

**Evaluation Committee Member: Michael Nonnemacher**  
**Evaluated Company: Keolis Transit Services, LLC**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
<p>1) Firms Qualifications and Experience:</p> <p>a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);</p> <p>b) Length of service of shuttle bus service contracts;</p> <p>c) Brief description of the service (i.e. number of buses, number of employees); and</p> <p>d) Reference and contact information for each contract listed.</p>	10	10
<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	5
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	10
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	

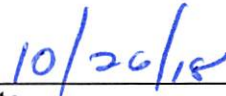
<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		13
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	10
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	24.31
<p>TOTAL POINTS</p>	100	97.31

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\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score



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Evaluation Committee Member Signature



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Date

Evaluation Committee Member: ~~Barney Mosey~~ **Andrea BusADA** @ **AVB**  
 Evaluated Company: Keolis Transit Services, LLC

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

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2) Experience of Proposed Manager of Shuttle Bus Services: a) Provide a resume; b) List his or her title and number of years of service with the company; and c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.	5	4
3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.	5	3
4) Experience of Key Personnel: a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems  Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions	10	8
5) Project Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times. b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field	15	15



<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>Price Proposal*</p>	25	24.31
<p>TOTAL POINTS</p>	100	97.31

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\* Total points awarded for price will be determined by applying the following formula:  
**(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

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Evaluation Committee Member Signature

*10/26/18*

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Date

Evaluation Committee Member: Barney Mccoy  
Evaluated Company: Keolis Transit Services, LLC

**Evaluation and Selection Criteria**

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<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm’s office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm’s approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm’s proposed preventative maintenance program, including training and experience requirements for the firm’s maintenance staff.</p> <p>f) Describe the local staff’s program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County “sustainability” program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>Price Proposal*</p>	25	24.31
<p>TOTAL POINTS</p>	100	86.31

*J.P.M.*



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Evaluation Committee Member Signature



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Date

**Evaluation Committee Member: Jorge Hernandez**  
**Evaluated Company: Keolis Transit Services, LLC**

**Evaluation and Selection Criteria**

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<p>Price Proposal*</p>	25	24.31
<p>TOTAL POINTS</p>	100	91.31

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Evaluation Committee Member Signature

  
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Date



**Evaluation Committee Member: Kevin Kamradt**  
**Evaluated Company: Keolis Transit Services, LLC**

**Evaluation and Selection Criteria**

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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	7
<p>Price Proposal*</p>	25	24.31
<p>TOTAL POINTS</p>	100	89.31

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Evaluation Committee Member Signature

10-26-18  
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Date

**Evaluation Committee Member: Michael Nonnemacher**  
**Evaluated Company: FirstGroup America, Inc/First Transit Inc**

**Evaluation and Selection Criteria**

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
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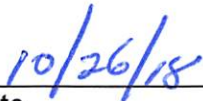


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<p>Price Proposal*</p>	25	23.76
<p>TOTAL POINTS</p>	100	94.76

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Evaluation Committee Member Signature

  
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Evaluation Committee Member: Barney McCoy  
Evaluated Company: FirstGroup America, Inc/First Transit Inc

**Evaluation and Selection Criteria**

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	4
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	8
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	11



<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	8
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	8
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	8
<p>Price Proposal*</p>	25	23.76
<p>TOTAL POINTS</p>	100	83.76

*Jan*



\* Total points awarded for price will be determined by applying the following formula:  
 $(\text{Lowest Proposed Price} / \text{Proposer's Price}) \times 25 = \text{Price Score}$

  
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Evaluation Committee Member Signature

  
\_\_\_\_\_  
Date

**Evaluation Committee Member: Jorge Hernandez**  
**Evaluated Company: FirstGroup America, Inc/First Transit Inc**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
<p>1) Firms Qualifications and Experience:</p> <p>a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);</p> <p>b) Length of service of shuttle bus service contracts;</p> <p>c) Brief description of the service (i.e. number of buses, number of employees); and</p> <p>d) Reference and contact information for each contract listed.</p>	10	8
<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	5
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	10
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	14

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	10
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	23.76
<p>TOTAL POINTS</p>	100	95.76

95.76  
JRM

**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

  
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Evaluation Committee Member Signature

10/26/2018  
Date



**Evaluation Committee Member: Kevin Kamradt**  
**Evaluated Company: FirstGroup America, Inc/First Transit Inc**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
<p>1) Firms Qualifications and Experience:</p> <p>a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);</p> <p>b) Length of service of shuttle bus service contracts;</p> <p>c) Brief description of the service (i.e. number of buses, number of employees); and</p> <p>d) Reference and contact information for each contract listed.</p>	10	10
<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	4
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	4
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	6
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	12

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	8
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	23.76
<p>TOTAL POINTS</p>	100	86.76

86.76  
JPM

**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

  
\_\_\_\_\_  
Evaluation Committee Member Signature

10-26-17  
\_\_\_\_\_  
Date

Evaluation Committee Member: ~~Brian Massey~~ Andrea Bosada *AB*  
 Evaluated Company: FirstGroup America, Inc/First Transit Inc

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
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2) Experience of Proposed Manager of Shuttle Bus Services: a) Provide a resume; b) List his or her title and number of years of service with the company; and c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.	5	2
3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.	5	3
4) Experience of Key Personnel: a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems  Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions	10	7
5) Project Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times. b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field	15	12


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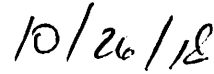
<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	8
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	7
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	7
<p>Price Proposal*</p>	25	23.76
<p>TOTAL POINTS</p>	100	79.76 @

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\* Total points awarded for price will be determined by applying the following formula:  
 $(\text{Lowest Proposed Price} / \text{Proposer's Price}) \times 25 = \text{Price Score}$



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Evaluation Committee Member Signature



\_\_\_\_\_  
Date

**Evaluation Committee Member:** Michael Nonnemacher  
**Evaluated Company:** Limousines of South Florida, Inc

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
<p>1) Firms Qualifications and Experience:</p> <p>a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);</p> <p>b) Length of service of shuttle bus service contracts;</p> <p>c) Brief description of the service (i.e. number of buses, number of employees); and</p> <p>d) Reference and contact information for each contract listed.</p>	10	10
<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	2
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	10
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	



<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		10
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	8
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	5
<p>Price Proposal*</p>	25	25
<p>TOTAL POINTS</p>	100	85

*JRM*  
*(11)*



\* Total points awarded for price will be determined by applying the following formula:  
 $(\text{Lowest Proposed Price} / \text{Proposer's Price}) \times 25 = \text{Price Score}$

  
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Evaluation Committee Member Signature

10/26/18  
\_\_\_\_\_  
Date

**Evaluation Committee Member: Kevin Kamradt**  
**Evaluated Company: Limousines of South Florida, Inc**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	4
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	3
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	7
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	12

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	7
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	6
<p>Price Proposal*</p>	25	25
<p>TOTAL POINTS</p>	100	79

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**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

  
\_\_\_\_\_  
Evaluation Committee Member Signature

10-26-17  
\_\_\_\_\_  
Date



Evaluation Committee Member: Barney McCoy *Andrea Busada*  
 Evaluated Company: Limousines of South Florida, Inc *AVB*

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	4
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	5
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	9
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	12

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	9
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	25
<p>TOTAL POINTS</p>	100	93

*J.P.*  
*(Signature)*

**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

*Ar. Dussard*

\_\_\_\_\_  
**Evaluation Committee Member Signature**

*10/22/16*

\_\_\_\_\_  
**Date**

Evaluation Committee Member: Barney Mccoy  
 Evaluated Company: Limousines of South Florida, Inc

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
1) Firms Qualifications and Experience: a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s); b) Length of service of shuttle bus service contracts; c) Brief description of the service (i.e. number of buses, number of employees); and d) Reference and contact information for each contract listed.	10	8
2) Experience of Proposed Manager of Shuttle Bus Services: a) Provide a resume; b) List his or her title and number of years of service with the company; and c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.	5	4
3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.	5	3
4) Experience of Key Personnel: a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems  Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions	10	8
5) Project Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.  b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field	15	9



<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	6
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	7
<p>Price Proposal*</p>	25	25
<p>TOTAL POINTS</p>	100	77

*RP*  
*(TW)*

\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score



\_\_\_\_\_  
Evaluation Committee Member Signature



\_\_\_\_\_  
Date

**Evaluation Committee Member: Jorge Hernandez**  
**Evaluated Company: Limousines of South Florida, Inc**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	5
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	10
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	12

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	8
<p>Price Proposal*</p>	25	25
<p>TOTAL POINTS</p>	100	87

9/2/10  
100



\* Total points awarded for price will be determined by applying the following formula:  
**(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**



\_\_\_\_\_  
Evaluation Committee Member Signature

10/26/2018  
\_\_\_\_\_  
Date

Evaluation Committee Member: Barney McCoy *Andrea Bosapa AB*  
 Evaluated Company: SP Plus FLL Shuttle Joint Venture, a joint venture between SP+ Transportation, an operating division of SP Plus Corporation, and B&L Services, Inc.

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
1) Firms Qualifications and Experience: a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s); b) Length of service of shuttle bus service contracts; c) Brief description of the service (i.e. number of buses, number of employees); and d) Reference and contact information for each contract listed.	10	10
2) Experience of Proposed Manager of Shuttle Bus Services: a) Provide a resume; b) List his or her title and number of years of service with the company; and c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.	5	4
3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.	5	3
4) Experience of Key Personnel: a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems  Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions	10	10
5) Project Approach: a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.  b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field	15	13

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	9
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	20.20
<p>TOTAL POINTS</p>	100	86.2

26 9/17  


**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

*An. Russo*

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**Evaluation Committee Member Signature**

*10/26/18*

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**Date**



**Evaluation Committee Member: Michael Nonnemacher**

**Evaluated Company: SP Plus FLL Shuttle Joint Venture, a joint venture between SP+ Transportation, an operating division of SP Plus Corporation, and B&L Services, Inc.**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

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<p>1) Firms Qualifications and Experience:</p> <p>a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);</p> <p>b) Length of service of shuttle bus service contracts;</p> <p>c) Brief description of the service (i.e. number of buses, number of employees); and</p> <p>d) Reference and contact information for each contract listed.</p>	10	10
<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	5
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	10
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	

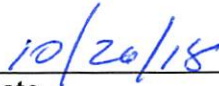


<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		12
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	10
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	10
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	20.20
<p>TOTAL POINTS</p>	100	92.2

*gfn*  
*100*

\* Total points awarded for price will be determined by applying the following formula:  
 $(\text{Lowest Proposed Price} / \text{Proposer's Price}) \times 25 = \text{Price Score}$

  
\_\_\_\_\_  
Evaluation Committee Member Signature

  
\_\_\_\_\_  
Date

**Evaluation Committee Member: Barney McCoy**

**Evaluated Company: SP Plus FLL Shuttle Joint Venture, a joint venture between SP+ Transportation, an operating division of SP Plus Corporation, and B&L Services, Inc.**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	4
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	9
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	10



<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
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<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	6
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	6
<p>Price Proposal*</p>	25	20-20
<p>TOTAL POINTS</p>	100	76.2

7.2  
(10)

\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score

  
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Evaluation Committee Member Signature

  
\_\_\_\_\_  
Date



**Evaluation Committee Member: Kevin Kamradt**

**Evaluated Company: SP Plus FLL Shuttle Joint Venture, a joint venture between SP+ Transportation, an operating division of SP Plus Corporation, and B&L Services, Inc.**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

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<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	4
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	4
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	7
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	11

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	10
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	5
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	7
<p>Price Proposal*</p>	25	20.20
<p>TOTAL POINTS</p>	100	77.2

*J.P.*  
*(Karl)*

**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

  
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Evaluation Committee Member Signature

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Date

**Evaluation Committee Member: Jorge Hernandez**  
**Evaluated Company: SP Plus FLL Shuttle Joint Venture, a joint venture between SP+ Transportation, an operating division of SP Plus Corporation, and B&L Services, Inc.**

**Evaluation and Selection Criteria**

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

The following list of Evaluation Criteria totals 100 points. Subsequent pages will further detail and define the Evaluation Criteria, which are summarized with their numerical point ranges.

	Max Points	Total Points Awarded
<p>1) Firms Qualifications and Experience:</p> <p>a) Describe the firm's experience operating shuttle bus services on a 24 hour, 7 days per week basis. Such firm shall have been in continuous existence for at least the last ten (10) years. Each firm shall have demonstrated experience for the last three (3) consecutive years at a large HUB airport performing similar operations utilizing vehicles of twenty (20) passenger seats or more. Name(s) and location(s);</p> <p>b) Length of service of shuttle bus service contracts;</p> <p>c) Brief description of the service (i.e. number of buses, number of employees); and</p> <p>d) Reference and contact information for each contract listed.</p>	10	9
<p>2) Experience of Proposed Manager of Shuttle Bus Services:</p> <p>a) Provide a resume;</p> <p>b) List his or her title and number of years of service with the company; and</p> <p>c) List his or her years of experience in the management (supervisory level and above) of shuttle bus operations.</p>	5	5
<p>3) Describe how your firm will meet the requirement to have sufficient cash liquidity to fund payroll and other expenses for a period of at least three (3) months.</p>	5	5
<p>4) Experience of Key Personnel:</p> <p>a) Provide a brief resume of support employees who will furnish professional and or technical support services on this contract. This should include, but not be limited to the following: (i) their functions in the company; (ii) their title and number of years of service with the company; and (iii) their years of experience in the maintenance of comparably complex facilities and systems</p> <p>Provide a FLL project specific, detailed organizational chart identifying key personnel and job descriptions</p>	10	10
<p>5) Project Approach:</p> <p>a) Describe the firm's methodology in route planning to address high levels of passenger demand at multiple terminals to ensure all passengers are loaded within stated maximum passenger wait times.</p> <p>b) Describe the firm's customer service program for all staff (including drivers and those in the field). Include information pertaining to passenger and baggage loading/unloading, ADA compliance, ADA training curriculum, and the firm's customer service approach in the field</p>	15	13

<p>at all shuttle stops (including organizing next guest waiting, answering guest questions, and any other need that may arise).</p> <p>c) Describe the firm's office and corporate customer service program in processing passenger questions, complaints and other input.</p> <p>d) Describe the firm's approach to maximizing operational and budgetary efficiency.</p> <p>e) Describe the firm's proposed preventative maintenance program, including training and experience requirements for the firm's maintenance staff.</p> <p>f) Describe the local staff's program to respond to emergency situations (i.e. aircraft evacuations, other short notice requirements to transport passengers in response to unforeseen events).</p> <p>g) Describe specific recommendations to ensure the Airport Shuttle Bus program is maximizing participation in the County "sustainability" program.</p> <p>h) Describe what technologies the firm plans to employ in the operation of this contract. Specify how such technologies will be utilized and how they will benefit the operations</p> <p>i) Describe the technology your firm will provide to automate the billing component for in-service shuttle bus hours</p> <p>*Question updated with Addendum No. 2.</p>		
<p>6) Safety Program and Accident History:</p> <p>a) Describe the firm's program for safety training, monitoring performance and employee follow-up (recognition or disciplinary action)</p> <p>b) Describe the key program reports and other management procedures planned to ensure integrity of the safety program.</p> <p>c) Describe the firm's experience operating buses on the airfield in close proximity to operating aircraft.</p> <p>d) State what is the firm's accident frequency rate per 100,000 miles of bus operations over the last five (5) year period.</p>	10	6
<p>7) Management and Operating Plan: Describe the components delineated in the Draft Agreement pertaining to the Operating Plan.</p>	10	7
<p>8) Proposed Vehicle Fleet: Provide a list of vehicles that will be utilized as the Core and Supplemental fleet to include vehicle year, make, model and type. Describe how the vehicles will be incorporated into use during the first two (2) years of the contract.</p>	10	10
<p>Price Proposal*</p>	25	20.20
<p>TOTAL POINTS</p>	100	85.2

JR  
100



**\* Total points awarded for price will be determined by applying the following formula:  
(Lowest Proposed Price/Proposer's Price) x 25 = Price Score**

  
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Evaluation Committee Member Signature

  
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Date