



Primary Care Services
4th Quarter 2017 July, August and September 2017 Performance Improvement

Indicators	Benchmark	1Q-17	2Q-17	3Q-17	4Q-17	Total FY17
Thru-Put Times 150 Minutes or less	90%	100%	100%	100%	100%	100%
Patient Satisfaction with Primary Care Services	91%	96%	97%	95%	96%	96%
Adult BMI Assessment	79%	100%	100%	100%	100%	100%
Cervical Cancer Screening	68%	72%	70%	69%	68%	70%
Breast Cancer Screening	65%	76%	72%	68%	73%	72%
Colon Cancer Screening	64%	63%	60%	63%	68%	64%
Diabetes Management HgA1c Less than 8%	54%	55%	54%	54%	63%	57%
Diabetes Management BP less 140/90mm Hg.	65%	72%	71%	74%	74%	73%
Hypertensive Management BP less 140/90mm Hg	65%	66%	67%	70%	71%	69%
Hypertension without Diabetes BP less 150/90mmHg	65%	67%	69%	69%	70%	69%
Improve Access to Dental Care Services	90%	100%	100%	100%	100%	100%
Patient Satisfaction with Dental Services	80%	100%	100%	100%	100%	100%