Evaluation Committee Member: <u>Michael Nonnemacher</u> Evaluated Company: <u>Keolis Transit Services, LLC</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1)	Firm	s Qualifications and Ex	kperience:	Max	Total
	a)		perience operating shuttle bus services on a 24 hour, 7	Points	Points
			Such firm shall have been in continuous existence for at		Awarded
		The state of the s	years. Each firm shall have demonstrated experience for ecutive years at a large HUB airport performing similar	10	
			nicles of twenty (20) passenger seats or more. Name(s)	10	
		and location(s);			
	LX		WI 1		10
	b)	Length of service of sh	nuttle bus service contracts;		10
	c)	Brief description of the and	e service (i.e. number of buses, number of employees);		ı
	d)	Reference and contac	t information for each contract listed.		
2) [Ехр	erience of Proposed Ma	anager of Shuttle Bus Services:	5	
,		Provide a resume;			
	1- \	List his subscript and			5
	b)	List his or her title and	number of years of service with the company; and		0
	c)	List his or her years of	experience in the management (supervisory level and		
		above) of shuttle bus of			
2)	Do	ariba bayyyayır firm yı	Il most the requirement to have sufficient each liquidity to	5	5.5
3)			Il meet the requirement to have sufficient cash liquidity to enses for a period of at least three (3) months.	5	5
4)		erience of Key Personr		10	
',			e of support employees who will furnish professional and		
			ervices on this contract. This should include, but not be		
			: (i) their functions in the company; (ii) their title and		1.11 201
			rvice with the company; and (iii) their years of experience		10
		in the maintenance of	comparably complex facilities and systems		•
		Provide a FLL project s	specific, detailed organizational chart identifying key		
		personnel and job of			
5)	Proj	ect Approach:		15	
			rm's methodology in route planning to address high levels		
			lemand at multiple terminals to ensure all passengers are		
		ioaded within s	stated maximum passenger wait times.		
		b) Describe the fir	rm's customer service program for all staff (including		
			se in the field). Include information pertaining to		
			l baggage loading/unloading, ADA compliance, ADA		
		training curricu	lum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		13
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: escribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	
b)		escribe the key program reports and other management procedures anned to ensure integrity of the safety program.		10
c)		escribe the firm's experience operating buses on the airfield in close oximity to operating aircraft.		170
	ор	ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be t	ent and Operating Plan: the components delineated in the Draft Agreement pertaining to the Plan.	10	10
		/ehicle Fleet:	10	
include ve	hicl	st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.		10
Price Prop	osa	al*	25	24.31
TOTAL PO	ИIC	TS	100	97.31

J.Bur

Evaluation Committee Member Signature

10/26/18 Date

Evaluation Committee Member: Barney Moeey Andrea Busan A Personal Evaluated Company: Keolis Transit Services, LLC

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1) Firm	s Qualifications and Experience:	Max	Total
	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
	days per week basis. Such firm shall have been in continuous existence for at		Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for	40	١٨١
	the last three (3) consecutive years at a large HUB airport performing similar	10	9
	operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);		•
	and roodson(o),		
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
2) Exp	erience of Proposed Manager of Shuttle Bus Services:	5	
	Provide a resume;		Ц
			1
(b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and		
	above) of shuttle bus operations.		
3) De	scribe how your firm will meet the requirement to have sufficient cash liquidity to	5	
	d payroll and other expenses for a period of at least three (3) months.		3
	erience of Key Personnel:	10	8
, , ,	Provide a brief resume of support employees who will furnish professional and		
	or technical support services on this contract. This should include, but not be		
	limited to the following: (i) their functions in the company; (ii) their title and		
	number of years of service with the company; and (iii) their years of experience		
	in the maintenance of comparably complex facilities and systems	ļ	
	Provide a FLL project specific, detailed organizational chart identifying key		
	personnel and job descriptions		
5) Proj	ect Approach:	15	15
	a) Describe the firm's methodology in route planning to address high levels		
	of passenger demand at multiple terminals to ensure all passengers are	1	
	loaded within stated maximum passenger wait times.		
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to]	
	passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field		

Price Prop		4	25 100	24,31	
Provide include vel	a lis hicle ed in	Vehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to be year, make, model and type. Describe how the vehicles will be not use during the first two (2) years of the contract.	10	9	
	be t	nt and Operating Plan: he components delineated in the Draft Agreement pertaining to the Plan.	10	10	
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.			
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.			
b)		scribe the key program reports and other management procedures inned to ensure integrity of the safety program.			
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	10	
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2.			
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations			
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.			
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).			
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.			
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		,	
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.			
		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).			

41,370 gr

(I owest Proposed Price/Proposer's Price) v 25 = Price Seems						
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score						
·						
_						
anpusal	10/26/18					
Evaluation Committee Member Signature						

Evaluation Committee Member: <u>Barney Mccoy</u> Evaluated Company: Keolis Transit Services, LLC

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1) Firm	ns Qualifications and Experience:	Max	Total
a)	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points Awarded
	days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for		Awarded
	the last three (3) consecutive years at a large HUB airport performing similar	10	8
	operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);		
	and location(s),		
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
2) Exp	erience of Proposed Manager of Shuttle Bus Services:	5	4
a)	Provide a resume;		1
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and		
	above) of shuttle bus operations.		
	scribe how your firm will meet the requirement to have sufficient cash liquidity to	5	5
	d payroll and other expenses for a period of at least three (3) months.	40	
	erience of Key Personnel: Provide a brief resume of support employees who will furnish professional and	10	10
"	or technical support services on this contract. This should include, but not be		
	limited to the following: (i) their functions in the company; (ii) their title and		
	number of years of service with the company; and (iii) their years of experience		
	in the maintenance of comparably complex facilities and systems		
	Provide a FLL project specific, detailed organizational chart identifying key		
E) Drai	personnel and job descriptions	15	-
5) Proj	ect Approach: a) Describe the firm's methodology in route planning to address high levels	15	11
	of passenger demand at multiple terminals to ensure all passengers are		
	loaded within stated maximum passenger wait times.		
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to		
	passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and uployee follow-up (recognition or disciplinary action)	10	2
b)		escribe the key program reports and other management procedures anned to ensure integrity of the safety program.		
c)		escribe the firm's experience operating buses on the airfield in close oximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
Descri Opera	be t ting		10	6
Provide	a li	/ehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to	10	8
		e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.		
Price Prop			25	24.31
TOTAL PO	NIC	TS	100	86.310

Jano

Evaluation Committee Member Signature

10/26/18 Date **Evaluation Committee Member: <u>Jorge Hernandez</u> Evaluated Company: <u>Keolis Transit Services, LLC</u>**

Evaluation and Selection Criteria

4) Firms Ovelifications and Franciscos

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1 '	Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	Max Points 10	Total Points Awarded
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	<
b)	List his or her title and number of years of service with the company; and		
с)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
1 *	scribe how your firm will meet the requirement to have sufficient cash liquidity to did payroll and other expenses for a period of at least three (3) months.	5	5
	erience of Key Personnel: Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems	10	10
	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Proj	 ect Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times. 	15	13
	 b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field 		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
,	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	8
b)		scribe the key program reports and other management procedures nned to ensure integrity of the safety program.		
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be t	nt and Operating Plan: he components delineated in the Draft Agreement pertaining to the Plan.	10	8
Provide include ve	a li: hicle	Yehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be into use during the first two (2) years of the contract.	10	9
Price Prop	oosa	al*	25	a4.31
TOTAL P	NIC.	TS	100	9131
				1 1

fr

Evaluation Committee Member Signature

10/26/20/8 Date Evaluation Committee Member: <u>Kevin Kamradt</u> Evaluated Company: <u>Keolis Transit Services, LLC</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

		fications and Experience: be the firm's experience operating shuttle bus services on a 24 hour, 7	Max Points	Total Points
-/	days p	er week basis. Such firm shall have been in continuous existence for at	" " " "	Awarded
	the las	ne last ten (10) years. Each firm shall have demonstrated experience for three (3) consecutive years at a large HUB airport performing similar ions utilizing vehicles of twenty (20) passenger seats or more. Name(s) cation(s);	10	9
b)	Length	of service of shuttle bus service contracts;		
c)	Brief d and	escription of the service (i.e. number of buses, number of employees);		
d)	Refere	nce and contact information for each contract listed.	į	
		of Proposed Manager of Shuttle Bus Services: e a resume;	5	4
"	1 TOVIG	e a resume,		7
b)	List his	or her title and number of years of service with the company; and		
(c)	List his	or her years of experience in the management (supervisory level and		1
	above)	of shuttle bus operations.		
3) De	scribe h	now your firm will meet the requirement to have sufficient cash liquidity to	5	,,
fur	nd payro	Il and other expenses for a period of at least three (3) months.		9
		of Key Personnel:	10	a
a)	Provid	e a brief resume of support employees who will furnish professional and		
		nnical support services on this contract. This should include, but not be to the following: (i) their functions in the company; (ii) their title and		'
		er of years of service with the company; and (iii) their years of experience		
		maintenance of comparably complex facilities and systems		
	Drovido	a ELL project energific detailed expenientional abort identifying kov		
		a FLL project specific, detailed organizational chart identifying key sonnel and job descriptions		
5) Pro	ject Apr		15	
		Describe the firm's methodology in route planning to address high levels		1フ
		of passenger demand at multiple terminals to ensure all passengers are		16
		loaded within stated maximum passenger wait times.		
	b)	Describe the firm's customer service program for all staff (including		
	,	drivers and those in the field). Include information pertaining to		
		passenger and baggage loading/unloading, ADA compliance, ADA		
		training curriculum, and the firm's customer service approach in the field	<u></u>	

	at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
	*Question updated with Addendum No. 2.		
a) De	gram and Accident History: escribe the firm's program for safety training, monitoring performance and imployee follow-up (recognition or disciplinary action)	10	10
200	escribe the key program reports and other management procedures anned to ensure integrity of the safety program.		
	escribe the firm's experience operating buses on the airfield in close oximity to operating aircraft.		
,	eate what is the firm's accident frequency rate per 100,000 miles of bus perations over the last five (5) year period.		
	ent and Operating Plan: the components delineated in the Draft Agreement pertaining to the g Plan.	10	10
	Vehicle Fleet:	10	7
include vehic	ist of vehicles that will be utilized as the Core and Supplemental fleet to le year, make, model and type. Describe how the vehicles will be		
Price Propos	into use during the first two (2) years of the contract.	25	2(12)
TOTAL POIN		100	6001
		2010 TO 10 T	HCLO

189310

Evaluation Committee Member Signature

10 _ 26-17 Date Evaluation Committee Member: <u>Michael Nonnemacher</u> Evaluated Company: <u>FirstGroup America</u>, <u>Inc/First Transit Inc</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1)		ns Qualifications and Experience: Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Max Points	Total Points
		days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	Awarded
	b)	Length of service of shuttle bus service contracts;		10
	c)	Brief description of the service (i.e. number of buses, number of employees); and		
	d)	Reference and contact information for each contract listed.		
2)		erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	
	b)	List his or her title and number of years of service with the company; and		5
	c)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
3)		scribe how your firm will meet the requirement to have sufficient cash liquidity to d payroll and other expenses for a period of at least three (3) months.	5	5
4)	Ехр	erience of Key Personnel: Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems	10	8
	1	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5)	Proj	ject Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.	15	
		b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		13
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and uployee follow-up (recognition or disciplinary action)	10	
b)		scribe the key program reports and other management procedures nned to ensure integrity of the safety program.		10
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
	ор	ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be t	nt and Operating Plan: he components delineated in the Draft Agreement pertaining to the Plan.	10	/0
		/ehicle Fleet:	10	
include vel	hicle	st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be not ouse during the first two (2) years of the contract.		10
Price Prop	osa	al*	25	23.76
TOTAL PO	NIC	TS	100	9476

gre

Evaluation Committee Member Signature

10/26/8 Date **Evaluation Committee Member: Barney Mccoy**

Evaluated Company: FirstGroup America, Inc/First Transit Inc

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1) Firm	s Qualifications and Experience:	Max	Total
	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
	days per week basis. Such firm shall have been in continuous existence for at		Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar	10	8
	operations utilizing vehicles of twenty (20) passenger seats or more. Name(s)	10	
	and location(s);		
b)	Length of service of shuttle bus service contracts;		
()	Brief description of the service (i.e. number of buses, number of employees);		
	and		
d)	Reference and contact information for each contract listed.		
0) 5	f D. W. D. O		
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	5
	See Section (1994-2003), (1994) Notice Section (1994-1994)		
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and		
	above) of shuttle bus operations.		
3) Des	scribe how your firm will meet the requirement to have sufficient cash liquidity to	5	4
	d payroll and other expenses for a period of at least three (3) months.		-
	erience of Key Personnel:	10	8
a)	Provide a brief resume of support employees who will furnish professional and		
	or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and		
	number of years of service with the company; and (iii) their years of experience		
	in the maintenance of comparably complex facilities and systems		
	Provide a FLL project specific, detailed organizational chart identifying key		
	personnel and job descriptions		
5) Proj	ect Approach:	15	((
	a) Describe the firm's methodology in route planning to address high levels		
	of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.		
	, ,		
	 b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to 		
	passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and uployee follow-up (recognition or disciplinary action)	10	96
b)		scribe the key program reports and other management procedures inned to ensure integrity of the safety program.		
c)		escribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
,	ор	ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
Descr Opera	be t		10	8
Provide include ve	a li hicle	Vehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.	10	68
Price Prop			25	8376
TOTAL P	NIC	TS	100	03.710
				000

Jon

Evaluation Committee Member Signature

Date

Evaluation Committee Member: <u>Jorge Hernandez</u>

Evaluated Company: FirstGroup America, Inc/First Transit Inc

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1) Firms Qualifications and Experience:	Max	Total
 a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at 	Points	Points Awarded
least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar	10	
operations utilizing vehicles of twenty (20) passenger seats or more. Name(s)		
and location(s);		\bigcirc
b) Length of service of shuttle bus service contracts;		8
c) Brief description of the service (i.e. number of buses, number of employees); and		
d) Reference and contact information for each contract listed.	ļ	
2) Experience of Proposed Manager of Shuttle Bus Services:	5	
a) Provide a resume;		5
b) List his or her title and number of years of service with the company; and		
c) List his or her years of experience in the management (supervisory level and	! 	
above) of shuttle bus operations.	_	
3) Describe how your firm will meet the requirement to have sufficient cash liquidity to	5	5
fund payroll and other expenses for a period of at least three (3) months. 4) Experience of Key Personnel:	10	
a) Provide a brief resume of support employees who will furnish professional and		
or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and		
number of years of service with the company; and (iii) their years of experience	Ì	10
in the maintenance of comparably complex facilities and systems		
Provide a FLL project specific, detailed organizational chart identifying key		
personnel and job descriptions	15	
5) Project Approach:a) Describe the firm's methodology in route planning to address high levels	15	
of passenger demand at multiple terminals to ensure all passengers are		14
loaded within stated maximum passenger wait times.		,
b) Describe the firm's customer service program for all staff (including		
drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA		
training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: escribe the firm's program for safety training, monitoring performance and apployee follow-up (recognition or disciplinary action)	10	
b)		escribe the key program reports and other management procedures anned to ensure integrity of the safety program.		10
c)		escribe the firm's experience operating buses on the airfield in close oximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be '	ent and Operating Plan: the components delineated in the Draft Agreement pertaining to the Plan.	10	10
		/ehicle Fleet:	10	10
include ve	hicl	st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.		10
Price Prop			25	23.76
TOTAL P	NIC	TS	100	95.76

Jan

Evaluation Committee Member Signature

10 /26 /20 18 Date **Evaluation Committee Member: Kevin Kamradt**

Evaluated Company: FirstGroup America, Inc/First Transit Inc

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

	Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at	Max Points	Total Points Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	10
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	6.1
1	List his or her title and number of years of service with the company; and		4
c)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
	scribe how your firm will meet the requirement to have sufficient cash liquidity to dispayroll and other expenses for a period of at least three (3) months.	5	4
4) Exp	erience of Key Personnel: Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems	10	6
	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Proj	ect Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.	15	12
	 b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field 		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	9
b)		scribe the key program reports and other management procedures inned to ensure integrity of the safety program.		
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
Descri Opera	be t ting	2. 1000.000	10	8
Provide include ve	a li: hicle	Vehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.	10	10
Price Prop	osa	al*	25	23.76
TOTAL PO	NIC	TS	100	86.74
				~ ~

John

Evaluation Committée Member Signature

10-26-17 Date

Evaluation Committee Member: Barrey Manay. Andrea Busada Miser Evaluated Company: FirstGroup America, Inc/First Transit Inc

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

4			
1) Firms Qu	alifications and Experience:	Max	Total
a) Desc	ribe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
days	per week basis. Such firm shall have been in continuous existence for at		Awarded
least	the last ten (10) years. Each firm shall have demonstrated experience for		
the la	ast three (3) consecutive years at a large HUB airport performing similar	10	10
oper	ations utilizing vehicles of twenty (20) passenger seats or more. Name(s)		, ,
and I	ocation(s);		
b) Leng	th of service of shuttle bus service contracts;		
c) Brief	description of the service (i.e. number of buses, number of employees);		
and			
d) Refe	rence and contact information for each contract listed.		
O) Esmanta:	of Draw and Manager of Ohythla Disc Comitions	5	
	ce of Proposed Manager of Shuttle Bus Services: ide a resume;		2
a) FIOV	iuc a resume,		_
b) List h	nis or her title and number of years of service with the company; and		
•	·		
	nis or her years of experience in the management (supervisory level and		
abov	e) of shuttle bus operations.		
3) Describe	how your firm will meet the requirement to have sufficient cash liquidity to	5	
	roll and other expenses for a period of at least three (3) months.		3
	ce of Key Personnel:	10	
	ide a brief resume of support employees who will furnish professional and		
	chnical support services on this contract. This should include, but not be		
	ed to the following: (i) their functions in the company; (ii) their title and		
	ber of years of service with the company; and (iii) their years of experience	ļ	
	e maintenance of comparably complex facilities and systems		
	de a FLL project specific, detailed organizational chart identifying key		
	ersonnel and job descriptions	1	
5) Project A		15	A
a	Describe the firm's methodology in route planning to address high levels		(K2)
	of passenger demand at multiple terminals to ensure all passengers are	Ì	
	loaded within stated maximum passenger wait times.		12
۴	Describe the firm's customer service program for all staff (including		
~	drivers and those in the field). Include information pertaining to	1	
	passenger and baggage loading/unloading, ADA compliance, ADA	1.	
	training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		4
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	8
b)		scribe the key program reports and other management procedures nned to ensure integrity of the safety program.		
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		,
	be t	nt and Operating Plan: he components delineated in the Draft Agreement pertaining to the Plan.	10	7
Provide include ve	a li hicle	Vehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to be year, make, model and type. Describe how the vehicles will be not use during the first two (2) years of the contract.	10	7
Price Prop			25	23.76
TOTAL PO			100	7971
			-	11.10

79.760

Total points awarded for price will be determ	
(Lowest Proposed Price/Proposer's Price) x 25	5 = Price Score
$O \rightarrow O$	/
angusa	10/26/18
Evaluation Committee Member Signature	Date

Evaluation Committee Member: <u>Michael Nonnemacher</u> Evaluated Company: <u>Limousines of South Florida, Inc.</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1)		Descri	fications and Experience: be the firm's experience operating shuttle bus services on a 24 hour, 7	Max Points	Total Points
		least the las operation	er week basis. Such firm shall have been in continuous existence for at the last ten (10) years. Each firm shall have demonstrated experience for the three (3) consecutive years at a large HUB airport performing similar ions utilizing vehicles of twenty (20) passenger seats or more. Name(s) cation(s);	10	Awarded
	b)	Length	of service of shuttle bus service contracts;		10
	c)	Brief d	escription of the service (i.e. number of buses, number of employees);		i
	d)	Refere	nce and contact information for each contract listed.		
2)			of Proposed Manager of Shuttle Bus Services: e a resume;	5	
	(f)				5
	b)	List nis	or her title and number of years of service with the company; and		0
	c)		or her years of experience in the management (supervisory level and of shuttle bus operations.		
3)			low your firm will meet the requirement to have sufficient cash liquidity to all and other expenses for a period of at least three (3) months.	5	2
4)	Ехр	erience	of Key Personnel:	10	
	a)	or tech limited numbe	e a brief resume of support employees who will furnish professional and inical support services on this contract. This should include, but not be to the following: (i) their functions in the company; (ii) their title and er of years of service with the company; and (iii) their years of experience maintenance of comparably complex facilities and systems		10
	j		a FLL project specific, detailed organizational chart identifying key sonnel and job descriptions		
5)	Pro	ject App		15	
		a)	Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.		
		b)	Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		10
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		10
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	
b)		scribe the key program reports and other management procedures inned to ensure integrity of the safety program.		8
c)		escribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be '	ent and Operating Plan: the components delineated in the Draft Agreement pertaining to the Plan.	10	10
Provide	a li	/ehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to	10	5
		e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.		
Price Prop	oosa	al*	25	25
TOTAL PO	NIC	TS	100	28
27				



Evaluation Committee Member Signature

10/26/18 Date Evaluation Committee Member: <u>Kevin Kamradt</u>
Evaluated Company: <u>Limousines of South Florida, Inc</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1) Firm	Max	Total	
a)	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
	days per week basis. Such firm shall have been in continuous existence for at		Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for		
	the last three (3) consecutive years at a large HUB airport performing similar	10	
	operations utilizing vehicles of twenty (20) passenger seats or more. Name(s)		6
	and location(s);		
b)	Length of service of shuttle bus service contracts;		
·			
c)	Brief description of the service (i.e. number of buses, number of employees);		
	and		
d)	Reference and contact information for each contract listed.		
0) =	F		
	erience of Proposed Manager of Shuttle Bus Services:	5	4
(a)	Provide a resume;		1
b)	List his or her title and number of years of service with the company; and		
()	List his or her years of experience in the management (supervisory level and		
"	above) of shuttle bus operations.	:	
	scribe how your firm will meet the requirement to have sufficient cash liquidity to display and other expenses for a period of at least three (3) months.	5	3
	10		
4) Exp	10		
a)		1 フー	
		'	
	in the maintenance of comparably complex facilities and systems		
	Provide a FLL project specific, detailed organizational chart identifying key		
	personnel and job descriptions		
5) Pro	15	, -,	
	a) Describe the firm's methodology in route planning to address high levels		12
	of passenger demand at multiple terminals to ensure all passengers are		
	loaded within stated maximum passenger wait times.	ľ	
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to		
	passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
6) Safety P a)	10	9		
		scribe the key program reports and other management procedures nned to ensure integrity of the safety program.		
		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.			10	7
8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to			10	/
include veh		6		
Price Proposal*			25	25
TOTAL POINTS				79



Evaluation Committee Member Signature

10-26-17 Date Evaluation Committee Member: Barney Mccoy Andrea Busapa Evaluated Company: Limousines of South Florida, Inc

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The state of the firm's experience: a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at the least th	Max Points	Total Points Awarded
least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	9
b) Length of service of shuttle bus service contracts;		
c) Brief description of the service (i.e. number of buses, number of employees); and		
d) Reference and contact information for each contract listed.		
Experience of Proposed Manager of Shuttle Bus Services: a) Provide a resume;	5	4
b) List his or her title and number of years of service with the company; and		
c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.	5	5
4) Experience of Key Personnel:	10	
a) Provide a brief resume of support employees who will furnish professional and	1	9
or technical support services on this contract. This should include, but not be	İ	•
limited to the following: (i) their functions in the company; (ii) their title and	İ	
number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems		
Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Project Approach:	15	. 2
a) Describe the firm's methodology in route planning to address high levels		12
of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.		
b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA		
training curriculum, and the firm's customer service approach in the field		

	-			
		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		T.
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
9	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	9
b)		scribe the key program reports and other management procedures nned to ensure integrity of the safety program.		
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
, ,	be t	nt and Operating Plan: he components delineated in the Draft Agreement pertaining to the Plan.	10	(0)
The second secon		/ehicle Fleet:	10	
include vel	hicle	st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be not ouse during the first two (2) years of the contract.		(0
Price Prop			25	25
TOTAL PO	OIN.	TS	100	93
				11 (1)

* Total points awarded for price will be determine (Lowest Proposed Price/Proposer's Price) x 25 =		
Evaluation Committee Member Signature	10/ Lc. 16 Date	

Evaluation Committee Member: <u>Barney Mccoy</u> Evaluated Company: <u>Limousines of South Florida, Inc</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

	ns Qualifications and Experience: Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at	Max Points	Total Points Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	8
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	4
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
	scribe how your firm will meet the requirement to have sufficient cash liquidity to ad payroll and other expenses for a period of at least three (3) months.	5	3
4) Exp	Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems	10	8
	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Pro	ject Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.	15	4
	b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		9
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	7
b)		scribe the key program reports and other management procedures inned to ensure integrity of the safety program.		
c)		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be t	ent and Operating Plan: the components delineated in the Draft Agreement pertaining to the Plan.	10	(e
Provide include veh incorporate	a li: nicle ed i	Vehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.	10	7
Price Prop			25	25
TOTAL PO	DIN.	TS	100	++



Evaluation Committee Member Signature

Date

Evaluation Committee Member: <u>Jorge Hernandez</u> Evaluated Company: <u>Limousines of South Florida</u>, <u>Inc</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

	ns Qualifications and Experience:	Max	Total
a)	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
	days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for		Awarded
	the last three (3) consecutive years at a large HUB airport performing similar	10	1
	operations utilizing vehicles of twenty (20) passenger seats or more. Name(s)	.	7
	and location(s);		
b)	Length of service of shuttle bus service contracts;		
(c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.	ŀ	ļ
2) Exp	perience of Proposed Manager of Shuttle Bus Services:	5	
	Provide a resume;		5
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and		
	above) of shuttle bus operations.		
3) De	scribe how your firm will meet the requirement to have sufficient cash liquidity to	5	5
fun	nd payroll and other expenses for a period of at least three (3) months.		
	perience of Key Personnel:	10	
(a)	Provide a brief resume of support employees who will furnish professional and		10
	or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and		, -
	number of years of service with the company; and (iii) their years of experience		
	in the maintenance of comparably complex facilities and systems		
	Provide a FLL project specific, detailed organizational chart identifying key		
	personnel and job descriptions		
5) Pro	ject Approach:	15	12
	a) Describe the firm's methodology in route planning to address high levels		12
	of passenger demand at multiple terminals to ensure all passengers are		
	loaded within stated maximum passenger wait times.		
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to		
	passenger and baggage loading/unloading, ADA compliance, ADA		
L	training curriculum, and the firm's customer service approach in the field		

at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise). c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use duri					
processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.					
efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.		c)			
including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.		d)			
(i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	9	e)	including training and experience requirements for the firm's		
program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal*	1	f)	(i.e. aircraft evacuations, other short notice requirements to transport		
this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25	9	g)	program is maximizing participation in the County "sustainability"		
Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal 25]	h)	this contract. Specify how such technologies will be utilized and how		
6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25	i	i)			
a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25			*Question updated with Addendum No. 2.		
planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25	a) I	Des	scribe the firm's program for safety training, monitoring performance and	10	5
proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25					
operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25					
Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25					
Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25	Describ Operati	e ti ng	he components delineated in the Draft Agreement pertaining to the Plan.	1900000	10
include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25				10	\Diamond
	include veh	icle	e year, make, model and type. Describe how the vehicles will be		0
TOTAL POINTS 100 87	Price Propo	osa	*	25	25
	TOTAL PO	IN	rs — — — — — — — — — — — — — — — — — — —	100	87



Evaluation Committee Member Signature

10/26/2018 Date Evaluation Committee Member: Barney McCoy

Evaluated Company: SP Plus FLL Shuttle Joint Venture, a joint venture between SP+

Transportation, an operating division of SP Plus Corporation, and B&L Services, Inc.

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

	Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at	Max Points	Total Points Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	10
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		ja
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	4
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
	scribe how your firm will meet the requirement to have sufficient cash liquidity to dispayroll and other expenses for a period of at least three (3) months.	5	3
4) Exp	erience of Key Personnel: Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems	10	10
	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Proj	ect Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.	15	13
	b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field		

at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
 c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input. 		
 d) Describe the firm's approach to maximizing operational and budgetary efficiency. 		
 e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. 		
f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
 g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. 		
 h) Describe what technologies the firm plans to employ in the operation o this contract. Specify how such technologies will be utilized and how they will benefit the operations 	f	
i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
*Question updated with Addendum No. 2.		
Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance an employee follow-up (recognition or disciplinary action)	d 10	7
 b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. 		
 Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. 		
d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.		
7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.	10	9
8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	10	10
Price Proposal*	25	20.20
TOTAL POINTS	100	86.5

* Total points awarded for price will be determined	
(Lowest Proposed Price/Proposer's Price) x 25 = F	Price Score
^	
an Puso	10/26/12
Evaluation Committee Member Signature	Date

Evaluation Committee Member: Michael Nonnemacher

Evaluated Company: <u>SP Plus FLL Shuttle Joint Venture</u>, a joint venture between <u>SP+ Transportation</u>, an operating division of <u>SP Plus Corporation</u>, and <u>B&L Services</u>, <u>Inc.</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

	ns Qualifications and Experience:	Max	Total
(a)	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
	days per week basis. Such firm shall have been in continuous existence for at		Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for		
	the last three (3) consecutive years at a large HUB airport performing similar	10	
	operations utilizing vehicles of twenty (20) passenger seats or more. Name(s)		
	and location(s);		10
h)	Length of service of shuttle bus service contracts;		10
	Length of service of shattle bas service contracts,		
c)	Brief description of the service (i.e. number of buses, number of employees);		
	and		
(d)	Reference and contact information for each contract listed.		
2) Exp	erience of Proposed Manager of Shuttle Bus Services:	5	
	Provide a resume;		
			2
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and		
"	above) of shuttle bus operations.		
	distroj di ditalio suo operalione.		
3) De:	scribe how your firm will meet the requirement to have sufficient cash liquidity to	5	-
	d payroll and other expenses for a period of at least three (3) months.)
	erience of Key Personnel:	10	
a)	Provide a brief resume of support employees who will furnish professional and		
	or technical support services on this contract. This should include, but not be		1.00
	limited to the following: (i) their functions in the company; (ii) their title and		10
	number of years of service with the company; and (iii) their years of experience		10
	in the maintenance of comparably complex facilities and systems		
	Dravida a ELL preject analisis, detailed arranizational about identifying kov		
	Provide a FLL project specific, detailed organizational chart identifying key		
5) Droi	personnel and job descriptions , iect Approach:	15	
3) [10]	a) Describe the firm's methodology in route planning to address high levels	13	
	of passenger demand at multiple terminals to ensure all passengers are		
	loaded within stated maximum passenger wait times.		
	loaded within stated maximum passenger wait times.		
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to		
	passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field		

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
•	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		12
f	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
ŀ	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
i	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
a) I	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and ployee follow-up (recognition or disciplinary action)	10	
C 20040		scribe the key program reports and other management procedures nned to ensure integrity of the safety program.		10
		scribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	e t	nt and Operating Plan: he components delineated in the Draft Agreement pertaining to the Plan.	10	10
Provide a include veh	a lis icle	rehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be not ouse during the first two (2) years of the contract.	10	10
Price Propo			25	20.20
TOTAL PO	IN	TS	100	92.2

Evaluation Committee Member Signature

10/26/18 Date **Evaluation Committee Member: Barney Mccoy**

Evaluated Company: <u>SP Plus FLL Shuttle Joint Venture</u>, a joint venture between <u>SP+ Transportation</u>, an operating division of <u>SP Plus Corporation</u>, and <u>B&L Services</u>, <u>Inc.</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

	Describe the firm's experience: Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for	Max Points	Total Points Awarded
	the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	6
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	5
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		
	scribe how your firm will meet the requirement to have sufficient cash liquidity to d payroll and other expenses for a period of at least three (3) months.	5	4
4) Exp	erience of Key Personnel: Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems	10	9
	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Proj	 a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times. 	15	10
	b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field		

at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise). c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the key program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the firm's experience operating buses on the airfield in close proximity to operating plan: c) Describe the firm's experience operating buses on the airfield in close proximity to operating plan: Describe the components delineated in the Draft Agreement pertaining to the operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle vear, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	guest questions, and any other need that may arise). c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.
processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.
efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Op	including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.
(i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	(i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.
program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 30 30	program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20 20	this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal 25 20 - 30	*Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 10 6	6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20 - 20	 a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20-20	planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close
proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20 20	
operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 10 6 10 7 10 8 Proposed Vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	proximity to operating aircraft.
Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20-20	
Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25	Describe the components delineated in the Draft Agreement pertaining to the
	Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.
I TOTAL POINTS	
TOTAL TOUTO	TOTAL POINTS 100 76.



Evaluation Committee Member Signature

1426118 Date **Evaluation Committee Member: Kevin Kamradt**

Evaluated Company: <u>SP Plus FLL Shuttle Joint Venture</u>, a joint venture between <u>SP+ Transportation</u>, an operating division of <u>SP Plus Corporation</u>, and <u>B&L Services</u>, <u>Inc.</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1 7	Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for	Max Points	Total Points Awarded
	the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);	10	9
b)	Length of service of shuttle bus service contracts;		
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
	erience of Proposed Manager of Shuttle Bus Services: Provide a resume;	5	4
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.		:
	scribe how your firm will meet the requirement to have sufficient cash liquidity to d payroll and other expenses for a period of at least three (3) months.	5	4
4) Exp	erience of Key Personnel:	10	7
(a)	Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be		7
	limited to the following: (i) their functions in the company; (ii) their title and		i
	number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems		
	Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions		
5) Proj	iect Approach: a) Describe the firm's methodology in route planning to address high levels	15	11
	of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.		
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field	<u></u>	

		at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).		
	c)	Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.		
	d)	Describe the firm's approach to maximizing operational and budgetary efficiency.		
	e)	Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.		
	f)	Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).		
	g)	Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.		
	h)	Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations		
	i)	Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours		
		*Question updated with Addendum No. 2.		
	De	gram and Accident History: scribe the firm's program for safety training, monitoring performance and aployee follow-up (recognition or disciplinary action)	10	10
b)		scribe the key program reports and other management procedures inned to ensure integrity of the safety program.		
c)		escribe the firm's experience operating buses on the airfield in close eximity to operating aircraft.		
d)		ate what is the firm's accident frequency rate per 100,000 miles of bus erations over the last five (5) year period.		
	be t	ent and Operating Plan: the components delineated in the Draft Agreement pertaining to the Plan.	10	5
Provide include vel	a li hicle ed i	Vehicle Fleet: st of vehicles that will be utilized as the Core and Supplemental fleet to e year, make, model and type. Describe how the vehicles will be nto use during the first two (2) years of the contract.	10	7
Price Prop			25	20.20
TOTAL PO	OIN	TS	100	77.2



Evaluation Committee Member Signature

16 26 - 17 Date **Evaluation Committee Member: <u>Jorge Hernandez</u>**

Evaluated Company: <u>SP Plus FLL Shuttle Joint Venture</u>, a joint venture between <u>SP+ Transportation</u>, an operating division of <u>SP Plus Corporation</u>, and <u>B&L Services</u>, <u>Inc.</u>

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

1) Firm	s Qualifications and Experience:	Max	Total
	Describe the firm's experience operating shuttle bus services on a 24 hour, 7	Points	Points
	days per week basis. Such firm shall have been in continuous existence for at		Awarded
	least the last ten (10) years. Each firm shall have demonstrated experience for	10	
	the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s)	10	α
	and location(s);		9
	• •		
(b)	Length of service of shuttle bus service contracts;	ļ	
c)	Brief description of the service (i.e. number of buses, number of employees); and		
d)	Reference and contact information for each contract listed.		
2) Expe	erience of Proposed Manager of Shuttle Bus Services:	5	
	Provide a resume;		e
h	List his or har title and number of coors of consiss with the common and		5
b)	List his or her title and number of years of service with the company; and		
c)	List his or her years of experience in the management (supervisory level and		
	above) of shuttle bus operations.		
3) Des	scribe how your firm will meet the requirement to have sufficient cash liquidity to	5	
1 7	d payroll and other expenses for a period of at least three (3) months.		5
1 '	erience of Key Personnel:	10	
(a)	Provide a brief resume of support employees who will furnish professional and		
	or technical support services on this contract. This should include, but not be		10
	limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience		
	in the maintenance of comparably complex facilities and systems		
] .			
	Provide a FLL project specific, detailed organizational chart identifying key		
5) Proje	personnel and job descriptions ect Approach:	15	
	a) Describe the firm's methodology in route planning to address high levels	13	12
	of passenger demand at multiple terminals to ensure all passengers are		1 >
	loaded within stated maximum passenger wait times.		
	b) Describe the firm's customer service program for all staff (including		
	drivers and those in the field). Include information pertaining to		
	passenger and baggage loading/unloading, ADA compliance, ADA		
	training curriculum, and the firm's customer service approach in the field		

at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise). c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use duri				
processing passenger questions, complaints and other input. d) Describe the firm's approach to maximizing operational and budgetary efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.				
efficiency. e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	c)			
including training and experience requirements for the firm's maintenance staff. f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	d)			
(i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events). g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours "Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.	e)	including training and experience requirements for the firm's		
program is maximizing participation in the County "sustainability" program. h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 30.30	f)	(i.e. aircraft evacuations, other short notice requirements to transport		
this contract. Specify how such technologies will be utilized and how they will benefit the operations i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours *Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan: 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 30.30	g)	program is maximizing participation in the County "sustainability"		
Question updated with Addendum No. 2. 6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal 25 20.30	h)	this contract. Specify how such technologies will be utilized and how		
6) Safety Program and Accident History: a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 10 6	i)			
a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action) b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 30.30		*Question updated with Addendum No. 2.		
planned to ensure integrity of the safety program. c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 30.20	a) De	escribe the firm's program for safety training, monitoring performance and	10	6
proximity to operating aircraft. d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20.20				
operations over the last five (5) year period. 7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 10 10 10 10 10 10 10 10 10 1				
Describe the components delineated in the Draft Agreement pertaining to the Operating Plan. 8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20.20				
Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25	Describe	the components delineated in the Draft Agreement pertaining to the	10	7
include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract. Price Proposal* 25 20.20			10	
	include vehic	e year, make, model and type. Describe how the vehicles will be		10
TOTAL POINTS 100 85-2			25	
	TOTAL POIN	ITS	100	85.2



Evaluation Committee Member Signature

10/26 /20/8 Date