

Areas that Best Friends Animal Society have agreed to focus on during the Shelter Assessment

**PRESENT ASSESSMENT**

- *Population Management*
- *Brand*
- *Culture*
- *Customer Service*
- *Volunteer and Foster Programs*
- *Adoptions*
- *Enrichment*
- *Reduced and Free Spay Neuter*
- *Community Programs / Relations*
- *Communications*
- *Behavioral*
- *Policies*