

Provider: Henderson		Program: Chalet - HUD Award Period is June 1- May 30	
Contract Number: 15-CP-HIP-8264-HUD-02			
Outcome Indicator Not Met		Explanation	
A. Persons remain in or exit to permanent housing (subsidized or unsubsidized) during each operating year.		A. Attainment for HUD Award Year 2015: 84% (Target 86%) Current Project attainment for HUD Award Year 2016 3rd quarter is 100% (Target 86%)	
Steps taken to improve future outcome attainment:			
Outcome A:			
1.	The program is currently exceeding the indicator. All participants have disabling conditions such as Serious Mental Illness or Dual Diagnosis, including many chronically homeless and has housed a number of persons with no income per HUD's directive using the Housing First approach.		
2.	Goal indicator was lowered in the 2017 Grant Application to 60% to align with the HUD PSH standard.		

Provider: Broward County Housing Authority		Program Name: S+C Permanent Housing 88 Units	
Contract Number:15-CP-HIP-8264-HUD13-03(76)		HUD award period is November 1 to October 31.	
Outcome Indicator Not Met		Explanation	
A. Percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit.		A. Attainment for HUD Award Year 2015: 77% (Target 87%) Current Project attainment for HUD Award Year 2016: Semi-annual outcomes will be submitted May 15, 2018.	
Steps taken to improve future outcome attainment:			
Outcome A:			
1.	All participants have disabling conditions such as Serious Mental Illness or Dual Diagnosis, include many chronically homeless. The program has housed a number of persons with no income per HUD's directive and the Housing First approach. The provider continues to work closely with the Case Management provider to expedite the approval of Social Security benefits and link clients with educational and employment opportunities.		
2.	Clients entering the project with zero income have been linked with case managers who follow the SSI/SSDI Outreach, Access, and Recovery (SOAR) method to end homelessness through increased access to SSI/SSDI income supports.		
3.	Goal indicator was lowered in the 2017 Grant Application to 70% to align with the HUD PSH standard.		

Provider: Broward County Housing Authority		Program Name: S+C Permanent Housing 25 Units	
Contract Number: 15-CP-HIP-8264-HUD14-04		HUD award period is September 1 to August 31.	
Outcome Indicator Not Met		Explanation	
A. Percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit.		A. Attainment for HUD Award Year 2015: 71% (Target 82%) Project attainment HUD Award Year 2016: Submit reports semi-annually. There has been a delay in submission due to an unresolved data issue.	
Steps taken to improve future outcome attainment:			
Outcome A:			
1.	All participants are chronically homeless and have disabling conditions such as Serious Mental Illness or Dual Diagnosis. The program has housed a large number of persons with no income per the HUD directive and the Housing First approach. The provider continues to work closely with the Case Management provider to expedite the approval of Social Security benefits and link clients with educational and employment opportunities.		
2.	Clients entering the project with zero income have been linked with case managers who follow the SSI/SSDI Outreach, Access, and Recovery (SOAR) method to end homelessness through increased access to SSI/SSDI income supports.		
3.	Goal indicator was lowered in the 2017 Grant Application to to 58% to align with the HUD standard.		

Provider: Broward Housing Solutions		Program Name: Samaritan Expansion	
Contract Number: 15-CP-HIP-8278-HUD14-01		HUD award period is November 1 to October 31.	
Outcome Indicator Not Met		Explanation	
A. Percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit.		A. Attainment for HUD Award Year 2015: 75% (Target 93%) Project attainment for HUD Award year 2016: 1st Quarter Outcomes for 2016 was 94% (Goal 70%). Note: HUD approved a revised Goal as of the 2016 period.	
Steps taken to improve future outcome attainment:			
Outcome A:			
1.	All participants are chronically homeless and have disabling conditions such as Serious Mental Illness or Dual Diagnosis. The provider continues to work closely with the Case Management provider to expedite the approval of Social Security benefits and link clients with educational and employment opportunities. Additionally, enhanced use of utilizing the SOAR method of applying for SSI/SSDI is expected to help with the situation.		
2.	Goal indicator was lowered in the 2017 Grant Application to to 60% to align with the HUD standard.		

Provider: Covenant House Florida		Program Name: Independent Living Program	
Contract Number: 15-CP-HIP-HUD-8202-1		HUD award period is July 1 to June 30.	
Outcome Indicator Not Met		Explanation	
A. Percent of persons age 18 and older who increased their total income (from all sources) as of the end of the operating year or program exit.		A. Attainment for HUD Award Year 2015: 36% (Target 82%) Project attainment for HUD Award Year 2016: 1st quarter 62%	
B. Percent of persons who exited to permanent housing (subsidized or unsubsidized) during the operating year.		B. Attainment for HUD Award Year 2015: 33% (Target 70%) Project attainment for HUD Award Year 2016: 1st quarter %	
C. Client who exit the program during the Operating year to permanent housing will maintain housing for at least six months		C. Attainment for HUD Award Year 2015: 64% (Target 77%) Project attainment for HUD Award Year 2016: 1st quarter 55%	
Steps taken to improve future outcome attainment:			
Outcome A:			
1.	The provider continues to work closely with the Case Management provider to expedite the approval of Social Security benefits for eligible Clients and link Clients with educational and employment opportunities.		
2.	The provider has added a position to help the youth obtain employment.		
3.	The provider continues a Retail Training program through funding from Accenture to assist youth obtain and maintain jobs.		
Outcome B:			
1.	Technical assistance was provided in developing a tracking system to record contacts and contact efforts with exited Clients. More follow		
2.	The provider has increased search efforts to secure apartments that are reasonable and safe for their clients ready to exit the program.		
Outcome C:			
1	The provider is working to locate landlords with affordable rents who are willing to house Clients. Provider reports that Clients are running out of money and can not retain their housing situation.		
2	Goal indicator was lowered in the 2017 Grant Application to 45% to align with national standards for youth transitional housing projects.		

Provider: Broward County Family Success Administration Division		Program Name: NewHart	
Contract Number: 15-CP-HIP-FSAD-HUD14-01		HUD award period is December 1 to November 30.	
Outcome Indicator Not Met		Explanation	
A. Percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit.		A. Attainment for HUD Award Year 2015: 34% (Target 77%) Current Project attainment for HUD Award Year 2016: 2nd quarter 34%	
Steps taken to improve future outcome attainments for this contract:			
Outcome A:			

1.	All participants have disabling conditions (primarily Substance Abuse or Dual Diagnosis). The provider continues to confirm Case Managers expedite the approval of Social Security benefits and link clients with educational and employment opportunities using the SOAR method. However, Clients with a Substance Abuse disability diagnosis may not receive cash benefit. Clients are referred regularly to Legal Aid or secure their own attorneys to navigate the appeals process.
2.	The Case Managers link clients with educational and employment opportunities through Vocational Rehabilitation and Career Source Broward.
3.	Goal indicator was lowered in the 2017 Grant Application to 45% to align with HUD standards.

Broward Partnership for the Homeless, Inc.	Program Name: Broward Partnership Housing III
Contract Number: 15-CP-HIP-8470-HUD13-01	HUD award period is December 1 to November 30.
Outcome Indicator Not Met	Explanation
A. Percent of persons age 18 and older who maintained or increased their total income (from all sources) as of the end of the operating year or program exit.	A. Attainment for HUD Award Year 2015: 47% (Target 87%). Current Project attainment for HUD Award Year 2016 1st Quarter is 85% (Goal 65%) . Note: HUD approved a revised Goal as of the 2016 period.

Steps taken to improve future outcome attainment:	
Outcome A:	
1.	All participants are chronically homeless and have disabling conditions (primarily Serious Mental Illness or Dual Diagnosis). Clients entering the project with zero income have been linked with case managers who follow the SSI/SSDI Outreach, Access, and Recovery (SOAR) method to end homelessness through increased access to SSI/SSDI income supports. Participants who can work are referred to the Sub-recipient's Workforce Development Program, which provides access to vocational education training, job search assistance and placement opportunities.
2.	Master's-level intensive Case Managers (ICM) develop and implement a comprehensive service plan for each participant and assist participants with applying for all eligible benefits, linkages with medical and dental care, medical insurance, mental health services, legal assistance, transportation and other services as needed. Ten adults have completed applications (awaiting determination) and/or seeking employment.
3.	Goal indicator was lowered in the 2017 Grant Application to 45% to align with the HUD standard.