

Transportation Disadvantaged Trip & Equipment Grant Application Form

Legal Name	Broward County Florida				
Federal Employer Identification Number	59-6000531-037				
Registered Address	1 N. University Drive				
City and State	Plantation, FL	Zip Code	33324		
Contact Person for this Grant	Paul Strobis	Phone Number Format 111-111-1111	954-357-8321		
E-Mail Address [Required]	pstrobis@broward.org				
Project Location [County(ies)]	Broward	Proposed Project Start Date	7/1/2019		
	Budget Allocation				
	Grant Amount -	- State Allocation [90%]	\$4,638,009.00		
	Grant Amou	ınt – Local Match [10%]	\$515,334.00		
		Amount – Proviso [90%]	0		
		: – Proviso Match [10%]	0		
		oluntary Dollar Amount	\$788.00		
		luntary Dollars [In Kind]	\$88.00		
		Total Project Amount	\$5,154,219.00		
			¥2,=2 :,==3:33		
	Capital Equipment Request				
		of Capital Equipment	\$ Amount		
	Dogoriphon	or oupliar Equipment	ψ7imoditi		
		Total Project Amount	\$ 0.00		
		Total i Toject Amount	\$ 0.00		
Local Coordinating Board Rev	iew IS Required if Requesting Capital E	quipment			
If the purchase of capital equi the Local Coordinating E	pment is included in this Application Fo Board.	orm, the applicatio	n has been reviewed by		
Signature of Local Coordinating	g Board Chairperson Da	ate			
	esentative, hereby certify that the info ccordance with the 2019-20 Program I				
Signature of Grant Recipient Re	enresentative D.	ate			



Transportation Disadvantaged Trip & Equipment Grant Service Rates Form

Applicant	Broward County Florida
Project Location [County(ies)]	Broward
Service Rate Effective Date	July 1, 2019

Grant Agreement Service Rates						
Type of Service Transportation Mode	Unit of Measure (Trip or Passenger Mile)	Cost Per Unit				
* Ambulatory	Trip	18.80				
* Wheel Chair	Trip	32.22				
* Stretcher						
Bus Pass – Daily	Pass					
Bus Pass – Weekly	Pass					
Bus Pass – Monthly	Pass					
Reduced Fare Bus Pass - Monthly	Pass	40.00				
Regular Fare Bus Pass- Monthly	Pass	70.00				

^{*} Ambulatory, Wheel Chair and Stretcher must all use the <u>same Unit of Measure</u> either Trip or Passenger Mile; Cannot mix, all must be the same regardless of Transportation Mode.



TRANSPORTATION DISADVANTAGED TRIP & EQUIPMENT GRANT STANDARD ASSURANCES

The Grantee hereby assures and certifies that:

- 1. The Grantee has the requisite fiscal, managerial, and legal capacity to carry out the Transportation Disadvantaged Program and to receive and disburse State funds.
- 2. The Grantee is aware that the Trip & Equipment Grant is a reimbursement grant. Reimbursement of funds will be approved for payment upon receipt of a properly completed invoice with supporting documentation.
- 3. Trip & Equipment Grant funds will not be used to supplant or replace existing federal, state, or local government funds.
- 4. The Grantee understands that an approved written eligibility application and eligibility support documentation is required and is to be maintained for each rider who receives a non-sponsored trip or bus pass and such documentation shall be made available upon request by CTD staff or its designee.
- 5. The Grantee is aware that if capital equipment is purchased with these grant funds, equipment must be received by the recipient no later than June 30, 2020.
- 6. The Grantee recipient is aware that the approved project must be complete by June 30, 2020, which means services must be provided by that date or reimbursement will not be approved.
- 7. Capital equipment purchased through this grant shall comply with the recipient's competitive procurement requirements or Chapter 287 or Chapter 427, Florida Statutes.

This certification is valid for the agreement period for which the grant application is filed.

Signature:	Date:
Name: <u>Bertha Henry</u>	
Title: County Administrator	
Agency: Broward County Florida	
Service Area: Broward County, FL	

Preliminary Inform	nation W	orks	heet Version 1.4
Trommary mion	nation W	<u> </u>	Version 1.4
CTC Name:	Broward Co	ounty	
County (Service Area):	Broward Co	ounty	
Contact Person:	Paul Strobis	3	
Phone #	954-357-83	21	
Check Applicable	Character	istic:	
ORGANIZATIONAL TYF	PE:	NETW	ORK TYPE:
Governmenta	l	0	Fully Brokered
O Private Non-P	rofit	•	Partially Brokered
O Private For Pr	ofit		Sole Source
Once completed, proce		orkshe	eet entitled

Comprehensive Budget Complete applicable GREEN cells in			Version 1.4			Broward County Broward County
1	Prior Year's ACTUALS from Oct 1st of 2017 to Sept 30th of 2018 2	Current Year's APPROVED Budget, as amended from Oct 1st of 2018 to Sept 30th of 2019 3	Upcoming Year's PROPOSED Budget from Oct 1st of 2019 to Sept 30th of 2020 4	% Change from Prior Year to Current Year 5	Proposed % Change from Current Year to Upcoming Year 6	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
REVENUES (CTC/Operators ONLY	/ Do NOT includ	le coordination o	contractors!)			
Local Non-Govt						
Farebox Medicaid Co-Pay Received Donations/ Contributions In-Kind, Contributed Services Other						
Bus Pass Program Revenue Local Government						
District School Board Compl. ADA Services County Cash County In-Kind, Contributed Services City Cash City In-kind, Contributed Services Other Cash Other In-Kind, Contributed Services	\$ 20,602,932 \$ 432,228	\$ 22,003,254 \$ 492,288	\$ 24,443,464 \$ 515,334	6.8% 13.9%	11.1% 4.7%	
Bus Pass Program Revenue CTD						
Non-Spons. Trip Program Non-Spons. Capital Equipment Rural Capital Equipment Other TD (specify in explanation) Bus Pass Program Revenue	\$ 3,890,998	\$ 4,430,595 \$ 59,893	\$ 4,638,797	13.9%	-100.0%	Other TD funds was 1 year Planning Grant
USDOT & FDOT 49 USC 5307						
49 USC 5310 49 USC 5311 (Operating) 49 USC 5311 (Capital) Block Grant Service Development Commuter Assistance Other DOT (specify in explanation) Bus Pass Program Revenue						
AHCA Medicaid						
Other AHCA (specify in explanation) Bus Pass Program Revenue DCF						
Alcoh, Drug & Mental Health Family Safety & Preservation Comm. Care Dis./Aging & Adult Serv. Other DCF (specify in explanation)						
Bus Pass Program Revenue DOH						
Children Medical Services County Public Health Other DOH (specify in explanation) Bus Pass Program Revenue						
DOE (state) Carl Perkins Div of Blind Services Vocational Rehabilitation Day Care Programs						
Other DOE (specify in explanation) Bus Pass Program Revenue						
WAGES/Workforce Board						
Other AWI (specify in explanation) Bus Pass Program Revenue DOEA						
Older Americans Act Community Care for Elderly Other DOEA (specify in explanation) Bus Pass Program Revenue						
Community Services						

Comprehensive Budget			Version 1.4			Broward County Broward County
Complete applicable GREEN cells in	columns 2, 3, 4	4, and 7				
1	Prior Year's ACTUALS from Oct 1st of 2017 to Sept 30th of 2018 2	Current Year's APPROVED Budget, as amended from Oct 1st of 2018 to Sept 30th of 2019 3	Upcoming Year's PROPOSED Budget from Oct 1st of 2019 to Sept 30th of 2020 4	% Change from Prior Year to Current Year 5	Proposed % Change from Current Year to Upcoming Year 6	Confirm whether revenues are collected as a system subsidy VS a purchase of service at a unit price. Explain Changes in Column 6 That Are > ± 10% and Also > ± \$50,000
	•		•			
Office of Disability Determination Developmental Services Other APD (specify in explanation) Bus Pass Program Revenue DJJ (specify in explanation)						
Bus Pass Program Revenue]
Other Fed or State						
XXX						
Bus Pass Program Revenue						
Other Revenues						
Interest Earnings						
xxxx						
Bus Pass Program Revenue						
Balancing Revenue to Prevent Deficit						
Actual or Planned Use of Cash Reserve						
Balancing Revenue is Short By	=	None	None			
Total Revenues =	\$24,926,158	\$26,986,030	\$29,597,595	8.3%	9.7%	
EXPENDITURES (CTC/Operators Of Operating Expenditures Labor	NLY / Do NOT				3.0%	
Derating Expenditures Labor Fringe Benefits	\$ 707,738 \$ 216,525	\$ 705,150 \$ 230,350	\$ 726,305 \$ 237,261	-0.4% 6.4%	3.0%	
Perating Expenditures Labor Fringe Benefits Services Materials and Supplies	\$ 707,738	\$ 705,150 \$ 230,350 \$ 1,920,000	\$ 726,305 \$ 237,261 \$ 2,547,188	-0.4%		
Derating Expenditures Labor Fringe Benefits Services	\$ 707,738 \$ 216,525 \$ 2,125,371	\$ 705,150 \$ 230,350 \$ 1,920,000	\$ 726,305 \$ 237,261 \$ 2,547,188	-0.4% 6.4% -9.7%	3.0% 32.7%	
perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability	\$ 707,738 \$ 216,525 \$ 2,125,371	\$ 705,150 \$ 230,350 \$ 1,920,000	\$ 726,305 \$ 237,261 \$ 2,547,188	-0.4% 6.4% -9.7%	3.0% 32.7%	
perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses	\$ 707,738 \$ 216,525 \$ 2,125,371 \$ 171,021	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112	-0.4% 6.4% -9.7% -18.3%	3.0% 32.7% 34.7%	
perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other	\$ 707,738 \$ 216,525 \$ 2,125,371	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700 \$ 23,895,830	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112 \$ 25,727,730	-0.4% 6.4% -9.7% -18.3%	3.0% 32.7%	
perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casuality and Liability Taxes Purchased Transportation: Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest	\$ 707,738 \$ 216,525 \$ 2,125,371 \$ 171,021 \$ 21,629,458 \$ 76,045	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700 \$ 23,895,830	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112 \$ 25,727,730	-0.4% 6.4% -9.7% -18.3%	3.0% 32.7% 34.7%	
perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals	\$ 707,738 \$ 216,525 \$ 2,125,71 \$ 171,021 \$ 21,629,458 \$ 76,045	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700 \$ 23,895,830	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112 \$ 25,727,730	-0.4% 6.4% -9.7% -18.3%	3.0% 32.7% 34.7%	
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perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Other Miscellaneous Contributed Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Funct. Mid. Contributed Services Allocated Indirect apital Expenditures Equip. Purchases with Grant Funds Equip. Purchases with Grant Funds Equip. Purchases with Rate Generated Rev. Capital Debt Service - Principal & Interest Total Expenditures = See NOTES Below.	\$ 707,738 \$ 216,525 \$ 2,125,71 \$ 171,021 \$ 21,629,458 \$ 76,045 \$ 76,045	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700 \$ 23,895,830 \$ 95,000 \$ -	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112 \$ 25,727,730 \$ 171,000 \$	-0.4% 6.4% -9.7% -18.3%	3.0% 32.7% 34.7% 7.7% 80.0%	
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perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes Purchased Transportation: Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Func In-Kind, Contributed Services Allocated Indirect apital Expenditures Equip. Purchases with Grant Funds Equip. Purchases with Rate Generated Rev. Capital Debt Service - Principal & Interest Total Expenditures See NOTES Below.	\$ 707.738 \$ 216.525 \$ 2,125.371 \$ 171,021 \$ 171,021 \$ 21,629.458 \$ 76,045 \$ 76,045	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700 \$ 139,700 \$ 95,000 \$ 95,000 \$	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112 \$ 188,112 \$ 25,727,730 \$ 171,000 \$	-0.4% 6.4% -9.7% -18.3% -10.5% -24.9%	3.0% 32.7% 34.7% 7.7% 80.0%	ats must be Identified and explained in a following year, or
perating Expenditures Labor Fringe Benefits Services Materials and Supplies Utilities Casuality and Liability Taxes Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses Contracted Transportation Services Other Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Func In-Kind, Contributed Services Allocated Indirect Applial Expenditures Equip. Purchases with Grant Funds Equip. Purchases with Local Revenue Equip. Purchases with Rate Generated Rev. Capital Debt Service - Principal & Interest Total Expenditures See NOTES Below. ACTUAL year GAIN (program reven	\$ 707.738 \$ 216.525 \$ 2,125.371 \$ 171,021 \$ 171,021 \$ 21,629.458 \$ 76,045 \$ 76,045	\$ 705,150 \$ 230,350 \$ 1,920,000 \$ 139,700 \$ 139,700 \$ 95,000 \$ 95,000 \$	\$ 726,305 \$ 237,261 \$ 2,547,188 \$ 188,112 \$ 188,112 \$ 25,727,730 \$ 171,000 \$	-0.4% 6.4% -9.7% -18.3% -10.5% -24.9%	7.7% 80.0%	ats must be Identified and explained in a following year, or

Budgeted Rate Base Worksheet CTC: Broward County County: Broward County 1. Complete applicable GREEN cells in column 3: YELLOW and BLUE cells are automatically completed in column 3 2. Complete applicable GOLD cells in column and 5 Upcoming Year's BUDGETED What amount of the What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local what amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment? Oct 1st of 2019 Budgeted Rate to Sept 30th of Subsidy Revenue match for these type revenues? EXcluded from 2020 the Rate Base REVENUES (CTC/Operators ONLY) Local Non-Govt Farebox Medicaid Co-Pay Received Donations/ Contributions YELLOW cells are <u>NEVER</u> Generated by Applying Authorized Rates In-Kind, Contributed Services Other Bus Pass Program Revenue Local Government \$ - \$ BLUE cells District School Board 24,443,464 515,334 Compl. ADA Services 24,443,464 515,334 Should be funds generated by rates in this spreadsheet County In-Kind, Contributed Services City Cash City In-kind, Contributed Services Other Cash Other In-Kind, Contributed Services Bus Pass Program Revenue CTD cal match red GREEN cells Non-Spons. Trip Program Non-Spons. Capital Equipment Rural Capital Equipment MAY BE Revenue Generated by Applying 4,638,797 4.638.797 \$ \$ \$ 515,422 Authorized Rate per Mile/Trip Cha Other TD Bus Pass Program Revenue Fill in that portion of budgeted revenue in Column 2 that will be <u>GENERATED</u> through the application of authorized per mile, per USDOT & FDOT trip, or combination per trip plus per mile rates. Also, include the amount of funds that are Earmarked as local match for Transportation Services and <u>NOT</u> Capital Equipment 49 USC 5307 \$ 49 USC 5310 49 USC 5311 (Operating) purchases. 49 USC 5311(Capital) \$ If the Farebox Revenues are used as a source of Local Match Service Development Dollars, then identify the appropriate amount of Farebox Revenue that represents the portion of Local Match required on any state or federal grants. This does not mean that Farebox is Commuter Assistance Other DOT Bus Pass Program Revenue the only source for Local Match. Medicaid Other AHCA Please review all Grant Applications and Agreements containing State and/or Federal funds for the proper Match Requirement levels and allowed sources. Bus Pass Program Revenue DCF Alcoh, Drug & Mental Health Family Safety & Preservation Comm. Care Dis./Aging & Adult Serv. Other DCF GOLD cells Bus Pass Program Revenue DOH Fill in that portion of Budgeted Rate Subsidy Revenue in Column 4 that will come from Funds Earmarked by the Funding Source for Purchasing Capital Equipment. Also include the portion of Local Funds earmarked as Match related to the Children Medical Services Other DOH Bus Pass Program Revenue Purchase of Capital Equipment if a match amount is required by DOE (state) the Funding Source Carl Perkins Div of Blind Services Vocational Rehabilitation Day Care Programs Other DOE Bus Pass Program Revenue AWI WAGES/Workforce Board Bus Pass Program Revenue DOEA Community Care for Elderly Other DOEA Bus Pass Program Revenue Community Services Other DCA Bus Pass Program Revenue

Budgeted Rate Base Worksheet CTC: Broward County County: Broward County 1. Complete applicable GREEN cells in column 3: YELLOW and BLUE cells are automatically completed in column 3 2. Complete applicable GOLD cells in column and 5 Upcoming Year's BUDGETED What amount of the What amount of the Budgeted Revenue in col. 2 will be generated at the rate per unit determined by this spreadsheet, OR used as local match for these type revenues? what amount of the Subsidy Revenue in col. 4 will come from funds to purchase equipment, OR will be used as match for the purchase of equipment? Oct 1st of 2019 Budgeted Rate to Sept 30th of Subsidy Revenue EXcluded from 2020 the Rate Base APD Office of Disability Determination Developmental Services Other APD Bus Pass Program Revenue DJJ DJJ Bus Pass Program Revenue xxx Bus Pass Program Revenue Other Revenues Interest Earnings Bus Pass Program Revenue Balancing Revenue to Prevent Deficit Actual or Planned Use of Cash Reserve S Total Revenues = \$ 29,597,595 4,638,797 \$ 24.958.798 EXPENDITURES (CTC/Operators ONLY) \$ 24.958.798 Operating Expenditures Amount of <u>Budgeted</u> Operating Rate Subsidy Revenue 726,305 Labor Fringe Benefits 237,261 Fringe Benefits Services Materials and Supplies Utilities Casualty and Liability Taxes 2,547,188 188,112 Purchased Transportation: Purchased Bus Pass Expenses School Bus Utilization Expenses 25,727,730 Contracted Transportation Services Other 171,000 Miscellaneous Operating Debt Service - Principal & Interest Leases and Rentals Contrib. to Capital Equip. Replacement Fund In-Kind, Contributed Services Allocated Indirect ¹ Rate Base Adjustment Cell Capital Expenditures Equip. Purchases with Grant Funds Equip. Purchases with Local Revenue Equip. Purchases with Rate Generated Rev. If necessary and justified, this cell is where you If necessary and justified, this cell is where you could optionally adjust proposed service rates up or down to adjust for program revenue (or unapproved profit), or losses from the <u>Actual</u> period shown at the bottom of the Comprehensive Budget Sheet. This is not the only acceptable location or method of reconciling for excess gains or losses. If allowed by the respective funding sources, excess gains may also be adjusted by providing system subsidy revenue or by the purchase of additional trips in a period following the Actual period. If such an adjustment has been made, provide notation in the respective exlanation area of the Comprehensive Budget tab. Capital Debt Service - Principal & Interes Total Expenditures = \$ 29,597,595 minus EXCLUDED Subsidy Revenue = \$ Budgeted Total Expenditures INCLUDED in 24,958,798 Rate Base Adjustment¹ = Adjusted Expenditures Included in Rate Base = \$ 4,638,797 ¹ The Difference between Expenses and Revenues for Fiscal Year: 2017 - 2018 Once Completed, Proceed to the Worksheet entitled "Program-wide Rates"

Worksheet for Program-wide Rates

CTC: Broward County Version 1.4

County: Broward County

1. Complete Total Projected Passenger Miles and ONE-WAY Passenger Trips (GREEN cells) below

Do NOT include trips or miles related to Coordination Contractors!

Do NOT include School Board trips or miles UNLESS......

INCLUDE all ONE-WAY passenger trips and passenger miles related to services you purchased from your transportation operators!

Do NOT include trips or miles for services provided to the general public/private pay UNLESS..

Do NOT include escort activity as passenger trips or passenger miles unless charged the full rate for service!

Do NOT include fixed route bus program trips or passenger miles!



Fiscal Year 2019 - 2020

Avg. Passenger Trip Length = 14.9 Miles

Rates If No Revenue Funds Were Identified As Subsidy Funds

Rate Per Passenger Mile = \$ 9.20

Rate Per Passenger Trip = \$ 137.06

Once Completed, Proceed to the Worksheet entitled "Multiple Service Rates"

Vehicle Miles

The miles that a vehicle is scheduled to or actually travels from the time it pulls out from its garage to go into revenue service to the time it pulls in from revenue service.

Vehicle Revenue Miles (VRM)

The miles that vehicles are scheduled to or actually travel while in revenue service. Vehicle revenue miles exclude:

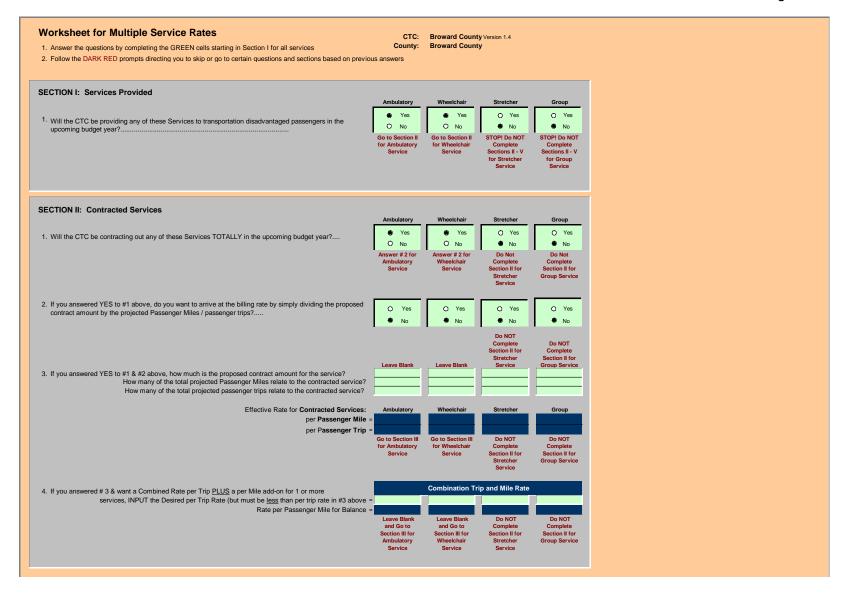
Deadhead Operator training, and

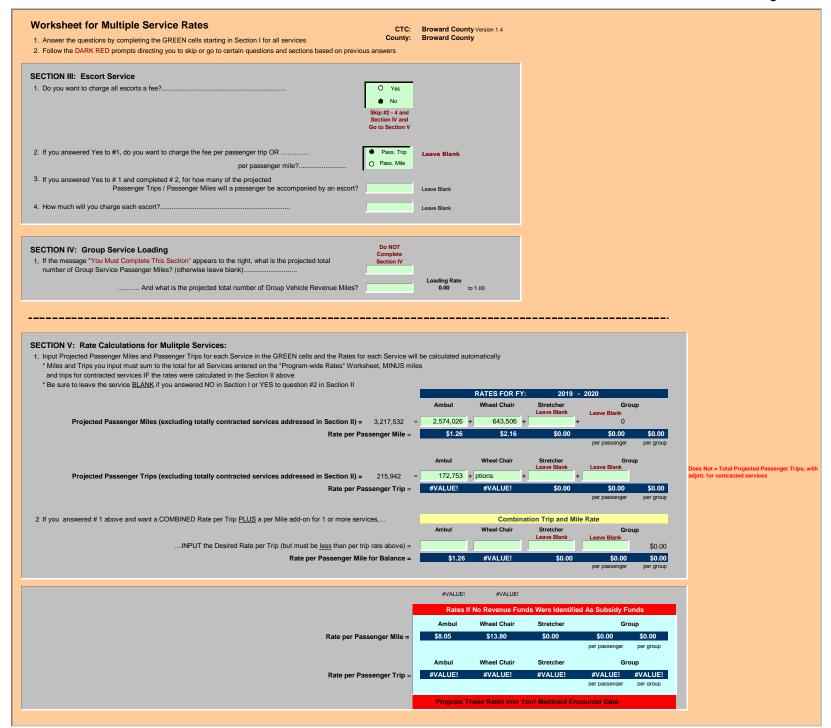
Vehicle maintenance testing, as well as

School bus and charter services.

Passenger Miles (PM)

The cumulative sum of the distances ridden by each passenger.











TRANSPORTATION DISADVANTAGED (TD) DOOR-TO-DOOR PROGRAM

Dear TOPS! Applicant:

Thank you for your interest in TOPS! The Florida Commission for Transportation Disadvantaged (TD) program is one of the transportation programs provided by TOPS!

Door-to-Door Paratransit Transportation: Shared-ride paratransit transportation is provided to eligible Broward County residents with physical, cognitive, emotional, visual, or other disabilities which functionally prevent them from using the BCT fixed-route bus system permanently, temporarily or under certain conditions. Door-to-door paratransit transportation is provided to health care, employment, education, shopping, social activities and other life-sustaining activities.

Eligibility: The TD program is a "last resort" program for disabled individuals in need of transportation and do not have access to any other transportation resource. TD eligibility criteria requires the applicant to qualify under **both disability AND current Federal Poverty Level Guidelines**, depending on the number of family members in household, at the 225 percent level. (see chart below) We are required to make every effort to verify your income and medical information to determine eligibility. Blanks on your application are considered as incomplete and may affect the timeliness of eligibility determination.

Persons in family/household	225% of 2019 Federal Poverty Guidelines
1	\$ 28,102.50
2	\$ 38,047.50
3	\$ 47,992.50

For households of more than three members please view our website at www.broward.org/bct to access the complete TD Income Guidelines chart.

Completed TD applications must contain all requested information. You are required to submit identification and applicable financial supporting documents when submitted. Self-declaration of income is not accepted. Faxed or Emailed applications are not accepted due to the collection of individually identifiable information.

Complete application information prior to printing and submitting.

Mail to: Paratransit Eligibility Services
Broward County Transit
1 N. University Dr., Suite 2400-B
Plantation, FL 33324

Information: 954-357-8400

(Mail or hand deliver application to the above address)

NOTICE OF COLLECTING SOCIAL SECURITY NUMBER (SSN) FOR GOVERNMENT PURPOSE

Broward County collects SSNs for different purposes. The Florida Public Records Law, Section 119.071(5), F.S. (2007) requires County to give you this written statement explaining the purpose and authority for collecting your SSN.

FORM	PURPOSE	AUTHORIZATION
TD Application	Conduct eligibility verification and monitor for system abuse	County policy (See Note)

Transportation Disadvantaged Application DOOR-TO-DOOR PARATRANSIT SERVICES Broward County Transit

Exhibit 1
Page 43Jof 29ly
Client ID:
Date Approved:
Date Denied:

Instructions:

Complete Sections 1 and 2. Section 3 must be completed by a Florida Licensed Physician. Attach all required documentation. Self-declaration of income is not accepted.

A copy of your Current Florida Driver's License / Florida ID Showing a Broward County address is required.

SECTION 1 – GENERAL INFORMATIO	N (PLEASE PRINT LEGIBLY)					
Name of Applicant:	Phone:					
Home Address:						
Mailing Address (if different):						
If using agency to receive mail, provide Is a vehicle registered in your name? YES	e agency letter stating they will receive your mail NO Do you drive? YES NO					
Date of Birth:	Social Security Number:					
Are you receiving Medicaid? YES NO	If YES, Medicaid #:					
Emergency Contact:	Phone:					
Number of <i>relatives</i> , including self, living in household:	Enter Total Annual Household Income Here (lines 1 through 8 below):					
For us to determine your household incom income/benefit(s) received by you and/or a	e, please submit a copy of all current annual ny relative(s) living in the residence.*					
1. Most recent pay stub with year-to-date r	reporting \$					
2. DCF Benefits / Cash Assist. / Food Star	mps with benefit amount \$					
3. Unemployment Compensation	\$					
4. Social Security Awards Letter (SSA / SS	SI / SSDI) \$					
5. Retirement / Pension / Investment	\$					
6. Disabled Veteran Benefits	\$					
7. Housing benefits (HUD, Section 8) (Not	Happy Choice Voucher) \$					
8. Other (Specify)	\$					
Self Declarations are not	accepted as proof of lack of income.					
*If \$0 income, and you live in a house or apartment, indicate how rent / utilities are paid (this includes balance remaining after rent subsidy).						
Additional documentation may	be required to support household income.					
	(OVER)					

SECTION 1 – GENERAL INFORMATION (CONTINUED)

(PLEASE PRINT LEGIBLY)

VETERAN'S INFORMATION			
Are you a United States veteran?	S	NO	
If YES, type of Military Discharge:			
Honorable General (Honor	able Conditi	ons)	
If YES, attach Proof of Honorable Discharge) .		
Need a copy of your Discharge? Contact Broward County Elderly and Veterans	Services by	calling 954-357-66	22.
SECTION 2 – HOUSEHOLD MEMBERS (R	RELATIVES)		
NAME	DATE OF BIRTH	RELATIONSHIP	SOCIAL SECURITY NUMBER
•	Yes	Yes No _ No	
Is the Medical Form completed by a Florida Lic	ensed Physi	cian? Yes	No
I attest all information is correct and if there are a Services immediately. (DO NOT E-MAIL OR FA	ny changes, ∣ X)	will report them to	TOPS! Paratransit
Signature of Applicant			Date
Signature of Preparer (if other than applicant)			Date
Print Name (Preparer)			Relationship

Return to: Broward County Transit - Paratransit Services Eligibility 1 N University Dr., 2400 - B, Plantation, FL 33324

(Mail or hand deliver application to the above address)

Transportation Disadvantaged Application Door-To-Door Paratransit Service Broward County Transit Section 3 – MEDICAL

Client ID:	
Applicant Name:	Date of Birth:
SECTION 3 – MEDICAL (TO BE COMPLETE	D BY FLORDIA LICENSED PHYSICIAN)
Does applicant have Medicaid? Yes	No If Yes, Medicaid #:
Medicaid Program Code:	
Indicate Mobility Aides / Equipment / Disabi	lity Condition(s):
Mobility Aides / Equipment:	
Crutches Scooter W/C PWR W/C	Walker Cane Leg Brace
Back Brace AMBI None O2 Tank	Other
Disability Condition(s):	
Functional Hearing Visual Cogniti	ve
Please explain below how the applicant's diusing the BCT fixed-route bus? (BCT Buses	isability stops the applicant from independently are 100% handicapped accessible).
I, the undersigned, certify the medical informat	ion provided on this TD application is true and ling information constitutes fraud and is considered Florida Medical License Number
Physician's Name (Print Legibly)	Contact Number







TRANSPORTATION DISADVANTAGED (TD) BUS PASS PROGRAM

Dear TOPS! Applicant:

Thank you for your interest in TOPS! The Florida Commission for Transportation Disadvantaged (TD) program is one of the transportation programs provided by TOPS! The TD bus pass program is for eligible Broward County residents who are unable to use Broward County Transit's (BCT) fixed-route bus service as a result of having low income.

Bus Pass Program: A 31-day BCT fixed-route bus pass is provided to Broward residents at no charge. Eligible recipients receive bus passes via U. S. mail only. TD bus passes cannot be picked-up at County facilities.

Eligibility: The TD program is a "last resort" program for individuals in need of transportation and do not have access to any other transportation resource. We are required to make every effort to verify your income to determine eligibility. Blanks on your application are considered as incomplete and may affect the timeliness of eligibility determination. TD services require the applicant to qualify under current Federal Poverty Level Guidelines, depending on the number of family members in household, at the 225 percent level. (see chart below)

Persons in family/household	225% of 2019 Federal Poverty Guidelines
1	\$ 28,102.50
2	\$ 38,047.50
3	\$ 47,992.50

For households of more than three members please log onto our website at www.broward.org/bct to access the complete TD Income Guidelines chart.

Completed TD applications must contain all requested information. You are required to submit identification and applicable financial supporting documents when submitted. Self-declaration of income is not accepted. Faxed or Emailed applications are not accepted due to the collection of individually identifiable information.

Complete application information prior to printing and submitting.

Mail to: Paratransit Eligibility Services
Broward County Transit
1 N. University Dr., Suite 2400-B
Plantation, FL 33324

Information: 954-357-8400

(Mail or hand deliver application to the above address)

NOTICE OF COLLECTING SOCIAL SECURITY NUMBER (SSN) FOR GOVERNMENT PURPOSE

Broward County collects SSNs for different purposes. The Florida Public Records Law, Section 119.071(5), F.S. (2007) requires County to give you this written statement explaining the purpose and authority for collecting your SSN.

FORM	PURPOSE	AUTHORIZATION
TD Application	Conduct eligibility verification and monitor for system abuse	County policy (See Note)

NOTE: Broward County collects your SSN in the performance of a duty or responsibility County must complete in accordance with law or business necessity. In the event a law does not specifically provide County with the authority to collect your SSN, it is imperative County collect your SSN and this is expressly provided in section 119.081 (5) 2.b.

Transportation Disadvantaged Application BUS PASS PROGRAM Broward County Transit

Exhibit 1	
Pagg@c@17Usof 2091y	
Client ID:	
Date Approved:	
Date Denied:	

Instructions:

Complete Sections 1 and 2. Attach all required documentation. Self-declaration of income is not accepted.

A copy of your Current Florida Driver's License / Florida ID Showing a Broward County address is required.

SECTION 1 - GENERAL INFORMATION	N (PLEASE PRINT LEGIBLY)	
Name of Applicant:	Phone:	
Home Address:		
Mailing Address (if different):		
If using agency to receive mail, provide Is a vehicle registered in your name? YES	e agency letter stating they will receive your mail NO Do you drive? YES NO	
Date of Birth:	Social Security Number:	
Are you receiving Medicaid? YES NO	If YES, Medicaid #:	
Emergency Contact:	Phone:	
Number of <i>relatives</i> , including self, living in household:	Enter Total Annual Household Income Here (lines 1 through 8 below):	
	d income, please submit a copy of all current ind/or any relative(s) living in the residence.*	
Most recent pay stub with year-to-date recent pays to be a second rece	eporting \$	
2. DCF Benefits / Cash Assist. / Food Stan	nps with benefit amount \$	
3. Unemployment Compensation	\$	
4. Social Security Awards Letter (SSA / SS	SI / SSDI) \$	
5. Retirement / Pension / Investment	\$	
6. Disabled Veteran Benefits	\$	
7. Housing benefits (HUD, Section 8) (Not I	Happy Choice Voucher) \$	
8. Other (Specify)	\$	
Solf Doclarations are not	accented as proof or lack of income	
Self Declarations are not accepted as proof or lack of income. *If \$0 income, and you live in a house or apartment, indicate how rent / utilities are paid (this includes balance remaining after rent subsidy).		
Additional documentation may	be required to support household income.	
	(OVER)	

SECTION 1 – GENERAL INFORMATION (CONTINUED)

(PLEASE PRINT PEGIBLY)

VETERAN'S INFORMATION				
Are you a United States veteran?	′ES	NO		
If YES, type of Military Discharge:				
Honorable General (Hono	orable Conditi	ons)		
If YES, attach Proof of Honorable Dischar Need a copy of your Discharge? Contact Broward County Elderly and Veterar		calling 954-357-66	522.	
SECTION 2 – HOUSEHOLD MEMBERS ((RELATIVES)			
NAME	DATE OF BIRTH	RELATIONSHIP	SOCIAL SECURITY NUMBER	
Did you attach a copy of your FL ID or Drivers license? Yes No Did you attach all required documents? Yes No				
I attest all information is correct and if there are any changes, I will report them to TOPS! Paratransit Services immediately. (DO NOT E-MAIL OR FAX)				
Signature of Applicant			Date	
Signature of Preparer (if other than applicant)		Date	
Print Name (Preparer)			Relationship	

Return to: Broward County Transit - Paratransit Services Eligibility 1 N University Dr., 2400 - B, Plantation, FL 33324

(Mail or hand deliver application to the above address)

Transportation Disadvantaged Application DOOR-TO-DOOR PARATRANSIT SERVICES Broward County Transit

Exhibit 1		
Page 49 of 29 y		
Client ID:		
Date Approved:		
Date Denied:		

Instructions:

Complete Sections 1 and 2. Section 3 must be completed by a Florida Licensed Physician. Attach all required documentation. Self-declaration of income is not accepted.

A copy of your Current Florida Driver's License / Florida ID Showing a Broward County address is required.

SECTION 1 - GENERAL INFORMATION	N (PLEASE PRINT LEGIBLY)	
Name of Applicant:	Phone:	
Home Address:		
Mailing Address (if different):		
If using agency to receive mail, provide Is a vehicle registered in your name? YES	e agency letter stating they will receive your mail NO Do you drive? YES NO	
Date of Birth:	Social Security Number:	
Are you receiving Medicaid? YES NO	If YES, Medicaid #:	
Emergency Contact:	Phone:	
Number of <i>relatives</i> , including self, living in household:	Enter Total Annual Household Income Here (lines 1 through 8 below):	
For us to determine your household incomincome/benefit(s) received by you and/or a	e, please submit a copy of all current annual ny relative(s) living in the residence.*	
1. Most recent pay stub with year-to-date r	reporting \$	
2. DCF Benefits / Cash Assist. / Food Star	mps with benefit amount \$	
3. Unemployment Compensation	\$	
4. Social Security Awards Letter (SSA / SS	SI / SSDI) \$	
5. Retirement / Pension / Investment	\$	
6. Disabled Veteran Benefits	\$	
7. Housing benefits (HUD, Section 8) (Not	Happy Choice Voucher) \$	
8. Other (Specify)	\$	
Self Declarations are not	accepted as proof of lack of income.	
*If \$0 income, and you live in a house or apartment, indicate how rent / utilities are paid (this includes balance remaining after rent subsidy).		
Additional documentation may	be required to support household income.	
	(OVER)	

SECTION 1 – GENERAL INFORMATION (CONTINUED)

(PLEASE PRINT LEGIBLY)

VETERAN'S INFORMATION			
Are you a United States veteran? YES	S	NO	
If YES, type of Military Discharge:			
Honorable General (Honora	able Conditi	ons)	
If YES, attach Proof of Honorable Discharge			
Need a copy of your Discharge? Contact Broward County Elderly and Veterans S	Services by (calling 954-357-66	22.
SECTION 2 – HOUSEHOLD MEMBERS (RI	ELATIVES)		
NAME	DATE OF BIRTH	RELATIONSHIP	SOCIAL SECURITY NUMBER
Did you attach a copy of your FL ID or Drivers li Did you attach all required documents? Y s the Medical Form completed by a Florida Lice	'es	Yes No _ No cian? Yes	 No
attest all information is correct and if there are an Services immediately. (DO NOT E-MAIL OR FAX	ıy changes, I ()	will report them to	TOPS! Paratransit
Signature of Applicant			Date
Signature of Preparer (if other than applicant)			Date
Print Name (Preparer)			Relationship

Return to: Broward County Transit - Paratransit Services Eligibility 1 N University Dr., 2400 - B, Plantation, FL 33324

(Mail or hand deliver application to the above address)

Transportation Disadvantaged Application Door-To-Door Paratransit Service Broward County Transit Section 3 – MEDICAL

Client ID:	
Applicant Name:	Date of Birth:
SECTION 3 – MEDICAL (TO BE COMPLET	TED BY FLORDIA LICENSED PHYSICIAN)
Does applicant have Medicaid? Yes	No If Yes, Medicaid #:
Medicaid Program Code:	
Indicate Mobility Aides / Equipment / Disa	ability Condition(s):
Mobility Aides / Equipment:	
Crutches Scooter W/C PWR W	//C Walker Cane Leg Brace
Back Brace AMBI None O2 Ta	nk Other
Disability Condition(s):	
Functional Hearing Visual Cog	nitive
using the BCT fixed-route bus? (BCT Bus	
I, the undersigned, certify the medical inform	nation provided on this TD application is true and eading information constitutes fraud and is considered da. Florida Medical License Number
Physician's Name (Print Legibly)	Contact Number



Broward County Transit		
April 24, 2019	Paratransit	Number # SOP-
Category: SOP		
Subject: TD DOOR to DOOR ELIGIBILITY		

PURPOSE:

To establish procedures to assess and administer TOPS Applications for the Transportation Disadvantaged Door to Door Service per the Florida Commission for the Transportation Disadvantaged (TD), and other funding grants as authorized and approved through Broward County Paratransit.

POLICY:

Eligibility for TOPS service, under Transportation Disadvantaged, is defined by the Transportation Disadvantaged Service Plan. TD paratransit customers re-apply every year. No self-declaration is allowed. To approve income verification, official documents are required.

PROGRAM PROCEDURE:

Shared-ride paratransit transportation is provided to eligible Broward County residents with physical, cognitive, emotional, visual, or other disabilities which functionally prevent them from using the BCT fixed-route bus system permanently, temporarily or under certain conditions. Door-to-door paratransit transportation is provided to health care, employment, education, shopping, social activities and other life-sustaining activities. The following criteria are used by the Eligibility Department for determining TD eligibility for Door-to Door Paratransit:

- 1. Applicant is a current resident of Broward County, FL.
- 2. No other funding is available to pay for the requested trip (i.e. Medicaid)
- TD eligibility criteria requires the applicant to qualify under both disability AND current Federal Poverty Level Guidelines, depending on the number of family members in household, at the 225 percent level

Processing Procedure: Transportation Disadvantaged Paratransit Application

- 1. Door-to-Door Paratransit Service Application is reviewed by eligibility staff for the following:
 - Required ID: Copy of current/valid FL driver's license or FL ID card with Broward County address required.

- b. Section 1: General Information on Door -to -Door Application
 - i. Name of Applicant Must be full/legal name (same as ID)
 - ii. Phone Required
 - iii. Home Address Address where living
 - iv. Mailing Address If shelter, current letter indicating receipt of client mail approved
 - v. Is a Vehicle Register in your name Verify completed
 - vi. Do you drive verify completed
 - vii. DOB must be completed and same as ID
 - viii. SSN Must be completed
 - ix. Are you receiving Medicaid Must be completed (If yes, must have number)
 - x. Emergency Contact Name/Phone Must be completed
 - xi. Relatives Living in Household Must be completed (verify with supporting financial documents if applicable)
 - xii. Total Annual Household Income Must be completed
- Section 1: Annual income/benefits of ALL family members in household (#s 1-8) verify completed information with most current documentation. Provide the following financial information:
 - i. Most recent pay stub with year-to-date reporting
 - ii. DCF Benefits / Cash Assist. / Food Stamps with benefit amount
 - iii. Unemployment Compensation
 - iv. Social Security Awards Letter (SSA / SSI / SSDI)
 - v. Retirement / Pension / Investment
 - vi. Disabled Veteran Benefits
 - vii. Housing benefits (HUD, Section 8) (Not Happy Choice Voucher)
 - viii. Other (Specify)
- d. Paratransit staff verifies total household income within current FPL guidelines
- e. If \$0 income & living in house/apt. how paying rent/utilities to be verified
 - i. Verify online with Property Appraiser for owner
- f. Veteran's Information Must be completed (if Yes, copy of discharge attached)
- g. Section 2 Household Members
 - i. If 1 in household, this section is blank
 - ii. If more than 2 in household, equal number of relative must be listed and financial documentation included in Section 1
- h. Bottom of Section 2:
 - i. Attestation
 - ii. Must be signed and dated by applicant (& preparer if applicable)
- i. Section 3 Medical (must be completed by licensed FL physician)

Reason/Condition applicant disability prevents use of fixed route bus -

Indication of mobility aides/equipment/disability conditions

- i.1 Explanation must be completed
- i.2 Attestation (all information must be completed)
- i.3 Must be signed and dated by FL physician
- 2. Applicant information is entered into ADEPT database.
- 3. If determined eligible for Door to Door Paratransit Service, all relevant ADEPT screens are completed.
- 4. Based on evaluation of application, applicant is notified via mail of decision and sent one of the following letters:
 - a. Approved for TD General
 - b. Approved for TD Conditional (ADEPT codes NM/MO/XT)
 - MO: To/From Medical/Health Care Facilities
 - <u>NM</u>: No Medical Trips. Applicant currently has a Medicaid program which supplies medical trips to free of charge. Applicant must travel with a Medicaid transportation provider as a Medicaid client for all medical trips.
 - <u>XT</u>: TD Program guidelines require using the closest available facilities for all trips with the following exception: Trips for Dialysis sites must be within 5 miles from residence; Trips for Chemo/Radiation sites must be within 10 miles from residence.
 - c. Denied TD paratransit
- 3. Application determination letters are sent daily to notify clients of the eligibility decision based on the submitted application.
 - a. Collect all applications from the wooden boxes on the file cabinets. Keep applications separated, "Eligible" or "Not Eligible Return". Alphabetize applications within each group.
 - b. Open "G" drive Select ACCESS DP PROCS- DATABASE- ELIG LTRS- PRINT ELIG LTRS.
 - c. Select PRINT
 - d. Match printed letter with application source document:
 - i. Not Eligible RETURN Match with copy of return document and mail
 - ii. ELIGIBLE Letter, Bus Pass number, 31-day bus pass, and a "Bus Pass Request" postcard is folded and mail.
 - iii. NON-Eligible Fold letter (include appeal letter if appropriate)
 - i. Source application document and appeal letter to Eligibility Specialist for scanning.
 - ii. Denial and appeal letter folded and mailed.
- 4. All documents received (applications, financial, medical forms, etc.) are scanned unless they are duplicates. If they are duplicates, they are shredded.
- 5. Processed documents are placed in the scan box.
- All documents in the scan box are scanned and saved in the G:drive:

- a. Select: TDPROGRAM
- b. Select TD Scanned Applications
- c. Select year application processed
- d. Save document by client last name

After document is scanned, place it in a cardboard box to be shredded by a local company once a year.



Broward County Transit			
April 24, 2019	Paratransit	Number # SOP-	
Category: SOP			
Subject: TD BUS PASS ELIGIBILITY Process			

PURPOSE:

To establish procedures to assess and administer TOPS Applications for the Transportation Disadvantaged Bus Pass Program per the Florida Commission for the Transportation Disadvantaged (TD), and other funding grants as authorized and approved through Broward County Paratransit.

POLICY:

Eligibility for the income-based Transportation Disadvantaged 31-Day free Bus Pass Program is defined by the Transportation Disadvantaged Service Plan. Eligibility for the Bus Pass Program is solely income based. TD Bus Pass customers must re-apply every year.

PROGRAM DESCRIPTION:

- 1. The required Transportation Disadvantaged Bus Program application can be obtained through the following methods:
 - a. Call Customer Service at 954-357-8400 and it will be mailed to the caller
 - b. The application can be downloaded from the Paratransit website http://www.broward.org/BCT/Pages/Paratransit.aspx
 - c. Application can be picked up at Broward County Transit,
 - 1 N. University Drive, Plantation, FL 33324
- 2. The following criteria are used by the Eligibility Department for determining TD eligibility for the Transportation Disadvantaged Bus Pass Program:
 - a. Applicant is a current resident of Broward County, FL.
 - b. The following income criteria is met: Household income is equal to or less than 225% of the Department of Health and Human Services Federal Poverty Guidelines which is printed annually in the Federal Register.

Application Processing Procedure

- 1. The Transportation Disadvantaged Bus Pass Program application is reviewed by eligibility staff for the following:
 - a. Required ID: Copy of current/valid FL driver's license or FL ID card with Broward County address required.

Section 1: General Information:

- b. Name of Applicant Must be full/legal name (same as ID)
- c. Phone Required
- d. Home Address Address where living
- e. Mailing Address If shelter, current letter indicating receipt of client mail approved
- f. Is a Vehicle Register in your name Verify completed
- g. Do you drive Verify completed
- h. DOB Must be completed and same as ID
- i. SSN Must be completed
- j. Are you receiving Medicaid Must be completed (If yes, must have number)
- k. Emergency Contact Name/Phone Must be completed
- I. Number of Relatives Living in Household Must be completed (verify with supporting financial documents if applicable)
- m. Total Annual Household Income Must be completed.
- Annual income/benefits of ALL family members in household (#s 1-8). Verify completed information with most current income documentation. No selfdeclaration allowed. To approve income verification the following official documents are required:
 - a. Most recent pay stub with year-to-date reporting
 - b. DCF Benefits / Cash Assist. / Food Stamps with benefit amount
 - c. Unemployment Compensation
 - d. Social Security Awards Letter (SSA / SSI / SSDI)
 - e. Retirement / Pension / Investment
 - f. Disabled Veteran Benefits
 - g. Housing benefits (HUD, Section 8) (Not Happy Choice Voucher)
 - h. Other (Specify)
- 3. Verify total household income within current Federal Poverty Level guideline.
- 4. If \$0 income & living in house/apt. how paying rent/utilities to be verified
 - a. Verify online with Property Appraiser for owner
- 5. No self-declaration allowed. To approve income verification official documents are required.
- 6. Veteran's Information Must be completed (if Yes, copy of discharge attached)

Veterans Information

- a. Are you a United States veteran/ Yes OR No
- b. If YES, type of Discharge: Honorable Or General
- c. If YES, attach a copy of Discharge
- d. Need a copy of your Discharge? Contact Broward County Elderly and Veterans Services 954-357-6622.

- 7. Section 2 Household Members
 - a. If 1 in household, this section is blank
 - b. If more than 2 in household, equal number of relative must be listed and financial documentation included in Section 1
 - c. If more than 2 in household, provide: Name, Date of Birth, Relationship and Social Security Number.

Bottom of Section 2:

- d. Attestation
- e. Must be signed and dated by applicant (& preparer is applicable)
- 8. Applicant household income must not exceed 225% of the Department of Health and Human Services Federal Poverty Guidelines which is printed annually in the Federal Register.
- 9. Applicant information is entered into ADEPT database.
- 10. If determined eligible for the Bus Pass Program, all relevant ADEPT screens are completed.
- 11. Applicant is notified via mail of decision and sent one of the following letters:
 - a. Eligibility approved letter with Client ID, date eligibility expires, Bus Pass number, 31-day bus pass and a "Bus Pass Request" postcard.
 - b. Return Letter detailing the required information to complete the application.
 - Non-Eligible Letter- explaining why the applicant is not eligible for the program.
- 12. Application determination letters are sent daily to notify clients of the eligibility decision based on the submitted application.
 - Collect all applications from the wooden boxes on the file cabinets. Keep applications separated, "Eligible" or "Not Eligible – Return". Alphabetize applications within each group.
 - b. Open "G" drive Select ACCESS DP PROCS- DATABASE- ADEPT ELIG LTRS- PRINT ELIG LTRS.
 - c. Select PRINT
 - d. Match printed letter with application source document:
 - i. Not Eligible RETURN Match with copy of return document and mail
 - ii. ELIGIBLE Letter, Bus Pass number, 31-day bus pass, and a "Bus Pass Request" postcard is folded and mail.
 - iii. NON-Eligible Fold letter (include appeal letter if appropriate)
 - iv. DENIAL and APPEAL letters Fold and mail.
- 13. Distribute application document and appeal letter to Eligibility Specialist for scanning.

- 14. All documents received (applications, financial, medical forms, etc.) are scanned unless they are duplicates. If they are duplicates, duplicate documents are shredded.
- 15. Processed documents are placed in the scan box.
- 16. All documents in the scan box are scanned and saved in the G:drive:
 - a. Select: TDPROGRAM
 - b. Select TD Scanned Applications
 - c. Select year application processed
 - d. Save document by client last name, first name, client ID, type of document (if applicable)
- 17. After document is scanned, place it in a cardboard box to be shredded by a local company once a year.