

# FIRST AMENDMENT TO HUB PARKING TECHNOLOGY SOFTWARE AND EQUIPMENT MAINTENANCE AGREEMENT BETWEEN BROWARD COUNTY AND HUB PARKING TECHNOLOGY USA INC.

This is the First Amendment ("First Amendment") to the Hub Parking Technology Software and Equipment Maintenance Agreement ("Agreement"), dated August 11, 2015, between Broward County, a political subdivision of the State of Florida ("County"), and Hub Parking Technology USA Inc., a Delaware corporation ("Provider") (collectively, the "Parties").

#### **RECITALS**

- A. On August 11, 2015, the Parties entered into the Agreement pursuant to which Provider agreed to provide to County ongoing support and maintenance of the Software and Equipment as defined in the Agreement.
- B. County and Provider desire to amend the Agreement to provide additional detail regarding the requirements for managed services and certain security provisions, to update the insurance requirements and work authorization authority, to update the exhibits to reflect the currently supported software and equipment, and to provide other agreed upon modifications.

IN CONSIDERATION of the mutual terms, conditions, promises, covenants, and payments which follow, County and Provider agree to the following:

- 1. The foregoing Recitals are true and correct, and are incorporated herein by reference.
- 2. The effective date of this First Amendment ("Effective Date") shall be the date of complete execution by both Parties.
- 3. Except as expressly modified herein, all terms and conditions of the Agreement remain in full force and effect.
- 4. Amendments made to the Agreement by this First Amendment are indicated by use of strikethroughs to indicate deletions and underlining to indicate additions, unless adding or replacing entire sections.
- 5. Section 3.7 of the Agreement is amended as follows:
  - 3.7 <u>Change of Scope Procedures</u>. Provider acknowledges that Contract Administrator has no authority to make changes that would increase, decrease, or otherwise modify the scope of services to be provided under this Agreement except as expressly provided herein. To the extent any goods or services under this Agreement, or the quantity thereof, are optional ("Optional Services"), County may select the type, amount, and timing of such goods or services pursuant to a Work Authorization (Exhibit G hereto) executed by the Provider and County pursuant to this Section, and provided that no such

HUB First Amendment Page 1 of 37

selection, when combined with those goods or services required under the Agreement, would result in a payment obligation exceeding the applicable maximum amount stated in Section 5.1. Notwithstanding anything to the contrary in the Agreement, Work Authorizations for Optional Services pursuant to this Section shall be executed on behalf of the County as follows: the Contract Administrator may execute any Work Authorizations for which the total cost to County in the aggregate is less than \$30,000.00 \$50,000.00; the Purchasing Director may execute any Work Authorizations for which the total cost to the County in the aggregate is within the Purchasing Director's delegated authority; any Work Authorizations above the County's Purchasing Director's delegated authority shall require Board approval. Subsequent to the full execution of any Work Authorization, the Contract Administrator will issue a Notice to Proceed for those authorized Optional Services. Provider shall not commence work on any Work Authorization until after receipt of the applicable Notice to Proceed.

- 6. Section 6.4 of the Agreement is amended to add the following additional paragraph (bold/underlining omitted):
  - 6.4 Security and Access.

\* \* \*

Provider shall enforce automatic disconnect of sessions for remote access technologies after a specific period of inactivity with regard to connectivity into County's infrastructure. Provider shall activate remote access from vendors and business partners into the County network only when needed by vendors and partners, with immediate deactivation after use. Provider shall implement two-factor authentication for securing remote access outside the network into County's environment with access to any stored credit card data. Provider shall ensure all non-console administrative access to the SaaS System connecting to the County environment is encrypted. Provider shall maintain a file integrity monitoring program to ensure critical file system changes are monitored and approved with respect to County data.

- 7. Section 6.7 of the Agreement is amended as follows:
  - 6.7 <u>Survival</u>. The obligations under this Article & <u>6</u> shall survive the termination of this Agreement or of any license granted under this Agreement.
- 8. Section 6.8 of the Agreement is added as follows (bold/underlining omitted):
  - 6.8 <u>Managed Services/Professional Services (IT)/Third-Party Vendors.</u> Provider shall immediately notify County of any terminations/separations of employees performing services under the Agreement or who had access to County's network in order to disable such employees' access to County systems. Provider shall ensure all Provider employees have signed County's Information Security Policy Acknowledgement form prior to

HUB First Amendment Page 2 of 37

accessing County's network environment. Provider shall perform privacy and information security training to its employees with access to the sensitive County environment upon hire and at least annually.

- 9. Section 6.9 of the Agreement is added as follows (bold/underlining omitted):
  - 6.9 <u>Software Security and Backups.</u> Provider shall maintain security standards that meet or exceed the most recently released Payment Application Data Security Standard (PA-DSS) and the PCI Data Security Standard (PCI DSS). Provider must provide a security plan or secure configuration guide for Software installed in the County environment by Provider. Provider shall advise of any third party software (e.g., Java, Adobe Reader/Flash, Silverlight) required to be installed and version supported. Provider shall support updates for critical vulnerabilities discovered in the versions of third party software installed. Provider shall ensure that the Software is developed based on industry standards and/or best practices, including following secure programming techniques and incorporating security throughout the software-development life cycle.

Provider shall ensure that the software and firmware version(s) utilized by the Software, Equipment, and System (including all other hardware utilized by the System) are versions that are under then-current support by the original software licensor. All modifications to the Software or System by Provider must follow and comply with the Broward County Aviation Department ("BCAD") change control approval process.

Provider shall perform all necessary security remediation on the System and all Software or Equipment, including without limitation parking application servers, and providing proof of remediation within the time specified by BCAD based upon the risk level, as determined by BCAD in consultation with Provider. Provider must submit any changes to the actual database structures or data flows in any parking application server database in advance via a change control request so that BCAD can adjust internal reports and feeds to match those modifications.

Provider shall ensure the Software has a security patch issued for newly identified vulnerabilities within thirty (30) calendar days for all critical or high security vulnerabilities. In the event of a breach, Provider shall provide immediate notification to County (not more than two (2) business days after Provider learns of the event) and a detailed report no more than five (5) business days after such notice of a breach (or such other time as approved by County) that includes investigation measures, root cause, and deposition of breach for prime and subcontractors where applicable.

Provider shall ensure the Software provides for role-based access controls. Provider shall support electronic delivery of digitally signed upgrades of all Software (inclusive of firmware) from Provider or supplier website. Provider shall enable auditing by default in software for any privileged access or changes. Provider shall regularly provide County with end-of-life-schedules for all applicable Software.

HUB First Amendment Page 3 of 37

Provider shall provide a database export process for all System data to a location approved by County where the backup can be performed by BCAD. Provider shall complete all parking application server system restores in the event of System failure or damage. Provider is responsible for database replication, and shall develop, maintain, and implement a business continuity plan for the System in the event of an outage; Provider must provide this written plan to BCAD on an annual basis, or whenever the plan is modified.

- 10. Section 6.10 of the Agreement is added as follows (bold/underlining omitted):
  - 6.10 Equipment Leased or Purchased from Vendor. Provider shall ensure that physical security features are included in the Equipment acquired under this Agreement to prevent tampering. Provider shall ensure security measures are followed during the manufacture of the Equipment acquired under this Agreement. Any Equipment provided under this Agreement shall not contain any embedded remote control features unless approved in writing by County's Contract Administrator. Provider shall disclose any default accounts or backdoors which exist for access to County's network. If a new critical or high security vulnerability is identified, Provider shall supply a patch, firmware update, or workaround approved in writing by County's Contract Administrator within thirty (30) calendar days from identification of vulnerability. Provider shall regularly provide County with end-of-life-schedules for all applicable Equipment. Upon County's request, Provider shall make available to the County proof of Provider's compliance with all applicable federal, state, and local laws, codes, ordinances, rules, and regulations in performing under this Agreement, including, but not limited to: HIPAA compliance; Provider's latest compliance reports (e.g., PCI Compliance report, SSAE 16 report, International Organization for Standardization 27001 (ISO 27001) certification); and any other proof of compliance as may be required from time to time.
- 11. Section 7.4 of the Agreement is amended as follows:
  - 7.4 <u>PCI Warranty.</u> Provider represents and warrants that for the duration of this Agreement, the <u>System</u>, Software, and Equipment will be fully compliant with the most current Payment Card Industry Security Standards, including without limitation the most recently released <u>Payment Application Data Security Standard (PA-DSS)</u> and the <del>PCI Data Security Standard (PCI DSS).</del> To the extent an industry timeline is adopted by the PCI Security Standards Council for implementation of a new standard, Provider represents and warrants that the Software and Equipment will be fully compliant with the new standard on or before the deadline established by the PCI Security Standards Council, unless otherwise approved in advance by the County Contract Administrator. <u>Provider shall use best efforts to support and shall fully cooperate with County to attain PCI compliance for the County's credit card environment ("CDE").</u>

HUB First Amendment Page 4 of 37

Prior to execution of the First Amendment to the Agreement, after any significant change to the CDE, and annually, Provider shall provide to County for Provider and for all Subcontractors: (i) a copy of their Annual PCI DSS Attestation of Compliance ("AOC"); (ii) a written acknowledgement of responsibility for the security of cardholder data the service providers possess or otherwise store, process, or transmit on behalf of the County, or to the extent that the service provider could impact the security of the County's CDE; and (iii) a PCI DSS responsibility matrix that outlines the exact PCI DSS Controls that are the responsibility of the service provider and which controls the service provider shares responsibility with the County.

On at least an annual basis, and at such other times as may be requested by County, Provider shall provide applicable System Documentation including, but not limited to, inventory reports, component specifications, system process flows, credit card data flows, and such other documentation as may be reasonably requested by County.

Provider shall ensure personal firewall software is installed on any mobile or employee-owned device that manages the County's CDE, and connects to the Internet when outside the network in accordance with applicable PCI standards. If Provider subcontracts or in any way outsources the CDE processing, Provider is responsible for providing the AOC for the subcontractor or payment gateway to the County. Provider agrees that it is responsible for the security of County's cardholder data that it possesses, including the functions relating to storing, processing, and transmitting of the cardholder data. Provider will immediately notify County if it learns that it is no longer PCI DSS compliant and will immediately provide County the steps being taken to remediate the non-compliance status. In no event should Provider's notification to County be later than seven (7) calendar days after Provider learns it is no longer PCI DSS compliant. Provider acknowledges that the indemnification obligations under the Agreement apply to the failure of Provider to be and to remain PCI DSS compliant.

- 12. Article 9 of the Agreement is replaced in its entirety with the following (bold/underlining omitted):
  - 9.1 Provider shall, at a minimum, provide, pay for, and maintain in force at all times during the term of this Agreement (unless otherwise provided), the insurance coverages set forth in Exhibit F, attached hereto and incorporated herein, in accordance with the terms and conditions required by this Article. Such policy or policies shall be issued by companies authorized to do business in the State of Florida with a minimum AM Best financial rating of A-, and having agents upon whom service of process may be made in Broward County, Florida.
  - 9.2 Coverage shall be afforded on a form no more restrictive than the latest edition of the respective Insurance Services Office policy. Provider shall specifically protect the County by naming Broward County as an additional insured/loss payee under the primary and non-contributory General Liability Policy, Business Automobile Liability, Excess

HUB First Amendment Page 5 of 37

Liability, and any Property or Environmental Insurance policies. The official title of the certificate holder is Broward County. This official title shall be used in all insurance documentation.

- 9.3 All policies of insurance required herein shall be endorsed to provide County with thirty (30) calendar days prior written notice of cancellation, non-renewal, or restriction, and shall be evidenced by a Certificate of Insurance. County reserves the right to obtain a copy of any policy required by this Article within fourteen (14) calendar days of a written request to Provider, either by a personal inspection of the policy at FLL or by receiving a copy of the policy. Any insurance coverage that is written on a "claims made" basis must remain in force for two (2) years after the termination or expiration of this Agreement. Commercial General Liability Insurance shall be written on an "occurrence" basis only.
- 9.4 Review by County. County may modify the insurance coverages required under this Article at any time as County determines necessary to protect County's interest. In such event, County shall notify Provider of the modified requirements, and Provider shall provide an updated Certificate of Insurance evidencing such modified coverages within thirty (30) days after County's notice of the modification to the requirements.
- 9.5 <u>Subrogation</u>. Notwithstanding anything to the contrary herein, Provider waives any right of recovery against County for any loss or damage to the extent the same is required to be covered by Provider's insurance hereunder. Provider shall obtain from its insurers a waiver of subrogation in favor of the County in connection with any loss or damage covered by Provider's insurance.
- 9.6 <u>Certificate Holder Address</u>. The certificate holder address shall read "Broward County, c/o Aviation Department, 2200 SW 45 Street, Suite 101, Dania Beach, FL 33312" or such other address as may from time to time be required by the County.
- 9.7 <u>Subcontractor Coverage</u>. Any subcontractor performing work for Provider shall have Broward County listed as a certificate holder for all coverages and as an additional insured for its General Liability, Excess Liability coverages, and Pollution. Provider shall require their subcontractors to provide all appropriate and necessary insurance coverages in their respective agreements.
- 13. Section 11.3 of the Agreement is replaced in its entirety with the following (bold/underlining omitted):
  - 11.3 Public Records. To the extent Provider is acting on behalf of County as stated in Section 119.0701, Florida Statutes, Provider shall:
    - a. Keep and maintain public records required by County to perform the services under this Agreement;

HUB First Amendment Page 6 of 37

- b. Upon request from County, provide County with a copy of the requested records or allow the records to be inspected or copied within a reasonable time and at a cost that does not exceed that provided in Chapter 119, Florida Statutes, or as otherwise provided by law;
- c. Ensure that public records that are exempt or confidential and exempt from public record requirements are not disclosed except as authorized by law for the duration of this Agreement and following completion or termination of this Agreement if the records are not transferred to County; and
- d. Upon completion or termination of this Agreement, transfer to County, at no cost, all public records in possession of Provider or keep and maintain public records required by County to perform the services. If Provider transfers the records to County, Provider shall destroy any duplicate public records that are exempt or confidential and exempt. If Provider keeps and maintains public records, Provider shall meet all applicable requirements for retaining public records. All records stored electronically must be provided to County upon request in a format that is compatible with the information technology systems of County.

The failure of Provider to comply with the provisions of this Section shall constitute a material breach of this Agreement entitling County to exercise any remedy provided in this Agreement or under applicable law.

A request for public records regarding this Agreement must be made directly to County, who will be responsible for responding to any such public records requests. Provider will provide any requested records to County to enable County to respond to the public records request.

Any material submitted to County that Provider contends constitutes or contains trade secrets or is otherwise exempt from production under Florida public records laws (including Florida Statutes Chapter 119) ("Trade Secret Materials") must be separately submitted and conspicuously labeled "EXEMPT FROM PUBLIC RECORD PRODUCT — TRADE SECRET." In addition, Provider must, simultaneous with the submission of any Trade Secret Materials, provide a sworn affidavit from a person with personal knowledge attesting that the Trade Secret Materials constitute trade secrets under Florida Statutes Section 812.081 and stating the factual basis for same. In the event that a third party submits a request to County for records designated by Provider as Trade Secret Materials, County shall refrain from disclosing the Trade Secret Materials, unless otherwise ordered by a court of competent jurisdiction or authorized in writing by Provider. Provider shall indemnify and defend County and its employees and agents from any and all claims, causes of action, losses, fines, penalties, damages, judgments and liabilities of any kind, including attorneys' fees, litigation expenses, and court costs, relating to the non-disclosure of any Trade Secret Materials in response to a records request by a third party.

HUB First Amendment Page 7 of 37

IF PROVIDER HAS QUESTIONS REGARDING THE APPLICATION OF CHAPTER 119, FLORIDA STATUTES, TO PROVIDER'S DUTY TO PROVIDE PUBLIC RECORDS RELATING TO THIS AGREEMENT, CONTACT RON OSTER AT (954) 359-2251, ROSTER@BROWARD.ORG, 2200 SW 45<sup>th</sup> STREET, SUITE 101, DANIA BEACH, FLORIDA 33312.

- 14. Section 11.8 of the Agreement is amended as follows:
  - 11.8 <u>Assignment</u>. Except for subcontracting approved by County at the time of its execution of this Agreement or any written amendment hereto, neither this Agreement nor any right or interest herein may be assigned, transferred, subcontracted, or encumbered by Provider without the prior written consent of County. If Provider violates this provision, County shall have the right to immediately terminate this Agreement.

The following subcontractors are authorized to perform work under this Agreement:

Dato Electric, Inc.; MGM General Contracting, Inc.; and Bach Design Engineers, LLC.

15. Section 5 of Exhibit A of the Agreement is amended as follows:

# 5. Responsibilities

1. County Responsibilities

County will maintain a current, in force extended warranty for the server, workstations, and network infrastructure, including coverage for on-site parts and labor for those items.

County will provide adequate location and storage space for the spare parts inventory that will be maintained and organized by Provider.

County will provide and repair all necessary Dell server hardware, install and repair all KVM rack equipment, and install and repair all rack mounted UPS equipment. County is responsible for the initial rack installation of all Dell server hardware, and for all CTRFLL Dell PCs on the CTRFLL domain (including all hardware, Operating System configuration, software updates, patching, and user account creation). County is responsible for all CTRFLL domain administration and group policy, as well as all CTRFLL peripheral devices for the CTRFLL PCs on the CTRFLL domain (including printers, scanners, toners, etc.).

<u>County will provide a secondary location for server redundancy that Provider may utilize as part of the business continuity plan for the System.</u>

HUB First Amendment Page 8 of 37

#### 2. Provider Responsibilities

Provider will comply with all applicable terms of any license agreement for Third Party Software, including without limitation in the event any such Third Party Software license is terminated or unavailable for use with the system. In the event any Third Party Software becomes unavailable for use with the System, Provider shall use best efforts to identify a replacement for such Third Party Software.

Provider will provide any and all equipment necessary for Provider to perform the Support and Maintenance Services required under this Agreement, including any lift equipment.

Provider will provide the installation and maintenance of all desktop applications required for any parking systems. Provider will provide all Operating System configuration, maintenance, and troubleshooting on all parking application servers. Provider will provide all parking application server software and any required supporting software for those systems.

Provider is responsible for providing and maintaining a test environment for use by the Parties, including for testing updates, enhancements, and modifications to the System, and providing documentation of same to County. Provider is responsible for maintaining the parking application virtual server environment, if used as part of the parking application server environment.

16. Section 8 of Exhibit A of the Agreement is amended as follows:

#### 8. Documentation

Provider shall provide documentation on standard procedures showing the ability to provide adequate field service. Provider shall provide a detailed narrative that will explain all aspects of how Provider will accomplish the service and warranty to be provided, and how it shall meet the requirements of this document. This narrative shall list the name of the location, county, parking management, addresses and telephone numbers of proper contacts associated with each of the parking locations referenced. Provider shall provide a plan for training and certifying local, on-site personnel in the routine use of the equipment such as use of the equipment, software, how to load tickets, clear ticket jams, and load paper tape. Such included training is operator training and not qualified service technician training.

On at least an annual basis and at such other times as reasonably requested by County, <u>Provider shall provide updated documentation and drawings for the following</u> (including on behalf of Provider and all Subcontractors):

#### o WebPARCS application dataflow

HUB First Amendment Page 9 of 37

- o Credit card dataflow
- <u>o</u> <u>AVPM infrastructure and dataflow</u>
- o ParkAssist infrastructure and dataflow
- <u>Any other parking applications/systems in use and future additions.</u>
- 17. Exhibit E of the Agreement is amended as follows:

\* \* \*

# **Specific Software Support and Maintenance Services**

Provider shall provide the following Support and Maintenance Services for the applicable Software at no additional charge to County:

- Make available to County and, if requested by County, install any and all updates
  to the Software supplied by Provider or otherwise licensed by County, including
  any utility and application, patches, revisions, modifications, or other updates.
   Before the implementation of the aforementioned items, Provider and County will
  agree upon any appropriate testing of the items in conjunction with the new
  releases.
- Provider shall maintain the Software and System (inclusive of the operating system software) and apply all security patches and software updates, and all such changes shall utilize and comply with the BCAD change control process.
   Any critical vulnerabilities, as reasonably determined by the Contract Administrator, shall constitute a Critical Event.
- Provider will correct any deviations from the Documentation which occur during the use of the Software by County as a result of the installation of an update, upgrade, patch, or other revision of the Software.

\* \* \*

#### **Specific Equipment Support and Maintenance Services**

Provider shall provide the following Support and Maintenance Services for the applicable Software at no additional charge to County:

 Ensure that all Equipment operates without malfunction due to climatic conditions in an ambient temperature range of-20 degrees Fahrenheit to +120 degrees Fahrenheit and a relative humidity of up to 100 percent.

\* \* \*

HUB First Amendment Page 10 of 37

Maintain the System databases in order for the databases to conform to the functions, features and capabilities specified and described in the Documentation. In the event that a System failure should cause damage to any of the System data, to the extent reasonably possible given the System's capability, Provider will (i) recover/repair the damage and (ii) restore the System and databases to its condition prior to the failure with the inclusion of the recovered data. In the event of a Software failure, where the recovered data was not transmitted to the financial institution, the data will be transmitted to the financial institution after recovery, to the extent reasonably possible. Provider shall provide a database export process approved by County Contract Administrator to a location where the backup can be performed by BCAD. Provider shall complete all Software and System restores, including parking application server system restores, in the event of system failure/damage. Provider shall perform database replication and maintain a business continuity plan in the event of an outage, and must provide a written business continuity plan to BCAD for its approval on an annual basis, as well as whenever the plan is modified. County shall verify daily backups are occurring and available for Provider to restore.

\* \* \*

- 18. The Optional Services listed in Section 9(c) ("Support for Parking Guidance and Location monitoring System") and Section 9(d) ("Support for Valet Parking System") of Exhibit A to the Agreement were exercised by County, and the Equipment and Software for such services are effectively included in the revised Exhibits C and D, attached hereto, retroactively effective as of the date such Equipment and Software were provided to County.
- 19. Exhibits B, C, D, and F of the Agreement are hereby replaced with Exhibits B, C, D, and F, attached hereto. All references to the exhibits in the Agreement, as amended, shall hereinafter refer to the exhibits attached hereto.
- 20. Provider acknowledges that through the Effective Date hereof, Provider has no claims against County with respect to any of the matters covered by the Agreement, as amended, and Provider has no right of set-off or counterclaims against any of the amounts payable under the Agreement, as amended.
- 21. In the event of any conflict or ambiguity between this First Amendment and the Agreement, the Parties agree that this First Amendment shall control.
- 22. Capitalized terms not otherwise defined herein shall have the meanings set forth in the Agreement.
- 23. The Agreement, as amended herein, incorporates and includes all prior negotiations, correspondence, conversations, agreements, and understandings applicable to the matters

HUB First Amendment Page 11 of 37

contained herein, and the Parties agree that there are no commitments, agreements, or understandings concerning the subject matter hereof that are not contained in the Agreement and this First Amendment to the Agreement. Accordingly, the Parties agree that no deviation from the terms hereof shall be predicated upon any prior representations or agreements, whether oral or written.

- 24. Preparation of this First Amendment has been a joint effort of the Parties and the resulting document shall not, solely as a matter of judicial construction, be construed more severely against one of the Parties than any other.
- 25. This First Amendment may be executed in counterparts, each of which shall be deemed to be an original, but all of which, taken together, shall constitute one and the same agreement.

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HUB First Amendment Page 12 of 37

to the Hub Parking Technology Software ar Broward County and Hub Parking Technology OF COUNTY COMMISSIONERS, signing by and execute same by Board action on the day of	eto have made and executed this First Amendment and Equipment Maintenance Agreement between USA Inc.: BROWARD COUNTY, through its BOARD at through its Mayor or Vice-Mayor, authorized to of, 2018, and HUB PARKING the its, duly authorized
BROWA	RD COUNTY
ATTEST:	BROWARD COUNTY, by and through its Board of County Commissioners
Broward County Administrator, as Ex-officio Clerk of the Broward County Board of County Commissioners	By Mayor or Vice-Mayor day of, 20
Insurance requirements approved by Broward County Risk Management Division  By 3-23-8  Tracy Meyer, Esq. (Date) Risk Insurance and Contracts Manager	Approved as to form by Andrew J. Meyers Broward County Attorney Aviation Office 2200 SW 45 Street, Suite 101 Dania Beach, Florida 33312 Telephone: (954) 359-6100 Telecopier: (954) 359-1292  By Carlos A. Rodriguez-Cabarrocas (Date) Assistant County Attorney  By Alexander J. Williams (Date) Senior Assistant County Attorney

# FIRST AMENDMENT TO HUB PARKING TECHNOLOGY SOFTWARE AND EQUIPMENT MAINTENANCE AGREEMENT BETWEEN BROWARD COUNTY AND HUB PARKING TECHNOLOGY USA INC.

# **HUB PARKING TECHNOLOGY USA INC.**

WITNESSES:	HUB PARKING TECHNOLOGY USA INC.
Cawlyn Hodge Signature	Authorized Signor
Print Name of Witness	Print Name and Title
Signature	3 day of 12018
Ercilia Marinez Print Name of Witness	
	ATTEST:
	Corporate Assistant Secretary
	(CORPORATE SEAL OR NOTARY)

HUB First Amendment Page 14 of 37

#### **Exhibit B – Payment Schedule**

The rates specified below shall be in effect for the entire term of the Agreement, including any renewal term, unless the contrary is expressly stated below. Any goods or services required under this Agreement for which no specific fee or cost is expressly stated in this Payment Schedule shall be deemed to be included, at no extra cost, within the costs and fees expressly provided for in this Exhibit B.

County is tax exempt and will, if requested, provide Provider with the applicable tax exemption certificates. Provider shall pay all applicable sales, consumer, use and other taxes required by law in effect at the execution of the Agreement. Provider is responsible for reviewing the pertinent state statutes involving state taxes and complying with all requirements.

# A. Support and Maintenance Services Fees

Specific Support and Maintenance Services	Unit or Term	Invoicing	Fees (Annual)
Equipment Support and Maintenance (including CTR Supplied Hardware Support/Parts Repair)	Annually	Quarterly in arrears	\$174,400
Dedicated Resource(s)	Annually	Quarterly in arrears	\$135,000 (first resource)
			\$125,000 (each additional full-time resource)
Software Support and Maintenance	Annually	Quarterly in arrears	\$150,175
PCI*	Annually	Quarterly in arrears	\$50,000
Dynamic Roadway Signs	Annually	Quarterly in arrears	\$50,000
Parking Guidance and Location Monitoring System	Annually commencing	Quarterly in arrears - Year 1	\$90,852.00
- ,	one year after	Quarterly in arrears - Year 2	\$92,674.00
	conclusion of warranty	Quarterly in arrears - Year 3	\$94,551.00
	period	Quarterly in arrears - Year 4	\$96,484.00
		Quarterly in arrears - Year 5	\$98,476.00
Valet Parking System - Software License Fee	Annually	Quarterly in arrears	\$7,000.00

HUB First Amendment Page 15 of 37

Specific Support and Maintenance Services	Unit or Term	Invoicing	Fees (Annual)
Valet parking System - Support and Maintenance	Annually	Quarterly in arrears	\$23,105.00
Support and Maintenance Services for Software and Equipment under Work Authorization #22 (EMV Hardware)	Annually commencing one year after Final Acceptance**	Quarterly in arrears	\$50,773.00
Support and Maintenance Services for Software and Equipment under Work Authorization #23 (License Plate Recognition)	Annually commencing one year after Final Acceptance**	Quarterly in arrears	\$90,610.00
Support and Maintenance Services for Software and Equipment under Work Authorization #25 (Equipment Replacement and Upgrade)	Annually commencing one year after Final Acceptance**	Quarterly in arrears	\$58,263.00

The first quarterly invoice shall include a credit for any amounts previously paid by the County for support and maintenance under the Installation Agreement for Software or Equipment supported under this Agreement for time periods on or after July 1, 2015. Any travel expenses or fees incurred by Provider under this Agreement shall be the sole responsibility of Provider, unless otherwise expressly stated.

HUB First Amendment Page 16 of 37

<sup>\*</sup> The PCI rate set forth above is the maximum amount that may be charged to the County for PCI for the duration of this Agreement. Provider represents and warrants that the PCI rate charged to County is calculated based upon a fair allocation of Provider's costs across its customer base and the size and support required for County, and that a similarly calculated PCI charge is and will be included in all contracts or service agreements of Provider executed after the Effective Date of this Agreement. If and to the extent Provider enters into a contract or service agreement with any another customer(s) for which the PCI charge is not imposed or not charged at a comparable rate based upon the size and support of the respective customer, the PCI charge under this Agreement will be eliminated or decreased to be comparable to the lowest charge (if any) imposed on the other customer(s). Provider will provide any documents that County may reasonably request to verify these charges.

<sup>\*\*</sup>Pursuant to the Agreement at Section 7.1, the Equipment will be warranted for a one year period, and therefore no additional Support and Maintenance Services fees shall accrue for the Equipment until one year from Final Acceptance.

# B. Hourly Rates for Support and Maintenance Other Than During Regular Business Hours

To the extent County's Contract Administrator authorizes any support outside of regular Business Hours for Support and Maintenance Services for the Software or Equipment, the rates listed below shall apply. Any such after hours support must be authorized by the Contract Administrator in advance, and shall be invoiced monthly in arrears. The calculation of charges begins when Provider's technician arrives on site and ends when Provider's technician leaves the site. Provider's technician must notify the Contract Administrator when arriving on site and leaving the site.

Description	Rate
After Hours Calls - On Site	\$187.50 per hour. One hour minimum.
After Hours Calls - Remote Provider Help Desk	\$90.00 per half hour. Half hour minimum.
Holiday Calls - On site	\$250.00 per hour. One hour minimum.
Holiday Remote Help Desk calls	\$120.00 per half hour. Half hour minimum.

No travel will be reimbursed under this Agreement unless expressly approved in advance by the Contract Administrator, in which event travel shall be subject to the limitations of Florida Statutes Section 112.061.

# C. Third Party Vendors and Subcontractors

Provided County's Contract Administrator provided prior written approval, any services performed by any third party vendors or subcontractors shall be reimbursed by County to Provider upon receipt by County of appropriate documentation. Services of third party vendors and subcontractors must be documented by originals of invoices or receipts which describe the nature of the expenses, showing work performed and charges incurred. Such invoices shall be passed through to County without additional charge by Provider. All such work shall be itemized on invoices from vendors and subcontractors, showing work performed and charges incurred.

### D. Optional Services

To the extent County requests additional Professional Services, Training, or Disentanglement Services, the following rates will apply:

Description	Unit/Term	Invoicing	Fee
Professional Services (including Consulting or Transition & Disentanglement Services)	Hourly	Monthly in arrears	\$200/hour
Additional Training	Hourly	Monthly in arrears	\$150/hour

HUB First Amendment Page 17 of 37

# **D.1** Additional Support Services

To the extent County's Contract Administrator requests additional support not within the scope of Support and Maintenance Services for the Software or Equipment, the following rates shall apply to any additional out-of-scope support authorized by the Contract Administrator in advance and shall be invoiced monthly in arrears:

Description	Rate
On Site calls during Business Hours	\$125.00 per hour. One hour minimum plus travel.
Remote Provider Help Desk support during Business Hours	\$60.00 per half hour. Half hour minimum.

### D.2 Additional Software or Equipment.

Any additional Software or Equipment that County elects to procure or license from Provider under this Agreement shall be charged to County at a discount of 10% off the then-current published list price of Provider for the applicable Software or Equipment, unless otherwise agreed by the Parties and stated in the applicable Work Authorization. Invoicing shall be upon written final acceptance for any additional Software and upon confirmation of receipt by the County's Contract Administrator for any additional Equipment, unless otherwise agreed by the Parties and stated in the applicable Work Authorization.

AVI cards will be charged at the rate of \$29.00 for hard case & \$12.50 for sticker per tag to be quoted on a case by case basis and are subject to availability & pricing from Transcore Inc. per the current MSRP at the time of ordering, and invoiced monthly in arrears.

#### **D.3** Other Support and Maintenance

If the County elects to include support for any other equipment or systems under this Agreement, including without limitation any equipment previously installed or maintained by Provider under the Installation Agreement, the parties may include such equipment within the scope of support and maintenance under this Agreement through the use of an appropriate Work Authorization (and attached Statement of Work) which shall set forth the applicable rates, equipment, and any appropriate detail or modification in the level of support and maintenance provided for the applicable equipment.

#### D.4 Trustwave Endpoint Protection File Integrity Monitor Module

If County elects to request Trustwave Endpoint Protection File Integrity Monitor Module, the Contract Administrator may procure by purchase order and provide written notice to Provider (without the necessity of a Work Authorization) confirming the number of servers and workstations, and Provider will provide and install the modules which will be deemed included within the scope of support Software and licensed pursuant to the terms of the Installation Agreement. Provider shall invoice County upon written notice by Contract Administrator of the

HUB First Amendment Page 18 of 37

successful completion of appropriate testing and acceptance of the modules. Support and maintenance for such additional modules shall be included in the existing Support and Maintenance Services at no additional cost to County. Total cost to County for 27 servers and 25 workstations, inclusive of license, installation, and configuration, is \$5,760.00; total cost to County for any alternate quantities shall be adjusted pro rata.

HUB First Amendment Page 19 of 37

# Exhibit C - Software Schedule

Software Title	Description	Vendor	License Type	Number
WebBRIX	Card Access	AMT	Concurrent	1
Paris	Accounting Module	Integrapark	Program	1
Daktronics Variable Message Signs Roadways	Venus 1500 with HUB WebPARCS integration	Daktronics / HUB Parking	Program	1
Daktronics Variable Message Signs – Exit Plaza	Venus 1500	Daktronics	Program	1
ParkAssist	Parking Guidance Software—Base System	ParkAssist	Server	1
ParkAssist	Find Your Car – software & Kiosks	ParkAssist	Server	1
ParkAssist	Monitoring	ParkAssist	Server	1
ParkAssist	Tiered Parking – Phased Implementation	ParkAssist	Server	1
ParkAssist	Mobile LPI	ParkAssist	Server	1
AVPM	Valet Parking System	AVPM	Server	1
Chauntry	Parking Reservations System – Hosted web site	Chauntry	Hosted	1
WebPARCS	Version 7.2x or latest applicable version	HUB Parking	Server / Web system	1
Work Authorization # 22 EMV Hardware	No additional Software			
Work Authorization # 23 License Plate Recognition System	WebPARCS LPR Software Module	HUB Parking	Server / Web system	1
Work Authorization # 24 Pay on Foot Station Hardware	No additional Software			
Work Authorization # 25 Equipment Replacement and Upgrade	Commend Intercom upgrade	HUB Parking	Program	1

HUB First Amendment Page 20 of 37

# Exhibit D – Equipment Schedule

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Garage/Lot	Equipment Make	Model Number	Phase	Location	Status	
Entry 01 Hibiscus Garage						
	Entry Ticket Issue Station	ZEAG Orion PE			Existing	
	PCU	Zeag PCU / UART	5	Lane 1	Existing	
	UCD	ZEAG 2005 V14.xx	5	Lane 1	Existing	
	Intercom W/ ADA Timer	Commend ET562		Lane 1	Existing	
	Magnetic Gate	MAC Micro Pro TALL		Lane 1	Existing	
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 1	Existing	
	Lane UPS	Novus 017-139-25-P1250	5	Lane 1	Existing	
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 1	Existing	
	Pole and Footer	Pelco 8'		Lane 1	Existing	
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 1	Existing	
	SunPass Reader	TransCore E5		Lane 1	Existing	
	SunPass Message Sign	SignalTech/National Sign		Lane 1	Existing	
	Pole and Footer	Pelco 8'	5	Lane 1	Existing	
Entry 02 Hibiscus Garage					:	
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 2	Existing	
	PCU	Zeag PCU / UART	5	Lane 2	Existing	
	UCD	ZEAG 2005 V14.xx	5	Lane 2	Existing	
	Intercom W/ ADA Timer	Commend ET562		Lane 2	Existing	
	Magnetic Gate	MAC Micro Pro TALL		Lane 2	Existing	
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 2	Existing	
	Lane UPS	Novus 017-139-25-P1250	5	Lane 2	Existing	
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 2	Existing	
	Pole and Footer	Pelco 8'		Lane 2	Existing	
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 2	Existing	
Entry 03 Hibiscus Garage						
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 3	Existing	
	PCU	Zeag PCU / UART	5	Lane 3	Existing	

HUB First Amendment Page 21 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	UCD	ZEAG 2005 V14.xx	5	Lane 3	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 3	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 3	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 3	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 3	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 3	Existing
	Pole and Footer	Pelco 8'		Lane 3	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 3	Existing
Entry 06 Palm Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 6	Existing
	PCU	Zeag PCU / UART	5	Lane 6	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 6	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 6	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 6	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 6	Existing
	Lane UPS	Alpha Micro 2000	5	Lane 6	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 6	Existing
	Pole and Footer	Pelco 8'		Lane 6	Existing
<del></del>	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 6	Existing
	SunPass Reader	TransCore E5		Lane 6	Existing
	SunPass Message Sign	SignalTech/National Sign		Lane 6	Existing
	Pole and Footer	Pelco 8'	5	Lane 6	Existing
Entry 08 Hibiscus Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 8	Existing
	PCU	Zeag PCU / UART	5	Lane 8	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 8	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 8	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 8	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 8	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 8	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 8	Existing
	Pole and Footer	Pelco 8'		Lane 8	Existing

HUB First Amendment Page 22 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 8	Existing
Entry 09 Hibiscus Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 9	Existing
-	PCU	Zeag PCU / UART	5	Lane 9	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 9	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 9	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 9	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 9	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 9	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 9	Existing
	Pole and Footer	Pelco 8'		Lane 9	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 9	Existing
	SunPass Reader	TransCore E5		Lane 9	Existing
	SunPass Message Sign	SignalTech/National Sign		Lane 9	Existing
	Pole and Footer	Pelco 8'	5	Lane 9	Existing
Entry 10 Hibiscus Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		lane 10	Existing
	PCU	Zeag PCU / UART	5	Lane 10	Existing
	UCD	ZEAG 2005 V14.xx	5	lane 10	Existing
	Intercom W/ ADA Timer	Commend ET562		lane 10	Existing
	Magnetic Gate	MAC Micro Pro TALL		lane 10	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		lane 10	Existing
	Lane UPS	Novus 017-139-25-P1250	5	lane 10	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		lane 10	Existing
	Pole and Footer	Pelco 8'		Lane 10	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 10	Existing
	SunPass Reader	TransCore E5		Lane 10	Existing
	SunPass Message Sign	SignalTech/National Sign		Lane 10	Existing
	Pole and Footer	Pelco 8'	5	Lane 10	Existing
Entry 11 Palm Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 11	Existing

HUB First Amendment Page 23 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	PCU	Zeag PCU / UART	5	Lane 11	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 11	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 11	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 11	Existing
· -	Gate Arm	Articulated Arm w/Leverage Bar		Lane 11	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 11	Existing
-	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 11	Existing
	Pole and Footer	Pelco 8'		Lane 11	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 11	Existing
Entry 12 Palm Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 12	Existing
	PCU	Zeag PCU / UART	5	Lane 12	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 12	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 12	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 12	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 12	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 12	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 12	Existing
	Pole and Footer	Pelco 8'		Lane 12	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 12	Existing
	SunPass Reader	TransCore E5		Lane 12	Existing
	SunPass Message Sign	SignalTech/National Sign		Lane 12	Existing
	Pole and Footer	Pelco 8'	5	Lane 12	Existing
Entry 13 Palm Garage					
	Entry Ticket Issue Station	ZEAG Orion PE		Lane 13	Existing
	PCU	Zeag PCU / UART	5	Lane 13	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 13	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 13	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 13	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 13	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 13	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 13	Existing
	Pole and Footer	Pelco 8'		Lane 13	Existing

HUB First Amendment Page 24 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 13	Existing
	SunPass Reader	TransCore E5		Lane 13	Existing
	SunPass Message Sign	SignalTech/National Sign		Lane 13	Existing
	Pole and Footer	Pelco 8'	5	Lane 13	Existing
Entry 14 Palm Garage					
· · · · · · · · · · · · · · · · · · ·	Entry Ticket Issue Station	ZEAG Orion PE		Lane 14	Existing
<del></del>	PCU	Zeag PCU / UART	5	Lane 14	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 14	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 14	Existing
	Intercom IP Adapter	Commend ET901		Lane 14	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 14	Existing
	Gate Arm	Articulated Arm w/Leverage Bar		Lane 14	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 14	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 14	Existing
	Pole and Footer	Pelco 8'		Lane 14	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 14	Existing
	Lane OPEN/CLOSED Sign	SignalTech		Lane 14	Existing
Main Exit Plaza Lane 01					
	Exit Cashier Station	ZEAG FCXR		Lane 1	Existing
	Cash Drawer		5	Lane 1	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 1	Existing
	Receipt Printer			Lane 1	Existing
	Cutomer Fee Display	SignalTech		Lane 1	Existing
	I/O Device	Sealevel 4808		Lane 1	Existing
	Port Server	Digi TS2 MEI		Lane 1	Existing
	Intercom	Commend EF962		Lane 1	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 1	Existing
	Gate Arm	Straight Arm		Lane 1	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 1	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 1	Existing
	Pole and Footer	Pelco 8'		Lane 1	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 1	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 1	Existing
Main Exit Plaza Lane 02					
	Exit Cashier Station	ZEAG FCXR		Lane 2	Existing

HUB First Amendment Page 25 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	Cash Drawer	Comment of the Co	5	Lane 2	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 2	Existing
	Receipt Printer			Lane 2	Existing
	Cutomer Fee Display	SignalTech		Lane 2	Existing
	I/O Device	Sealevel 4808		Lane 2	Existing
	Port Server	Digi TS2 MEI		Lane 2	Existing
	Intercom	Commend EF962		Lane 2	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 2	Existing
	Gate Arm	Straight Arm		Lane 2	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 2	Existing
	License Plate	HTS Cameras DAY/IR Set		Lane 2	Existing
	Recognition				
	Pole and Footer	Pelco 8'		Lane 2	Existing
	Giga-Bit Fiber	Blackbox	6	Lane 2	Existing
<del></del>	Converter/Switch				
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 2	Existing
Main Exit Plaza Lane 03					ĺ
	Exit Cashier Station	ZEAG FCXR		Lane 3	Existing
	Cash Drawer		5	Lane 3	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 3	Existing
	Receipt Printer			Lane 3	Existing
·-····································	Cutomer Fee Display	SignalTech		Lane 3	Existing
	I/O Device	Sealevel 4808		Lane 3	Existing
	Port Server	Digi TS2 MEI	<del></del>	Lane 3	Existing
	Intercom	Commend EF962		Lane 3	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 3	Existing
	Gate Arm	Straight Arm		Lane 3	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 3	Existing
	License Plate	HTS Cameras DAY/IR Set		Lane 3	Existing
	Recognition				
	Pole and Footer	Pelco 8'		Lane 3	Existing
	Giga-Bit Fiber	Blackbox	6	Lane 3	Existing
	Converter/Switch				
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 3	Existing
Main Exit Plaza Lane 04					
	Exit Ticket Station	ZEAG Orion PA		Lane 4	Existing
	PCU	Zeag PCU / UART	5	Lane 4	Existing
<del></del>	UCD	ZEAG 2005 V14.xx	5	Lane 4	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 4	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 4	Existing
	Gate Arm	Straight Gate Arm		Lane 4	Existing
••	Lane UPS	Novus 017-139-25-P1250	5	Lane 4	Existing
	License Plate	HTS Cameras DAY/IR Set	1	Lane 4	Existing
·	Recognition				<u> </u>

HUB First Amendment Page 26 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
<u>o i jedin (Be</u> arin ju imelja in	Pole and Footer	Pelco 8'		Lane 4	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 4	Existing
	SunPass Reader	TransCore E5		Lane 4	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 4	Existing
	Pole and Footer	Pelco 8'	5	Lane 4	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 4	Existing
Main Exit Plaza Lane 05					
	Exit Ticket Station	ZEAG Orion PA		Lane 5	Existing
-	PCU	Zeag PCU / UART	5	Lane 5	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 5	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 5	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 5	Existing
	Gate Arm	Straight Gate Arm			Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 5	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 5	Existing
	Pole and Footer	Pelco 8'		Lane 5	Existing
-	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 5	Existing
	SunPass Reader	TransCore E5		Lane 5	Existing
	SunPass Exit Message Sign	SignalTech/National Sign	-	Lane 5	Existing
	Pole and Footer	Pelco 8'	5	Lane 5	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 5	Existing
Main Exit Plaza Lane 06					
- · <del>-</del>	Exit Ticket Station	ZEAG Orion PA		Lane 6	Existing
	PCU	Zeag PCU / UART	5	Lane 6	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 6	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 6	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 6	Existing
	Gate Arm	Straight Gate Arm		Lane 6	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 6	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 6	Existing
	Pole and Footer	Pelco 8'		Lane 6	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 6	Existing
	SunPass Reader	TransCore E5		Lane 6	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 6	Existing
	Pole and Footer	Pelco 8'	5	Lane 6	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 6	Existing

HUB First Amendment Page 27 of 37

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Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
Main Exit Plaza Lane 07					
	Exit Ticket Station	ZEAG Orion PA		Lane 7	Existing
	PCU	Zeag PCU / UART	5	Lane 7	Existing
10	UCD	ZEAG 2005 V14.xx	5	Lane 7	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 7	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 7	Existing
	Gate Arm	Straight Gate Arm		Lane 7	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 7	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 7	Existing
	Pole and Footer	Pelco 8'		Lane 7	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 7	Existing
	SunPass Reader	TransCore E5		Lane 7	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 7	Existing
	Pole and Footer	Pelco 8'	5	Lane 7	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 7	Existing
Main Exit Plaza Lane 08					
	Exit Cashier Station	ZEAG FCXR		Lane 8	Existing
	Cash Drawer		5	Lane 8	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 8	Existing
	Receipt Printer			Lane 8	Existing
	Cutomer Fee Display	SignalTech		Lane 8	Existing
	I/O Device	Sealevel 4808		Lane 8	Existing
	Port Server	Digi TS2 MEI		Lane 8	Existing
	Intercom	Commend EF962		Lane 8	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 8	Existing
	Gate Arm	Straight Arm		Lane 8	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 8	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 8	Existing
	Pole and Footer	Pelco 8'		Lane 8	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 8	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 8	Existing
Main Exit Plaza Lane 09					
	Exit Cashier Station	ZEAG FCXR		Lane 9	Existing
	Cash Drawer		5	Lane 9	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 9	Existing
	Receipt Printer			Lane 9	Existing
	Cutomer Fee Display	SignalTech		Lane 9	Existing
	I/O Device	Sealevel 4808		Lane 9	Existing

HUB First Amendment Page 28 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	Port Server	Digi TS2 MEI		Lane 9	Existing
	Intercom	Commend EF962		Lane 9	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 9	Existing
	Gate Arm	Straight Arm		Lane 9	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 9	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 9	Existing
	Pole and Footer	Pelco 8'		Lane 9	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 9	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 9	Existing
Main Exit Plaza Lane 10					Existing
	Exit Cashier Station	ZEAG FCXR		Lane 10	Existing
	Cash Drawer		5	Lane 10	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 10	Existing
	Receipt Printer			Lane 10	
	Cutomer Fee Display	SignalTech		Lane 10	Existing
	I/O Device	Sealevel 4808		Lane 10	Existing
	Port Server	Digi TS2 MEI		Lane 10	Existing
	Intercom	Commend EF962		Lane 10	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 10	Existing
	Gate Arm	Straight Arm		Lane 10	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 10	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 10	Existing
	Pole and Footer	Pelco 8'		Lane 10	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 10	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 10	Existing
Main Exit Plaza Lane 11					Existing
	Exit Cashier Station	ZEAG FCXR		Lane 11	Existing
	Cash Drawer		5	Lane 11	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 11	Existing
	Receipt Printer			Lane 11	
	Cutomer Fee Display	SignalTech		Lane 11	Existing
	I/O Device	Sealevel 4808		Lane 11	Existing
	Port Server	Digi TS2 MEI		Lane 11	Existing
	Intercom	Commend EF962		Lane 11	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 11	Existing
	Gate Arm	Straight Arm		Lane 11	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 11	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 11	Existing
	Pole and Footer	Pelco 8'		Lane 11	Existing

HUB First Amendment Page 29 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
<u>aran (Antario y Jibi) - e e</u>	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 11	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 11	Existing
Main Exit Plaza Lane 12					
	Exit Ticket Station	ZEAG Orion PA		Lane 12	Existing
	PCU	Zeag PCU / UART	5	Lane 12	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 12	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 12	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 12	Existing
	Gate Arm	Straight Gate Arm		Lane 12	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 12	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 12	Existing
	Pole and Footer	Pelco 8'		Lane 12	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 12	Existing
	SunPass Reader	TransCore E5		Lane 12	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 12	Existing
	Pole and Footer	Pelco 8'	5	Lane 12	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 12	Existing
Cypress Garage Lane 6PH					
	Exit Cashier Station	ZEAG PH		Lane 6PH	Existing
	Cash Drawer		5	Lane 6PH	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 6PH	Existing
	Receipt Printer			Lane 6PH	Existing
	Cutomer Fee Display	ZEAG		Lane 6PH	Existing
	I/O Device	Sealevel 4808		Lane 6PH	Existing
	Port Server	Digi TS2 MEI		Lane 6PH	Existing
	Intercom	Commend EF962		Lane 6PH	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 6PH	Existing
	Gate Arm	Straight Arm		Lane 6PH	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 6PH	Existing

HUB First Amendment Page **30** of **37** 

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
Cypress Garage Lane 6EX	A. Arcen, 1 (2)		<u> (* 1841), As graff</u>		
	Exit Ticket Station	ZEAG Orion PA		Lane 6EX	Existing
	PCU	Zeag PCU / UART	5	Lane 6EX	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 6EX	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 6EX	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 6EX	Existing
	Gate Arm	Straight Gate Arm		Lane 6EX	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 6EX	Existing
	SunPass Reader	TransCore E5		Lane 6EX	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 6EX	Existing
	Pole and Footer	Pelco 8'	5	Lane 6EX	Existing
Cypress Garage Lane 7PH					
	Exit Cashier Station	ZEAG PH		Lane 7PH	Existing
	Cash Drawer		5	Lane 7PH	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 7PH	Existing
-	Receipt Printer			Lane 7PH	Existing
	Cutomer Fee Display	SignalTech		Lane 7PH	Existing
	I/O Device	Sealevel 4808		Lane 7PH	Existing
	Port Server	Digi TS2 MEI		Lane 7PH	Existing
	Intercom	Commend EF962		Lane 7PH	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 7PH	Existing
	Gate Arm	Articulated Gate Arm		Lane 7PH	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 7PH	Existing
	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 7PH	Existing
	Pole and Footer	Pelco 8'		Lane 7PH	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 7PH	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 7PH	Existing
Cypress Garage Lane 7EX				,	
	Exit Ticket Station	ZEAG Orion PA		Lane 7EX	Existing
	PCU	Zeag PCU / UART	5	Lane 7EX	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 7EX	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 7EX	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 7EX	Existing
	Gate Arm	Straight Gate Arm		Lane 7EX	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 7EX	Existing

HUB First Amendment Page 31 of 37

하는데 대통령이 되는 기업으로 1 보기 기업을 받는 기업을 받는					
Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	SunPass Reader	TransCore E5	r Y	Lane 7EX	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 7EX	Existing
	Pole and Footer	Pelco 8'	5	Lane 7EX	Existing
Cypress Garage Lane 8PH					
	Exit Cashier Station	ZEAG PH		Lane 8PH	Existing
	Cash Drawer		5	Lane 8PH	Existing
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 8PH	Existing
	Receipt Printer			Lane 8PH	Existing
	Cutomer Fee Display	SignalTech		Lane 8PH	Existing
	I/O Device	Sealevel 4808		Lane 8PH	Existing
-	Port Server	Digi TS2 MEI		Lane 8PH	Existing
	Intercom	Commend EF962		Lane 8PH	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 8PH	Existing
	Gate Arm	Articulated Gate Arm		Lane 8PH	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 8PH	Existing
<del>.</del>	License Plate Recognition	HTS Cameras DAY/IR Set		Lane 8PH	Existing
	Pole and Footer	Pelco 8'		Lane 8PH	Existing
	Giga-Bit Fiber Converter/Switch	Blackbox	6	Lane 8PH	Existing
	Color Lane VMS	Daktronics Galaxy AF-3400		Lane 8PH	Existing
Cypress Garage Lane 8EX					
	Exit Ticket Station	ZEAG Orion PA		Lane 8EX	Existing
	PCU	Zeag PCU / UART	5	Lane 8EX	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 8EX	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 8EX	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 8EX	Existing
	Gate Arm	Straight Gate Arm		Lane 8EX	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 8EX	Existing
	SunPass Reader	TransCore E5		Lane 8EX	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 8EX	Existing
	Pole and Footer	Pelco 8'	5	Lane 8EX	Existing
Cypress					
Garage Lane 9PH	Frit Cookie Clati	7540 DU		1 0011	F. d. 40.
	Exit Cashier Station	ZEAG PH		Lane 9PH	Existing
	Cash Drawer		5	Lane 9PH	Existing

HUB First Amendment Page 32 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	UCD W/Housing	ZEAG 2005 V14.xx	5	Lane 9PH	Existing
	Receipt Printer			Lane 9PH	Existing
	Cutomer Fee Display	SignalTech		Lane 9PH	Existing
	I/O Device	Sealevel 4808		Lane 9PH	Existing
-	Port Server	Digi TS2 MEI		Lane 9PH	Existing
	Intercom	Commend EF962		Lane 9PH	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 9PH	Existing
-	Gate Arm	Articulated Gate Arm		Lane 9PH	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 9PH	Existing
Cypress Garage Lane 9PH					
	Exit Ticket Station	ZEAG Orion PA		Lane 9EX	Existing
	PCU	Zeag PCU / UART	5	Lane 9EX	Existing
	UCD	ZEAG 2005 V14.xx	5	Lane 9EX	Existing
	Intercom W/ ADA Timer	Commend ET562		Lane 9EX	Existing
	Magnetic Gate	MAC Micro Pro TALL		Lane 9EX	Existing
	Gate Arm	Straight Gate Arm		Lane 9EX	Existing
	Lane UPS	Novus 017-139-25-P1250	5	Lane 9EX	Existing
	SunPass Reader	TransCore E5		Lane 9EX	Existing
	SunPass Exit Message Sign	SignalTech/National Sign		Lane 9EX	Existing
	Pole and Footer	Pelco 8'	5	Lane 9EX	Existing
Employee Parking Lot			Quantity		
	Barrier Gate	Magnetic Parking Pro Tall	14	All Lanes	New
	Proximity Card Reader	HID Long Range Proximity Card Reader	11	All Lanes	New
	Intercom Sub Stations	Commend Intercom Substations	11	All Lanes	New
	Intercom Base Station	Commend Intercom Base Station	1	Demarc	New
	Automatic Vehicle Identification AVI Readers	TransCore E4 AVI Readers	6	Bus Lanes	New
	Card Access Controls	Vertex 100 / 1000 Interface	14	All Lanes	New
Work Authorization # 22	EMV Hardware				
	Cypress Garage Pay On Foot Stations USBill & Credit Card	Zeag with Cash Code Bill to Bill Recycling & EMV Credit Card	6	East & West Cypress Elevator	New

HUB First Amendment Page 33 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	Cypress Garage Exit Stations Credit Card	Zeag EMV Credit Card	6	Exit Lanes Cypress	New
	Main Exit Plaza Automated Exit Stations	Zeag EMV Credit Card & Prepaid Exit Stations	5	Exit Plaza	New
	Main Exit Plaza Automated Exit Stations	Zeag EMV Credit Card & Pre- paid Patron Interface Display Booth Exit Stations	7	Exit Plaza	New
	Main Exit Plaza Fee Computer	Zeag EMV Cashier Fee Computer	1	Exit Plaza	New
Work Authorization # 23	License Plate Recognition (LPR)				
	Hibiscus Garage License Plate Recognition (LPR)	HTS (LPR) Camera with FCXR & Entry Station Interface	18	Long Term & Short Term Entry & Main Exit Plaza Lanes	New
	Palm Garage License Plate Recognition (LPR)	HTS (LPR) Camera with FCXR & Entry Station Interface	5	Long Term & Short Term Entry Lanes	New
	Cypress Garage License Plate Recognition (LPR)	HTS (LPR) Camera with FCXR & Entry Station Interface	6	Entry & Exit Lanes Cypress	New
	Palm Garage License Plate Recognition (LPR)	Secondary Lane Controller	1	Palm Rack	New
	rtooogiiidoii (Ei Tt)	Zeag Entry Station	2	Entry Lane	New
Work Authorization # 24	EMV Pay On Foot Stations		-		
	Palm and Hibiscus Pay On Foot Stations	Zeag with Cash Code Bill to Bill Recycling & EMV Credit Card	6	POF Landings	New
- 112.12.1	Palm and Hibiscus Pay On Foot Stations	Zeag with EMV Credit Card	3	POF Landings	New
Work Authorization # 25	Equipment Replacement and Upgrade				

HUB First Amendment Page 34 of 37

Garage/Lot	Equipment Make	Model Number	Phase	Location	Status
	Barrier Gate	Magnetic Parking Pro Tall	12	Various Locations	New
	Uninterruptable Power Supply & Surge Protection	Micro 1000 UPS	29	Various Locations	New
	Entry Station	Zeag Entry Station	8	Various Locations	New
	Sector Control Station	Zeag Sector Control Station	2	Various Locations	New
	SunPass Accept / Deny Signs	Signal Tech Accept / Deny Sign	2	Various Locations	New
	Intercom System Upgrage	Commend Intercom System Upgrade GE series IP servers, 64 subscribers, Power Supply, License Upgrade 8 increments of 6	1	Various Locations	New
	Hand Held Computers License Plate Inventory	HUB LPI Intermec Hand Held inventory computers, Docking Stations, Charging Station	5	Main Parking Office	New
	Variable Message Sign	Daktronics GS6 Sign & Frame Roof Hibiscus Garage	1	Hibiscus	New
	Stack Count Signs	Park Assist Palm, Hibiscus, Cypress Bridges	5	Palm, Hibiscus, Cypress	New
	Roof Top LPR Bi- Directional Count	Park Assist Hibiscus Roof-Top two direction count lanes	1	Hibiscus	New

HUB First Amendment Page 35 of 37

# Exhibit F Minimum Insurance Requirements

TYPE OF INSURANCE	Limits on Liability in Thousands of Dollars			
1.ALL COI's be submitted on an ACCORD 25 form 2. ALL deductibles are vendors responsibility 3. Self insurance and SiR's is not approved ACCORD 25 SELF INSURANCE NOT ACCEPTED		Each Occurrence	Aggregate	
GENERAL LIABILITY [x ] Commercial General Liability	Bodily Injury			
x Premises-Operations Explosion & Collapse Hazard	Property Damage			
[ ] Underground Hazard [x ] Products/Completed Operations Hazard [x] Contractual Insurance [x] Broad Form Property Damage	Bodily Injury and Property Damage Combined	\$ 2 Mil	\$ 2 Mil	
(x ) Independent Contractors (x) Personal Injury (x) mobile equipment	Personal Injury			
AUTO LIABILITY [x] ComprehensiveForm [x] Owned	Bodily Injury (each person)		Browned County reserves the right to	
[x] Hired [x] Non-owned [X] Any Auto If applicable	Bodily Injury (each accident)		review and revise any insurance regularments at the time of contract renewal, not limited to	
[A] Any Auto II applicable	Property Damage		the limits, coverages and endorsements based on	
	Bodily Injury and Property Damage Combined	\$300 K non airside \$2 Mil airside	insurance market conditions and/or changes in the scope of services.	
[x] PROPERTY INSURANCE Waiver of subrogation	Full replacement value of all equipment on site			
[ x ]CYBER INSURANCE *see sub-limits on page 2		\$4 Mil	\$4 Mil	
[x] WORKER'S COMPENSATION AND	[x] STATUTORY dollar limitation			
EMPLOYER'S LIABILITY (NOTE *) WC required no State exemptions accepted		(each accident)	\$1 Mii	
Contractor responsible for all tools, materials, eq	uipment, machinery, etc.,	until completion and acc	ceptance by County.	

NO DEDUCTIBLE SHALL BE GREATER THAN TEN THOUSAND DOLLARS (\$10,000.00)

"claims made" basis must remain in force for two (2) years after the termination of this contract

Description of Operators and All applicable certificate must show on general liability and excess liability Additional Insured: Broward County. Also when applicable certificate should show Certificate Must be Signed and All applicable Deductibles shown. INSURED is RESPONSIBLE FOR ALL DEDUCTIBLES UNLESS OTHERWISE STATED. Indicate bid number, RLI, RFP, and project manager on COI.

NOTE \* - If the Company is exempt from Workers' Compensation Coverage, please provide a letter on company letterhead or a copy of the State's exemption which documents this status and attaché to the Certificate of Insurance for approval. If any operations are to be undertaken on or about navigable waters, coverage must be included for U.S. Longshoremen & Harbor Workers' Act/ & Jones Act CANCELLATION: Thirty (30) Day written notice of cancellation required to the Certificate Holder:

Name & Address of Certificate Holder Broward County 2200 SW 45th Street, Suite 101 Fort Lauderdate, FL 33301 RE: R Harrod Tracy

Digitally signed by Tracy Meyer DN: dc=local, dc=fll-airport, ou=FLLUSERS, cn=Tracy Meyer -Date: 2017.10.12 13:21:04

FUSIK Manager assumbs R // ad one case of any sed 2005 DOC CO.

HUB First Amendment Page 36 of 37

# Cyber Breach Response Coverage Sub limits

Limits of Liability (inclusive of claim expenses):

- (a) \$4,000,000 Each Claim
- (b) \$4,000,000 Policy Aggregate subject to the following aggregate sub limits;
  - a. \$4,000,000 for all privacy notification costs
  - b. \$4,000,000 for all regulatory fines and claim expenses for Privacy Liability
  - c. \$4,000,000 for all extortion damages for extortion threat
  - d. \$2,000,000 for all crisis management expenses
  - e. \$2,000,000 for all reduction in business income caused by Business interruption

HUB First Amendment Page 37 of 37