

DISCLOSURE ITEMS FOR SIRSI CORPORATION d/b/a SIRSIDYNIX

ISSUE	ETS OR CAO COMMENTS/RESPONSE	LIBRARIES RESPONSE
ETS Security Disclosure Items/Service Level Agreement	<p>The Vendor does not have a System and Organization Controls 2 (SOC 2) Type II report. This report provides assurance that an independent, third party has attested to the implementation of proper security controls.</p> <p>The vendor has a current International Organization for Standardization (ISO) 27001 Certificate and Audit Report. ISO 27001 is an international standard for best practice in an information security management system. It demonstrates that an organization manages and protects its IT and non-IT informational assets to the expected standard. This serves as a mitigating control but still does not adhere to the County's standard.</p>	<p>ISO 27001 is acceptable in lieu of SOC 2, until such time that the Vendor can supply a SOC 2 type report. ISO 27001 is an International Standard, and the Vendor has a large international customer base.</p> <p>Section 2.2.1 of the Agreement calls for the Vendor to annually supply an ISO 27001 Certificate and Audit report. If the Audit report is found to be qualified then the Vendor has to show appropriate remediation.</p>