

America Shuttle, Inc. d/b/a SuperShuttle

**Verification of References Questionnaire for SuperShuttle
by Miami & Other Cities**

PROJECT: RFP Number: 2018-06-05-0-AV-03

PROJECT TITLE: Shared Ride and Limousine Service Concession

RFP FIRM: SuperShuttle

Date of Verification: _____

Reference Organization: Miami & Other Cities

Project Verified: _____

Person Contacted: Ms. Sandra Harris

Title of Contact: Miami Transportation Manager

Telephone: 305-416-1726

E-Mail: sandraharris@miamigov.com

Questions	Yes	No
1. Was the firm the Prime Contractor?	X	
2. Did the firm supervise and coordinate the work of the subcontractor/s?	X	
3. Were you satisfied with the firms overall performance?	X	
4. Was the project completed on time?	X	
5. Was the project completed within the approved budget?	X	
6. Did the firm work well with the owner?	X	
7. Did they protect owner's interest?	X	
8. Was there high turnover in the original?		
9. Did the firm respond to owner requests in a timely fashion?	X	
10. Did the firm respond to regulatory agency requests in a timely manner?		X
11. If there were DBE/ACDBE goals for minority participation did the firm meet the goals and if so how? (ownership, subcontracting etc) Please answer below		N/A
12. Would you engage this firm again? If no, please answer below	X	
13. What specific service did the firm provide? (taxi dispatching, curbside management, parking management) Please answer below.	Please see below	
14. What was the term of their service? Please answer below.	Please see below	
15. Are you aware of other organizations utilizing this firm's service? If so who? Please answer below.	X	

**Yellow Airport Limousine Service (YASL)
Operates under the name Go Shuttle &
Executive Car Service**

**Verification of References Questionnaire for Fort Lauderdale-Hollywood International Airport for Share Ride and Limousine Service Concession
By GFLCVB**

PROJECT: RFP Number: 2018-06-05-0-AV-03

PROJECT TITLE: Share Ride and Limousine Service Concession

RFP FIRM: Go Airport Shuttle

Date of Verification: 08/28/18

Reference Organization: GFLCVB

Project Verified: Transfers for NOBLE Conference

Person Contacted: Kelly Tortoriello

Title of Contact: VP, Strategic Client Services

Telephone: 954-765-4466

E-Mail: ktortoriello@broward.org

Questions	Yes	No
1. Was the firm the Prime Contractor?	X	
2. Did the firm supervise and coordinate the work of the subcontractor/s?	X	
3. Were you satisfied with the firms overall performance?	X	
4. Was the project completed on time?	X	
5. Was the project completed within the approved budget?	X	
6. Did the firm work well with the owner?	X	
7. Did they protect owner's interest?	X	
8. Did the firm experience high employee turnover?		X
9. Did the firm respond to owner requests in a timely fashion?	X	
10. Did the firm respond to regulatory agency requests in a timely manner?	X	
11. If there were/are DBE/ACDBE goals for minority participation did the firm meet the goals and if so how? (ownership, subcontracting etc) Please answer below.	X	
12. Would you engage this firm again? If no, please answer below.	X	
13. What specific service did the firm provide? (taxi dispatching, curbside management, parking management) Please answer below.		
14. What was the term of their service? Please answer below.		
15. What was the <i>business form</i> of their term of service? I.e. concession agreement, management agreement etc. Please answer below.		
16. What was the approximate annual budget for the service provided? If concession how much annual revenue. Please answer below.		
17. Are you aware of other organizations utilizing this firm's service? If so who? Please answer below.		
18. Regardless of the outcome or validity did this firm or the procurement process become involved in any public controversy? If "yes" please respond to the following;		X
a. Was there any media coverage?		X
b. Which media publications/radio or TV covered the story?		X

