GLENN A. WILTSHIRE

WORK EXPERIENCE

Deputy Port Director Broward County Port Everglades Department, Ft. Lauderdale, FL 2006-Present

Assist Chief Executive/Port Director in providing administration and direction of the operations, maintenance, and management of county-owned "landlord port" facilities with multiple tenants. Directly supervise four division directors and seaport security functions and oversee responsibilities of port staff of 251 persons. Serve as primary liaison to elected officials, federal, state and local government agencies, environmental groups, and port users.

- Worked closely with US Customs and Border Protection Director of Field Operations and Port Director and staff to address changes in CBP operations to account for increasing cruise and cargo activity by commercial port users and shortfalls in CBP staffing levels, including the use of Automated Passport Control, Mobile Passport Control, and facial recognition cameras in a seaport to improve cruise passenger arrival screening.
- Negotiated multiple contracts and commercial agreements between County and port users for use of port property and for capital improvements to port facilities for cargo, cruise, and petroleum operations.
- Oversaw efforts of multiple port staff and consultants to develop and update the Port Everglades Master/Vision Plan and implementing strategies through 5-year capital plan (\$817M), and annual operating revenue (\$168M) and expense (\$102M) budgets.
- As chair of Florida Seaport Transportation and Economic Development Council Security Committee, led multi-year effort that resulted in legislative changes that eliminated duplicative state security standards and separate state criminal history check.
- Participated in Florida Perishables Coalition to develop and implement a pilot program for cold treatment of certain perishable commodities to allow for direct import to South Florida.

Captain of the Port New York/New Jersey United States Coast Guard, Staten Island, NY

2004-2006

Leader of largest U.S. Coast Guard field operational command with over 1000 military/civilian personnel and 2000 volunteers with \$10M annual budget, covering New York Harbor and all of Hudson River. Responsible for successful delivery of all USCG safety, security, environmental protection, and facilitation of commerce programs in nation's 3rd largest port.

- Served as Federal Maritime Security Coordinator for all aspects of maritime security protection and response resource staging for consequence management contingencies for New York metropolitan area, including 2004 Republican National Convention and 1100-person multiagency effort that was largest USCG maritime security operation since World War II.
- Coordinated \$1.5M response by 27 agencies as Federal On-Scene Coordinator under National Contingency Plan to credible biological hazardous substance threat to cargo containers aboard commercial vessel within Port Elizabeth, NJ. Prompted subsequent development of "harbor of refuge" and port recovery plans nationwide to minimize impacts of future incidents.
- Coordinated security efforts with CBP New York Director of Field Operations and Newark Area Port Director to optimize allocation of limited USCG and CBP resources to target highest risk vessels, including development of joint boarding program to minimize duplication of effort.
- Transitioned Vessel Traffic Center to state-of-art traffic management system to enhance domain awareness and ensure safety and security of 360K vessel transits per year within the Port.

Chief of Staff, Fourteenth Coast Guard District United States Coast Guard, Honolulu, HI

2002-2004

Directly supervised staff of 90 employees and field operations of 900 personnel/\$13.5M annual budget to accomplish all USCG missions in area covering the Central and Western Pacific Ocean, the largest geographic area of any USCG district.

- Led consolidation of district staff elements and field commands to optimize organization for fully integrated homeland security mission execution.
- Supervised aggressive multi-agency safety and security readiness exercise program to implement National Incident Management System for homeland security and mass casualty response scenarios.
- Coordinated development of international outreach strategy for international maritime security initiatives in Pacific; outreach to Federation of ASEAN Shipowners Associations led to expedited implementation of international maritime security regime.

Executive Assistant to Assistant Commandant for Marine Safety, Security and Environmental Protection United States Coast Guard, Washington, DC

2000-2002

Coordinated efforts of 350-person Headquarters staff to develop and implement all aspects of national maritime safety, security, and environmental protection policies and procedures.

- Developed framework to create Port Security Directorate and strategic philosophy to focus and implement Federal maritime security initiatives after the 9/11 attacks.
- Guided development of Congressional testimony and responses to inquiries for all maritime safety/security issues.

National Strike Force Commander United States Coast Guard, Elizabeth City, NC

1998-2000

Leader of National Strike Force Coordination Center and three Strike Teams with 250 military/civilian personnel providing oil/hazardous substance training, preparedness, and response support to USCG and EPA Federal On-Scene Coordinators and \$40M response inventory.

- Executed National Preparedness for Response Exercise Program for oil and hazardous substance response and expanded program to include computer simulation and to address weapons of mass destruction and passenger vessel mass rescue operations scenarios.
- Served as USCG member of National Interagency Incident Management System Incident Operating Standards Working Team and multi-state work group, and prompted expansion of Incident Command System to an "all-hazards" response model.

Marine Safety Office Commanding Officer United States Coast Guard, Buffalo, NY

1995-1998

Led all aspects of USCG marine safety and environmental protection programs in Eastern Great Lakes and US/Canadian border area of St. Lawrence Seaway and boundary waters.

- Significantly enhanced response preparedness through an aggressive training and exercise program for local responders and revamp of Area response plans.
- Developed innovative vessel examination program in conjunction with Transport Canada and St. Lawrence Seaway Development Corp. to verify compliance with safety/environmental laws prior to arrival in US waters and facilitate commerce; resulted in significantly improved compliance rates and reduced ship delays led to Vice President "Hammer" Award for innovation.
- Coordinated efforts with US Customs to address cross-border safety and security issues in Buffalo-Niagara Region and St. Lawrence River.

Assistant to Associate Deputy Secretary of Transportation, USCG assigned to US Department of Transportation, Washington, DC 1994-1995

Coordinated Department-wide implementation of US DOT Strategic Plan and provided liaison to USCG and other modal administrations on intermodal transportation issues.

- Managed process within Office of the Secretary and US DOT Operating Administrations to align goals of US DOT Strategic Plan with defined/measurable milestones and outcomes; overcame senior leader resistance to be first Department to complete performance agreements for accountability.
- Co-chaired US DOT Administrative Services Restructuring Team and developed alternative service delivery models for proposed US DOT reorganization.
- Facilitated development of maritime component of National Transportation System Initiative.

EDUCATION

- John F. Kennedy School of Government, Harvard University, Cambridge, MA Master of Public Administration
- 1976 United States Coast Guard Academy, New London, CT Bachelor of Science in Ocean Science