster") and SEIU List, attached hereto as composite Annex A, and *see also* Employee Status Matrix attached hereto as Annex B, showing all employees listed in Annex A that were (i) hired, (ii) given extended offers of employment when said offer was made, and (iii) those employees that have not received any offers and the reasons why. Notwithstanding, from those seventy (71) Bags, Inc. employees, one (1) has been placed on hold due to some issues with her legal immigration status, which if cleared will be welcomed on board.

From the Bags Roster, only two (2) employees have been deemed non-eligible for rehire by Eulen as they had been previously terminated by the company.

As expressed during our meetings and communications before, we sincerely apologize for our mishap. We understand the need for the County's regulations and policies and recommit our adherence to the same. In an effort to fully cooperate and in a show of good-will, we have prepared the responses below to all of your inquiries:

2. From the sixty-six (66) referenced employees, forty-two (42) are currently working with Eulen while twenty-eight (29) have been offered positions with Eulen under the Contract.



1. Please supply the total number of Eulen employees working on the Delta Air Lines contract, including the previous Bags, Inc., and WestJet assigned employees and what job functions each have been assigned in Terminal 2 in respect with the new contract. Include names, identify who were former Bags, Inc. employees and formerly assigned on WestJet.

As of today, there are forty-nine (49) employees currently working the Contract. From those, forty-two (42) are former Bags, Inc. Please note that an additional twenty-nine (29) Bags, Inc. employees have received offers of employment. Also, four (4) West-Jet assigned employees, two (2) external employees, and one (1) Eulen internal-promotion employee are working the Contract. We have prepared the following chart by way of summary:

Contract – Employees Currently Working	
From	Number of Employees
Bags Inc.	42
West Jet	4
External	2
Eulen	1
Total	49

The list below illustrates the employees currently working the Contract, together with their function and where they were hired from:

Employees Hired by EULEN			Function	Hired from
1	James	Bryant	BAG PORTER	Bags Inc.
2	Kriss	Walters	BAG PORTER	Bags Inc.
3	Jean	Bellot	BAG PORTER	Bags Inc.
4	Samuel	Michael	BAG PORTER	Bags Inc.
5	Kalvin	Dunmore	SKYCAP	Bags Inc.
6	Anthony	Freeman	SKYCAP	Bags Inc.
7	Charles	Hampton	SKYCAP	Bags Inc.
8	Aston	Mccain	SKYCAP	Bags Inc.
9	Ronald	McConeghy	SKYCAP	Bags Inc.
10	Stephen	McReal	SKYCAP	Bags Inc.
11	Barrington	Steele	SKYCAP	Bags Inc.
12	Ricky	Williams	SKYCAP	Bags Inc.
13	Rod	Vassor	CAB SER AGNT	Bags Inc.
14	Francisco Gerardo	Cabos Mesa	WCHR AGNT	Bags Inc.
15	John A.	Collana	WCHR AGNT	Bags Inc.



Employees Hired by EULEN			Function	Hired from
16	Yodici	Contreras	WCHR AGNT	Bags Inc.
17	Jean Claude	Dorelus	WCHR AGNT	Bags Inc.
18	Justo Javier	Fernandez Huescas	WCHR AGNT	Bags Inc.
19	Fernando	Gordillo	WCHR AGNT	Bags Inc.
20	Rashad	Grant	WCHR AGNT	Bags Inc.
21	Maryse	Joassaint	WCHR AGNT	Bags Inc.
22	Ender	La Viera	WCHR AGNT	Bags Inc.
23	Jose	Lara Porras	WCHR AGNT	Bags Inc.
24	Nelson	Lopez	WCHR AGNT	Bags Inc.
25	Marcos	Luna	WCHR AGNT	Bags Inc.
26	Oliver Joe	Pierre	WCHR AGNT	Bags Inc.
27	Jean	Reynald	WCHR AGNT	Bags Inc.
28	Christian Andres	Salcedo Pacheco	WCHR AGNT	Bags Inc.
29	Jose	Santos Cruz	WCHR AGNT	Bags Inc.
30	Renald	Seraphin	WCHR AGNT	Bags Inc.
31	Ernst	Virigil	WCHR AGNT	Bags Inc.
32	Bruce	Winder	WCHR AGNT	Bags Inc.
33	Rogelio E	Aguilera Cabrera	WCHR AGNT	Bags Inc.
34	Carlos Antonio	Larrea	WCHR AGNT	Bags Inc.
35	Lucia	Nolazco	WCHR AGNT	Bags Inc.
36	Cyprien Gayman	Julien	WCHR AGNT	Bags Inc.
37	Amanda	Rodriguez	WCHR AGNT	Bags Inc.
38	Maria Victoria	Caraballo Agostini	WCHR SUP	Bags Inc.
39	Christofer Eduardo	Valdez	WCHR AGNT	Bags Inc.
40	Yasmani	Avila Lopez	WCHR AGNT	Bags Inc.
41	Arnold	Freeman	WCHR AGNT	Bags Inc.
42	Gerardo	Aguilar Medina	WCHR AGNT	Bags Inc.
43	Nicole	Ospina	WCHR SUP	Eulen
44	Carlos	Leal	WCHR AGNT	External
45	Edwin	Chacin	WCHR AGNT	External
46	Saggara	Foster	WCHR AGNT	WESTJET
47	Jesaberth	Morancy	WCHR AGNT	WESTJET
48	Diana	Brodure	WCHR SUP	WESTJET
49	Sheryl	Morgan	WCHR SUP	WESTJET



2. A copy of the contract with Delta Air lines, which became effective Saturday, May 18, 2019 including the scope of the contract.

Please note that the Contract is a Master Services Agreement covering multiple airports and not just FLL. A specific Annex was executed in order for Eulen to operate as a subcontractor of Delta Airlines in FLL. In the Annex, there is a requirement to provide the specified services, but there is no requirement to provide for a specific headcount. The Annex is a wheelchair services agreement that does not specify how many employees are needed to provide said services. The provider leaves it up to the subcontractor, in this case Eulen, to determine how many employees it needs to achieve the targets, based on volume of services, specified in the Annex. This is common and typical in the industry as the need for employees fluctuates depending on the season.³

Eulen wants to be as forthcoming as possible, but making this private agreement public record may put Eulen at a great disadvantage with respect to its competitors. As such, we would appreciate it if you could let us know what information is needed so that we may provide you what you seek.

3. For the Bags, Inc. employees not currently working for Eulen, identify the number of those Bags, Inc. employees that were not offered a position and those that were offered a position with Eulen. Please provide names and dates positions were offered.

As of today, Eulen has contacted and extended offers to all the available former Bags, Inc. employees, a total of twenty-nine (29) in addition to the forty-two (42) currently working the Contract with Eulen. Only two (2) of the former Bags, Inc. employees were not contacted, as Eulen deemed them non-eligible for rehire.

No.	Name	Position Offered	Date of Offer
1	Wheelock, Ryan	Cabin Service Agent	5/21/2019
2	Agueros, Lazaro	Cabin Service Agent	5/22/2019
3	Castro, Jorge	Cabin Service Agent	5/22/2019
4	Cuenca Sanchez, Pierre	Cabin Service Agent	5/22/2019
5	Gilet, Sophia	Cabin Service Agent	5/22/2019
6	Gonzalez, Nahuel	Cabin Service Agent	5/22/2019
7	Gutierrez, Antoan	Cabin Service Agent	5/22/2019
8	Hilaire, Evens	Cabin Service Agent	5/22/2019
9	Jean, David	Cabin Service Agent	5/22/2019

³ Note that commonly, the industry considers high seasons June 15 through August 15 and Thanksgiving through January 15.



No.	Name	Position Offered	Date of Offer
10	Lubin, Seneque	Cabin Service Agent	5/22/2019
11	Lucce, Sassufie	Cabin Service Agent	5/22/2019
12	Marquez, Yainy	Cabin Service Agent	5/22/2019
13	Maxean, Eriles	Cabin Service Agent	5/22/2019
14	Moise, Nadeige	Cabin Service Agent	5/21/2019
15	Navarrete, Manuel	Cabin Service Agent	5/21/2019
16	Pierre-Louise, Jean	Cabin Service Agent	5/22/2019
17	Saint Louis, Wilfred	Cabin Service Agent	5/22/2019
18	Vedrine, Assade	Cabin Service Agent	5/21/2019
19	Joseph, Caryl	Cabin Service Agent	5/25/2019
20	Leon, Maria	Cabin Service Agent	5/25/2019
21	Millan, Andres	Cabin Service Agent	5/25/2019
22	Guido, Mora	Cabin Service Agent	5/25/2019
23	Smith, Robert	WCHR AGENT	4/15/2019
24	Saintville, Fara	Cabin Service Agent	5/21/2019
25	Perez, Walter	Cabin Service Agent	5/29/2019
26	Grant, Eric	Cabin Service Agent	5/28/2019
27	Lorent, Wicky	Cabin Service Agent	5/28/2019
28	Melendez, Pamela	Cabin Service Agent	5/28/2019
29	Madera, Marllys	Cabin Service Agent	5/25/2019

4. For the individuals that were not offered jobs with Eulen from Bags, Inc., please indicate the reasons why they were not offered positions under the terms and conditions of the new contract with Delta Airlines.

We have prepared the table below identifying the reason why two (2) Bags, Inc. employees were not offered positions with Eulen under the Contract:

No.	Name	Reason	Notes
1	Allen, Squire	Not eligible for rehire	Previously dismissed.
2	Thermidor, Mirlene	Not eligible for rehire	Previously dismissed.

5. The number, names and job assignment of WestJet / Eulen employees that were not offered a position or did not accept a position for the new Delta Air Lines contract.

Eulen had fifteen (15) positions under its job assignment with WestJet. We have prepared the table below to illustrate the relocation of the employees working those positions:



WestJet Assignment and Employee Relocation	
Other Accounts within Eulen	9
Delta Contract	4
Resigned	1
Terminated	1
Total	15

Additionally, we have prepared the table below identifying the names and job assignments of WestJet/Eulen employees that are not working the Delta Contract.

West-Jet Employees Working Other Accounts with Eulen			
No.	Name	Position	Notes
1	Sabine Angrand	Account Manager	Not Offered./ Working other accounts.
2	Serfaty, Ingrid	Passenger Service Rep	Not Offered./ Working other accounts.
3	Larrieux, Reginald	Ramp Agent	Not Offered./ Working other accounts.
4	Pierre, Alain	Ramp Agent	Not Offered./ Working other accounts.
5	Omar, Ralph	Ramp Agent	Not Offered./ Working other accounts.
6	Robinson, David	Ramp Agent	Not Offered./ Working other accounts.
7	Villain, Jean	Ramp Agent	Not Offered./ Working other accounts.
8	Metellus, Widner	Ramp Agent	Not Offered./ Working other accounts.
9	Tinor, Roland	Ramp Agent	Not Offered./ Working other accounts.

West-Jet Employees No Longer Working with Eulen			
No.	Name	Position	Notes
1	Anzola Caceres, Sofia	Passenger Service Rep	Resigned.
2	Tianna Patterson	Passenger Service Agent	Terminated.



6. The number, names and job assignment of WestJet / Eulen employees that transitioned to the new Delta Air Lines contract.

We have prepared the table below identifying the names and job assignment of WestJet/Eulen employees that transitioned to the Contract.

No.	WestJet Employee	Former Position	Current Posiiton
1	Foster, Saggara	Passenger Service Rep.	WCHR AGENT
2	Brodure, Diana	Passenger Service Rep.	WCHR AGENT
3	Morgan, Sheryl	Passenger Service Rep.	WCHR AGENT
4	Morancy, Jesaberth	Passenger Service Rep.	WCHR AGENT

While we cannot alter the unfortunate events that have transpired, Eulen has taken and will continue to take active steps to ensure that its employees work in a safe and healthy environment and will continue to strive to offer high-quality services to its clients, while serving the County in FLL. We have been operating in FLL since 2006, currently employ more than two-hundred (200+) people at FLL, and have almost fifty (50) new positions open for new hires. Currently, Eulen is providing below and above the wing services in FLL to airlines such as Delta, Spirit, Bahamas Air, Swoop, Air Canada.

Eulen actively contributes in Broward County's community and wishes to continue to contribute to its local growth. We value our business relationship with Broward County and firmly believe that our teamwork will continue to produce solid jobs that will benefit FLL, the airlines, our employees and ultimately, the customers.

We remain at your disposition should you wish to discuss the contents of this letter further. Please do not hesitate to contact us, at your convenience.

Kind Regards,

Xavier Rabell, CEO

Union Bags-Eulen Worker Retention List 5.30.2019 (1)

NO	Full Name	Description	Detailed Recruitment Analysis				Remarks
			Date of Hire	Offer Extended	Position	On SEIU List	
1	Aguilar Medina Gerardo	Hired	27/05/2019		Cabin Service Agent		Offer sent 5/22. Called 5/22 @ 11:14AM no response. Unable to leave message. VM not set up. E-mail sent 5/23 reg offer letter. Carlos spoke to him 5/24 (3:18PM). He mentined that he is not interested on the offer.
2	Aguilera Rogelio	Hired	17/05/2019		Wheelchair Agent	Yes	
3	Amaya, Erick	Hired	17/05/2019		Wheelchair Agent	Yes	Resigned
4	Avila Lopez, Yasmany	Hired	17/05/2019		Wheelchair Agent	Yes	
5	Bellot, Jean	Hired	17/05/2019		Bag Agent	Yes	
6	Bryant, James	Hired	17/05/2019		Skycap	Yes	
7	Cabos Mesa, Francisco	Hired	17/05/2019		Wheelchair Agent	Yes	
8	Caraballo Victoria	Hired	17/05/2019		Supervisor	Yes	
9	Collana, John	Hired	17/05/2019		Wheelchair Agent	Yes	
10	Cruz, Jose	Hired	17/05/2019		Wheelchair Agent	Yes	
11	Cuella Jahir	Hired	17/05/2019		Wheelchair Agent	Yes	Resigned
12	Dorelus, Jean Claude	Hired	17/05/2019		Wheelchair Agent	Yes	
13	Dunmore, Kalvin	Hired	17/05/2019		Skycap	Yes	
14	Fernandez, Justo	Hired	17/05/2019		Wheelchair Agent	Yes	
15	Freeman, Anthony	Hired	17/05/2019		Skycap		
16	Freeman, Arnold	Hired	17/05/2019		Wheelchair Agent	Yes	
17	Gordillo, Fernando	Hired	17/05/2019		Wheelchair Agent	Yes	
18	Grant, Rashad	Hired	17/05/2019		Wheelchair Agent	Yes	
19	Hampton, Charles	Hired	17/05/2019		Skycap		
20	Jean, Reynald	Hired	17/05/2019		Wheelchair Agent	Yes	
21	Joassaint, Maryse	Hired	17/05/2019		Wheelchair Agent	Yes	
22	Julien, Cyprien G	Hired	17/05/2019		Wheelchair Agent	Yes	
23	La Viera Medina, Ender	Hired	17/05/2019		Skycap	Yes	
24	Lara Jose	Hired	17/05/2019		Wheelchair Agent	Yes	
25	Larrea Carlos	Hired	17/05/2019		Wheelchair Agent	Yes	
26	Lopez, Nelson	Hired	17/05/2019		Wheelchair Agent	Yes	
27	Luna, Marcos	Hired	17/05/2019		Wheelchair Agent	Yes	

Union Bags-Eulen Worker Retention List 5.30.2019 (1)

28	Mcconeghy, Ronald	Hired	17/05/2019	Skycap	Yes	
29	Mckain, Aston	Hired	17/05/2019	Skycap		
30	Mcreal, Stephen	Hired	17/05/2019	Skycap		
31	Michel, Samuel	Hired	17/05/2019	Skycap	Yes	
32	Nolazo Lucia	Hired	17/05/2019	Wheelchair Agent		
33	Padua Contreras, Yodici	Hired	17/05/2019	Wheelchair Agent	Yes	
34	Pierre, Oliver	Hired	17/05/2019	Wheelchair Agent	Yes	
35	Rodriguez Amanda	Hired	27/05/2019			Offer sent 5/22/2019. Spoke with Ms. Rodriguez on 5/22 (12:15PM) and let her know she will be receiving offer via workday account. Ms. Rodriguez stated she spoke with Eulen and submitted her documentation but her work permit was ready to expire. This has been taken care of and she is ready to start. Offer accepted 5/24 will begin ASAP.
36	Salcedo, Cristian	Hired	17/05/2019	Wheelchair Agent	Yes	
37	Seraphin, Renald	Hired	17/05/2019	Wheelchair Agent	Yes	
38	Steele, Barrington	Hired	17/05/2019	Skycap		
39	Valdez, Cristhopher	Hired	17/05/2019	Wheelchair Agent	Yes	
40	Vassor, Rod	Hired	27/05/2019	Cabin Service Agent	Yes	Offer sent 5/22. Spoke with Mr. Vassor on 5/22 (12:20PM) and let him know he will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (4:07PM) accepted offer but can not find how to accept on his computer. He plans to come in on Monday after 9am (he knows where to go).
41	Waiters, Kriss	Hired	17/05/2019	Skycap	Yes	
42	Williams, Ricky	Hired	17/05/2019	Skycap	Yes	
43	Winders, Bruce	Hired	17/05/2019	Skycap	Yes	
44	Agueros, Lazaro	Offer Extended	22/05/2019		Yes	Offer Sent 5/22. Called 5/22 @ 12:00pm no response. Left VM. Offer sent 5/22. Called 5/24 (3:18PM) no response. Left VM.
45	Castro Jorge	Offer Extended	22/05/2019			Offer sent 5/22. Spoke with Mr. Castro on 5/22 (11:15 AM) and let him know he will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (4:34PM) Left VM
46	Cuenca Sanchez, Pier	Offer Extended	22/05/2019		Yes	Offer sent 5/22. Applied Bag Handler. Called 5/22 (11:27AM) no response. Left VM. E-mail sent 5/23 reg offer letter. Called 5/24 (3:24PM) He declined offer verbally
47	Gilet, Sophia	Offer Extended	22/05/2019		Yes	Offered job. Conflict with schedule's given to employee due to ee second job. 5/21 Carlos explained this is the schedule we are offering you. She will call him back after speaking to her other job.
48	Gonzalez Nahuel	Offer Extended	22/05/2019		Yes	Offer verbally extended 5/22. Contacted employee to offer position and request he applies in workday to send him offer letter in writing but he denied and said he would think about it.

Union Bags-Eulen Worker Retention List 5.30.2019 (1)

49	Gutierrez, Antoan	Offer Extended	22/05/2019	Yes	Offer sent 5/22/2019. Spoke with Mr. Gutierrez on 5/21 (3:55PM) and let him know he will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (3:45PM) He declined verbally said that he called the airport and spoke to a woman (no name) and told her not interested in Cabin.
50	Hilaire, Evens	Offer Extended	22/05/2019	Yes	Offer sent 5/22. Eulen Badge ready. Unable to reach employee. Called 5/22 (11:31AM) no response. Left VM. E-mail sent 5/23 reg offer letter. Declined via e-mail.
51	Jean, David	Offer Extended	22/05/2019	Yes	Offer sent 5/21/2019. Left voicemail for Mr. Jean at 3:59PM (5/21). E-mail sent 5/23 reg offer letter. Called 5/24 (3:45PM) and he said that he was going to get back to us.
52	Joseph, Caryl	Offer Extended	25/05/2019		Offer sent 5/25
53	Leon Maria	Offer Extended	25/05/2019		Offer sent 5/25. Call Maria Leon Hernandez 786-468-0047
54	Lubin, Seneque	Offer Extended	22/05/2019	Yes	Offer sent 5/22/2019. Spoke with Mr. Lubin on 5/22 (11:44 AM) and let him know he will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (4:00PM) declined verbally.
55	Lucce, Sassufie	Offer Extended	22/05/2019	Yes	Offer letter 5/22/2019. Spoke with Ms. Saccife on 5/22 (12:27PM) and let her know she will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (4:37PM) declined verbally wants wheelchair only.
56	Marquez Yainy	Offer Extended	22/05/2019		Offer sent 5/22. Eulen Badge ready. Unable to reach employee. Spoke to Ms. Marquez on 5/22 (11:47AM) and let her know she will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (3:58PM) Left VM.
57	Maxean, Eriles	Offer Extended	22/05/2019		Offer sent 5/22. Called 5/22 (11:57AM) no response. Left VM. E-mail sent 5/23 reg offer letter. Called 5/24 (3:50PM) call dropped. Called back left VM.
58	Millan, Andres	Offer Extended	25/05/2019		Offer sent 5/25
59	Moise, Nadeige	Offer Extended	21/05/2019	Yes	Offer sent 5/21. Contact made. Family emergency with her child, will call back. E-mail sent 5/23 reg offer letter. Called 5/24 (4:40PM) Declined verbally wants wheelchair.
60	Mora Guido	Offer Extended	25/05/2019		Offer sent 5/25

Union Bags-Eulen Worker Retention List 5.30.2019 (1)

61	Navarrete, Manuel	Offer Extended	21/05/2019	Yes	Offer sent 5/21/2019. Spoke with Mr. Navarrete on 5/21 (4:07PM) and let him know he will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (4:39PM) Declined verbally wants wheelchair.
62	Pierre-Louise, Jean	Offer Extended	22/05/2019	Yes	Offer sent 5/22. Offered a position on 5/1 and refused verbally. EE stated 'he would not downgrade from pushing wheelchairs to cleaning bathrooms and would only accept a position in the wheelchair departement. This was witnessed by 3 Bags employees. Incident reported by Carlos Placeres on 5/1/2019 @ 5:45PM . Called 5/22 (12:08PM) no response. Left VM. E-mail sent 5/23 reg offer letter. Called 5/24 (4:32PM) Declined verbally.
63	Saint Louis, Wilfred	Offer Extended	22/05/2019	Yes	Hired. Badged. NC/NS. Carlos called 5/24 (9:19PM) to confirm if he will start or not as he has been a no call no show. Wilfred stated he will get back to us on Sunday because he's out of town on vacation in Orlando.
64	Smith, Robert	Offer Extended			Offered position but has no legal documentation. Unable to process ID Badge.
65	Vedrine, Assade	Offer Extended	21/05/2019	Yes	Offer sent 5/21/2019. Spoke with Mr. Vedrine on 5/21 (4:05PM) and let him know he will be receiving offer letter via workday account. E-mail sent 5/23 reg offer letter. Called 5/24 (3:49PM) declined verbally said he would only do wheelchair
66	Wheelock, Ryan	Offer Extended	21/05/2019	Yes	Offer sent 5/21. Spoke with Mr. Wheelock on 5/21 (3:53PM) and let him know he will be receiving offer letter via workday account.
67	Grant, Eric	Offer Extended	5/28/2019		No Contact Information. On master list. Not on Union list or Delta list. Multiple efforts to try to obtain this information. Please see attached email. Emails to Bags and Airport authority have not been successful. Bags confirmed he is employed by them but did not provide contact information. 954-479-8145 obtained phone number through coworker. Carlos called 5/28 12:23PM no response. Left VM.
68	Lorent, Wicky	Offer Extended	5/28/2019	Yes	Called 5/23 No response. Never applied. Email sent at 7:04PM to Asilva and Kbelisario in efforts to obtain contact information. Telephone number info obtained through union. Unable to send offer letter. We have been informed he moved to Tampa based on union list. Called 5/28 11:27AM with verbal offer. Wicky stated he moved to Tampa and will not be able to work in FLL. 305-988-5201

Union Bags-Eulen Worker Retention List 5.30.2019 (1)

69	Madera, Marlys	Offer Extended	5/25/2019		Contact Info Pending. Multiple emails sent to Bags and BCAD have not been successful. 5/28 obtained information from Greg D-Amron (Regional Bags Director) that she is currently employed by Bags. No contact information provided. Obtained phone number through a currently employee. Called 5/28 11:15AM to make offer verbally. She stated she is interested and will be applying online to receive the offer letter. Offer extended verbally. 954-696-1357
70	Melendez, Pamela	Offer Extended	5/28/2019	Yes	No contact information, never applied to the position. Email sent at 7:04PM to Asilva and Kbelisario in efforts to obtain contact. Obtained Pamela contact through current employee. Called 5/28 @10:51AM no response. Left VM information. 954-479-8593
71	Perez Walter	Offer Extended	5/29/2019		Contact Info Pending. 5/28 Greg D-Amron confirmed via email that Walter resigned from Bags prior to account change over. 5/29 - Obtained phone number via a co-worker. Contacted Mr. Perez and offered a job. Mr. Perez rejected the offer as he has another job outside of the airport.
72	Allen, Squire	Not eligible for rehire			Not eligible for rehire.
73	Thermidor, Mirlene	Not eligible for rehire		Yes	Not eligible for rehire.

NO	Full Name	Description	Detailed Recruitment Analysis				Remarks
			Date of Hire	Offer Extended	Position	On SEIU List	
74	Ramos, Hilmar					Yes	Not on Master list. Not on Delta list. Only on Union List
75	Saintvil, Fara	Offer Extended	21/05/2019			Yes	Not on Master list. Yes on Delta list and union list. Offer sent 5/22. Not on Master list but yes on Delta listing and Union list. Applied Wheelchair. Called 5/22 (12:23PM) no response. Left VM.
76	Virigil, Ernst	Hired	17/05/2019		Wheelchair Agent		Not on Master list. Not on Delta list or Union List