

Solicitation TEC2116974P1

Real Time Location Solution System

Bid Designation: Public



Broward County Board of County Commissioners

Bid TEC2116974P1 Real Time Location Solution System

Bid Number TEC2116974P1
Bid Title Real Time Location Solution System

Bid Start Date In Held
Bid End Date Sep 9, 2099 5:00:00 PM EDT
Question & Answer End Date Sep 9, 2099 5:00:00 PM EDT

Bid Contact Maryann Berchiolli
954-357-6284
mberchiolli@broward.org

Bid Contact Leahann Licata
954-357-6082
llicata@broward.org

Contract Duration 1 year
Contract Renewal 4 annual renewals
Prices Good for 120 days
Pre-Bid Conference Sep 9, 2099 10:00:00 AM EDT

Attendance is optional
Location: Broward County Governmental Center
115 South Andrews Avenue
Fort Lauderdale, FL 33301
Room: TBD

Attendance at the pre-submittal meeting is optional. This information session presents an opportunity for proposers to clarify any concerns regarding the solicitation's requirements. The vendor is cautioned that, although the pre-submittal meeting is optional, no modification or any changes will be allowed in the pricing because of the failure of the vendor(s) to have attended the pre-submittal meeting.

If you require any auxiliary aids for communication, please call 954-357-6066 so that arrangements can be made in advance.

Bid Comments Request for Proposal No. TEC2116974P1

Vendor MUST submit its solicitation response electronically and MUST confirm its submittal in order for the County to receive a valid response through BidSync.

Scope of Work:

The Broward Addiction Recovery Center ("BARC") seeks a real-time location solution system which should provide patient bed management, patient, staff, and visitor tracking, room occupancy and usage tracking, staff productivity tracking, funding source tracking, infection control and hygiene management, healthcare environmental control (custodial management), security/staff emergency alert functions, and healthcare facility asset management. The system should include software (software as a service (SaaS) or locally hosted), hardware (e.g., sensors, badges), and support and maintenance services. **Refer to Scope of Work for additional information.**

Goal Participation: This solicitation is open to the general marketplace.

Questions and Answers: The County provides a specified time for Vendors to ask questions and seek clarification regarding the requirements of the solicitation. All questions or clarification inquiries must be submitted through BidSync by the date and time

Electronic Submittal: Vendor **MUST** submit its solicitation response electronically and **MUST** confirm its submittal in order for the County to receive a valid response through BidSync. Refer to the Purchasing Division website or contact BidSync for submittal instructions. It is the Vendor's sole responsibility to assure its response is submitted and received through BidSync by the date and time specified in the solicitation. The County will not consider solicitation responses received by other means. Vendors are encouraged to submit their responses in advance of the due date and time specified in the solicitation document. In the event that the Vendor is having difficulty submitting the solicitation document through BidSync, immediately notify the Purchasing Agent and then contact BidSync for technical assistance.

Item Response Form

Item **TEC2116974P1--01-01 - Real Time Location Solution System: System Equipment/Hardware**
 Lot Description **Real Time Location Solution System**
 Quantity **1 lump sum**
 Unit Price
 Delivery Location **Broward County Board of County Commissioners**
AS0050
 BARC CENTRAL
 1011 SW 2ND COURT
 FORT LAUDERDALE FL 33312
 Qty 1

Description

Enter the total System Equipment/Hardware price.

Include a breakdown of System Equipment/Hardware on separate sheet and submit with your proposal.

Note: The System will be installed at BARC's "new" building, a 51,400 square foot two-story facility, located at 325 SW 28th Street, Fort Lauderdale, FL 33315, and BARC's Boohar building, a 52,000 square foot single story facility located at 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--01-02 - Real Time Location Solution System: System Software Licenses (including all third party software licenses)**
 Lot Description **Real Time Location Solution System**
 Quantity **1 lump sum**
 Unit Price
 Delivery Location **Broward County Board of County Commissioners**
AS0050
 BARC CENTRAL
 1011 SW 2ND COURT
 FORT LAUDERDALE FL 33312
 Qty 1

Description

Enter the total System Software Licenses price (including all third party software licenses).

Include a breakdown of System Software Licenses on separate sheet and submit with your proposal.

Note: The System will be installed at BARC's "new" building, a 51,400 square foot two-story facility, located at 325 SW 28th Street, Fort Lauderdale, FL 33315, and BARC's Boohar building, a 52,000 square foot single story facility located at 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--01-03 - Real Time Location Solution System: Implementation Services**

Lot Description **Real Time Location Solution System**
 Quantity **1 lump sum**
 Unit Price
 Delivery Location **Broward County Board of County Commissioners**
 AS0050
 BARC CENTRAL
 1011 SW 2ND COURT
 FORT LAUDERDALE FL 33312
 Qty 1

Description

Implementation Services (inclusive of installation, customization, migration and optimization) - including all third party software implementation services.

Include a breakdown of Implementation services on separate sheet and submit with your proposal.

Note: The System will be installed at BARC's "new" building, a 51,400 square foot two-story facility, located at 325 SW 28th Street, Fort Lauderdale, FL 33315, and BARC's Booher building, a 52,000 square foot single story facility located at 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--01-04 - Real Time Location Solution System: Training - System Hardware and Software**
 Lot Description **Real Time Location Solution System**
 Quantity **1 lump sum**
 Unit Price
 Delivery Location **Broward County Board of County Commissioners**
 AS0050
 BARC CENTRAL
 1011 SW 2ND COURT
 FORT LAUDERDALE FL 33312
 Qty 1

Description

Training - on System Hardware and Software per specified scope.

Include breakdown of training on separate sheet and submit with proposal.

Note: The System will be installed at BARC's "new" building, a 51,400 square foot two-story facility, located at 325 SW 28th Street, Fort Lauderdale, FL 33315, and BARC's Booher building, a 52,000 square foot single story facility located at 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--02-01 - System Maintenance and Support Services: Year 1 - System Maintenance and Support Services at No Charge**
 Quantity **1 each**
 Prices are not requested for this item.
 Delivery Location **Broward County Board of County Commissioners**
 AS0050
 BARC CENTRAL
 1011 SW 2ND COURT
 FORT LAUDERDALE FL 33312
 Qty 1

Description

Year 1 - System Maintenance and Support Services at no charge - Warranty period.

Price: N/A (Warranty Period)

System Maintenance Support Services includes:

- All third party software maintenance
- Both project sites: 325 SW 28th Street, Fort Lauderdale, FL 33315, and 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--02-02 - System Maintenance and Support Services: Year 2 - System Maintenance and Support Service Fees**

Quantity **1 lump sum**

Unit Price

Delivery Location **Broward County Board of County Commissioners**

AS0050
BARC CENTRAL
1011 SW 2ND COURT
FORT LAUDERDALE FL 33312
Qty 1

Description

Year 2 - System Maintenance and Support Service Fees

System Maintenance Support Services includes:

- All third party software maintenance
- Both project sites: 325 SW 28th Street, Fort Lauderdale, FL 33315, and 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--02-03 - System Maintenance and Support Services: Year 3 - System Maintenance and Support Service Fees**

Quantity **1 lump sum**

Unit Price

Delivery Location **Broward County Board of County Commissioners**

AS0050
BARC CENTRAL
1011 SW 2ND COURT
FORT LAUDERDALE FL 33312
Qty 1

Description

Year 3 - System Maintenance and Support Service Fees

System Maintenance Support Services includes:

- All third party software maintenance
- Both project sites: 325 SW 28th Street, Fort Lauderdale, FL 33315, and 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--02-04 - System Maintenance and Support Services: Year 4 - System Maintenance and Support Service Fees**

Quantity **1 lump sum**

Unit Price

Delivery Location **Broward County Board of County Commissioners**

AS0050
BARC CENTRAL

1011 SW 2ND COURT
FORT LAUDERDALE FL 33312
Qty 1

Description

Year 4 · System Maintenance and Support Service Fees

System Maintenance Support Services includes:

- All third party software maintenance
- Both project sites: 325 SW 28th Street, Fort Lauderdale, FL 33315, and 3275 NW 99th Way, Coral Springs, FL 33065

Item **TEC2116974P1--02-05 - System Maintenance and Support Services: Year 5 - System Maintenance and Support Service Fees**

Quantity **1 lump sum**

Unit Price

Delivery Location **Broward County Board of County Commissioners**

AS0050
BARC CENTRAL
1011 SW 2ND COURT
FORT LAUDERDALE FL 33312
Qty 1

Description

Year 5 · System Maintenance and Support Service Fees

System Maintenance Support Services includes:

- All third party software maintenance
- Both project sites: 325 SW 28th Street, Fort Lauderdale, FL 33315, and 3275 NW 99th Way, Coral Springs, FL 33065

Scope of Work

1. Project Request

The Broward Addiction Recovery Center (“BARC”) strives to become an active member and leader of substance abuse treatment and services for the community. BARC solidifies existing relationships with community organizations to fulfill its mission to provide substance abuse treatment and services to an underserved population and criminal justice defendants. As a leader in the community, BARC expands its activities to meet the needs of the community and those who benefits from its resources. BARC is accredited by the Joint Commission and the Department of Children and Families.

BARC provides substance abuse treatment for the residents of Broward County. Services are provided at four locations. Residential treatment is provided at a 92 bed facility, the medically supervised detoxification unit is a 50 bed facility, and outpatient services are provided at two additional facilities. Both residential and detox facilities operate 24/7.

BARC seeks a real-time location system which utilizes radio frequency identification (RFID), infrared, or alternative equivalent or superior technology, as determined in County's sole discretion. The system should provide patient bed management, patient, staff, and visitor tracking, room occupancy and usage tracking, staff productivity tracking, funding source tracking, infection control and hygiene management, healthcare environmental control (custodial management), security/staff emergency alert functions, and healthcare facility asset management. The system should include software (software as a service (SaaS) or locally hosted), hardware (e.g., sensors, badges), and support and maintenance services. The system should be configured by the selected vendor to be fully automated and scalable. The selected vendor should provide remote and on-site support and maintenance service for all aspects of the system, including, but not limited to, all software and hardware. The System will be installed at BARC's “new” building, a 51,400 square foot two-story facility, located at 325 SW 28th Street, Fort Lauderdale, FL 33315, and BARC's Booher building, a 52,000 square foot single story facility located at 3275 NW 99th Way, Coral Springs, FL 33065 (together, the “Project Sites”).

Vendors should identify any additional functionalities that their system offers at the Project Sites, including brief descriptions of additional functionalities which may be available or which may be purchased in the future.

2. Proposer Requirements

Vendors should be in the business of providing healthcare bed utilization planning, location tracking or equivalent solutions and have significant history and experience with providing customized local installations in a healthcare setting as well as 24/7 customer support and maintenance availability. The selected vendor should be capable of providing a customized implementation plan at the Project Sites. Downtime is critical to health and welfare of staff and patients, and therefore it is imperative the selected vendor be the sole point of contact for support and maintenance services for the system, including support for all proposed software and hardware.

In the course of delivering services to citizens requiring assistance, BARC works in an environment requiring a heightened sense of security related to movement and actions.

BARC is seeking solutions in compliance with ISO/IEC 24730 Internet standards.

As per Special Instructions to Vendors, B.2. - Vendors must identify any and all subcontractors used for the implementation or support of the system, and identify all tasks to be performed by the subcontractors. Vendors must complete the Attestation Form. By submitting a response to the RFP, vendor attests that both Vendor and all subcontractors performing work under this agreement comply with the following:

- All applicable Health Insurance Portability and Accountability Act of 1996 ("HIPAA") Security and Privacy Rules as established by the Department of Health and Human Services and set forth in 45 Code of Federal Regulations ("CFR") Parts 160, 162, 164, and 42 U.S.C. section 17921. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.
- All applicable Health Information Technology for Economic and Clinical Health Act ("HITECH") rules and regulations. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.
- 42 CFR Part 2, with respect to patient identifying information concerning alcohol and substance abuse treatment. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.

3. System Requirements

The vendor should design, customize and implement the system's sensory network specific to the Project Sites. The system should adhere to technical standards for Real Time Locating Systems as established by ISO/IEC 24730-1:2006. The system should operate in all areas of the Project Sites and should track patient, visitor, staff and asset movement throughout the Project Sites and display location information in real time. For all suggested functionality stated herein, vendors may identify alternative means of achieving equivalent functionality provided County determines in its sole discretion that such alternative provides equivalent functionality. The system should offer, in addition to other features and functions offered by Provider, the following features and functions, or their equivalent or superior functionality as approved in County's sole discretion:

- The system should include individual bed level management enabling BARC to predict upcoming bed availability via automated calculation and display of time patient has remaining on assigned length of stay.
- The system should adhere to applicable technical standards for the communication of electronic health information as established by Health Level Seven International ("HL7") and include HL7 compliant interface functionality such that the System will update BARC's Electronic Health Record ("EHR") system as to, at a minimum, intake and discharge status of patients, thereby eliminating the need for staff to enter data into dual systems.

- The system should provide for bed management report customization such that County-funded beds are accounted for separately from State of Florida Department of Children and Families-funded beds, including utilization of each type of bed over time.
- The system should report utilization information on all hardware (e.g., sensors, beds, and tags) currently configured in the system.
- The system should track staff movement and staff time spent throughout the work day, and staff time spent with patients.
- The system should provide information such that data trends evidencing production inefficiencies may be identified by use of the system's reports.
- The system should track staff and patient hand washing and report hand hygiene participation and trends to assist in efficiently identifying specific areas that require hand hygiene improvement.
- The system should notify the custodial team when a room is ready to be cleaned upon discharge of patients.
- The system should distinguish between different types of users identified by County and permit County to allow and restrict roles and privileges. The system license should provide for unlimited concurrent users.
- The system should permit staff to initiate a call for an emergency or assistance from anywhere within the facility.
- The system should permit automatic timing and display of patient's time from intake to admission, patient's actual length of stay, patient's estimated length of stay, remaining length of stay, and patient's time since last seen by a staff member.
- The system should permit automatic timing and reporting of staff's arrival and departure, and staff time spent with patient(s).
- The system should provide one large wall-mounted color screen display per Project Site, which displays the following real-time information:
 - Color customized graphic floorplan display of the applicable Project Site with real-time indication within the floorplan graphic of the location of each patient, visitor, staff and tagged asset.
 - Color-coded bed status (e.g. occupied, vacant, pending maintenance action, pending custodial action)
 - Color-coded bed funding source (e.g. county, state, etc.)
 - Color-coded room/bed by assigned gender.
 - Color-coded graphic indication of patients within the facility should identify patient by name, gender and treatment stage.

- Display of elapsed time indicated by system's automatic timers. (e.g., time patient in intake, etc.)
- Display of alerts when a patient enters a restricted access area. Restricted access areas should be customizable per patient (e.g. gender-based restrictions).

Compliance Standards: the vendor should indicate whether the vendor and any subcontractors comply with the following:

- All applicable Health Insurance Portability and Accountability Act of 1996 ("HIPAA") Security and Privacy Rules as established by the Department of Health and Human Services and set forth in 45 Code of Federal Regulations ("CFR") Parts 160, 162, 164, and 42 U.S.C. section 17921.
- All applicable Health Information Technology for Economic and Clinical Health Act ("HITECH") rules and regulations.
- 42 CFR Part 2, with respect to patient identifying information concerning alcohol and substance abuse treatment.

The vendor should indicate whether the system complies with the following:

- Adhere to ISO/IEC24730 standards related to radio frequency use, to the extent applicable.
- Be capable of integration with Cisco related systems, including WiFi.
- Integrate with Broward County's Active Directory.

Reporting: The system should produce standard reports, which should provide both historical and real-time information as applicable and require little or no customization. The vendor should describe the ability to customize reports. The system should include a robust reporting component of critical analytics from which program utilization and quality assurance metrics can be derived.

Connectivity: The system should provide for interconnectivity between the Project Sites, as well as HL7 two-way communication with BARC's EHR system. Refer to Special Instructions to Vendors, C. Standard Agreement Language Requirements, Additional specific security-related clauses regarding encryption of confidential patient data both in transit and at rest; and logging capabilities of patient record access, administrative and user logons, and failed logon attempts.

4. Implementation Approach

Vendor should submit an implementation plan outlining all steps to be taken for installation and configuration of the system including vendor conducted regular project meetings at least weekly in coordination with County staff. The implementation plan should allow for simultaneous implementation at the Project Sites. The vendor should be capable of

leading the project through to successful completion including testing and integration with County systems. The installation and implementation should ensure minimal disruption to BARC's daily operations.

5. Training

Vendor's response should include live on-site training of County identified staff in the management, operation, and maintenance of the system. The vendor should provide all training materials including a job aid card for staff to utilize during daily operations. The vendor should describe the training provided for system administrators and system end-users.

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Standard Instructions to Vendors

Request for Proposals, Request for Qualifications, or Request for Letters of Interest

Vendors are instructed to read and follow the instructions carefully, as any misinterpretation or failure to comply with instructions may lead to a Vendor's submittal being rejected.

Vendor MUST submit its solicitation response electronically and MUST confirm its submittal in order for the County to receive a valid response through BidSync. Refer to the [Purchasing Division website](#) or contact BidSync for submittal instructions.

A. Responsiveness Criteria:

In accordance with Broward County Procurement Code Section 21.8.b.65, a Responsive Bidder [Vendor] means a person who has submitted a proposal which conforms in all material respects to a solicitation. The solicitation submittal of a responsive Vendor must be submitted on the required forms, which contain all required information, signatures, notarizations, insurance, bonding, security, or other mandated requirements required by the solicitation documents to be submitted at the time of proposal opening.

Failure to provide the information required below at the time of submittal opening may result in a recommendation Vendor is non-responsive by the Director of Purchasing. The Selection or Evaluation Committee will determine whether the firm is responsive to the requirements specified herein. The County reserves the right to waive minor technicalities or irregularities as is in the best interest of the County in accordance with Section 21.30.f.1(c) of the Broward County Procurement Code.

Below are standard responsiveness criteria; refer to **Special Instructions to Vendors**, for Additional Responsiveness Criteria requirement(s).

1. Lobbyist Registration Requirement Certification

Refer to **Lobbyist Registration Requirement Certification**. The completed form should be submitted with the solicitation response but must be submitted within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

2. Addenda

The County reserves the right to amend this solicitation prior to the due date. Any change(s) to this solicitation will be conveyed through the written addenda process. Only written addenda will be binding. If a "must" addendum is issued, Vendor must follow instructions and submit required information, forms, or acknowledge addendum, as instructed therein. It is the responsibility of all potential Vendors to monitor the solicitation for any changing information, prior to submitting their response.

B. Responsibility Criteria:

Definition of a Responsible Vendor: In accordance with Section 21.8.b.64 of the Broward County Procurement Code, a Responsible Vendor means a Vendor who has the capability in all respects to perform the contract requirements, and the integrity and reliability which will assure good faith performance.

The Selection or Evaluation Committee will recommend to the awarding authority a determination of a Vendor's responsibility. At any time prior to award, the awarding authority may find that a Vendor is

not responsible to receive a particular award.

Failure to provide any of this required information and in the manner required may result in a recommendation by the Director of Purchasing that the Vendor is non-responsive.

Below are standard responsibility criteria; refer to **Special Instructions to Vendors**, for Additional Responsibility Criteria requirement(s).

1. **Litigation History**

- a. All Vendors are required to disclose to the County all "material" cases filed, pending, or resolved during the last three (3) years prior to the solicitation response due date, whether such cases were brought by or against the Vendor, any parent or subsidiary of the Vendor, or any predecessor organization. A case is considered to be "material" if it relates, in whole or in part, to any of the following:
 - i. A similar type of work that the vendor is seeking to perform for the County under the current solicitation;
 - ii. An allegation of negligence, error or omissions, or malpractice against the vendor or any of its principals or agents who would be performing work under the current solicitation;
 - iii. A vendor's default, termination, suspension, failure to perform, or improper performance in connection with any contract;
 - iv. The financial condition of the vendor, including any bankruptcy petition (voluntary and involuntary) or receivership; or
 - v. A criminal proceeding or hearing concerning business-related offenses in which the vendor or its principals (including officers) were/are defendants.
- b. For each material case, the Vendor is required to provide all information identified on the **Litigation History Form**.
- c. The County will consider a Vendor's litigation history information in its review and determination of responsibility.
- d. If the Vendor is a joint venture, the information provided should encompass the joint venture and each of the entities forming the joint venture.
- e. A Vendor is also required to disclose to the County any and all case(s) that exist between the County and any of the Vendor's subcontractors/subconsultants proposed to work on this project.
- f. Failure to disclose any material case, or to provide all requested information in connection with each such case, may result in the Vendor being deemed non-responsive.

2. **Financial Information**

- a. All Vendors are required to provide the Vendor's financial statements at the time of submittal in order to demonstrate the Vendor's financial capabilities.
- b. Each Vendor shall submit its most recent two years of financial statements for review. The financial statements are not required to be audited financial statements. The annual financial statements will be in the form of:
 - i. Balance sheets, income statements and annual reports; or
 - ii. Tax returns; or
 - iii. SEC filings.

If tax returns are submitted, ensure it does not include any personal information (as defined under Florida Statutes Section 501.171, Florida Statutes), such as social security numbers, bank account or credit card numbers, or any personal pin numbers. If any personal information data is part of financial statements, redact information prior to submitting a response the County.

- c. If a Vendor has been in business for less than the number of years of required financial statements, then the Vendor must disclose all years that the Vendor has been in business, including any partial year-to-date financial statements.
- d. The County may consider the unavailability of the most recent year's financial statements and whether the Vendor acted in good faith in disclosing the financial documents in its evaluation.
- e. Any claim of confidentiality on financial statements should be asserted at the time of submittal. Refer to **Standard Instructions to Vendors**, Confidential Material/ Public Records and Exemptions for instructions on submitting confidential financial statements. The Vendor's failure to provide the information as instructed may lead to the information becoming public.
- f. Although the review of a Vendor's financial information is an issue of responsibility, the failure to either provide the financial documentation or correctly assert a confidentiality claim pursuant the Florida Public Records Law and the solicitation requirements (Confidential Material/ Public Records and Exemptions section) may result in a recommendation of non-responsiveness by the Director of Purchasing.

3. Authority to Conduct Business in Florida

- a. A Vendor must have the authority to transact business in the State of Florida and be in good standing with the Florida Secretary of State. For further information, contact the Florida Department of State, Division of Corporations.
- b. The County will review the Vendor's business status based on the information provided in response to this solicitation.
- c. It is the Vendor's responsibility to comply with all state and local business requirements.
- d. Vendor should list its active Florida Department of State Division of Corporations Document Number (or Registration No. for fictitious names) in the **Vendor Questionnaire**, Question No. 10.
- e. If a Vendor is an out-of-state or foreign corporation or partnership, the Vendor must obtain the authority to transact business in the State of Florida or show evidence of application for the authority to transact business in the State of Florida, upon request of the County.
- f. A Vendor that is not in good standing with the Florida Secretary of State at the time of a submission to this solicitation may be deemed non-responsible.
- g. If successful in obtaining a contract award under this solicitation, the Vendor must remain in good standing throughout the contractual period of performance.

4. Affiliated Entities of the Principal(s)

- a. All Vendors are required to disclose the names and addresses of "affiliated entities" of the Vendor's principal(s) over the last five (5) years (from the solicitation opening deadline) that have acted as a prime Vendor with the County. The Vendor is required to provide all

information required on the **Affiliated Entities of the Principal(s) Certification Form**.

- b. The County will review all affiliated entities of the Vendor's principal(s) for contract performance evaluations and the compliance history with the County's Small Business Program, including CBE, DBE and SBE goal attainment requirements. "Affiliated entities" of the principal(s) are those entities related to the Vendor by the sharing of stock or other means of control, including but not limited to a subsidiary, parent or sibling entity.
- c. The County will consider the contract performance evaluations and the compliance history of the affiliated entities of the Vendor's principals in its review and determination of responsibility.

5. Insurance Requirements

The **Insurance Requirement Form** reflects the insurance requirements deemed necessary for this project. It is not necessary to have this level of insurance in effect at the time of submittal, but it is necessary to submit certificates indicating that the Vendor currently carries the insurance or to submit a letter from the carrier indicating it can provide insurance coverages.

C. Additional Information and Certifications

The following forms and supporting information (if applicable) should be returned with Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit may affect Vendor's evaluation.

1. Vendor Questionnaire

Vendor is required to submit detailed information on their firm. Refer to the **Vendor Questionnaire** and submit as instructed.

2. Standard Certifications

Vendor is required to certify to the below requirements. Refer to the **Standard Certifications** and submit as instructed.

- a. **Cone of Silence Requirement Certification**
- b. **Drug-Free Workplace Certification**
- c. **Non-Collusion Certification**
- d. **Public Entities Crimes Certification**
- e. **Scrutinized Companies List Certification**

3. Subcontractors/Subconsultants/Suppliers Requirement

The Vendor shall submit a listing of all subcontractors, subconsultants, and major material suppliers, if any, and the portion of the contract they will perform. Vendors must follow the instructions included on the **Subcontractors/Subconsultants/Suppliers Information Form** and submit as instructed.

D. Standard Agreement Language Requirements

1. The acceptance of or any exceptions taken to the terms and conditions of the County's Agreement shall be considered a part of a Vendor's submittal and will be considered by the Selection or Evaluation Committee.
2. The applicable Agreement terms and conditions for this solicitation are indicated in the **Special Instructions to Vendors**.
3. Vendors are required to review the applicable terms and conditions and submit the **Agreement**

Exception Form. If the **Agreement Exception Form** is not provided with the submittal, it shall be deemed an affirmation by the Vendor that it accepts the Agreement terms and conditions as disclosed in the solicitation.

4. If exceptions are taken, the Vendor must specifically identify each term and condition with which it is taking an exception. Any exception not specifically listed is deemed waived. Simply identifying a section or article number is not sufficient to state an exception. Provide either a redlined version of the specific change(s) or specific proposed alternative language. Additionally, a brief justification specifically addressing each provision to which an exception is taken should be provided.
5. Submission of any exceptions to the Agreement does not denote acceptance by the County. Furthermore, taking exceptions to the County's terms and conditions may be viewed unfavorably by the Selection or Evaluation Committee and ultimately may impact the overall evaluation of a Vendor's submittal.

E. Evaluation Criteria

1. The Selection or Evaluation Committee will evaluate Vendors as per the **Evaluation Criteria**. The County reserves the right to obtain additional information from a Vendor.
2. Vendor has a continuing obligation to inform the County in writing of any material changes to the information it has previously submitted. The County reserves the right to request additional information from Vendor at any time.
3. For Request for Proposals, the following shall apply:
 - a. The Director of Purchasing may recommend to the Evaluation Committee to short list the most qualified firms prior to the Final Evaluation.
 - b. The Evaluation Criteria identifies points available; a total of 100 points is available.
 - c. If the Evaluation Criteria includes a request for pricing, the total points awarded for price is determined by applying the following formula:
$$\frac{\text{(Lowest Proposed Price/Vendor's Price)}}{\text{Maximum Number of Points for Price}} = \text{Price Score}$$
 - d. After completion of scoring, the County may negotiate pricing as in its best interest.
4. For Requests for Letters of Interest or Request for Qualifications, the following shall apply:
 - a. The Selection or Evaluation Committee will create a short list of the most qualified firms.
 - b. The Selection or Evaluation Committee will either:
 - i. Rank shortlisted firms; or
 - ii. If the solicitation is part of a two-step procurement, shortlisted firms will be requested to submit a response to the Step Two procurement.

F. Demonstrations

If applicable, as indicated in Special Instructions to Vendors, Vendors will be required to demonstrate the nature of their offered solution. After receipt of submittals, all Vendors will receive a description of, and arrangements for, the desired demonstration. In accordance with Section 286.0113 of the

Florida Statutes and pursuant to the direction of the Broward County Board of Commissioners, demonstrations are closed to only the vendor team and County staff.

G. Presentations

Vendors that are found to be both responsive and responsible to the requirements of the solicitation and/or shortlisted (if applicable) will have an opportunity to make an oral presentation to the Selection or Evaluation Committee on the Vendor's approach to this project and the Vendor's ability to perform. The committee may provide a list of subject matter for the discussion. All Vendor's will have equal time to present but the question-and-answer time may vary. In accordance with Section 286.0113 of the Florida Statutes and the direction of the Broward County Board of Commissioners, presentations during Selection or Evaluation Committee Meetings are closed. Only the Selection or Evaluation Committee members, County staff and the vendor and their team scheduled for that presentation will be present in the Meeting Room during the presentation and subsequent question and answer period.

H. Public Art and Design Program

If indicated in **Special Instructions to Vendors**, Public Art and Design Program, Section 1-88, Broward County Code of Ordinances, applies to this project. It is the intent of the County to functionally integrate art, when applicable, into capital projects and integrate artists' design concepts into this improvement project. The Vendor may be required to collaborate with the artist(s) on design development within the scope of this request. Artist(s) shall be selected by Broward County through an independent process. For additional information, contact the Broward County Cultural Division.

I. Committee Appointment

The Cone of Silence shall be in effect for County staff at the time of the Selection or Evaluation Committee appointment and for County Commissioners and Commission staff at the time of the Shortlist Meeting of the Selection Committee or the Initial Evaluation Meeting of the Evaluation Committee. The committee members appointed for this solicitation are available on the Purchasing Division's website under [Committee Appointment](#).

J. Committee Questions, Request for Clarifications, Additional Information

At any committee meeting, the Selection or Evaluation Committee members may ask questions, request clarification, or require additional information of any Vendor's submittal or proposal. It is highly recommended Vendors attend to answer any committee questions (if requested), including a Vendor representative that has the authority to bind.

Vendor's answers may impact evaluation (and scoring, if applicable). Upon written request to the Purchasing Agent prior to the meeting, a conference call number will be made available for Vendor participation via teleconference. Only Vendors that are found to be both responsive and responsible to the requirements of the solicitation and/or shortlisted (if applicable) are requested to participate in a final (or presentation) Selection or Evaluation committee meeting.

K. Vendor Questions

The County provides a specified time for Vendors to ask questions and seek clarification regarding solicitation requirements. All questions or clarification inquiries must be submitted through BidSync by the date and time referenced in the solicitation document (including any addenda). The County will respond to questions via Bid Sync.

L. Confidential Material/ Public Records and Exemptions

1. Broward County is a public agency subject to Chapter 119, Florida Statutes. Upon receipt, all

submittals become "public records" and shall be subject to public disclosure consistent with Chapter 119, Florida Statutes. Submittals may be posted on the County's public website or included in a public records request response, unless there is a declaration of "confidentiality" pursuant to the public records law and in accordance with the procedures in this section.

2. Any confidential material(s) the Vendor asserts is exempt from public disclosure under Florida Statutes must be labeled as "Confidential", and marked with the specific statute and subsection asserting exemption from Public Records.
3. To submit confidential material, three hardcopies must be submitted in a sealed envelope, labeled with the solicitation number, title, date and the time of solicitation opening to:

Broward County Purchasing Division
115 South Andrews Avenue, Room 212
Fort Lauderdale, FL 33301

4. Material will not be treated as confidential if the Vendor does not cite the applicable Florida Statute (s) allowing the document to be treated as confidential.
5. Any materials that the Vendor claims to be confidential and exempt from public records must be marked and separated from the submittal. If the Vendor does not comply with these instructions, the Vendor's claim for confidentiality will be deemed as waived.
6. Submitting confidential material may impact full discussion of your submittal by the Selection or Evaluation Committee because the Committee will be unable to discuss the details contained in the documents cloaked as confidential at the publicly noticed Committee meeting.

M. Copyrighted Materials

Copyrighted material is not exempt from the Public Records Law, Chapter 119, Florida Statutes. Submission of copyrighted material in response to any solicitation will constitute a license and permission for the County to make copies (including electronic copies) as reasonably necessary for the use by County staff and agents, as well as to make the materials available for inspection or production pursuant to Public Records Law, Chapter 119, Florida Statutes.

N. State and Local Preferences

If the solicitation involves a federally funded project where the fund requirements prohibit the use of state and/or local preferences, such preferences contained in the Local Preference Ordinance and Broward County Procurement Code will not be applied in the procurement process.

O. Local Preference

Except where otherwise prohibited by federal or state law or other funding source restrictions, a local Vendor whose submittal is within 5% of the highest total ranked Vendor outside of the preference area will become the Vendor with whom the County will proceed with negotiations for a final contract. Refer to **Local Vendor Certification Form (Preference and Tiebreaker)** for further information.

P. Tiebreaker Criteria

In accordance with Section 21.31.d of the Broward County Procurement Code, the tiebreaker criteria shall be applied based upon the information provided in the Vendor's response to the solicitation. In order to receive credit for any tiebreaker criterion, complete and accurate information must be contained in the Vendor's submittal.

1. **Local Vendor Certification Form (Preference and Tiebreaker);**
2. **Domestic Partnership Act Certification (Requirement and Tiebreaker);**
3. **Tiebreaker Criteria Form: Volume of Work Over Five Years**

Q. Posting of Solicitation Results and Recommendations

The Broward County Purchasing Division's [website](#) is the location for the County's posting of all solicitations and contract award results. It is the obligation of each Vendor to monitor the website in order to obtain complete and timely information.

R. Review and Evaluation of Responses

A Selection or Evaluation Committee is responsible for recommending the most qualified Vendor(s). The process for this procurement may proceed in the following manner:

1. The Purchasing Division delivers the solicitation submittals to agency staff for summarization for the committee members. Agency staff prepares a report, including a matrix of responses submitted by the Vendors. This may include a technical review, if applicable.
2. Staff identifies any incomplete responses. The Director of Purchasing reviews the information and makes a recommendation to the Selection or Evaluation Committee as to each Vendor's responsiveness to the requirements of the solicitation. The final determination of responsiveness rests solely on the decision of the committee.
3. At any time prior to award, the awarding authority may find that a Vendor is not responsible to receive a particular award. The awarding authority may consider the following factors, without limitation: debarment or removal from the authorized Vendors list or a final decree, declaration or order by a court or administrative hearing officer or tribunal of competent jurisdiction that the Vendor has breached or failed to perform a contract, claims history of the Vendor, performance history on a County contract(s), an unresolved concern, or any other cause under this code and Florida law for evaluating the responsibility of a Vendor.

S. Vendor Protest

Sections 21.118 and 21.120 of the Broward County Procurement Code set forth procedural requirements that apply if a Vendor intends to protest a solicitation or proposed award of a contract and state in part the following:

1. Any protest concerning the solicitation or other solicitation specifications or requirements must be made and received by the County within seven business days from the posting of the solicitation or addendum on the Purchasing Division's website. Such protest must be made in writing to the Director of Purchasing. Failure to timely protest solicitation specifications or requirements is a waiver of the ability to protest the specifications or requirements.
2. Any protest concerning a solicitation or proposed award above the award authority of the Director of Purchasing, after the RLI or RFP opening, shall be submitted in writing and received by the Director of Purchasing within five business days from the posting of the recommendation of award for Invitation to Bids or the final recommendation of ranking for Request for Letters of Interest and Request for Proposals on the Purchasing Division's website.
3. Any actual or prospective Vendor who has a substantial interest in and is aggrieved in connection with the proposed award of a contract that does not exceed the amount of the

award authority of the Director of Purchasing, may protest to the Director of Purchasing. The protest shall be submitted in writing and received within three (3) business days from the posting of the recommendation of award for Invitation to Bids or the final recommendation of ranking for Request for Letters of Interest and Request for Proposals on the Purchasing Division's website.

4. For purposes of this section, a business day is defined as Monday through Friday between 8:30 a.m. and 5:00 p.m. Failure to timely file a protest within the time prescribed for a proposed contract award shall be a waiver of the Vendor's right to protest.
5. As a condition of initiating any protest, the protestor shall present the Director of Purchasing a nonrefundable filing fee in accordance with the table below.

<u>Estimated Contract Amount</u>	<u>Filing Fee</u>
\$30,000 - \$250,000	\$ 500
\$250,001 - \$500,000	\$1,000
\$500,001 - \$5 million	\$3,000
Over \$5 million	5,000

If no contract proposal amount was submitted, the estimated contract amount shall be the County's estimated contract price for the project. The County may accept cash, money order, certified check, or cashier's check, payable to Broward County Board of Commissioners.

T. Right of Appeal

Pursuant to Section 21.83.d of the Broward County Procurement Code, any Vendor that has a substantial interest in the matter and is dissatisfied or aggrieved in connection with the Selection or Evaluation Committee's determination of responsiveness may appeal the determination pursuant to Section 21.120 of the Broward County Procurement Code.

1. The appeal must be in writing and sent to the Director of Purchasing within ten (10) calendar days of the determination by the Selection or Evaluation Committee to be deemed timely.
2. As required by Section 21.120, the appeal must be accompanied by an appeal bond by a Vendor having standing to protest and must comply with all other requirements of this section.
3. The institution and filing of an appeal is an administrative remedy to be employed prior to the institution and filing of any civil action against the County concerning the subject matter of the appeal.

U. Rejection of Responses

The Selection or Evaluation Committee may recommend rejecting all submittals as in the best interests of the County. The rejection shall be made by the Director of Purchasing, except when a solicitation was approved by the Board, in which case the rejection shall be made by the Board.

V. Negotiations

The County intends to conduct the first negotiation meeting no later than two weeks after approval of the final ranking as recommended by the Selection or Evaluation Committee. At least one of the representatives for the Vendor participating in negotiations with the County must be authorized to bind the Vendor. In the event that the negotiations are not successful within a reasonable timeframe

(notification will be provided to the Vendor) an impasse will be declared and negotiations with the first-ranked Vendor will cease. Negotiations will begin with the next ranked Vendor, etc. until such time that all requirements of Broward County Procurement Code have been met. In accordance with Section 286.0113 of the Florida Statutes and the direction of the Broward County Board of Commissioners, negotiations resulting from Selection or Evaluation Committee Meetings are closed. Only County staff and the selected vendor and their team will be present during negotiations.

W. Submittal Instructions:

1. Broward County does not require any personal information (as defined under Section 501.171, Florida Statutes), such as social security numbers, driver license numbers, passport, military ID, bank account or credit card numbers, or any personal pin numbers, in order to submit a response for ANY Broward County solicitation. **DO NOT INCLUDE** any personal information data in any document submitted to the County. If any personal information data is part of a submittal, this information must be redacted prior to submitting a response to the County.
2. **Vendor MUST submit its solicitation response electronically and MUST confirm its submittal in order for the County to receive a valid response through BidSync.** It is the Vendor's sole responsibility to assure its response is submitted and received through BidSync by the date and time specified in the solicitation.
3. The County will not consider solicitation responses received by other means. Vendors are encouraged to submit their responses in advance of the due date and time specified in the solicitation document. In the event that the Vendor is having difficulty submitting the solicitation document through Bid Sync, immediately notify the Purchasing Agent and then contact BidSync for technical assistance.
4. Vendor must view, submit, and/or accept each of the documents in BidSync. Web-fillable forms can be filled out and submitted through BidSync.
5. After all documents are viewed, submitted, and/or accepted in BidSync, the Vendor must upload additional information requested by the solicitation (i.e. Evaluation Criteria and Financials Statements) in the Item Response Form in BidSync, under line one (regardless if pricing requested).
6. Vendor should upload responses to Evaluation Criteria in Microsoft Word or Excel format.
7. If the Vendor is declaring any material confidential and exempt from Public Records, refer to Confidential Material/ Public Records and Exemptions for instructions on submitting confidential material.
8. After all files are uploaded, Vendor must submit and **CONFIRM** its offer (by entering password) for offer to be received through BidSync.
9. If a solicitation requires an original Proposal Bond (per Special Instructions to Vendors), Vendor must submit in a sealed envelope, labeled with the solicitation number, title, date and the time of solicitation opening to:

Broward County Purchasing Division
115 South Andrews Avenue, Room 212
Fort Lauderdale, FL 33301

A copy of the Proposal Bond should also be uploaded into Bid Sync; this does not replace the requirement to have an original proposal bond. Vendors must submit the original

Proposal Bond, by the solicitation due date and time.

Special Instructions to Vendors

Solicitation Name: Real Time Location Solution System

Vendors are instructed to read and follow the instructions carefully, as any misinterpretation or failure to comply with instructions may lead to a Vendor's submittal being rejected.

A. Additional Responsiveness Criteria:

In addition to the requirements set forth in the **Standard Instructions to Vendors**, the following criteria shall also be evaluated in making a determination of responsiveness: |]

1. Pricing: BidSync Item Response Form

Vendor's Pricing **MUST** be submitted on the **Item Response Form** electronically through BidSync. It is the Vendor's sole responsibility to assure its response is submitted and received through BidSync by the date and time specified in the solicitation. The County will not consider solicitation responses received by other means.

Pricing submitted electronically is a matter of RESPONSIVENESS. Failure of the Vendor to complete and electronically submit pricing on the Item Response Form SHALL determine the Vendor to be NON-RESPONSIVE to the solicitation.

- i. If it is the intent of the Vendor to perform or provide any services or commodities at no cost to the County, then \$0.00 (zero) dollars **MUST** be referenced in the unit price field.
- ii. In the event that pricing is required for multiple years, pricing for each year **MUST** be completed by the Vendor.

DO NOT USE "N/A", "—" OR ANY OTHER SYMBOLS.

IT IS THE RESPONSIBILITY OF THE VENDOR TO ASK QUESTIONS OR SEEK CLARIFICATION REGARDING PRICING PRIOR TO THE SOLICITATION'S DUE DATE.

2. Domestic Partnership Act Requirement

This solicitation requires that the Vendor comply with Domestic Partnership Act unless it is exempt from the requirement per Ordinance. Vendors must follow the instructions included in the **Domestic Partnership Act Certification Form (Requirement and Tiebreaker)** and submit as instructed. |]

B. Additional Responsibility Criteria:

In addition to the requirements set forth in the **Standard Instructions to Vendors**, the following criteria shall also be evaluated in making a determination of responsibility: [|]

1. Office of Economic and Small Business Development Program

| Not applicable to this solicitation.
|

2. Attestation Form

Vendor must complete and submit the **Attestation Form** certifying their acknowledgement and acceptance that, all vendors and proposed subcontractors performing work under this Agreement must be identified as part of the vendor's response, along with all tasks to be performed by each party.

By submitting a response to the RFP, vendor attests that both Vendor and all subcontractors performing work under this agreement comply with the following:

- All applicable Health Insurance Portability and Accountability Act of 1996 ("HIPAA") Security and Privacy Rules as established by the Department of Health and Human Services and set forth in 45 Code of Federal Regulations ("CFR") Parts 160, 162, 164, and 42 U.S.C. section 17921. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.
- All applicable Health Information Technology for Economic and Clinical Health Act ("HITECH") rules and regulations. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.
- 42 CFR Part 2, with respect to patient identifying information concerning alcohol and substance abuse treatment. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.

3. Vendor must complete and submit the Vendor Security Questionnaire (VSQ)

The Vendor Security Questionnaire's (VSQ) purpose is to assess the Vendor's security policies and/or system protocol and to identify any security vulnerabilities. Each responding vendor will be required to complete and submit the VSQ (for applicable solution – services, hardware, and/or software). If not included with the proposal submittal at the time of the solicitation opening deadline, the proposing vendor will be required to complete and submit the VSQ within three business days of County's request. If a response requires additional information, the Vendor should attach a written detailed response; each response should be numbered to match the question number. The County will review Vendor's VSQ response and any security concerns will be addressed during Evaluation Committee Meetings or negotiations. Refer to the **Vendor Security Questionnaire** form for submittal requirements.

4. Vendor must complete and submit the Functionality Checklist for the Real Time Location Solution System.

C. Standard Agreement Language Requirements:

The applicable Agreement terms and conditions for this solicitation are located at the following links:

If locally installed is proposed, then (1) BCF 305 and (2) BAA:

<http://www.broward.org/Purchasing/Documents/bcf305.pdf>

AND

<http://www.broward.org/Purchasing/Documents/13. Standard Business Associate Agreement Form.pdf>

If Software as a Service (SAAS) is proposed, then (1) BCF 305, (2) BAA, and (3) SLA:

<http://www.broward.org/Purchasing/Documents/bcf305.pdf>

AND

<http://www.broward.org/Purchasing/Documents/13. Standard Business Associate Agreement Form.pdf>

AND

<http://www.broward.org/Purchasing/Documents/servicelevelagreement.pdf>

Additional specific security-related clauses pertaining to both a locally installed and a Software as a Service solution for this solicitation are:

1. Solution must support encryption of confidential patient data both in transit and at rest.
2. Provider must support logging capabilities of patient record access, administrative and user logons, and failed logon attempts.
3. **Managed Services; Professional Services; Third-Party Vendors.** Contractor shall immediately notify County of any terminations or separations of Contractor's employees who performed Services to County under the Agreement or who had access to County data, and Contractor must ensure such employees' access to County data and network is promptly disabled. Contractor shall ensure all Contractor's employees with access to County's network via an Active Directory account have signed County's Information Resources User Acknowledgement form prior to accessing County's network. Contractor shall provide privacy and information security training to its employees with access the County's network upon hire and at least once annually. If any unauthorized party is successful in accessing any information technology component related to the Contractor, including but not limited to servers or fail-over servers where County data or files exist or are housed, Contractor shall report to County within twenty-four (24) hours of becoming aware of such breach. Contractor shall provide County with a detailed incident report within five (5) days after the breach, including remedial measures instituted and any law enforcement involvement. Contractor shall fully cooperate with County on incident response, forensics, and investigations into Contractor's infrastructure as it relates to any County data or County applications. Contractor

shall not release County data or copies of County data without the advance written consent of County.

4. **Remote Access.** Any remote access by Contractor must be secure and strictly controlled with current industry standards for encryption (e.g., Virtual Private Networks) and strong pass-phrases. For any device Contractor utilizes to remotely connect to County's network, Contractor shall ensure the remote host device is not connected to any other network while connected to County's network, with the exception of personal networks that are under Contractor's complete control or under the complete control of a user or third party authorized in advance by County in writing. Contractor shall not use an open, unencrypted third party provided public WiFi network to remotely connect to County's network. Equipment used to connect to County's networks must: (a) utilize antivirus protection software; (b) utilize an updated operating system, firmware, and third party-application patches; and (c) be configured for least privileged access. Should Contractor exceed the scope of remote access necessary to provide the required services under this Agreement, as determined in County's sole discretion, County may suspend Contractor's access to County's network immediately without notice. Contractor must utilize, at a minimum, industry standard security measures, as determined in County's sole discretion, to safeguard County data that resides in or transits through Contractor's internal network from unauthorized access and disclosure.
5. **Software Installed in County's Network.** Contractor shall advise County of any third party software (e.g., Java, Adobe Reader/Flash, Silverlight) required to be installed and all versions supported. Contractor shall support updates for critical vulnerabilities discovered in applicable third party software. Contractor shall ensure that the Software is developed based on industry standards and best practices, including following secure programming techniques and incorporating security throughout the software-development life cycle. Contractor must develop and maintain the Software to operate on County-supported and approved operating systems and firmware versions. Contractor must mitigate critical or high risk vulnerabilities to the Contractor Platform as defined by Common Vulnerability and Exposures (CVE) scoring system within 30 days of patch release. If Contractor is unable to apply a patch to remedy the vulnerability, Contractor must notify County of proposed mitigation steps to be taken and timeline for resolution. Contractor shall ensure the Software provides for role-based access controls and runs with least privilege access. Contractor shall support electronic delivery of digitally signed upgrades from Contractor's or the third-party licensor's website. Contractor shall enable auditing by default in software for any privileged access or changes. The Software must not be within three (3) years from Software's end of life date. Contractor shall regularly provide County with end-of-life-schedules for all applicable Software. Contractor will support encryption using at a minimum Advanced Encryption Standard 256-bit encryption keys ("AES-256") or current industry security standards, whichever is higher, for confidential data at rest. Contractor will use transport layer security (TLS) 1.1 or current industry standards, whichever is higher, for data in motion.
6. **Equipment Leased or Purchased from Contractor.** Contractor shall ensure that physical security features to prevent tampering are included in any Equipment provided under this Agreement. Contractor shall ensure, at a minimum, industry-standard security measures are followed during the manufacture of the Equipment provided under this Agreement. Any Equipment provided under this Agreement shall not contain any embedded remote control features unless approved in writing by County's Contract Administrator. Contractor shall disclose any default accounts or backdoors that exist for access to County's network. If a new critical or high security vulnerability is identified, Contractor shall supply a patch, firmware update, or workaround approved in writing by County's Contract Administrator within thirty (30) days after identification of vulnerability and shall notify County of proposed mitigation steps taken. Provider must develop and maintain hardware to interface with County-supported and approved operating systems and firmware versions. If a Contractor shall make

available, upon County's request, any required certifications as may be applicable per compliance and regulatory requirements (e.g., Common Criteria, Federal Information Processing Standard 140). The Equipment must not be within three (3) years from Equipment's end of life date. Contractor shall regularly provide County with end-of-life-schedules for all applicable Equipment. Contractor shall support electronic delivery of digitally signed upgrades of any applicable Equipment firmware from Contractor's or the original equipment manufacturer's website.

Refer to **Standard Instructions for Vendors** and the requirements to review the applicable terms and conditions (and submission of the **Agreement Exception Form**).

D. Demonstrations:

Applies to this solicitation. Refer to Standard Instructions to Vendors for additional information and requirements.

E. Presentations:

Applies to this solicitation. Refer to Standard Instructions to Vendors for additional information and requirements.

F. Public Art and Design Program:

Not applicable to this solicitation.

G. Procurement Authority:

Pursuant to Section 21.32, Competitive Sealed Proposals, of the Broward County Procurement Code.

H. Project Funding Source - this project is funded in whole or in part by:

County Funds

I. Projected Schedule:

Initial Evaluation Meeting (Sunshine Meeting): **To Be Determined (TBD)**

Final Evaluation Meeting (Sunshine Meeting): **To Be Determined (TBD)**

Check this website for any changes to the above tentative schedule for Sunshine Meetings:

<http://www.broward.org/Commission/Pages/SunshineMeetings.aspx>.

J. Project Manager Information:

Project Manager: Lavern Deer, Sr. Program Projects Coordinator

Email: ldeer@broward.org

Vendors are requested to submit questions regarding this solicitation through the "Q&A" section on BidSync; answers are posted through BidSync.

Evaluation Criteria

Real Time Location Solution System

1. Ability of Professional Personnel (Maximum 20 Points)

a. Describe the qualifications and relevant experience of the Project Manager and all key staff that are intended to be assigned to this project. Include resumes for the Project Manager and all key staff described. Include the qualifications and relevant experience of all subconsultants' key staff to be assigned to this project. Include an organizational chart.

Points: 10

b. Describe experience in developing and implementing best practice standards and workflows in the healthcare industry.

Points: 5

c. Include the length of time the Project Manager and key staff have been installing, maintaining, etc. Real Time Location Solution Systems.

Points: 5

2. Project Approach (Maximum 25 Points)

a. Describe the prime Vendor's approach to the project. Include an introductory overview describing the proposed system.

Points: 5

b. Include how the prime Vendor will use subconsultants in the project. Describe how the primary vendor will use third party vendor(s) through the project.

Points: 5

c. Address third party integration, product life cycle(s), capability for expansion and ability to adapt to industry changes.

Points: 5

d. Identify potential issues or challenges related to the project and describe how your firm's project approach will resolve these issues.

Points: 5

e. Provide complete responses to the Functionality Checklist for evaluation; attach additional explanation, as necessary.

Points: 5

3. Past Performance (Maximum 25 Points)

a. Describe prime Vendor's experience on projects of similar nature, scope and duration, along with evidence of satisfactory completion, both on time and within budget, for the past five years. Provide a minimum of three projects with references.

Vendor should provide references for similar work performed to show evidence of qualifications and previous experience. Refer to **Vendor Reference Verification Form** and submit as

instructed. Only provide references for non-Broward County Board of County Commissioners contracts. For Broward County contracts, the County will review performance evaluations in its database for vendors with previous or current contracts with the County. The County considers references and performance evaluations in the evaluation of Vendor's past performance.

Points: 15

b. Include: Client/Project name and Product Functionalities implemented; Detailed project description including implementation, training and final acceptance phases; The organization size and relative comparison to this project including project cost and duration.

Points: 10

4. Workload of the Firm (Maximum 5 Points)

For the prime Vendor only, list all completed and active projects that Vendor has managed within the past five years. In addition, list all projected projects that Vendor will be working on in the near future. Projected projects will be defined as a project(s) that Vendor is awarded a contract but the Notice to Proceed has not been issued. Identify any projects that Vendor worked on concurrently. Describe Vendor's approach in managing these projects. Were there or will there be any challenges for any of the listed projects? If so, describe how Vendor dealt or will deal with the projects' challenges.

Points: 5

5. Location (Maximum 5 Points)

Refer to **Vendor's Business Location Attestation Form** and submit as instructed.

A Vendor with a principal place of business location (also known as the nerve center) within Broward County for the last six months, prior to the solicitation submittal, will receive five points; a Vendor not meeting all of the local business requirements will receive zero points. The following applies for a Vendor responding as a Joint Venture (JV): if a member of the JV has 51% or more of the equity and meets all of the local business requirements, the JV will receive three points; if a member of the JV has 30 to 50% of the equity and meets all of the local business requirements, the JV will receive two points; and if a member of the JV has 10% to 29% of the equity and meets all of the local business requirements, the JV will receive one point.

Points: 5

6. Pricing (Maximum 20 Points)

Provide pricing for all lines on the Item Response Form. State prices for providing all hardware, equipment, licenses, services, etc. in accordance with the Scope of Work as stated in this solicitation. The points available for Price will be calculated by comparing the total price for the entire 5-year period, including hardware, software licensing, implementation services, training, and maintenance and support services. The points awarded for price are calculated as described in the Standard Instructions for Vendors, Section E. Evaluation Criteria, 3.

Points: 20

Real Time Location Solution System

Additional Services

Position Description	Proposed Hourly Rate
Project Manager	\$
Customization/Programming	\$
Conversion Services	\$
Trainer	\$
Other:	\$
Other:	\$
Other:	\$
Other:	\$
Other:	\$
Other:	\$
Other:	\$
Other:	\$

This form is for information only and will not be used for final evaluation and scoring for Price.

Proposer is requested to provide rates for disciplines of its personnel for any additional services requested by County which are not a part of this Scope of Work, but may become necessary at a later time.

Proposers may also include additional titles/services as necessary.

Attestation Form

Real Time Location Solution Systems

This form is a requirement of the RFP. The completed and signed form should be returned with the Vendor's submittal. If the form is not provided with submittal, the Vendor must submit within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

1. Vendor and proposed subcontractors performing work under this Agreement must be identified as part of the vendor's response, along with all tasks to be performed by each party. By submitting a response to the RFP, vendor attests that both Vendor and all subcontractors performing work under this agreement comply with the following:

- All applicable Health Insurance Portability and Accountability Act of 1996 ("HIPAA") Security and Privacy Rules as established by the Department of Health and Human Services and set forth in 45 Code of Federal Regulations ("CFR") Parts 160, 162, 164, and 42 U.S.C. section 17921. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.
- All applicable Health Information Technology for Economic and Clinical Health Act ("HITECH") rules and regulations. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.
- 42 CFR Part 2, with respect to patient identifying information concerning alcohol and substance abuse treatment. If and to the extent requested by County, vendor shall provide documentation or other evidence of compliance with the foregoing to County's satisfaction.

Vendor, by virtue of the signature below, certifies that the Vendor acknowledges and accepts Item No. 1 above:

I, _____, _____, of _____
(Print name) (Title) (Company name)

hereby attest that I have the authority to sign this certification and certify that the above is true, complete and correct.

Dated: _____ By: _____
(Signature)

LOBBYIST REGISTRATION REQUIREMENT CERTIFICATION FORM

The completed form should be submitted with the solicitation response but must be submitted within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

The Vendor certifies that it understands if it has retained a lobbyist(s) to lobby in connection with a competitive solicitation, it shall be deemed non-responsive unless the firm, in responding to the competitive solicitation, certifies that each lobbyist retained has timely filed the registration or amended registration required under Broward County Lobbyist Registration Act, Section 1-262, Broward County Code of Ordinances; and it understands that if, after awarding a contract in connection with the solicitation, the County learns that the certification was erroneous, and upon investigation determines that the error was willful or intentional on the part of the Vendor, the County may, on that basis, exercise any contractual right to terminate the contract for convenience.

The Vendor hereby certifies that: (select one)

- It has not retained a lobbyist(s) to lobby in connection with this competitive solicitation; however, if retained after the solicitation, the County will be notified.
- It has retained a lobbyist(s) to lobby in connection with this competitive solicitation and certified that each lobbyist retained has timely filed the registration or amended registration required under Broward County Lobbyist Registration Act, Section 1-262, Broward County Code of Ordinances.

It is a requirement of this solicitation that the names of any and all lobbyists retained to lobby in connection with this solicitation be listed below:

Name of Lobbyist:

Lobbyist's Firm:

Phone:

E-mail:

Name of Lobbyist:

Lobbyist's Firm:

Phone:

E-mail:

Authorized Signature/Name: **Date:**

Title:

Vendor Name:

VENDOR QUESTIONNAIRE AND STANDARD CERTIFICATIONS
Request for Proposals, Request for Qualifications, or Request for Letters of Interest

Vendor should complete questionnaire and complete and acknowledge the standard certifications and submit with the solicitation response. If not submitted with solicitation response, it must be submitted within three business days of County's request. Failure to timely submit may affect Vendor's evaluation.

If a response requires additional information, the Vendor should upload a written detailed response with submittal; each response should be numbered to match the question number. The completed questionnaire and attached responses will become part of the procurement record. It is imperative that the person completing the Vendor Questionnaire be knowledgeable about the proposing Vendor's business and operations.

1. Legal business name:
2. Doing Business As/ Fictitious Name (if applicable):
3. Federal Employer I.D. no. (FEIN):
4. Dun and Bradstreet No.:
5. Website address (if applicable):
6. Principal place of business address:
7. Office location responsible for this project:
8. Telephone no.: Fax no.:
9. Type of business (check appropriate box):
 - Corporation (specify the state of incorporation):
 - Sole Proprietor
 - Limited Liability Company (LLC)
 - Limited Partnership
 - General Partnership (State and County Filed In)
 - Other - Specify
10. List Florida Department of State, Division of Corporations document number (or registration number if fictitious name):
11. List name and title of each principal, owner, officer, and major shareholder:
 - a)
 - b)
 - c)
 - d)

12. AUTHORIZED CONTACT(S) FOR YOUR FIRM:

Name:
Title:
E-mail:
Telephone No.:

Name:
Title:
E-mail:
Telephone No.:

- 13. Has your firm, its principals, officers or predecessor organization(s) been debarred or suspended by any government entity within the last three years? If yes, specify details in an attached written response. Yes No
- 14. Has your firm, its principals, officers or predecessor organization(s) ever been debarred or suspended by any government entity? If yes, specify details in an attached written response, including the reinstatement date, if granted. Yes No
- 15. Has your firm ever failed to complete any services and/or delivery of products during the last three (3) years? If yes, specify details in an attached written response. Yes No
- 16. Is your firm or any of its principals or officers currently principals or officers of another organization? If yes, specify details in an attached written response. Yes No
- 17. Have any voluntary or involuntary bankruptcy petitions been filed by or against your firm, its parent or subsidiaries or predecessor organizations during the last three years? If yes, specify details in an attached written response. Yes No
- 18. Has your firm's surety ever intervened to assist in the completion of a contract or have Performance and/or Payment Bond claims been made to your firm or its predecessor's sureties during the last three years? If yes, specify details in an attached written response, including contact information for owner and surety. Yes No
- 19. Has your firm ever failed to complete any work awarded to you, services and/or delivery of products during the last three (3) years? If yes, specify details in an attached written response. Yes No
- 20. Has your firm ever been terminated from a contract within the last three years? If yes, specify details in an attached written response. Yes No
- 21. Living Wage solicitations only: In determining what, if any, fiscal impacts(s) are a result of the Ordinance for this solicitation, provide the following for informational purposes only. Response is not considered in determining the award of this contract.
Living Wage had an effect on the pricing. Yes No
 N/A

If yes, Living Wage increased the pricing by % or decreased the pricing by %.

Cone of Silence Requirement Certification:

The Cone of Silence Ordinance, Section 1-266, Broward County Code of Ordinances prohibits certain communications among Vendors, Commissioners, County staff, and Selection or Evaluation Committee members. Identify on a separate sheet any violations of this Ordinance by any members of the responding firm or its joint ventures. After the application of the Cone of Silence, inquiries regarding this solicitation should be directed to the Director of Purchasing or designee. The Cone of Silence terminates when the County Commission or other awarding authority takes action which ends the solicitation.

The Vendor hereby certifies that: (check each box)

- The Vendor has read Cone of Silence Ordinance, Section 1-266, Broward County Code of Ordinances; and
- The Vendor understands that the Cone of Silence for this competitive solicitation shall be in effect beginning upon the appointment of the Selection or Evaluation Committee, for communication regarding this solicitation with the County Administrator, Deputy County Administrator, Assistant County Administrators, and Assistants to the County Administrator and their respective support staff or any person, including Evaluation or Selection Committee members, appointed to evaluate or recommend selection in this RFP/RLI process. For Communication with County Commissioners and Commission staff, the Cone of Silence allows communication until the initial Evaluation or Selection Committee Meeting.
- The Vendor agrees to comply with the requirements of the Cone of Silence Ordinance.

Drug-Free Workplace Requirements Certification:

Section 21.31.a. of the Broward County Procurement Code requires awards of all competitive solicitations requiring Board award be made only to firms certifying the establishment of a drug free workplace program. The program must consist of:

1. Publishing a statement notifying its employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the offeror's workplace, and specifying the actions that will be taken against employees for violations of such prohibition;
2. Establishing a continuing drug-free awareness program to inform its employees about:
 - a. The dangers of drug abuse in the workplace;
 - b. The offeror's policy of maintaining a drug-free workplace;
 - c. Any available drug counseling, rehabilitation, and employee assistance programs; and
 - d. The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
3. Giving all employees engaged in performance of the contract a copy of the statement required by subparagraph 1;
4. Notifying all employees, in writing, of the statement required by subparagraph 1, that as a condition of employment on a covered contract, the employee shall:
 - a. Abide by the terms of the statement; and
 - b. Notify the employer in writing of the employee's conviction of, or plea of guilty or nolo contendere to, any violation of Chapter 893 or of any controlled substance law of the United States or of any state, for a violation occurring in the workplace NO later than five days after such conviction.
5. Notifying Broward County government in writing within 10 calendar days after receiving notice under subdivision 4.b above, from an employee or otherwise receiving actual notice of such conviction. The notice shall include the position title of the employee;
6. Within 30 calendar days after receiving notice under subparagraph 4 of a conviction, taking one of the following actions with respect to an employee who is convicted of a drug abuse violation occurring in the workplace:
 - a. Taking appropriate personnel action against such employee, up to and including termination; or
 - b. Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a federal, state, or local health, law enforcement, or other appropriate agency; and
7. Making a good faith effort to maintain a drug-free workplace program through implementation of subparagraphs 1 through 6.

The Vendor hereby certifies that: (check box)

- The Vendor certifies that it has established a drug free workplace program in accordance with the above

requirements.

Non-Collusion Certification:

Vendor shall disclose, to their best knowledge, any Broward County officer or employee, or any relative of any such officer or employee as defined in Section 112.3135 (1) (c), Florida Statutes, who is an officer or director of, or has a material interest in, the Vendor's business, who is in a position to influence this procurement. Any Broward County officer or employee who has any input into the writing of specifications or requirements, solicitation of offers, decision to award, evaluation of offers, or any other activity pertinent to this procurement is presumed, for purposes hereof, to be in a position to influence this procurement. Failure of a Vendor to disclose any relationship described herein shall be reason for debarment in accordance with the provisions of the Broward County Procurement Code.

The Vendor hereby certifies that: (select one)

- The Vendor certifies that this offer is made independently and free from collusion; or
- The Vendor is disclosing names of officers or employees who have a material interest in this procurement and is in a position to influence this procurement. Vendor must include a list of name(s), and relationship(s) with its submittal.

Public Entities Crimes Certification:

In accordance with Public Entity Crimes, Section 287.133, Florida Statutes, a person or affiliate placed on the convicted vendor list following a conviction for a public entity crime may not submit on a contract: to provide any goods or services; for construction or repair of a public building or public work; for leases of real property to a public entity; and may not be awarded or perform work as a contractor, supplier, subcontractor, or consultant under a contract with any public entity; and may not transact business with any public entity in excess of the threshold amount provided in s. 287.017 for Category Two for a period of 36 months following the date of being placed on the convicted vendor list.

The Vendor hereby certifies that: (check box)

- The Vendor certifies that no person or affiliates of the Vendor are currently on the convicted vendor list and/or has not been found to commit a public entity crime, as described in the statutes.

Scrutinized Companies List Certification:

Any company, principals, or owners on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List is prohibited from submitting a response to a solicitation for goods or services in an amount equal to or greater than \$1 million.

The Vendor hereby certifies that: (check each box)

- The Vendor, owners, or principals are aware of the requirements of Sections 287.135, 215.473, and 215.4275, Florida Statutes, regarding Companies on the Scrutinized Companies with Activities in Sudan List the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List; and
- The Vendor, owners, or principals, are eligible to participate in this solicitation and are not listed on either the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List; and
- If awarded the Contract, the Vendor, owners, or principals will immediately notify the County in writing if any of its principals are placed on the Scrutinized Companies with Activities in Sudan List, the Scrutinized Companies with Activities in the Iran Petroleum Energy Sector List, or the Scrutinized Companies that Boycott Israel List.

I hereby certify the information provided in the Vendor Questionnaire and Standard Certifications:

<input type="text"/>	<input type="text"/>	<input type="text"/>
*AUTHORIZED SIGNATURE/NAME	TITLE	DATE

Vendor Name:

* I certify that I am authorized to sign this solicitation response on behalf of the Vendor as indicated in Certificate as to Corporate Principal, designation letter by Director/Corporate Officer, or other business authorization to bind on behalf of the Vendor. As the Vendor's authorized representative, I attest that any and all statements, oral, written or otherwise, made in support of the Vendor's response, are accurate, true and correct. I also acknowledge that inaccurate, untruthful, or incorrect statements made in support of the Vendor's response may be used by the County as a basis for rejection, rescission of the award, or termination of the contract and may also serve as the basis for debarment of Vendor pursuant to Section 21.119 of the Broward County Procurement Code. I certify that the Vendor's response is made without prior understanding, agreement, or connection with any corporation, firm or person submitting a response for the same items/services, and is in all respects fair and without collusion or fraud. I also certify that the Vendor agrees to abide by all terms and conditions of this solicitation, acknowledge and accept all of the solicitation pages as well as any special instructions sheet(s).

DOMESTIC PARTNERSHIP ACT CERTIFICATION FORM (REQUIREMENT AND TIEBREAKER)

Refer to Special Instructions to identify if Domestic Partnership Act is a requirement of the solicitation or acts only as a tiebreaker. If Domestic Partnership is a requirement of the solicitation, the completed and signed form should be returned with the Vendor's submittal. If the form is not provided with submittal, the Vendor must submit within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes. To qualify for the Domestic Partnership tiebreaker criterion, the Vendor must currently offer the Domestic Partnership benefit and the completed and signed form must be returned at time of solicitation submittal.

The Domestic Partnership Act, Section 16 ½ -157, Broward County Code of Ordinances, requires all Vendors contracting with the County, in an amount over \$100,000 provide benefits to Domestic Partners of its employees, on the same basis as it provides benefits to employees' spouses, with certain exceptions as provided by the Ordinance.

For all submittals over \$100,000.00, the Vendor, by virtue of the signature below, certifies that it is aware of the requirements of Broward County's Domestic Partnership Act, Section 16-½ -157, Broward County Code of Ordinances; and certifies the following: (check only one below).

- 1. The Vendor currently complies with the requirements of the County's Domestic Partnership Act and provides benefits to Domestic Partners of its employees on the same basis as it provides benefits to employees' spouses
- 2. The Vendor will comply with the requirements of the County's Domestic Partnership Act at time of contract award and provide benefits to Domestic Partners of its employees on the same basis as it provides benefits to employees' spouses.
- 3. The Vendor will not comply with the requirements of the County's Domestic Partnership Act at time of award.
- 4. The Vendor does not need to comply with the requirements of the County's Domestic Partnership Act at time of award because the following exception(s) applies: (check only one below).
 - The Vendor is a governmental entity, not-for-profit corporation, or charitable organization.
 - The Vendor is a religious organization, association, society, or non-profit charitable or educational institution.
 - The Vendor provides an employee the cash equivalent of benefits. (Attach an affidavit in compliance with the Act stating the efforts taken to provide such benefits and the amount of the cash equivalent).
 - The Vendor cannot comply with the provisions of the Domestic Partnership Act because it would violate the laws, rules or regulations of federal or state law or would violate or be inconsistent with the terms or conditions of a grant or contract with the United States or State of Florida. Indicate the law, statute or regulation (State the law, statute or regulation and attach explanation of its applicability).

**Authorized
Signature/Name**

Title

Vendor Name

Date

AGREEMENT EXCEPTION FORM

The completed form(s) should be returned with the Vendor's submittal. If not provided with submittal, it shall be deemed an affirmation by the Vendor that it accepts the terms and conditions of the County's Agreement as disclosed in the solicitation.

The Vendor must either provide specific proposed alternative language on the form below. Additionally, a brief justification specifically addressing each provision to which an exception is taken should be provided.

- There are no exceptions to the terms and conditions of the County Agreement as referenced in the solicitation; or
- The following exceptions are disclosed below: (use additional forms as needed; separate each Article/ Section number)

Term or Condition Article / Section	Insert version of exception or specific proposed alternative language	Provide brief justification for change
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>
<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>

Vendor Name:

SUBCONTRACTORS/SUBCONSULTANTS/SUPPLIERS REQUIREMENT FORM **Request for Proposals, Request for Qualifications, or Request for Letters of Interest**

The following forms and supporting information (if applicable) should be returned with Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit may affect Vendor's evaluation.

- A. The Vendor shall submit a listing of all subcontractors, subconsultants and major material suppliers (firms), if any, and the portion of the contract they will perform. A major material supplier is considered any firm that provides construction material for construction contracts, or commodities for service contracts in excess of \$50,000, to the Vendor.
- B. If participation goals apply to the contract, only non-certified firms shall be identified on the form. A non-certified firm is a firm that is not listed as a firm for attainment of participation goals (ex. County Business Enterprise or Disadvantaged Business Enterprise), if applicable to the solicitation.
- C. This list shall be kept up-to-date for the duration of the contract. If subcontractors, subconsultants or suppliers are stated, this does not relieve the Vendor from the prime responsibility of full and complete satisfactory performance under any awarded contract.
- D. After completion of the contract/final payment, the Vendor shall certify the final list of non-certified subcontractors, subconsultants, and suppliers that performed or provided services to the County for the referenced contract.
- E. The Vendor has confirmed that none of the recommended subcontractors, subconsultants, or suppliers' principal(s), officer(s), affiliate(s) or any other related companies have been debarred from doing business with Broward County or any other governmental agency.

If none, state "none" on this form. Use additional sheets as needed. Vendor should scan and upload any additional form(s) in BidSync.

1. Subcontracted Firm's Name:

Subcontracted Firm's Address:

Subcontracted Firm's Telephone Number:

Contact Person's Name and Position:

Contact Person's E-Mail Address:

Estimated Subcontract/Supplies Contract Amount:

Type of Work/Supplies Provided:

2. Subcontracted Firm's Name:

Subcontracted Firm's Address:

Subcontracted Firm's Telephone Number:

AFFILIATED ENTITIES OF THE PRINCIPAL(S) CERTIFICATION FORM

The completed form should be submitted with the solicitation response but must be submitted within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

- a. All Vendors are required to disclose the names and addresses of "affiliated entities" of the Vendor's principal(s) over the last five (5) years (from the solicitation opening deadline) that have acted as a prime Vendor with the County.
- b. The County will review all affiliated entities of the Vendor's principal(s) for contract performance evaluations and the compliance history with the County's Small Business Program, including CBE, DBE and SBE goal attainment requirements. "Affiliated entities" of the principal(s) are those entities related to the Vendor by the sharing of stock or other means of control, including but not limited to a subsidiary, parent or sibling entity.
- c. The County will consider the contract performance evaluations and the compliance history of the affiliated entities of the Vendor's principals in its review and determination of responsibility.

The Vendor hereby certifies that: (select one)

No principal of the proposing Vendor has prior affiliations that meet the criteria defined as "Affiliated entities"

Principal(s) listed below have prior affiliations that meet the criteria defined as "Affiliated entities"

Principal's Name:

Names of Affiliated Entities: 5
6

Principal's Name:

Names of Affiliated Entities: 5
6

Principal's Name:

Names of Affiliated Entities: 5
6

Authorized Signature Name:

Title:

Vendor Name:

Date:

LITIGATION HISTORY FORM

The completed form(s) should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Vendor may be deemed non-responsive for failure to fully comply within stated timeframes.

- There are no material cases for this Vendor; or
- Material Case(s) are disclosed below:

Is this for a: (check type) <input type="checkbox"/> Parent, <input type="checkbox"/> Subsidiary, or <input type="checkbox"/> Predecessor Firm?	If Yes, name of Parent/Subsidiary/Predecessor: <input type="text"/>
	Or No <input type="checkbox"/>
Party	<input type="text"/>
Case Number, Name, and Date Filed	<input type="text"/>
Name of Court or other tribunal	<input type="text"/>
Type of Case	Bankruptcy <input type="checkbox"/> Civil <input type="checkbox"/> Criminal <input type="checkbox"/> Administrative/Regulatory <input type="checkbox"/>
Claim or Cause of Action and Brief description of each Count	<input type="text"/>
Brief description of the Subject Matter and Project Involved	<input type="text"/>
Disposition of Case (Attach copy of any applicable Judgment, Settlement Agreement and Satisfaction of Judgment.)	Pending <input type="checkbox"/> Settled <input type="checkbox"/> Dismissed <input type="checkbox"/> Judgment Vendor's Favor <input type="checkbox"/> Judgment Against Vendor <input type="checkbox"/> If Judgment Against, is Judgment Satisfied? <input type="checkbox"/> Yes <input type="checkbox"/> No
Opposing Counsel	Name: <input type="text"/> Email: <input type="text"/> Telephone Number: <input type="text"/>

Vendor Name:

RFP-RLI-RFQ LOCAL PREFERENCE AND TIE BREAKER CERTIFICATION FORM

The completed and signed form should be returned with the Vendor's submittal to determine Local Preference eligibility, however it must be returned at time of solicitation submittal to qualify for the Tie Break criteria. If not provided with submittal, the Vendor must submit within three business days of County's request for evaluation of Local Preference. Proof of a local business tax should be submitted with this form. Failure to timely submit this form or local business tax receipt may render the business ineligible for application of the Local Preference or Tie Break Criteria.

In accordance with Section 21.31.d. of the Broward County Procurement Code, to qualify for the Tie Break Criteria, the undersigned Vendor hereby certifies that (check box if applicable):

- The Vendor is a local Vendor in Broward County and:
 - a. has a valid Broward County local business tax receipt;
 - b. has been in existence for at least six-months prior to the solicitation opening;
 - c. at a business address physically located within Broward County;
 - d. in an area zoned for such business;
 - e. provides services from this location on a day-to-day basis, and
 - f. services provided from this location are a substantial component of the services offered in the Vendor's proposal.

In accordance with Local Preference, Section 1-74, et. seq., Broward County Code of Ordinances, a local business meeting the below requirements is eligible for Local Preference. To qualify for the Local Preference, the undersigned Vendor hereby certifies that (check box if applicable):

- The Vendor is a local Vendor in Broward and:
 - a. has a valid Broward County local business tax receipt issued at least one year prior to solicitation opening;
 - b. has been in existence for at least one-year prior to the solicitation opening;
 - c. provides services on a day-to-day basis, at a business address physically located within the Broward County limits in an area zoned for such business; and
 - d. the services provided from this location are a substantial component of the services offered in the Vendor's proposal.

Local Business Address:

Vendor does not qualify for Tie Break Criteria or Local Preference, in accordance with the above requirements. The undersigned Vendor hereby certifies that (check box if applicable): The Vendor is not a local Vendor in Broward County.

AUTHORIZED SIGNATURE/NAME	TITLE	COMPANY	DATE

RFP-RFQ-RLI LOCATION ATTESTATION FORM (EVALUATION CRITERIA)

The completed and signed form and supporting information (if applicable, for Joint Ventures) should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit this form and supporting information may affect the Vendor's evaluation. Provided information is subject to verification by the County.

A Vendor's principal place of business location (also known as the nerve center) within Broward County is considered in accordance with Evaluation Criteria. The County's definition of a principal place of business is:

1. As defined by the Broward County Local Preference Ordinance, "Principal place of business means the nerve center or center of overall direction, control and coordination of the activities of the bidder [Vendor]. If the bidder has only one (1) business location, such business location shall be considered its principal place of business."
2. A principal place of business refers to the place where a corporation's officers direct, control, and coordinate the corporation's day-to-day activities. It is the corporation's 'nerve center' and in practice it should normally be the place where the corporation maintains its headquarters; provided that the headquarters is the actual center of direction, control, and coordination, i.e., the 'nerve center', and not simply an office where the corporation holds its board meetings (for example, attended by directors and officers who have traveled there for the occasion).

The Vendor's principal place of business in Broward County shall be the Vendor's "Principal Address" indicated with the Florida Department of State Division of Corporations, for at least six months prior to the solicitation's due date.

Check one of the following:

- The Vendor certifies that it has a principal place of business location (also known as the nerve center) within Broward County, as documented in Florida Department of State Division of Corporations (Sunbiz), and attests to the following statements:
1. Vendor's address listed in its submittal is its principal place of business as defined by Broward County;
 2. Vendor's "Principal Address" listed with the Florida Department of State Division of Corporations is the same as the address listed in its submittal and the address was listed for at least six months prior to the solicitation's opening date. A copy of Florida Department of State Division of Corporations (Sunbiz) is attached as verification.
 3. Vendor must be located at the listed "nerve center" address ("Principal Address") for at least six (6) months prior to the solicitation's opening date;
 4. Vendor has not merged with another firm within the last six months that is not headquartered in Broward County and is not a wholly owned subsidiary or a holding company of another firm that is not headquartered in Broward County;
 5. If awarded a contract, it is the intent of the Vendor to remain at the referenced address for the duration of the contract term, including any renewals, extensions or any approved interim contracts for the services provided under this contract; and
 6. The Vendor understands that if after contract award, the County learns that the attestation was erroneous, and upon investigation determines that the error was willful or intentional on

the part of the Vendor, the County may, on that basis exercise any contractual right to terminate the contract. Further any misleading, inaccurate, false information or documentation submitted by any party affiliated with this procurement may lead to suspension and/or debarment from doing business with Broward County as outlined in the Procurement Code, Section 21.119.

If the Vendor is submitting a response as a Joint Venture, the following information is required to be submitted:

- a. Name of the Joint Venture Partnership
- b. Percentage of Equity for all Joint Venture Partners
- c. A copy of the executed Agreement(s) between the Joint Venture Partners

Vendor does not have a principal place of business location (also known as the nerve center) within Broward County.

Vendor Information:

Vendor Name:

Vendor's address listed in its submittal is:

	5
	6

The signature below must be by an individual authorized to bind the Vendor. The signature below is an attestation that all information listed above and provided to Broward County is true and accurate.

Authorized Signature/Name	Title	Vendor Name	Date

3		4
---	--	---

VOLUME OF PREVIOUS WORK ATTESTATION FORM

The completed and signed form should be returned with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to provide timely may affect the Vendor's evaluation. This completed form must be included with the Vendor's submittal at the time of the opening deadline to be considered for a Tie Breaker criterion (if applicable).

The calculation for Volume of Previous Work is all amounts paid to the prime Vendor by Broward County Board of County Commissioners at the time of the solicitation opening date within a five-year timeframe. The calculation of Volume of Previous Work for a prime Vendor previously awarded a contract as a member of a Joint Venture firm is based on the actual equity ownership of the Joint Venture firm.

In accordance with Section 21.31.d. of the Broward County Procurement Code, the Vendor with the lowest dollar volume of work previously paid by the County over a five-year period from the date of the submittal opening will receive the Tie Breaker.

Vendor must list all projects it received payment from Broward County Board of County Commissioners during the past five years. If the Vendor is submitting as a joint venture, the information provided should encompass the joint venture and each of the entities forming the joint venture. The Vendor attests to the following:

Item No.	Project Title	Solicitation/ Contract Number:	Department or Division	Date Awarded	Paid to Date Dollar Amount
1					
2					
3					
4					
5					
Grand Total					

Has the Vendor been a member/partner of a Joint Venture firm that was awarded a contract by the County?
Yes No

If Yes, Vendor must submit a **Joint Vendor Volume of Work Attestation Form**.

Vendor Name:

Authorized Signature/ Name

Title

Date

VOLUME OF PREVIOUS WORK ATTESTATION JOINT VENTURE FORM

If applicable, this form and additional required documentation should be submitted with the Vendor's submittal. If not provided with submittal, the Vendor must submit within three business days of County's request. Failure to timely submit this form and supporting documentation may affect the Vendor's evaluation.

The calculation of Volume of Previous Work for a prime Vendor previously awarded a contract as a member of a Joint Venture firm is based on the actual equity ownership of the Joint Venture firm. Volume of Previous Work is not based on the total payments to the Joint Venture firm.

Vendor must list all projects it received payment from Broward County Board of County Commissioners during the past five years as a member of a Joint Venture. The Vendor attests to the following:

Item No.	Project Title	Solicitation/ Contract Number:	Department or Division	Date Awarded	JV Equity %	Paid to Date Dollar Amount
1	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
4	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
5	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Grand Total					<input type="text"/>	<input type="text"/>

Vendor is required to submit an executed Joint Venture agreement(s) and any amendments for each project listed above. Each agreement must be executed prior to the opening date of this solicitation.

Vendor Name:

Authorized Signature/ Name

Title

Date

Vendor Reference Verification Form

Vendor is required to submit completed Reference Verification Forms for previous projects referenced in its submittal. Vendor should provide the **Vendor Reference Verification Form** to its reference organization/firm to complete and return to the Vendor's attention. Vendor should submit the completed Vendor Reference Form with its response by the solicitation's deadline. The County will verify references provided as part of the review process. Provide a minimum of three (3) non-Broward County Board of County Commissioners' references.



Vendor Reference Verification Form

Broward County Solicitation No. and Title:

Reference for:

Organization/Firm Name providing reference:

Contact Name:

Title:

Reference date:

Contact Email:

Contact Phone:

Name of Referenced Project:

Contract No.

Date Services Provided:

Project Amount:

to

Vendor's role in Project: Prime Vendor Subconsultant/Subcontractor

Would you use this vendor again? Yes No If No, please specify in Additional Comments (below).

Description of services provided by Vendor:

Please rate your experience with the referenced Vendor:

Needs Improvement

Satisfactory

Excellent

Not Applicable

1. Vendor's Quality of Service
 - a. Responsive
 - b. Accuracy
 - c. Deliverables
2. Vendor's Organization:
 - a. Staff expertise
 - b. Professionalism
 - c. Turnover
3. Timeliness of:
 - a. Project
 - b. Deliverables
4. Project completed within budget
5. Cooperation with:
 - a. Your Firm
 - b. Subcontractor(s)/Subconsultant(s)
 - c. Regulatory Agency(ies)

Additional Comments: (provide on additional sheet if needed)

THIS SECTION FOR COUNTY USE ONLY

Verified via: EMAIL VERBAL Verified by: _____ Division: _____ Date: _____

INSURANCE REQUIREMENT

Project: Real Time Solution System
Agency: Broward Addiction Recovery Center

TYPE OF INSURANCE	ADDL INSD	SUBR WVD	MINIMUM LIABILITY LIMITS		
				Each Occurrence	Aggregate
GENERAL LIABILITY - Broad form <input checked="" type="checkbox"/> Commercial General Liability <input checked="" type="checkbox"/> Premises-Operations <input type="checkbox"/> XCU Explosion/Collapse/Underground <input checked="" type="checkbox"/> Products/Completed Operations Hazard <input checked="" type="checkbox"/> Contractual Insurance <input checked="" type="checkbox"/> Broad Form Property Damage <input checked="" type="checkbox"/> Independent Contractors <input checked="" type="checkbox"/> Personal Injury Per Occurrence or Claims-Made: <input checked="" type="checkbox"/> Per Occurrence <input type="checkbox"/> Claims-Made Gen'l Aggregate Limit Applies per: <input type="checkbox"/> Project <input type="checkbox"/> Policy <input type="checkbox"/> Loc. <input type="checkbox"/> Other _____	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Bodily Injury		
			Property Damage		
			Combined Bodily Injury and Property Damage	\$1,000,000	\$2,000,000
			Personal Injury		
			Products & Completed Operations		
AUTO LIABILITY <input checked="" type="checkbox"/> Comprehensive Form <input checked="" type="checkbox"/> Owned <input checked="" type="checkbox"/> Hired <input checked="" type="checkbox"/> Non-owned <input checked="" type="checkbox"/> Any Auto, If applicable <i>Note: May be waived if no driving will be done in performance of services/project.</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	Bodily Injury (each person)		
			Bodily Injury (each accident)		
			Property Damage		
			Combined Bodily Injury and Property Damage	\$500,000	
<input type="checkbox"/> EXCESS LIABILITY / UMBRELLA Per Occurrence or Claims-Made: <input type="checkbox"/> Per Occurrence <input type="checkbox"/> Claims-Made <i>Note: May be used to supplement minimum liability coverage requirements.</i>	<input type="checkbox"/>	<input type="checkbox"/>			
<input checked="" type="checkbox"/> WORKER'S COMPENSATION <i>Note: U.S. Longshoremen & Harbor Workers' Act & Jones Act is required for any activities on or about navigable water.</i>	N/A	<input checked="" type="checkbox"/>	Each Accident	STATUTORY LIMITS	
<input checked="" type="checkbox"/> EMPLOYER'S LIABILITY			Each Accident	\$100,000	
<input checked="" type="checkbox"/> CYBER LIABILITY	<input type="checkbox"/>	<input type="checkbox"/>	If claims-made form:	\$1,000,000	
			Extended Reporting Period of:	3 years	
			*Maximum Deductible:	\$100 k	
<input checked="" type="checkbox"/> PROFESSIONAL LIABILITY (ERRORS & OMISSIONS)	N/A	<input checked="" type="checkbox"/>	If claims-made form:	\$1,000,000	
			Extended Reporting Period of:	3 years	
			*Maximum Deductible:	\$100 k	
Description of Operations: "Broward County" shall be listed as Certificate Holder and endorsed as an additional insured for liability, except as to Professional Liability. County shall be provided 30 days written notice of cancellation, 10 days' notice of cancellation for non-payment. Contractors insurance shall provide primary coverage and shall not require contribution from the County, self-insurance or otherwise. Any self-insured retention (SIR) higher than the amount permitted in this Agreement must be declared to and approved by County and may require proof of financial ability to meet losses. Contractor is responsible for all coverage deductibles unless otherwise specified in the agreement.					

CERTIFICATE HOLDER:

 Broward County
 115 South Andrews Avenue
 Fort Lauderdale, Florida 33301

Risk Management Division

Functionality Checklist
for
Real Time Location Solution System

QUESTIONS	YES	NO	COMMENTS
<u>General</u>			
Are you the manufacturer of your RTLS System Hardware and the developer of your software?			
Is the solution a complete turn-key Real-time Locating System operating in a single integrated solution with hardware, software and services?			
Is the solution based on a locating platform that utilizes infrared (IR) and Radio Frequency (RF) signals that deliver granular location information without signal latency, false location reporting or interference with medical devices?			
Can the RTLS solution guarantee room-level location accuracy without triangulation, using hardware that not affect the aesthetics of room design?			
Does system calibration procedures require location resolution optimization?			
Are badge batteries replaceable?			
Do you outsource any component of your services?			
Do you have any special needs for integrating with any parts of your bed management Hardware and Software?			
Are there any third-party involvement in your production?			
Is your product off-the-shelf? a. Can it be customized to meet your client's needs?			
Does your system use multiple identifiers?			
Do you use power source for your identifiers? a. Can you demonstrate how it works?			
Are you able to demonstrate your backup plan in the event your system goes down?			

QUESTIONS	YES	NO	COMMENTS
Have you previously implemented any of your systems within a large medical setting? How large?			
Does your system have the ability to incorporate asset management?			
Do you provide technical support?			
Is there a yearly licensing fee?			
Do you outsource?			
Do you have badge and tag licensing model process?			
Do you have policies for technology upgrade?			
<u>BARC Specific</u>			
Is your system compatible to mobile devices, desktop and laptops?			
Does your badge identifier system allow for multiple job function roles?			
Is your system able to set up different alerts and can the alerts be superseded by emergency situations?			
Does your system tracks identifiers with synchronized movements?			
Is your software able to interface with BARC EHR software? If so, which platform will you use?			
Do you have a process for admitting and discharging a client via RTLS?			
Is your hardware/software development specific to the healthcare industry?			
Do you have back-up plan if the system goes down?			
In an existing building, is modification needed to install hardware?			
Is your system capable of operating all functions from a hand held notebook?			
Is your system capable of identifying funding source per bed?			
<u>Training</u>			
Do you have information on training offered by your organization?			

QUESTIONS	YES	NO	COMMENTS
Do you have information on your customer service support?			
Do you have local support for urgent trouble shooting?			
Is there the ability to train staff via web base instruction-online?			
<u>Reporting</u>			
Can your system track environmental Infection Control process, if so, how?			
Can you provide at least 10 reports business model to BARC?			
Can we customize/build our own, can we expand on your reporting system?			
Are there reports for nurse rounding?			
Is your system capable of sorting total clients per therapist caseload and does it have the ability to add or delete?			
<u>Security</u>			
Do you maintain current HIPAA specific policies and procedures in conjunction with the HIPAA Security and Privacy Rules?			
Do you have a process to identify new laws and regulations with IT security implications?			
Does the solution provide logging of system activity such as record read, failed log-ons?			
Does the solution provide for role based access control?			
Is the solution within 3-year end of life?			
Does the solution allow for unique user ids for access?			
Does the solution restrict confidential data from being used as a primary identifier?			
Does the solution support encryption of data in transit and data at rest?			



Enterprise Technology Services Vendor Security Questionnaire (VSQ)

(For RFPs, RFQs and Sole Source/Only Reasonable Source/Sole Brand Requests as applicable)

The Vendor Security Questionnaire's (VSQ) purpose is to assess the Vendor's security policies and/or system protocol and to identify any security vulnerabilities. Each responding vendor will be required to complete and submit the VSQ (for applicable solution – services, hardware, and/or software). If not included with the proposal submittal at the time of the solicitation opening deadline, the proposing vendor will be required to complete and submit the VSQ within three business days of County's request.

If a response requires additional information, the Vendor should attach a written detailed response; each response should be numbered to match the question number. The County will review Vendor's VSQ response and any security concerns will be addressed during Evaluation Committee Meetings or negotiations. Unresolved security concerns shall be considered by the committee as part of its final evaluation and may lead to impasse during negotiations.

The questionnaire is divided into the following areas: **Section 1: Software-as-a-Service/Hosted/Cloud Services**; **Section 2: Managed/Professional Services**; **Section 3: Hardware**; and **Section 4: Software**. Each section(s) should be completed as applicable to the vendor's proposed product and/or service. If applicable, failure to complete the questionnaire may deem a vendor non-responsible. The questionnaire should be submitted with your proposal. Vendor should immediately inform the assigned Purchasing Agent of any changes in vendor's responses after submittal.

SECTION 1: SOFTWARE-AS-A-SERVICE / HOSTED / CLOUD SERVICES

COMPLETE THIS SECTION OF THE QUESTIONNAIRE.

Vendor Name:	
Technical Contact Name / Email	
Product Name / Description:	
Solicitation Number and Title	

For each applicable section, complete the matrix by placing an "X" in the applicable YES/NO column for each Description. Use "Comments" section to provide as much explanation as possible to clearly support your response. Additional pages may be attached to provide further detail, but any attachments should be referenced in "Comments" section. If not applicable, mark "N/A" in "Comments" section.

No.	Area	Description	Vendor Response		
			Yes	No	Comments
	Applicability (Required Response):	REQUIRED RESPONSE: Does your response involve providing SOFTWARE-AS-A-SERVICE, HOSTED, OR CLOUD SERVICES ? If YES, indicate response and complete Section 1. If No, indicate NO and skip Section 1.			
	Supporting Documentation	Please provide the following:			
1		a) Workflow diagram of stored or transmitted information			
2		b) Security / Network Architecture diagram			
3	Audit Reporting Requirements	Does your organization have a current Service Organization Controls (SOC) II, Type II report, inclusive of all five Trust Service Principles (Security, Availability, Processing Integrity, Confidentiality, and Privacy?)			
4		Does your organization have a current Payment Card Industry (PCI) Attestation of Compliance (AOC)? Applicable only if accepting payment cards.			

5	Electronic Protected Health Information (ePHI) - Applicable only if Vendor has access to or will be hosting or storing County ePHI.	Has the Vendor had a Risk Assessment performed in the past 5 years by an external auditor in conjunction with the HIPAA Security rule?			
6		Does the Vendor maintain current HIPAA specific policies and procedures in conjunction with the HIPAA Security Rule?			
7		Does your organization have a designated HIPAA Security and Privacy Officer(s)?			
8		Do you provide HIPAA Security training to your employees at time of hire and at least annually thereafter?			
9	Roles & Responsibilities	Has your organization appointed a central point of contact for security coordination?			
10		What is the expected timeframe to respond to initial contact for security related issues?			
11		Does your company define the priority level of an issue (e.g., minor vs. major, 0-4 scale, etc.)? Please describe.			
12		Does your company have an expected Service Level Agreement (SLA) to implement changes needed to fix security issues according to priority level? Please describe.			
13	Federated Identity Management and Web Services Integration	Does your product have Single Sign-on (SSO) and Federated Identity Enablement integration options (e.g., support for standards like SAML v2 and OAuth 2.0, active directory, etc.). Please describe.			
14	External Parties	Does your product use web services and/or data import/export functions? Please describe.			
15		Will third parties, such as IT service providers, have access to the County's stored or transmitted information?			
16		Are there contingencies where key third-party dependencies are concerned?			
17		Is the company outsourcing any aspect of the service to a third party?			
18		Do you share customer data with, or enable direct access by, any third-party?			
19		Which processors (vendors) access your customer's information?			
20		Do these processors (vendors) contractually comply with your security standards for data processing?			
21		How do you regularly audit your critical vendors?			
22	Information Security Policy & Procedures	Do you have written, standard operation procedures for your security and compliance policies and procedures? If so, please provide copies of your IT Security Policies and Procedures for review (e.g., access, password, incident response, etc.) with this questionnaire.			
23	Risk Assessment	Do you have a process that addresses: (a) the identification and measurement of potential risks with mitigating controls (measures taken to reduce risk), and (b) the acceptance or transfer (e.g. insurance policies, warranties, etc.) of the remaining (residual) risk after mitigation steps have been applied?			

24	Compliance with Legal Requirements - Identification of applicable legislation	Do you have a process to identify new laws and regulations with IT security implications? (e.g., FIPA, new state breach notification requirements, monitoring newsletters, webinars, security or regulatory forums, etc.)?			
25		Has vendor experienced a legally reportable data breach within the past 7 years?			
26		Do you have procedures for preservation of electronic records and audit logs in case of litigation hold?			
27		In the event of a security incident, do you provide the consumer the ability to perform digital forensics?			
28	During Employment – Training, Education & Awareness	Have your employees received formal information security training (e.g., new employee orientation, annual training, posters in public areas, email reminders, etc.)?			
29		Have your security policies and procedures been communicated to your employees?			
30		Are periodic security reminders provided to your employees?			
31	Background Checks	Does your organization perform background checks to examine and assess an employee's or contractor's work and criminal history? Identify the type of background check information and the agency performing background check (e.g., credential verification, criminal history, credit history, etc.).			
32		Are individuals who will have access to the County's data subjected to periodic follow-up background checks?			
33	Prior to Employment - Terms and Conditions of Employment	Are your employees required to sign a non-disclosure agreement (e.g., non-disclosure and/or confidentiality form upon initial employment)?			
34		If so, are employees required to sign the non-disclosure agreement annually?			
35	Termination or Change in Employment	Does your firm require that all equipment of any terminated employee is returned and that his/her user ID is disabled in all systems and badges and/or keys are returned? Upon transfer, is employee's existing access reviewed for relevance?			
36	Secure Areas	Do you have effective physical access controls (e.g., door locks, badge /electronic key ID and access controls) in place that prevent unauthorized access to facilities and a facility security plan?			
37		Do you have a contingency plan in place to handle emergency access to facilities?			
38		How are physical access controls authorized? Who is responsible for managing and ensuring that only appropriate persons have keys or codes to the facility and to locations within the facility with secure data?			
39		Are there written policies and procedures to document repairs and modifications to physical components of the facility that are related to security?			
40		Are employees permitted access to customer environments from your physical locations only?			

41	Application and Information Access Control - Sensitive System Isolation	Are systems and networks that host, process, and/or transfer sensitive information "protected" (i.e., isolated or separated) from other systems and/or networks? Provide supporting documentation.			
42		Are internal and external networks separated by firewalls with access policies and rules? Provide supporting documentation.			
43		Is there a standard approach for protecting network devices to prevent unauthorized access/network related attacks and data-theft (e.g. firewall between public and private networks, internal VLAN, firewall separation, separate WLAN network, secure portal, multi-tenancy, virtualization, shared storage, etc.)?			
44		Are employees allowed to connect to customer environments remotely (e.g., working from home, public wifi access)?			
45		Is there a remote access policy? If so, please provide documentation.			
46		Do you have protections in place for ensuring secure remote access (i.e., up-to-date antivirus, posture assessment, VPN enforcement, split tunneling, etc.)?			
47		Will Vendor restrict inbound and outbound traffic to the County network to a "deny all, permit by exception" configuration?			
48		Will County's data be co-mingled with any other Cloud customer?			
49		Will County's data be stored, accessed by, or transmitted through an off shore environment (Outside continental U.S, Alaska, Hawaii)?			
50	Encryption	Is or will County sensitive information be transferred to external third parties? If so, what controls are in place to protect sensitive information when transferred (e.g., encryption)?			
51		Do you use a secure VPN connection with third parties and/or IT vendors for email encryption?			
52		Does Vendor provide a means to encrypt data at rest (AES, etc.)?			
53	Vulnerability Assessment and Remediation	Do you perform periodic vulnerability scans on your IT systems, networks, and supporting security systems? How often?			
54		If no, do you provide proof of vulnerability scanning and penetration testing upon request?			
55		Are internal or third party vulnerability assessments automated?			
56		Do you have a security patch management cycle in place to address identified vulnerabilities?			
57		Do you provide disclosure of vulnerabilities found in your environment and remediation timelines?			
58		Do you notify customer of applicable patches?			

59	Security Monitoring	Are third party connections to your network monitored and reviewed to confirm only authorized access and appropriate usage (i.e. with VPN logs, server event logs, system, application and data access logging, automated alerts, regular/periodic review of logs or reports, etc.)?			
60		Do you monitor your systems and networks for security events? If so, please describe this monitoring (e.g., are server and networking equipment logs, such as servers, routers, switches, wireless APs, monitored regularly, etc.)?			
61		Does Vendor maintain a file integrity monitoring program to ensure critical file system changes are monitored and approved with respect to confidential County data?			
62		Do you periodically review system activity (related to patient information systems)? If so, provide frequency.			
63	Identity & Access Management	Do you have a formal access authorization process based on "least privilege" (i.e. employees are granted the least amount of access possible to perform their assigned duties) and "need to know" (i.e., access permissions granted based upon the legitimate business need of the user to access the information, role-based permissions, limited access based on specific responsibilities, network access request form, etc.)?			
64		Are systems and applications configured to restrict access only to authorized individuals (e.g. use of unique IDs and passwords, minimum password length, password complexity, log-in history, lockout, password change, etc.)?			
65		Is there a list maintained of authorized users with general access and administrative access to operating systems (e.g., active directory user lists within a sensitive application, a spreadsheet of users, a human resources file, etc.)?			
66		Does a list of "accepted mobile devices" (e.g., smart phones, cell phones, etc.) exist and are these devices asset tracked and managed (i.e., MDA)?			
67		Are accepted mobile devices tested prior to production use?			
68		Is a Data Loss Prevention (DLP) in place to prevent the unauthorized distribution of sensitive information?			
69		Is software installation for desktops, laptops, and servers restricted to administrative users only?			
70		Does your software or system have automatic logoff for inactivity?			
71		Is access to source application code restricted? If so, how? Is a list of authorized users maintained and updated?			
72		Are user IDs for your system uniquely identifiable?			
73		Do you have any shared accounts?			
74		Will Vendor activate remote access from vendors and business partners into the County network only when needed by vendors and partners, with immediate deactivation after use?			
75		Can service accounts be configured to run as non-privileged user (i.e. non-Domain Admin)?			
76		Is Multi-Factor Authentication (MFA) required for employees/contractors to log in to production systems?			

77	Entitlement Reviews	Do you have a process to review user accounts and related access (e.g., manual process of reviewing system accounts to user accounts in AD for both users and privileged access, such as admins, developers, etc.)?			
78	Antivirus	Is antivirus software installed and running on your computers and supporting systems (e.g., desktops, servers, gateways, etc.)?			
79		Is this antivirus product centrally managed (e.g., is the antivirus monitored to verify all endpoints have functional agents, agents are up to date with the latest signatures, etc.)? Please explain your policies and procedures for management of antivirus software.			
80		Do you have a process for detecting and reporting malicious software?			
81	Network Defense and Host Intrusion Prevention Systems	Do you have any host-based Intrusion Protection System (IPS) for systems that the County will use?			
82		Does Vendor install personal firewall software is installed on any mobile or employee-owned device that manages the County's PCI-DSS Cardholder Data Environment ("CDE")?			
83	Media Handling	Do you have procedures to protect documents and computer media (e.g., tapes, disks, hard drives, etc.) from unauthorized disclosure, modification, removal, and destruction?			
84		Is sensitive data encrypted (e.g., data at rest) when stored on laptop, desktop, and server hard drives, flash drives, backup tapes, etc.)?			
85	Secure Disposal	Are there security procedures (e.g., use of secure wiping, NIST 800-88, etc.) for the decommissioning (replacement) of IT equipment and IT storage devices which contain or process sensitive information?			
86	Segregation of Computing Environment	Are development, test, and production environments separated from operational, IT environments to protect production (actively used) applications from inadvertent changes or disruption?			
87	Segregation of Duties	Are duties separated (e.g., front desk duties separated from accounting, data analysts access separated from IT support, etc.), where appropriate, to reduce the opportunity for unauthorized modification, unintentional modification, or misuse of your IT assets?			
88	Change Management	Do formal testing and change management procedures exist for networks, systems, desktops, software releases, deployments, and software vulnerability during patching activities, changes to the system, changes to the workstations and servers with appropriate testing, notification, and approval, etc.?			

89	Process & Procedures	Do you identify, respond to, and mitigate suspected or known security incidents (e.g., is an incident form completed as a response to each incident, etc.)?			
90		Do you have a formal incident response and data breach notification plan and team?			
91		Is evidence properly collected and maintained during the investigation of a security incident (e.g., employing chain of custody and other computer forensic methodologies that are monitored by internal and/or external parties, etc.)?			
92		Are incidents identified, investigated, and reported according to applicable legal requirements?			
93		Are incidents escalated and communicated (e.g., what is your documented process for escalation to management and outside authorities, etc.)?			
94		Do you have a contingency plan in place to handle emergency access to the software?			
95	Disaster Recovery Plan & Backups	Do you have a mechanism to back up critical IT systems and sensitive data (e.g., is data backed up nightly, weekly, quarterly, taken offsite, etc.)?			
96		Do you periodically test your backup/restoration plan by restoring from backup media?			
97		Does a disaster recovery plan exist for your organization?			
98		Are disaster recovery plans updated and tested at least annually?			
99		Do any single points of failure exist which would disrupt functionality of the product or service?			
100	Product Security Development Lifecycle	Do you have any product pre-release security threat modeling in place (e.g., secure coding practice, security architecture review, penetration testing, etc.)?			
101		Does Vendor maintain end-of-life-schedule for the software product?			
102		Is the product engineered as a multi-tier architecture design?			
103		Is product or service within 3 year end of life?			
104	Crypto Materials and Key Management	Do you have a centralized key management program in place (e.g., any Public Key Infrastructure (PKI), Hardware Security Module (HSM)-based or not, etc.) to issue certificates needed for products and cloud service infrastructure?			

SECTION 2: MANAGED / PROFESSIONAL SERVICES

ALL VENDORS MUST COMPLETE THIS SECTION OF THE QUESTIONNAIRE.

Vendor Name:	
Technical Contact Name / Email	
Product Name / Description:	
Solicitation Number and Title	

For each applicable section, complete the matrix by placing an "X" in the applicable YES/NO column for each Description. Use "Comments" section to provide as much explanation as possible to clearly support your response. Additional pages may be attached to provide further detail, but any attachments should be referenced in "Comments" section. If not applicable, mark "N/A" in "Comments" section.

No.	Area	Description	Vendor Response		
			Yes	No	Comments
	Applicability (Required Response):	REQUIRED RESPONSE: Does your response involve providing MANAGED AND/OR PROFESSIONAL SERVICES ? If YES, indicate response and complete Section 2. If No, indicate NO and skip Section 2.			
1	Audit Reporting Requirements	Does your organization have a current Service Organization Controls (SOC) II, Type II report, inclusive of all five Trust Service Principles (Security, Availability, Processing Integrity, Confidentiality, and Privacy?)			
2		Does your organization have a current Payment Card Industry (PCI) Attestation of Compliance (AOC)? Applicable only if accepting payment cards.			
3	Electronic Protected Health Information (ePHI) - Applicable only if Vendor has access to or will be hosting or storing County ePHI.	Has the Vendor had a Risk Assessment performed in the past 5 years by an external auditor in conjunction with the HIPAA Security rule?			
4		Does the Vendor maintain current HIPAA specific policies and procedures in conjunction with the HIPAA Security Rule?			
5		Does your organization have a designated HIPAA Security and Privacy Officer(s)?			
6		Do you provide HIPAA Security training to your employees at time of hire and at least annually thereafter?			
7	Roles & Responsibilities	Has your organization appointed a central point of contact for security coordination?			
8		What is the expected timeframe to respond to initial contact for security related issues?			
9		Does your company define the priority level of an issue (e.g., minor vs. major, 0-4 scale, etc.)? Please describe.			
10		Does your company have an expected Service Level Agreement (SLA) to implement changes needed to fix security issues according to priority level? Please describe.			

11	External Parties	Does your product use web services and/or data import/export functions? Please describe.			
12		Will third parties, such as IT service providers, have access to the County's stored or transmitted information?			
13		Are there contingencies where key third-party dependencies are concerned?			
14		Is the company outsourcing any aspect of the service to a third party?			
15		Do you share customer data with, or enable direct access by, any third-party?			
16		Which processors (vendors) access your customer's information?			
17		Do these processors (vendors) contractually comply with your security standards for data processing?			
18		How do you regularly audit your critical vendors?			
19	Information Security Policy & Procedures	Do you have written, standard operation procedures for your security and compliance policies and procedures? If so, please provide copies of your IT Security Policies and Procedures for review (e.g., access, password, incident response, etc.) with this questionnaire.			
20	Risk Assessment	Do you have a process that addresses: (a) the identification and measurement of potential risks with mitigating controls (measures taken to reduce risk), and (b) the acceptance or transfer (e.g. insurance policies, warranties, etc.) of the remaining (residual) risk after mitigation steps have been applied?			
21	Compliance with Legal Requirements - Identification of applicable legislation	Do you have a process to identify new laws and regulations with IT security implications? (e.g., FIPA, new state breach notification requirements, monitoring newsletters, webinars, security or regulatory forums, etc.)?			
22		Has vendor experienced a legally reportable data breach within the past 7 years?			
23		Do you have procedures for preservation of electronic records and audit logs in case of litigation hold?			
24		In the event of a security incident, do you provide the consumer the ability to perform digital forensics?			
25	During Employment – Training, Education & Awareness	Have your employees received formal information security training (e.g., new employee orientation, annual training, posters in public areas, email reminders, etc.)?			
26		Have your security policies and procedures been communicated to your employees?			
27		Are periodic security reminders provided to your employees?			
28	Background Checks	Does your organization perform background checks to examine and assess an employee's or contractor's work and criminal history? Identify the type of background check information and the agency performing background check (e.g., credential verification, criminal history, credit history, etc.).			
29		Are individuals who will would have access to the County's data subjected to periodic follow-up background checks?			

30	Prior to Employment - Terms and Conditions of Employment	Are your employees required to sign a non-disclosure agreement (e.g., non-disclosure and/or confidentiality form upon initial employment)?			
31		If so, are employees required to sign the non-disclosure agreement annually?			
32	Termination or Change in Employment	Does your firm require that all equipment of any terminated employee is returned and that his/her user ID is disabled in all systems and badges and/or keys are returned? Upon transfer, is employee's existing access reviewed for relevance?			
33	Secure Areas	Do you have effective physical access controls (e.g., door locks, badge /electronic key ID and access controls) in place that prevent unauthorized access to facilities and a facility security plan?			
34		Do you have a contingency plan in place to handle emergency access to facilities?			
35		How are physical access controls authorized? Who is responsible for managing and ensuring that only appropriate persons have keys or codes to the facility and to locations within the facility with secure data?			
36		Are there written policies and procedures to document repairs and modifications to physical components of the facility that are related to security?			
37		Are employees permitted access to customer environments from your physical locations only?			
38	Application and Information Access Control - Sensitive System Isolation	Are systems and networks that host, process, and/or transfer sensitive information "protected" (i.e., isolated or separated) from other systems and/or networks? Provide supporting documentation.			
39		Are internal and external networks separated by firewalls with access policies and rules? Provide supporting documentation.			
40		Is there a standard approach for protecting network devices to prevent unauthorized access/network related attacks and data-theft (e.g. firewall between public and private networks, internal VLAN, firewall separation, separate WLAN network, secure portal, multi-tenancy, virtualization, shared storage, etc.)?			
41		Are employees allowed to connect to customer environments remotely (e.g., working from home, public wifi access)?			
42		Is there a remote access policy? If so, please provide documentation.			
43		Do you have protections in place for ensuring secure remote access (i.e., up-to-date antivirus, posture assessment, VPN enforcement, split tunneling, etc.)?			
44		Will Vendor restrict inbound and outbound traffic to the County network to a "deny all, permit by exception" configuration?			
45		Will County's data be co-mingled with any other Cloud customer?			
46		Will County's data be stored, accessed by, or transmitted through an off shore environment (Outside continental U.S, Alaska, Hawaii)?			
47	Encryption	Is or will County sensitive information be transferred to external third parties? If so, what controls are in place to protect sensitive information when transferred (e.g., encryption)?			
48		Do you use a secure VPN connection with third parties and/or IT vendors for email encryption?			

49		Does Vendor provide a means to encrypt data at rest (AES, etc.)?			
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50	Vulnerability Assessment and Remediation	Do you perform periodic vulnerability scans on your IT systems, networks, and supporting security systems? How often?			
51		If no, do you provide proof of vulnerability scanning and penetration testing upon request?			
52		Are internal or third party vulnerability assessments automated?			
53		Do you have a security patch management cycle in place to address identified vulnerabilities?			
54		Do you provide disclosure of vulnerabilities found in your environment and remediation timelines?			
55		Do you notify customer of applicable patches?			
56	Security Monitoring	Are third party connections to your network monitored and reviewed to confirm only authorized access and appropriate usage (i.e. with VPN logs, server event logs, system, application and data access logging, automated alerts, regular/periodic review of logs or reports, etc.)?			
57		Do you monitor your systems and networks for security events? If so, please describe this monitoring (e.g., are server and networking equipment logs, such as servers, routers, switches, wireless APs, monitored regularly, etc.)?			
58		Does Vendor maintain a file integrity monitoring program to ensure critical file system changes are monitored and approved with respect to confidential County data?			
59		Do you periodically review system activity (related to patient information systems)? If so, provide frequency.			

60	Identity & Access Management	Do you have a formal access authorization process based on "least privilege" (i.e. employees are granted the least amount of access possible to perform their assigned duties) and "need to know" (i.e., access permissions granted based upon the legitimate business need of the user to access the information, role-based permissions, limited access based on specific responsibilities, network access request form, etc.)?			
61		Are systems and applications configured to restrict access only to authorized individuals (e.g. use of unique IDs and passwords, minimum password length, password complexity, log-in history, lockout, password change, etc.)?			
62		Is there a list maintained of authorized users with general access and administrative access to operating systems (e.g., active directory user lists within a sensitive application, a spreadsheet of users, a human resources file, etc.)?			
63		Does a list of "accepted mobile devices" (e.g., smart phones, cell phones, etc.) exist and are these devices asset tracked and managed (i.e., MDA)?			
64		Are accepted mobile devices tested prior to production use?			
65		Is a Data Loss Prevention (DLP) in place to prevent the unauthorized distribution of sensitive information?			
66		Is software installation for desktops, laptops, and servers restricted to administrative users only?			
67		Does your software or system have automatic logoff for inactivity?			
68		Is access to source application code restricted? If so, how? Is a list of authorized users maintained and updated?			
69		Are user IDs for your system uniquely identifiable?			
70		Do you have any shared accounts?			
71		Will Vendor activate remote access from vendors and business partners into the County network only when needed by vendors and partners, with immediate deactivation after use?			
72		Can service accounts be configured to run as non-privileged user (i.e. non-Domain Admin)?			
73		Is Multi-Factor Authentication (MFA) required for employees/contractors to log in to production systems?			
74	Entitlement Reviews	Do you have a process to review user accounts and related access (e.g., manual process of reviewing system accounts to user accounts in AD for both users and privileged access, such as admins, developers, etc.)?			
75	Antivirus	Is antivirus software installed and running on your computers and supporting systems (e.g., desktops, servers, gateways, etc.)?			
76		Is this antivirus product centrally managed (e.g., is the antivirus monitored to verify all endpoints have functional agents, agents are up to date with the latest signatures, etc.)? Please explain your policies and procedures for management of antivirus software.			
77		Do you have a process for detecting and reporting malicious software?			

78	Media Handling	Do you have procedures to protect documents and computer media (e.g., tapes, disks, hard drives, etc.) from unauthorized disclosure, modification, removal, and destruction?			
79		Is sensitive data encrypted (e.g., data at rest) when stored on laptop, desktop, and server hard drives, flash drives, backup tapes, etc.)?			
80	Secure Disposal	Are there security procedures (e.g., use of secure wiping, NIST 800-88, etc.) for the decommissioning (replacement) of IT equipment and IT storage devices which contain or process sensitive information?			
81	Segregation of Computing Environment	Are development, test, and production environments separated from operational, IT environments to protect production (actively used) applications from inadvertent changes or disruption?			
82	Segregation of Duties	Are duties separated (e.g., front desk duties separated from accounting, data analysts access separated from IT support, etc.), where appropriate, to reduce the opportunity for unauthorized modification, unintentional modification, or misuse of your IT assets?			
83	Process & Procedures	Do you identify, respond to, and mitigate suspected or known security incidents (e.g., is an incident form completed as a response to each incident, etc.)?			
84		Do you have a formal incident response and data breach notification plan and team?			
85		Is evidence properly collected and maintained during the investigation of a security incident (e.g., employing chain of custody and other computer forensic methodologies that are monitored by internal and/or external parties, etc.)?			
86		Are incidents identified, investigated, and reported according to applicable legal requirements?			
87		Are incidents escalated and communicated (e.g., what is your documented process for escalation to management and outside authorities, etc.)?			
88		Do you have a contingency plan in place to handle emergency access to the software?			

SECTION 3: HARDWARE					
ALL VENDORS MUST COMPLETE THIS SECTION OF THE QUESTIONNAIRE.					
Vendor Name:					
Technical Contact Name / Email					
Product Name / Description:					
Solicitation Number and Title					
For each applicable section, complete the matrix by placing an "X" in the applicable YES/NO column for each Description. Use "Comments" section to provide as much explanation as possible to clearly support your response. Additional pages may be attached to provide further detail, but any attachments should be referenced in "Comments" section. If not applicable, mark "N/A" in "Comments" section.					
No.	Area	Description	Vendor Response		
			Yes	No	Comments
	Applicability (Required Response):	REQUIRED RESPONSE: Does your response involve providing HARDWARE ? If YES, indicate response and complete Section 3. If No, indicate NO and skip Section 3.			
1	Secure Design	Are there physical security features used to prevent tampering of the hardware? If so, please identify.			
2		Do you take security measures during the manufacturing of the hardware? If so, please describe.			
3	Security Updates/Patching	Is your hardware scanned to detect any vulnerabilities or backdoors within the firmware?			
4		Has the operating system installed on the hardware been scanned for vulnerabilities?			
5		Is your firmware upgraded to remediate vulnerabilities? If so, provide frequency.			
6		If a new vulnerability is identified, is there a documented timeframe for updates/releases? Please provide frequency.			
7	Identity & Access Management	Are remote control features embedded for the manufacturer's support or ability to remotely access? If so, describe.			
8		Do backdoors exist that can lead to unauthorized access? If so, describe.			
9		Do default accounts exist? If so, list all default accounts.			
10		Can default accounts and passwords be changed by Broward County?			
11		Can service accounts be configured to run as non-privileged user (i.e. non-Domain Admin)?			
12	Product Security Development	Is an end-of-life schedule maintained for the hardware?			
13	Lifecycle	Is product or service within 3 year end of life?			
14	Media Handling	Does vendor have a secure data wipe and data destruction program for proper drive disposal (i.e., Certificate of destruction, electronic media purging, etc.)?			

15	Compliance with Legal Requirements - Identification of applicable legislation	Is the hardware currently certified by any security standards? (i.e., PCI-DSS). If so, please identify.			
16		Do you have a process to identify new laws and regulations with IT security implications?			
17		Upon County's request, will Vendor make available to the County proof of Vendor's compliance with all applicable federal, state, and local laws, codes, ordinances, rules, and regulations in performing under this Agreement, including but not limited to: HIPAA compliance; Vendor's latest compliance reports (e.g., PCI-DSS PTS, P2PE validation) and any other proof of compliance as may be required?			

SECTION 4: SOFTWARE					
VENDORS MUST COMPLETE THIS SECTION OF THE QUESTIONNAIRE.					
Vendor Name:					
Technical Contact Name / Email					
Product Name / Description:					
Solicitation Number and Title					
For each applicable section, complete the matrix by placing an "X" in the applicable YES/NO column for each Description. Use "Comments" section to provide as much explanation as possible to clearly support your response. Additional pages may be attached to provide further detail, but any attachments should be referenced in "Comments" section. If not applicable, mark "N/A" in "Comments" section.					
No.	Area	Description	Vendor Response		
			Yes	No	Comments
	Applicability (Required Response):	REQUIRED RESPONSE: Does your response involve providing SOFTWARE ? If YES, indicate response and complete Section 4. If No, indicate NO and skip Section 4.			
	Supporting Documentation	Please provide the following:			
1		a) Hardware and Software requirements (i.e. Operating System, CPUs, RAM)			
2		b) Network connectivity requirements			
3	Software Installation Requirements	Can the software be installed as a regular user account with least privilege? Describe the level of administrative access the software will need on the County domain.			
4		Is remote access required for installation and support? If so, describe.			
5		Can the software be installed on and operated in a virtualized environment?			
6	Third Party Software Requirements	Is third party software (i.e. Java, Adobe) required to be installed for your software to work? If so, provide software and minimum version.			d
7		Will your software remain compatible with all updates and new releases of required third party software?			
8		Are there contingencies where key third-party dependencies are concerned?			
9	Secure Software Design	Is the software currently certified by any security standards? (i.e. PCI-DSS). If so, identify.			
10		Has the software been developed following secure programming standards like those in the OWASP Developer Guide?			
11		Is the company outsourcing any aspect of the service to a third party?			
12		Is the product engineered as a multi-tier architecture design?			
13		Does Vendor have capability to respond to and update product for any unforeseen new regulatory requirements?			
14	Audit Logging	Does the software or solution perform audit logging? Please describe.			
15		Does the software have audit reporting capabilities (i.e. user activity, privileged access, etc.)? Please describe.			
16	Security Updates/Patching	Does the software have a security patch process? Please describe your software security patch process, frequency of security patch releases, and how security vulnerabilities are identified.			

17	Does Vendor support electronic delivery of digitally signed upgrades?			
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18	Secure Configuration / Installation (i.e. PA-DSS configuration)	Does the software allow for secure configuration and installation? Please identify those cycles.			
19	Software Upgrade Cycles	Does the software have upgrade cycles? Please identify those cycles.			
20	Confidential Data	Does the software restrict confidential data (i.e., Social Security Number or Date of Birth, etc.) from being used as a primary identifier?			
21		Does the software have documentation showing where all confidential data is stored in the application?			
22	Encryption	Does the software support encryption of data in motion (e.g., SSL, etc.)?			
23		Does the software support encryption of data at rest (e.g., column-level encryption, etc.)?			
24		Does the software have built-in encryption controls? Please list.			
25	Authentication	Does your product have Single Sign-on (SSO) and Federated Identity Enablement integration options (e.g., support for standards like SAML v2 and OAuth 2.0, active directory, etc.)? Please describe.			
26	Roles and Responsibilities	Does the software provide role-based access control?			
27		Can service accounts be configured to run as non-privileged user (i.e. non-Domain Admin)?			
28	Product Security Development Lifecycle	Do you have any product pre-release security threat modeling in place (e.g., secure coding practice, security architecture review, penetration testing, etc.)?			
29		Does Vendor maintain end-of-life-schedule for the software product?			
30		Is product or service within 3 year end of life?			

I possess the authority to sign and act as an agent on behalf of this company. I have read the above questionnaire in its entirety and responded in a truthful manner to the best of my ability.	
Vendor Name:	
Printed Representative Name:	
Printed Representative Title:	
Signature:	

Real Time Location Solution System

Demonstration Script

Total Time for Demonstration: To Be Determined (TBD)

A date and time for demonstrations will be established following the Initial Evaluation Committee meeting.

Technical Review Team member will complete this form for each requirement based on vendor’s demonstration.

DATE:	
NAME OF VENDOR:	
NAME OF SOFTWARE PRODUCT:	

During the Demonstration meeting, each Technical Review Team member will go through the functionality requirements listed below that are required of the vendor to demonstrate.

The Technical Review Team member will answer yes or no if the feature exists or not. Place a checkmark in the other columns to indicate whether those attributes need to be noted. Any “Comments” should be only factual (e.g., “demonstrated merge authority, but not linked headings” or “demonstrated add, but not delete”).

Demonstration of Visual Reports				
No.	FEATURE	DEMONSTRATED	MODIFICATION	COMMENTS
		(Y/N)	NEEDED	
1	Demonstrate reports that show average length of stay			
2	Demonstrate functions of a report that list clients with extensions			
3	Demonstrate additional ad hoc reports			
4	Demonstrate reports that show list of clients with date of departures			
5	Demonstrate reports that show date of arrivals by date range			
6	Demonstrate report that shows length of client stay on continuous basis			
7	Demonstrate reports that show case manager case load daily, monthly weekly, hourly			
8	Demonstrate with reports that therapist distribution by the hour, daily, weekly, monthly, quart			
9	Demonstrate reports that show by levels of care daily clients in each building			
10	Demonstrate by report if your system is capable of sorting total clients per therapist caseload and does it have the bility to add or delete			
11	Demonstrate by ad hoc report therapist case load via male and female population			
12	Demonstrate what type of nursing reports are available			
13	Demonstrate by ad hoc report printable report of room location with assigned rooms not used			
14	Demonstrate your Business Intelligence capabilities (csv, xls, mdb, etc)			
15	Demonstrate process to export into other formats			
16	Demonstrate backup and recovery procedures for security			

17	Demonstrate process of problem resolutions if and when system stop working (ie, hardware/software) indicate length of time for repairs.			
18	Demonstrate skill sets needed for a super user, system admin, end-user			
19	Demonstrate training for end user			
20	Demonstrate how a no show/cancellation of a client is handled with your process			
Demonstration				
No.	FEATURE	DEMONSTRATED	MODIFICATION	COMMENTS
		(Y/N)	NEEDED	
1	Demonstrate how your Real-time Locating System operating in a single integrated solution with hardware, software and services works			
2	Demonstrate example of room-level location accuracy in real-time			
3	Demonstrate the process for replacing batteries.			
4	Demonstrate system calibration procedures for your location resolution optimization			
5	Demonstrate integration parts of your bed management Hardware and Software?			
6	Demonstrate your your policy process for technology upgrade			
7	Demonstrate how asset management is be used			
8	Demonstrate how Patient & Staff tracking is viewed for improved productivity			
9	Demonstrate how your product best fit the services BARC provides			
10	Demonstrate how system could prevent overbooking of beds			
11	Demonstrate how your system communicates with our current Electronic Health Records (EHR) system			
12	Demonstrate how the system streamlines specific workflow analytics			
13	Demonstrate how the system is able to hide data fields			
14	Demonstrate how the system will optimize workflow from entry to exit			
15	Demonstrate how patients will not go into prohibited zones			
16	Demonstrate how patient will be transported from one building to next via transportation			
17	Demonstrate real time notification to bed, room, nurse, security			
18	Demonstrate what type of tracking device is used			
19	Demonstrate easy to understand layout of bed symbols, location of staff personnel			
20	Demonstrate how your system can help alleviate intake bottle necks: and in turn alert us of issues need addressing. (example intake process should not be longer than 20 min)			
21	Demonstrate how end user is able to identify floor level, male vs female by tag and location in building			
22	Demonstrate Analytics of patients rooms via in progress, occupied, available, dirty, etc. by some type of color code			
23	Demonstrate how your system is able to detail department location, type of admissions, client identifier			

24	Demonstrate level of priority to assign patient based on severity of treatment			
25	Demonstrate patient tracking, visitors, asset tracking, provider tracking , supply tracking, hand hygiene, environmental monitoring, patient transport			
26	Demonstrate how your system is able to track proper handoff between departments			
27	Demonstrate how your system is capable of work from a hand held note book			
28	Demonstrate custodial management process, length of time to clean, response time, etc. tracking, reports on cleaning compliants			
29	Demonstrate how your system identifies -bed usage by funding source.			
30	Demonstrate how your system monitors compliance of infection control via hand washing.			
31	Demonstrate how your system notifies the custodial team, nursing staff, clinical staff, when a room is ready			
32	Demonstrate how your system will permit County to allow and restrict roles and privileges			
33	Demonstrate how emergency or assistance could be initiated from anywhere in building(s)			
34	Demonstrate ability to provide large screen system display of information real time			
35	Demonstrate patient demographics assigned to beds			
36	Demonstrate how system should provide historical, and real-time information with little or no customization			
37	Demonstrate how your system will Integrate with Broward County's Active Directory			
38	Demonstrate your badge licensing model process?			
39	Demonstrate your application ability to integrate with Microsoft's Active Directory for security access			
40	Demonstrate your system identifiers?			
41	Demonstrate power source for your identifiers and how does it work			
42	Demonstrate your process for admitting and discharging a patient via RTLS			

	Technical Review Team Member Name:	
	Technical Review Team Member Signature:	
	Date:	

Question and Answers for Bid #TEC2116974P1 - Real Time Location Solution System

Overall Bid Questions

There are no questions associated with this bid.