

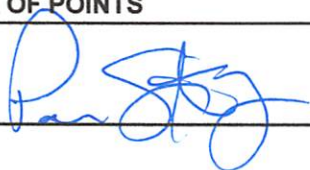
Evaluation Committee Member: Paul Strobis
Company being evaluated: SUPERSHUTTLE

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

Evaluation Criteria	Maximum Number of Points	EC Member Point Tally
Company's Profile & Performance: The focus is the past performance of the company at other airports or similar types of operation that will be operating the concession. Higher scores will be awarded for performance that is current, relevant and closely related to the scope of service outlined in this RFP.	15	13
Management Qualifications, Experience & References: The focus is on the overall experience of the concession manager and supervisory team that will be operating the concession at FLL. Higher scores will be awarded for managers and supervisors that have previous experience operating a twenty-four (24) hours per day, seven (7) days per week shared ride and/or limousine operation at a large transportation facility.	20	18
Proposed Operation Plan: The focus is on quality control measures, level of service, management of drivers (employee, franchisee, and contractor) fare structure, proposed types/mix of vehicles and procedures to meet Americans with Disabilities Act (ADA) needs. Higher scores will be awarded for a detailed operational plan which is specific to the proposed operation at FLL and meet the scope of services for this RFP. The proposed operational plan must address how the concession will be operated at FLL.	35	32
Additional Monetary Compensation and/or In Kind Services: Additional monetary compensation and/or in kind services.	10	10
Management and Operation Plan - Describe how the continuous quality improvement review process is conducted and with what frequency, the methodology used, and how the findings are incorporated in the overall operation of the concession. Submit examples of the Proposer's quality assurance policies and procedures. The Management and Operating Plan must explain all items required by the Draft Agreement in detail, including, but not limited to, demonstrate how all policies and procedures will be applied uniformly, driver and staff disciplinary policy and procedures, customer service, emergency preparedness procedures to include hurricane procedures and incident and safety management, training, how Proposer will respond to disruptions to operations with organized teams, operational business resumption and contingency plans to maintain essential business services during an included or emergency.	20	17
TOTAL NUMBER OF POINTS	100	90

Signature: _____



Date: _____

10/1/18

90

90

Evaluation Committee Member: Yasmi Govin
Company being evaluated: SUPERSHUTTLE

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

Evaluation Criteria	Maximum Number of Points	EC Member Point Tally
Company's Profile & Performance: The focus is the past performance of the company at other airports or similar types of operation that will be operating the concession. Higher scores will be awarded for performance that is current, relevant and closely related to the scope of service outlined in this RFP.	15	6
Management Qualifications, Experience & References: The focus is on the overall experience of the concession manager and supervisory team that will be operating the concession at FLL. Higher scores will be awarded for managers and supervisors that have previous experience operating a twenty-four (24) hours per day, seven (7) days per week shared ride and/or limousine operation at a large transportation facility.	20	8
Proposed Operation Plan: The focus is on quality control measures, level of service, management of drivers (employee, franchisee, and contractor) fare structure, proposed types/mix of vehicles and procedures to meet Americans with Disabilities Act (ADA) needs. Higher scores will be awarded for a detailed operational plan which is specific to the proposed operation at FLL and meet the scope of services for this RFP. The proposed operational plan must address how the concession will be operated at FLL.	35	15
Additional Monetary Compensation and/or In Kind Services: Additional monetary compensation and/or in kind services.	10	6
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TOTAL NUMBER OF POINTS	100	42

Signature: _____



Date: _____

10-1-18

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42

Evaluation Committee Member: Michael Nonnemacher
Company being evaluated: SUPERSHUTTLE

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

Evaluation Criteria	Maximum Number of Points	EC Member Point Tally
Company's Profile & Performance: The focus is the past performance of the company at other airports or similar types of operation that will be operating the concession. Higher scores will be awarded for performance that is current, relevant and closely related to the scope of service outlined in this RFP.	15	15
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Additional Monetary Compensation and/or In Kind Services: Additional monetary compensation and/or in kind services.	10	10
Management and Operation Plan - Describe how the continuous quality improvement review process is conducted and with what frequency, the methodology used, and how the findings are incorporated in the overall operation of the concession. Submit examples of the Proposer's quality assurance policies and procedures. The Management and Operating Plan must explain all items required by the Draft Agreement in detail, including, but not limited to, demonstrate how all policies and procedures will be applied uniformly, driver and staff disciplinary policy and procedures, customer service, emergency preparedness procedures to include hurricane procedures and incident and safety management, training, how Proposer will respond to disruptions to operations with organized teams, operational business resumption and contingency plans to maintain essential business services during an included or emergency.	20	18
TOTAL NUMBER OF POINTS	100	86

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Date: 10/1/15

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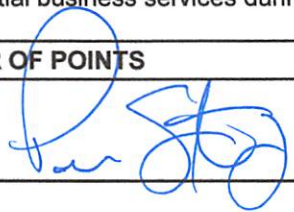
Evaluation Committee Member: Paul Strobis
Company being evaluated: GO AIRPORT SHUTTLE & EXECUTIVE CAR SERVICE

Evaluation and Selection Criteria

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Evaluation Criteria	Maximum Number of Points	EC Member Point Tally
Company's Profile & Performance: The focus is the past performance of the company at other airports or similar types of operation that will be operating the concession. Higher scores will be awarded for performance that is current, relevant and closely related to the scope of service outlined in this RFP.	15	13
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Additional Monetary Compensation and/or In Kind Services: Additional monetary compensation and/or in kind services.	10	5
Management and Operation Plan - Describe how the continuous quality improvement review process is conducted and with what frequency, the methodology used, and how the findings are incorporated in the overall operation of the concession. Submit examples of the Proposer's quality assurance policies and procedures. The Management and Operating Plan must explain all items required by the Draft Agreement in detail, including, but not limited to, demonstrate how all policies and procedures will be applied uniformly, driver and staff disciplinary policy and procedures, customer service, emergency preparedness procedures to include hurricane procedures and incident and safety management, training, how Proposer will respond to disruptions to operations with organized teams, operational business resumption and contingency plans to maintain essential business services during an included or emergency.	20	18
TOTAL NUMBER OF POINTS	100	85

Signature: _____



Date: _____

10/11/18



(85)

Evaluation Committee Member: Yasmi Govin
Company being evaluated: GO AIRPORT SHUTTLE & EXECUTIVE CAR SERVICE

Evaluation and Selection Criteria

The County will evaluate and rank those entities otherwise deemed Responsive and Responsible based upon the following criteria.

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Company's Profile & Performance: The focus is the past performance of the company at other airports or similar types of operation that will be operating the concession. Higher scores will be awarded for performance that is current, relevant and closely related to the scope of service outlined in this RFP.	15	9
Management Qualifications, Experience & References: The focus is on the overall experience of the concession manager and supervisory team that will be operating the concession at FLL. Higher scores will be awarded for managers and supervisors that have previous experience operating a twenty-four (24) hours per day, seven (7) days per week shared ride and/or limousine operation at a large transportation facility.	20	12
Proposed Operation Plan: The focus is on quality control measures, level of service, management of drivers (employee, franchisee, and contractor) fare structure, proposed types/mix of vehicles and procedures to meet Americans with Disabilities Act (ADA) needs. Higher scores will be awarded for a detailed operational plan which is specific to the proposed operation at FLL and meet the scope of services for this RFP. The proposed operational plan must address how the concession will be operated at FLL.	35	20
Additional Monetary Compensation and/or In Kind Services: Additional monetary compensation and/or in kind services.	10	4
Management and Operation Plan - Describe how the continuous quality improvement review process is conducted and with what frequency, the methodology used, and how the findings are incorporated in the overall operation of the concession. Submit examples of the Proposer's quality assurance policies and procedures. The Management and Operating Plan must explain all items required by the Draft Agreement in detail, including, but not limited to, demonstrate how all policies and procedures will be applied uniformly, driver and staff disciplinary policy and procedures, customer service, emergency preparedness procedures to include hurricane procedures and incident and safety management, training, how Proposer will respond to disruptions to operations with organized teams, operational business resumption and contingency plans to maintain essential business services during an included or emergency.	20	13
TOTAL NUMBER OF POINTS	100	58

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Date: _____

10-1-17

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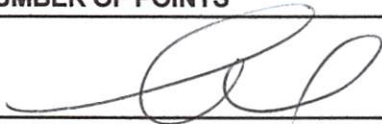
Evaluation Committee Member: Michael Nonnemacher
Company being evaluated: GO AIRPORT SHUTTLE & EXECUTIVE CAR SERVICE

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Proposed Operation Plan: The focus is on quality control measures, level of service, management of drivers (employee, franchisee, and contractor) fare structure, proposed types/mix of vehicles and procedures to meet Americans with Disabilities Act (ADA) needs. Higher scores will be awarded for a detailed operational plan which is specific to the proposed operation at FLL and meet the scope of services for this RFP. The proposed operational plan must address how the concession will be operated at FLL.	35	30
Additional Monetary Compensation and/or In Kind Services: Additional monetary compensation and/or in kind services.	10	5
Management and Operation Plan - Describe how the continuous quality improvement review process is conducted and with what frequency, the methodology used, and how the findings are incorporated in the overall operation of the concession. Submit examples of the Proposer's quality assurance policies and procedures. The Management and Operating Plan must explain all items required by the Draft Agreement in detail, including, but not limited to, demonstrate how all policies and procedures will be applied uniformly, driver and staff disciplinary policy and procedures, customer service, emergency preparedness procedures to include hurricane procedures and incident and safety management, training, how Proposer will respond to disruptions to operations with organized teams, operational business resumption and contingency plans to maintain essential business services during an included or emergency.	20	18
TOTAL NUMBER OF POINTS	100	88

Signature: _____



Date: _____

10/1/18

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