RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	15
10	 Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel 	10
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	20
5	Customer Service Initiatives and/or Operational Programs	5
10	Safety Record	10
35	Cest-Price Proposal*	
100	TOTAL SCORE	60

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal	35
Total C	95
Samantha Danchuk	

Settl

RELATIVE WEIGHT	GRADED ITEM	SCORE
10	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	18
10	 Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel 	5
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	15
5	Customer Service Initiatives and/or Operational Programs	5
10	Safety Record	10
35	Cost Price Proposal*	
100	TOTAL SCORE	53

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal	26
Total	79
Saman Ma Dancholc	
STA	

Addendum No. 1 Made Changes to the Evaluation Criteria Graded Items

The following list of Evaluation Criteria total 100 points. Subsequent pages will further detail and define the Evaluation Criteria which are summarized with their numerical point ranges.

RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	19
10	Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel	10
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	(8
5	Customer Service Initiatives and/or Operational Programs	4
10	Safety Record	6
35	Cost - <u>Price</u> Proposal <u>*</u>	
100	TOTAL SCORE	57

Note that prices may be negotiated in the best interest of the County after the scoring is completed.

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Addendum No. 1 Made Changes to the Evaluation Criteria Graded Items

The following list of Evaluation Criteria total 100 points. Subsequent pages will further detail and define the Evaluation Criteria which are summarized with their numerical point ranges.

RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	10
	Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel	8
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	15
5	Customer Service Initiatives and/or Operational Programs	2
10	Safety Record	7
35	Cost-Price Proposal*	
100	TOTAL SCORE	42

Note that prices may be negotiated in the best interest of the County after the scoring is completed.

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Kristen Bishap

RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	20
10	Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel	10
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	15
5	Customer Service Initiatives and/or Operational Programs	3
10	Safety Record	10
35	Cost-Price Proposal*	
100	TOTAL SCORE	58

Project Manager to add points for price proposal	Project Ma	anager to	add p	oints t	for p	rice p	roposal
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Total

35 1/1/18

93

Melua DAUIS

^{*} Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	20
10	Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel	8,
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	18
5	Customer Service Initiatives and/or Operational Programs	5
10	Safety Record	10
35	Cost-Price Proposal*	
100	TOTAL SCORE	61

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal

Melua Davis

Total



RELATIVE WEIGHT	GRADED ITEM	SCORE
10	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service Organizational Structure/Resumes of Key Personnel	10
	 Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel 	5
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	10
5	Customer Service Initiatives and/or Operational Programs	5
10	Safety Record	5
35	Cost Price Proposal*	
100	TOTAL SCORE	35

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal	26
Milhad Novvimachar	

RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	20
10	Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel	10
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	15
5	Customer Service Initiatives and/or Operational Programs	5
10	Safety Record	10
35	Cost-Price Proposal*	
100	TOTAL SCORE	60

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal	35
Total	95

RELATIVE WEIGHT	GRADED ITEM	SCORE
20	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service	19
10	Organizational Structure/Resumes of Key Personnel Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel	10
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	19
5	Customer Service Initiatives and/or Operational Programs	5
10	Safety Record	9
35	Cost-Price Proposal*	
100	TOTAL SCORE	62

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal	35
Total	97

ROBERT FLINT

RELATIVE WEIGHT	GRADED ITEM	SCORE
10	Overall Experience, Qualifications and Performances on Previous Similar Projects • Firm experience of similar scope of service Organizational Structure/Resumes of Key Personnel	19
47.20	 Project Specific Organizational Chart Qualifications of Project Manager and Key Personnel 	10
20	 Management and Operating Plan The Management and Operating Plan must include detailed information addressing the following: Uniform application of all policies and procedures to all commercial vehicle operators; Procedures and operational activities for taxicab dispatch, taxicab passenger loading, taxicab service interruptions, information booth, hold lot(s) use; Commercial vehicle operator rules and enforcement procedures, driver and staff disciplinary policy and procedures; Operations and procedures relating to customer service including response procedures relating to complaints; Emergency preparedness procedures and incident and safety management; Training procedures and schedules; Response procedures relating to disruptions in operations utilizing organized teams and operational business resumption and contingency plans to maintain essential business services during an included or emergency. 	16
5	Customer Service Initiatives and/or Operational Programs	+
10	Safety Record	a
35	Cost-Price Proposal*	
100	TOTAL SCORE	<i>5</i> 8

* Total points awarded for price will be determined by applying the following formula: (Lowest Proposed Price/Proposer's Price) x 35 = Price Score

Project Manager to add points for price proposal	26
Total	84

RELIES 09/04/18