Outcomes Not Met (Homeless Initiative Partnership)

Provider: Family Success Administration Division (FSAD) Contract Number: 18-CP-HIP-FSAD-HUD17-01

Program: Hart & Home – HUD Award period is March 1 – February 28

Outcome Indicator Not Met: Participants maintain or Increase Income.

Project achieved 33% against a target of 45% for the 3rd quarter of HUD FY2017.

Steps taken to improve future outcome attainment:

- 1. All participants have disabling conditions, Serious and Persistent Mental Illness or Dual Diagnosis and include chronically homeless. Participants are given extensive financial counseling through the new Financial Capability program and are encouraged to work.
- 2. Case Managers employ specialized methods, SOAR, to secure benefits for those who enter the program without benefits
- 3. Programs will be provided project specific technical assistance to review data collection methods.

Provider: Family Success Administration Division (FSAD) Contract Number: 18-CP-HIP-FSAD-HUD17-2

Program: NewHart – HUD Award period is December 1 – November 3

Outcome Indicator Not Met: Participants maintain or Increase Income.

Project achieved 51% against a target of 77% for the 3rd quarter of HUD FY2016.

Steps taken to improve future outcome attainment:

- 1. All participants have disabling conditions, Serious and Persistent Mental Illness or Dual Diagnosis and include chronically homeless. Participants are given extensive financial counseling through the new Financial Capability program and are encouraged to work.
- 2. Case Managers employ specialized methods, SOAR, to secure benefits for those who enter the program without benefits
- 3. Programs will be provided project specific technical assistance to review data collection methods.

Provider: Covenant House Florida, Inc. Contract Number: 16-CP-HIP-8202-HUD15-1

Program: Independent Living Program - HUD Award period is July 1 - June 30

Outcome Indicator Not Met: Clients who exit the project during the Operating Year move to permanent housing (subsidized or unsubsidized).

Project achieved 48% against a target of 70% for HUD FY16

Steps taken to improve future outcome attainment:

- 1. Independent Living Program targets youth 16-20. This population has significant challenges in achieving housing stability due to low wages, transience of support systems, poor access to affordable housing etc.
- 2. Outcome targets were lowered for all outcomes for the project in HUD FY2017 and HUD FY2018. Technical Assistance has been provided and additional sessions will be scheduled for data collection etc.
- 3. Collaborative partners are also being identified to assist in client transition and the provider has been awarded an additional rapid re-housing project to further facilitate a living environment etc.

Outcome Indicator Not Met: Clients 18 or older will increase their income from all sources.

Project achieved 51% against a target of 82% for HUD FY 16.

Steps taken to improve future outcome attainment:

- 1. Independent Living Program targets youth 16-20. This population has significant challenges in achieving housing stability due to low wages, transience of support systems, poor access to affordable housing etc.
- 2. Outcome targets were lowered for all outcomes for the project in HUD FY2017 and HUD FY2018. Technical Assistance has been provided and additional sessions will be scheduled for data collection etc.

3. Provider received a grant for HUD FY2017 that provides paid apprenticeship opportunities for clients. This has contributed to improved outcomes for the HUD FY2017 project outcomes.

Provider: Broward Partnership for Homeless, Inc. (BPHI) Contract Number: 17-CP-HIP-8470-HUD16-01

Program: BPHI Housing IV – HUD Award period is August 1 – July 31

Outcome Indicator Not Met: Participants maintain or Increase Income.

Project achieved 40% against a target of 65% for the 3rd quarter of HUD FY2016.

Steps taken to improve future outcome attainment:

The project employs intensive Case Management and in-depth assessments to identify those eligible for public benefits and increased identification of employment opportunities for clients.

Provider: Broward Partnership for Homeless, Inc (BPHI) Contract Number: 18-CP-HIP-8470-HUD16-01

Program: BPHI Housing III - HUD Award period is December 1 - November 30

Outcome Indicator Not Met: Participants maintain or Increase Income.

Project achieved 44.4% against a target of 65% for HUD FY2016.

Steps taken to improve future outcome attainment:

The project employs intensive Case Management and in-depth assessments to identify those eligible for public benefits and increased identification of employment opportunities for clients.

Provider: HOPE South Florida, Inc. Contract Number: 18-CP-HIP-8254-HUD16-01

Program: HOPE 4 Families Rapid Rehousing - HUD Award period is December 1 - November 30

Outcome Indicator Not Met: Participants maintain or Increase Income.

Project achieved 11% against a target of 15% for HUD FY2016.

Steps taken to improve future outcome attainment:

Provider has begun actively utilizing an employment specialist to increase employment opportunities for engaged families.