

## FIRST AMENDMENT TO AGREEMENT ADOPTING THE MIAMI-DADE COUNTY PROFESSIONAL SERVICES, SOFTWARE LICENSE, MAINTENANCE AND SUPPORT AGREEMENT, LOCAL SERVICES INFORMATION SYSTEM, WITH BOWMAN SYSTEMS, LLC

This First Amendment ("First Amendment") to the Agreement Adopting the Miami-Dade County Professional Services, Software License, Maintenance and Support Agreement, Local Services Information System, with Bowman Systems, LLC, is entered into by and between Broward County, a political subdivision of the State of Florida ("County"), and Mediware Information Systems, Inc. ("Mediware" or "Provider"), successor to Bowman Systems, LLC, and authorized to transact business in the State of Florida (collectively, County and Provider are referenced as the "Parties").

## **RECITALS**

- A. On May 7, 2013, the Parties entered into the Agreement Adopting the Miami-Dade County Professional Services, Software License, Maintenance and Support Agreement, Local Services Information System, with Bowman Systems, LLC ("Agreement"), to provide a Service Point Homeless Management Information System solution for County's Community Partnerships Division.
- B. The Agreement was originally executed between County and Bowman Systems, LLC, which was acquired by Mediware on or about May 25, 2016. Mediware assumed all rights and obligations of Bowman Systems, LLC under the Agreement.
- C. The original term of the Agreement was for one year with five optional one-year renewal terms. County effectively exercised the first three one-year renewals, and, pursuant to authority granted by the Broward County Board of County Commissioners on May 3, 2016 (Item 8), effectively exercised the remaining two one-year renewals. The Agreement is currently scheduled to terminate on May 6, 2018, but for the retroactive application of this First Amendment.
- D. The Parties desire to amend the Agreement retroactively to extend the term for up to five (5) additional one-year renewals terms, which, if fully exercised, would extend the Agreement through May 6, 2023.

Now, therefore, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties hereto agree as follows:

1. The above Recitals are true and correct and are incorporated herein by reference. All capitalized terms not expressly defined within this First Amendment shall retain the meaning ascribed to such terms in the Agreement.

- 2. Except as modified herein, all terms and conditions of the Agreement remain in full force and effect. Where applicable herein, changes to the text of the Agreement are shown in strikethrough text to indicate deletions and bold/underlining text to indicate additions.
- 3. <u>Binding on Successor</u>. The Parties agree and stipulate that Mediware succeeded to all rights and obligations of Bowman Systems, LLC under the Agreement, and the Agreement is fully binding as between County and Mediware. All references to Bowman Systems, LLC in the Agreement are hereby amended to refer to Mediware.
- 4. <u>Extension</u>. Paragraph 5 of the Agreement is amended as follows:
  - 5. The Agreement shall be effective on the date of complete execution of this Agreement and the initial term shall be one (1) year. The option to renew the Agreement each year on a year-to-year basis for a maximum total of five (5) ten (10) years may be exercised by the County's Purchasing Director.
- 5. <u>Retroactive Extension</u>. The Parties agree that upon the full execution of this First Amendment, the Agreement will be deemed to be effectively extended for a sixth renewal term for the period May 7, 2018, through May 6, 2019.
- 6. Not-To-Exceed Amounts. Paragraph 6 of the Agreement is amended as follows:
  - 6. The total maximum compensation for the initial one-year term of this Agreement shall not exceed the amount of three hundred seventy four thousand, five hundred seventy four dollars and fourteen cents (\$374,574.14), and the total maximum compensation for the entirety of this Agreement inclusive of any extensions shall not exceed the amount of six hundred ninety eight thousand seventy dollars and seventy cents (\$698,070.70) the following, which amounts shall be paid as more specifically detailed in Exhibit C only for work actually performed and completed pursuant to this Agreement, and which amounts shall be accepted by Licensor as full compensation for all such work.:

<u>Term</u>	Not-To-Exceed Amount
<u>Initial Term</u>	\$374,574.14
Initial term plus first five (5) extension	\$698,070.70
<u>terms</u>	
Extension terms for Years 6 and 7 (if so extended)	\$85,000.00/annually
Each subsequent extension term (Years 8 through 10) (if so extended)	Per Pricing Schedule approved by Director of Purchasing

7. The applicable Price Schedule (Exhibit C to the Agreement) for the time periods from May 7, 2018, through May 6, 2020 (if so extended), shall be as set forth in Exhibit C-1, attached hereto.

The Parties shall negotiate and agree upon the applicable Price Schedule for any subsequent renewal terms, and upon agreement to same, such Price Schedule shall be included in the applicable Purchase Order issued by Broward County. The Director of Purchasing is authorized to approve the Price Schedules for the additional renewal term(s).

- 8. <u>Insurance</u>. Exhibit E to the Agreement is amended and replaced in its entirety with Exhibit E hereto.
- 9. <u>No Disputes</u>. The Parties agree and stipulate that the County has paid all amounts due and owing to Provider under the Agreement for time periods through May 6, 2018, that neither Party is in default or has received notice of default under the Agreement, and the Parties have no outstanding claims for payment or credits with respect to any matters covered by the Agreement.
- 10. <u>Effective Date</u>. The effective date of this First Amendment shall be earlier of the date of complete execution by the Parties or May 7, 2018.
- 11. <u>Counterparts</u>. This First Amendment may be executed in counterparts, each of which shall be deemed to be an original, but all of which, taken together, shall constitute one and the same agreement.

(The remainder of this page is blank.)

Broward County through its Board of County or Vice-Mayor, authorized to execute sa	Commissioners, signing by and through its Mayor ime by Board action on the day of formation Systems, Inc., signing by and through its ed to execute same.
ATTEST:	BROWARD COUNTY, by and through its Board of County Commissioners
Broward County Administrator, as Ex-officio Clerk of the Broward County Board of County Commissioners	Mayor day of, 2018
Insurance requirements approved by Broward County Risk Management Division  By Council OS (2018) Signature (Date)  Collem Parall Risk Analyst Print Name and Title above	Approved as to form by Andrew J. Meyers Broward County Attorney Governmental Center, Suite 423 115 South Andrews Avenue Fort Lauderdale, Florida 33301 Telephone: (954) 357-7600 Telecopier: (954) 357-7641  By

RDH 5/05/2018 Mediware First Amendment #2905075.2

# FIRST AMENDMENT TO AGREEMENT ADOPTING THE MIAMI-DADE COUNTY PROFESSIONAL SERVICES, SOFTWARE LICENSE, MAINTENANCE AND SUPPORT AGREEMENT, LOCAL SERVICES INFORMATION SYSTEM, WITH BOWMAN SYSTEMS, LLC

	PROVIDER
WITNESSES: Signature	MEDIWARE INFORMATION SYSTEMS, INC.  By  Authorized Signor
Ruchel Sasse Print Name of Witness	Stephen Greenberg, SVP, Human & Social Service Print Name and Title
Signature Simmy Corcoran	21st day of May, 2018
Print Name of Witness	
	ATTEST:
	Corporate Secretary or authorized agent
(CORPORATE SEAL)	MIKESHA SHAWNELL LOVE NOTARY PUBLIC REGISTRATION # 344015 COMMONWEALTH OF VIRGINIA MY COMMISSION EXPIRES

## Exhibit C-1

ServicePoint License Count Summary	
Item	Quantity
ServicePoint - User License *	337
ServicePoint - Reporting User - Premium (AdHoc)	5
ServicePoint - Reporting User - Basic (Report Viewer)	68

		Cloud Service Fees Billed on a Per License Basis	12.00
Qty.	Per License	ltem	Annual
337	\$50.00	ServicePoint - Software Maintenance, Enhancement, & Customer Support Fee (up to 68 hrs.)	\$16,850.00
337	\$12.50	ServicePoint - Database Encryption Tier 2 Annual Per User Fee	\$4,212.50
5	\$80.00	ServicePoint - Reporting User - Premium (AdHoc) Fee	\$400.00
68	\$40.00	ServicePoint - Reporting User - Basic (Report Viewer) Fee	\$2,720.00
73	\$7.50	ServicePoint - Reporting User - Bandwidth Fee	\$547.50
	Sub-T	otal Cloud Service Fees Billed Annually on a Per License Basis	\$24,730.00

	97.5	Cloud Service Flat Fees	and seek and
Qty.	Per Unit	ltem	Annual
1	\$18,360.00	ServicePoint - User Hosting Fee	\$18,360.00
1	\$400.00	ServicePoint - AIRS Taxonomy (non-profit)	\$400.00
1	\$400.00	ServicePoint - SSL Certificate	\$400.00
1	\$3,000.00	ServicePoint - Training Site	\$3,000.00
1	\$9,600.00	ServicePoint - Premium Disaster Recovery Tier 2 Users	\$9,600.00
1	\$5,000.00	ServicePoint Module - CallPoint	\$5,000.00
		Sub-Total Cloud Service Flat Fees Billed Annually	\$36,760.00

	Sec. 3 :
Total Annual Cloud Service Fees \$61,490.0	
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<sup>\*</sup> Unlimited additional user licenses may be added to the system. For additional licenses, the following fees apply: **One-time Fees:** 

ServicePoint - User License: \$125/license

ServicePoint - Database Encryption User License - Tier 2: \$50/license

## **Annual Recurring Cloud Service Fees:**

ServicePoint - Software Maintenance, Enhancement, & Customer Support: \$50/license/year

ServicePoint - Database Encryption Tier 2 Annual Per User Fee: \$12.49/license/year

ServicePoint - Reporting User - Premium (AdHoc) Fee: \$80/license/year ServicePoint - Reporting User - Basic (Report Viewer) Fee: \$40/license/year

ServicePoint - Reporting User - Bandwidth Fee: \$7.50/license/year

## **Professional Services (Optional)**

## **Consulting Services**

Services: \$200/hour or \$1,650/day (minimum 3 days - expenses not included.)

## **Training Services**

Webinar Training: \$200/hour

On-site Training: \$1,650/day (Minimum purchase of 3 days. Travel expenses are included in the

price.)

## Data Conversion, Custom Reports, & Custom Programming

Statement of Analysis/Statement of Work: \$125/hour (\$150/hour will be charged for expedited

services.)

	Optional Items for Consideration
ServicePoint Module - Eligibility: \$5,000/year	The Eligibility Module is a two-pronged dynamic tool used to compare individuals in need with all the agencies and programs in a community's database. Agencies and programs enter and modify their criteria for benefits within the system. Other important features include client poverty calculation, household membership, qualifying income information, and consideration of demographic information in determining eligibility.
Client Services - Webinar Training (Eligibility): \$600/one-time fee	Remote Webinar training geared toward System Administrator "Train-the-trainer"
ServicePoint Module - FundManager: \$7,500/year	The FundManager Module of ServicePoint is a grant management solution that allows seamless grant management with integration into client records, providing a full picture of how funds are spent and whom funds assist
Client Services - Onsite Training (FundManager): \$3,300/one-time fee	2-day Onsite training geared toward System Administrator "Train-the-trainer"
ServicePoint Module - SkanPoint Auxiliary: \$2,500/year	The SkanPoint Auxiliary Application was developed for use with a kiosk type setup, to provide clients an intuitive interface to choose pre-selected services offered by a ServicePoint provider, and have those services recorded in the client's record with an accompanying need record.
ServicePoint Module - ShelterPoint Auxiliary: \$2,700/year	The ShelterPoint Auxiliary Application provides ServicePoint users with the ability to see whether clients are either "on" or "off" the shelter premises at any given time. Two workstations - one for In and one for Out – are required to run this application. (Hardware is not included.)
CommunityPoint - License Fee: \$2,500/one-time Fee  CommunityPoint - Support, Maintenance and Hosting Fee: \$5,000/year	CommunityPoint is a publicly searchable website that provides access to community resources, such as agency, program, and service information.
Client Services - Webinar Training (CommunityPoint): \$600/one-time fee	Remote Webinar training geared toward System Administrator "Train-the-trainer"

## **EXHIBIT E**

#### INSURANCE REQUIREMENTS

Project: ServicePoint (HMIS)

**Agency: Human Services Department** 

TYPE OF INSURANCE		SUBR WVD	MINIMUM LIABILITY LIMITS		
				Each Occurrence	Aggregate
GENERAL LIABILITY - Broad form	Ø	Ø	Bodily Injury		
<ul> <li>☑ Commercial General Liability</li> <li>☑ Premises-Operations</li> </ul>			Property Damage		
☐ XCU Explosion/Collapse/Underground ☐ Products/Completed Operations Hazard ☐ Contractual Insurance			Combined Bodily Injury and Property Damage	\$1,000,000	\$2,000,000
<ul> <li>☑ Broad Form Property Damage</li> <li>☑ Independent Contractors</li> <li>☑ Personal Injury</li> </ul>			Personal Injury	1 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	
Per Occurrence or Claims-Made:			Products & Completed Operations		
☑ Per Occurrence □ Claims-Made					
Gen'l Aggregate Limit Applies per:					
AUTO LIABILITY  Comprehensive Form	Ø	Ø	Bodily Injury (each person)		
☑ Owned ☑ Hired	ne		Bodily Injury (each accident)		
☑ Hired ☑ Non-owned ☑ Any Auto, If applicable			Property Damage		
Note: May be waived if no driving will be done in performance of services/project.			Combined Bodily Injury and Property Damage	\$500,000	
□ EXCESS LIABILITY / UMBRELLA Per Occurrence or Claims-Made: □ Per Occurrence □ Claims-Made Note: May be used to supplement minimum liability coverage requirements.					
	N/A	Ø	Each Accident	STATUTORY LIMITS	
☑ EMPLOYER'S LIABILITY			Each Accident	\$100,000	
Ø CYBER LIABILITY	0	Ø	If claims-made form:	\$1,000,000	
			Extended Reporting Period of:	3 years	
			*Maximum Deductible:	\$25 k	
☑ PROFESSIONAL LIABILITY (ERRORS &	N/A	Ø	If claims-made form:	\$1,000,000	
OMISSIONS)			Extended Reporting Period of:	3 years	
			*Maximum Deductible:	\$25 k	12.
□ CRIME AND FIDELITY/EMPLOYEE DISHONESTY Broward County must be named as a Loss Payee.			Each Occurrence:		

Description of Operations: "Broward County" shall be listed as Certificate Holder and endorsed as an additional insured for liability, except as to Professional Liability. County shall be provided 30 days written notice of cancellation, 10 days" notice of cancellation for non-payment. Contractors insurance shall provide primary coverage and shall not require contribution from the County, self-insurance or otherwise. Any self-insured retention (SIR) higher than the amount permitted in this Agreement must be declared to and approved by County and may require proof of financial ability to meet losses. Contractor is responsible for all coverage deductibles unless otherwise specified in the agreement.

CERTIFICATE HOLDER:

Broward County 115 South Andrews Avenue Fort Lauderdale, Florida 33301

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