





**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Able Business Services, Inc.  
 Organization/Firm Name providing reference: Miami-Dade Water & Sewer Department  
 Contact Name/Title: Cheryl Thomas-Hughes / Purchasing Specialist  
 Contact E-mail: cthug01@miamidade.gov  
 Contact Phone: 786-552-8058  
 Name of Referenced Project: Janitorial/Custodial Services  
 Contract No. 9562-5/22  
 Contract Amount: \$92,792,000.00 (Cumulative Amount) - \$1,987,942.00 (WASD's Allocation)  
 Date Services Provided: June-18-2012 through Current  
 (list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 The services provided are but not limited to the following; general office cleaning, dusting, emptying and spot cleaning trash and recycling containers, vacuuming, dusting, cleaning and disinfecting areas throughout the various locations that are consider "hot zones" - where the flow of traffic is extremely high with employees and customers. Restocking of paper goods, sweep and mopping non-carpeted floors, cleaning of windows (inside) and blinds.  
 Quarterly and monthly services include carpet shampooing/extractions and spray buff and floor burnishing. Also responsible for cleaning & disinfecting shower rooms, fixtures, floors, bathrooms, kitchen areas at the water & wastewater treatment plants and some pump stations.

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
 During the term of this contract up to now, I've received one complaint that was resolved immediately by Mr. Berry's staff and it was not due to their error but the error of the end-user at the location that was being serviced (no access to locked office).  
 I have received nothing but good reports from our users regarding this company. i would highly recommend them for consideration for services. Staff is very courteous and professional.

References Checked By

Name: Kevin Bellamy

Title: Senior Contracts/Grants Admin.

Division/Department: Facilities Management Division

Date of Verification: 10/13/17

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**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Able Business Services, Inc.  
 Organization/Firm Name providing reference: Jackson Health System  
 Contact Name/Title: Mrs. Nichole Lastra (Manager, Facilities Services)  
 Contact E-mail: Nichole.Lastra@jhs-miami.org  
 Contact Phone: 786-503-4071  
 Name of Referenced Project:  
 Contract No.  
 Contract Amount:  
 Date Services Provided:

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Janitorial Services and Landscaping Services**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
<b>1. Vendor's Quality of Service</b>				
a. Responsive	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>2. Vendor's Organization</b>				
a. Staff expertise	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>3. Timeliness of:</b>				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**

References Checked By  
 Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.  
 Division/Department: Facilities Management Division Date of Verification: 10/19/17



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Able Business Services, Inc.  
 Organization/Firm Name providing reference: JACKSON MEMORIAL HOSPITAL  
 Contact Name/Title: MICHAEL HUGHES - Director  
 Contact E-mail: Michael.hughes-CON@jshsMIAMI.LO.org  
 Contact Phone: 305-585-7270  
 Name of Referenced Project: ENVIRONMENTAL (LANDSCAPING)  
 Contract No.  
 Contract Amount:  
 Date Services Provided:

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

Description of services provided by Vendor:

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Additional Comments: (provide on additional sheet if needed)  
 IF NEED ADDITIONAL INFO, PLEASE CALL ME Directly AT. 305-542-1905

References Checked By  
 Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.  
 Division/Department: Facilities Management Division Date of Verification: 10/19/17



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) American Facility Services, Inc.  
 Organization/Firm Name providing reference: Synovus Bank  
 Contact Name/Title: Tim Akins / Procurement Manager  
 Contact E-mail: timakins@synovus.com  
 Contact Phone: 407-839-6208  
 Name of Referenced Project: Janitorial Services / 106 Current Synovus locations  
 Contract No.  
 Contract Amount:  
 Date Services Provided: 10/2008 until current

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Daily janitorial services to 106 Synovus Bank locations in Georgia, Tennessee, & Florida.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**American Facility Services is our largest janitorial services provider and they service about 40% of our locations. Their service has always been high quality. Their management staff has done an excellent job of addressing any issues or concerns that inevitably arise.**

References Checked By  
 Name: Kevin Bellamy Title: Contract/Grants Administrator, Senior  
 Division/Department: Facilities Management Division Date of Verification: October 17, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) American Facility Services, Inc.

Organization/Firm Name providing reference: Children's Services Council of Palm Beach County

Contact Name/Title: Michael Modica / Head of Facilities

Contact E-mail: michael.modica@cscpbcc.org

Contact Phone: 561-202-4445

Name of Referenced Project:

Contract No. NA

Contract Amount: 60,000-75,000 / annual

Date Services Provided: 1/1/2013 to present

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor

Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
Nightly custodial / janitorial

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**

References Checked By  
Name: Kevin Bellamy Title: Senior Contracts Grants Administrator  
Division/Department: Facilities Management Division Date of Verification: October 11, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) American Facility Services, Inc.

Organization/Firm Name providing reference: Sarasota County Board of County Commissioners

Contact Name/Title: William Deller, Facilities Supervisor

Contact E-mail: bdeller@scgov.net

Contact Phone: 941-716-1500

Name of Referenced Project: Custodial Services Contract

Contract No. 2017-120

Contract Amount: 2,450,000.00

Date Services Provided: Oct 2016 to present  
(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Custodial, cleaning, emergency biohazard clean up, and porter services for zones 2 and 3 in office, court, law enforcement, medical (health department), industrial, libraries, and parks, facilities for Sarasota County Government.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**As with all services of this nature turn over is in the nature. They have been strong in all of our buildings, except the parks where they are struggling a bit to keep consistent services. They are willing to meet consistently with my staff and building occupants to resolve problems and the parks are being solved, again this comes and goes with turnover and consistent supervision. Our janitorial/custodial services have improved with the hiring of this vendor. Chi Ada corp. has downtown high rise, zone 1, and is also an excellent vendor so far (FYI).**

References Checked By  
 Name: Kevin Bellamy Title: Contracts Grants Administrator  
 Division/Department: Facilities Management Division Date of Verification: October 19, 2017





**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Chi-Ada Corporation

Organization/Firm Name providing reference: Miami-Dade County-Dept of Transportation & Public Works

Contact Name/Title: Maria E. Corzo, DTPW Property Management Supervisor

Contact E-mail: mecorzo@miamidade.gov

Contact Phone: 305-889-6766

Name of Referenced Project: MDT Metrorail, Metromover Systems, Bus Garages, and Maintenance Bldgs.

Contract No. RFQ9562-13MDT

Contract Amount: \$477,900 + monthly

Date Services Provided: May 13, 2013 to present  
(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No - If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 Janitorial services to Metrorail and Metromover Stations (including surface parking lots and parking garages), Rail & Mover Maintenance Facilities, Bus Garages, Bus Maintenance Facilities and Park and Ride Lots.

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
<b>1. Vendor's Quality of Service</b>				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>2. Vendor's Organization</b>				
a. Staff expertise	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>3. Timeliness of:</b>				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**

Hiring decisions are not made at the user's level. The hiring and awarding process is handled by the County's Procurement Department, through established procedures. As long as the vendor continues to be an approved/qualified vendor with the County, the vendor will be allowed to bid in future projects.

Vendor is responsive, flexible, and accommodating.

Reference Verification: R2112705P1 | Janitorial Services for Various Large County Facilities

References Checked By

Name: Kevin Bellamy

Title: Senior Contracts/Grants Admin.

Division/Department: Facilities Management Division

Date of Verification: 10/12/17

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**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Chi-Ada Corporation

Organization/Firm Name providing reference: Department of Real Estate and Asset Management

Contact Name/Title: Jame M. Morehead

Contact E-mail: james.morehead@fultoncountyga.gov

Contact Phone: (404) 612-4446

Name of Referenced Project: Janitorial Services

Contract No. 13ITB87106-MT

Contract Amount: \$112,462.00

Date Services Provided: 1 Jan 14--1 Mar 16

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Provided Janitorial Services for various Libraries and Water Resources Facilities located throughout Fulton County.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**Excellent Company--It was a pleasure working with Mr. Okoro and his Staff. I'm sure they will provide you the same "Premium" service they provided Fulton County.**

References Checked By  
 Name: Kevin Bellamy Title: Contracts/Grants Administrator, Senior  
 Division/Department: Facilities Management Division Date of Verification: October 19, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Owens, Renz & Lee Co., Inc. dba Owens Realty Services  
 Organization/Firm Name providing reference: City of Orlando - Orlando Venues  
 Contact Name/Title: Allen Johnson, Executive Director  
 Contact E-mail: allen.johnson@cityoforlando.net  
 Contact Phone: ~~407.840.2329~~ 407 440 7070  
 Name of Referenced Project: Janitorial Services for the Orlando Venues - Amway Center - Camping World Stadium - Mennello Museum of American Art - the Harry P. Lue Gardens Wedding & Conference Center - the BluePrint Office  
 Contract No. RFP# 16-0037  
 Contract Amount: \$2.5M  
 Date Services Provided: 2010 - 2021

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 Owens Realty Services provides comprehensive daily, pre-event, event, and post-event cleaning for the 875,000 SF LEED Gold certified Amway Center, home to the NBA Orlando Magic. The team also provides change-over and conversion services for the myriad events held on an annual basis. Additional facilities serviced under this contract include the new, LEED BD+C LEED certified Camping World Stadium (formerly the Orlando Citrus Bowl), the BluePrint Office, the Mennello Museum of American Art and the Harry P. Lue Wedding and Conference Center. In 2017, the NBA's Richey Report, which is a study conducted each year by a private consultant in each NBA venue to access the quality of service at each patron touch point. Owens Realty Services' performance scores were the highest of all the NBA venues at 100% for the Cleanliness Rating services rating.

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Reference Verification: R2112705P1 | Janitorial Services for Various Large County Facilities

Additional Comments: (provide on additional sheet if needed)

References Checked By

Name: Kevin Bellamy

Title: Senior Contracts/Grants Admin.

Division/Department: Facilities Management Division

Date of Verification: 10/2/17



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Owens, Renz & Lee Co., Inc. dba Owens Realty Services  
 Organization/Firm Name providing reference: City of Orlando - Orlando City Hall  
 Contact Name/Title: Laurie Botts, Real Estate Division Manager  
 Contact E-mail: laurie.botts@cityoforlando.net  
 Contact Phone: 407.246.2653  
 Name of Referenced Project: Property Management Services for the Orlando City Hall, Orlando, FL  
 Contract No. RFP# 12-0371-DB  
 Contract Amount: \$1.6M  
 Date Services Provided: 2007 - 2018 with two additional 24 month renewal options  
 (list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 Owens Realty Services provides comprehensive management, maintenance, janitorial, and postal services for the 250,000 city hall facility. Cleaning utilizing Green Seal Certified Cleaning Chemicals, Low-Impact cleaning Equipment, Single Stream Recycling, High Performance Cleaning Program utilizing LEED v4 standards. Owens Realty Services earned the Building Owners and Managers Association's - Orlando Region - Office Building of the Year Award in 2012. Judge's comments included ... "multi corridors had excellent maintenance ... security & life safety features [are] excellent."

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
 Owens provides professional management support for Orlando City Hall. We are completely happy with their services and extended their contract again for the maximum period allowed. I believe you will find them to be responsive to your requests and professionally manage all aspects of their contract. Please feel free to call if you need additional information. Laurie Botts 407-246-2653.

References Checked By

Name: Kevin Bellamy

Title: Contracts Grants Administrator

Division/Department: Facilities Management Division

Date of Verification: October 17, 2017

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**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Sunshine Cleaning Services  
 Organization/Firm Name providing reference: CLT Airport  
 Contact Name/Title: Kevin Lynch/ Facility Services Manager  
 Contact E-mail: kmlynch@cltairport.com  
 Contact Phone: 704-359-1905  
 Name of Referenced Project: Janitorial and Terrazzo Maintenance  
 Contract No. 201500116/ 1301017  
 Contract Amount: \$9,700,000/ \$520,000 per year  
 Date Services Provided: 2009- current

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Janitorial and Terrazzo Maintenance Services.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**Very pleased with all aspects**

References Checked By  
 Name: Kevin Bellamy Title: Senior Contracts Grants Administrator  
 Division/Department: Facilities Management Division Date of Verification: September 29, 2017





**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Sunshine Cleaning Systems, Inc.

Organization/Firm Name providing reference: Palm Beach International Airport

Contact Name/Title: Richard A. Roberts C.E.H. Contract Coordinator

Contact E-mail: rick.roberts@pbia.org

Contact Phone: 561-471-7465

Name of Referenced Project: Janitorial Services at PBI A

Contract No. 11/052/LM

Contract Amount: 2.9 million a year

Date Services Provided: 11-1-11 thru 09-30-17

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor

Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Provided complete custodial services for the airport and parking garages.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**Sunshine worked here for 6 years and done and excellent job keeping the Palm Beach International Airport to our high standards over the last 6 years. I would highly recommend sunshine for any type cleaning work you need done and done right.**

References Checked By  
 Name: Kevin Bellamy Title: Contracts Grants Administrator  
 Division/Department: Facilities Management Division Date of Verification: October 12, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Triangle Services of Florida, Inc.  
 Organization/Firm Name providing reference: Lee County Port Authority / Southwest FL International Airport  
 Contact Name/Title: Jeffrey C. Gray, A.A.E., Director of Contracts  
 Contact E-mail: jcgray@flylcpa.com  
 Contact Phone: 239-590-4705  
 Name of Referenced Project: Janitorial Routine and Project Services for the Lee County Port Authority  
 Contract No. LCPA Contract #6467  
 Contract Amount: \$6,237,999 for FY17/18, approximately \$30 Million over the five (5) year contract term  
 Date Services Provided: October 1, 2013 to September 30, 2018 (Four year extension in process thru 2022)  
 (list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 Triangle Services furnishes comprehensive routine janitorial services at the Southwest Florida Int'l Airport in Fort Myers, FL, on a 24/7/365 basis. They also furnish and manage a wide range of project cleaning and maintenance services to include windows, carpets, hard surface floors, and high access area cleaning. They also furnish cleaning/project services at the Base Operations FBO at Page Field.

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
 Triangle has furnished consistent, reliable, exemplary janitorial routine and project services for 18 years for the LCPA, and we have found them to be responsive, highly qualified, and professional. They have an excellent organizational culture that promotes a team-oriented environment for their cleaning operation at our airports, and recommend their services at your facility. See attached letter.

References Checked By  
 Name: Kevin Bellamy Title: Senior Contracts Grants Administrator  
 Division/Department: Facilities Management Division Date of Verification: September 28, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Triangle Services of Florida, Inc dba Triangle Services  
 Organization/Firm Name providing reference: Brooklyn Law School  
 Contact Name/Title: Salvatore S. DeCandia, Facilities Manager  
 Contact E-mail: salvatore.decandia@brooklaw.edu  
 Contact Phone: (718) 780-0677  
 Name of Referenced Project: Brooklyn Law School  
 Contract No.  
 Contract Amount:  
 Date Services Provided:

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 Responsible for daily cleaning of entire school building, including all classrooms, restrooms, public hallways, elevators, lobbies, staircases, main lobby.

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**

References Checked By  
 Name: Kevin Bellamy Title: Contracts Grants Administrator  
 Division/Department: Facilities Management Division Date of Verification: October 16, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) Triangle Services of Florida, Inc dba Triangle Services

Organization/Firm Name providing reference: Metropolitan State University

Contact Name/Title: Chris Maas / Director of Facilities

Contact E-mail: christopher.maas@metrostate.edu

Contact Phone: 651-793-1711

Name of Referenced Project: Metropolitan State University Janitorial Services contract

Contract No.

Contract Amount: \$1,760,682.05

Date Services Provided: July 1st, 2017 - June 30th, 2020

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Triangle Services provides Janitorial Services and event services for Metropolitan State University St. Paul Campus. The campus is approximately 800,000 square feet and operates 7 days a week from 6:00am to 11:00pm. Triangle Services provides day porter services, janitorial services and also daily event set-ups and take downs that take place on campus.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**

**Triangle Services has been the primary janitorial services vendor for the campus for approximately 20 years. Not only has Triangle been able to perform quality services for that many years but has also been able to retain many of the same employees in which provides a continuity of operations that is second to none.**

**Metropolitan State is located within the Dayton's Bluff community and serves a very diverse population. Triangle Services staff is always very kind, polite, detail oriented, professional and provides prompt response to any issue that may come up day or night.**

**Triangle Services management is also very customer focused and pro-active in providing daily and weekly account updates and providing value added solutions. Metropolitan State University values its relationships with all vendors and would highly recommend Triangle Services as being a long term partner.**

References Checked By

Name: Kevin Bellamy

Title: Contracts Grants Administrator

Division/Department: Facilities Management Division

Date of Verification: October 19, 2017



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) United Services  
 Organization/Firm Name providing reference: NJIT  
 Contact Name/Title: Charles Nieves Director of Facilities Services  
 Contact E-mail: Charlie.nieves@njit.edu  
 Contact Phone: (973) 596-5721  
 Name of Referenced Project:  
 Contract No.  
 Contract Amount: In excess of one million dollars per fiscal year.  
 Date Services Provided: Services began in 2000 and continues to this date.  
 (list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**United Services provides building maintenance services to our 45 acre campus. United Services provides specialized floor care, residence hall cleaning, window cleaning, loading dock sanitizing, pressure washing sidewalks, parking lots and garages, commercial kitchen equipment cleaning, event set ups, emergency clean up.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**United Services has become a part of the NJIT TEAM. While they're a third party vendor they have become part of our TEAM. I can call on their services at anytime and know I can rely on them to deliver a high level of response. I have used them during Hurricane Sandy emergency clean up and for post construction clean up of ALL new buildings and athletic facilities. In my role I don't have the time to bring vendors in more than once to complete a job, so I need vendors that understand my level of expectation, and can accomplish all work to meet those standards. Working at a university has become a very competitive business, so we need our facilities to look their best at all times.**

References Checked By

Name: Kevin Bellamy

Title: Senior Contracts Grants Administrator

Division/Department: Facilities Management Division

Date of Verification: September 26, 2017

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**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) United Services Inc  
 Organization/Firm Name providing reference: Coccia Realty  
 Contact Name/Title: Jan Kwapniewski  
 Contact E-mail: john@mycoccia.com  
 Contact Phone: 201-997-7000  
 Name of Referenced Project: Class A Building & Multiple ancillary and other buildings  
 Contract No. n/a  
 Contract Amount: \$900,000 annually  
 Date Services Provided: from February 2012 to present  
 (list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**Complete janitorial services, inside and out. In addition: Snow removal, de icing, power washing, window cleaning, Air Duct cleaning, replacement of lights, filters, air fresheners, and other consumables.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**I fully recommend Ray Pardo and his team at United Services.**

References Checked By  
 Name: Kevin Bellamy Title: Senior Contracts Grants Administrator  
 Division/Department: Facilities Management Division Date of Verification: 9-27-17





**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County  
 Reference for: (Name of Firm) United Services  
 Organization/Firm Name providing reference: City of Miami Beach  
 Contact Name/Title: Adrian Morales, Property Management Director  
 Contact E-mail: AdrianMorales@miamibeachfl.gov  
 Contact Phone: 305-673-7000 x. 2932  
 Name of Referenced Project: Citywide Janitorial Services  
 Contract No. 13-269-ME  
 Contract Amount:  
 Date Services Provided: 2013 - Present

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
 Citywide janitorial services to all City-owned buildings; including beach front restrooms and spaces leased to City.

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
 Level of service is not satisfactory and needs constant monitoring. Basic janitorial services are not performed correctly (i.e. cleaning of floors before waxing and striping).

References Checked By Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.  
 Division/Department: Facilities Management Division Date of Verification: 9/27/17



**Vendor Reference Verification Form**

Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County Facilities

Reference for: (Name of Firm) United Services

Organization/Firm Name providing reference: Miami Design District Associates

Contact Name/Title: Christina Napoliello - Assistant General Manager

Contact E-mail: Christina@designdistrict.net

Contact Phone: 305-722-7100

Name of Referenced Project: Miami Design District

Contract No.

Contract Amount: \$40,000/Week

Date Services Provided: Current

(list date range or date services began until "current")

Vendor's role in Project:  Prime Vendor  Sub-consultant/Sub-contractor  
 Would you use this vendor again?  Yes  No If No, please specify in Additional Comments (below).

**Description of services provided by Vendor:**  
**USI provides janitorial services to our properties, we have a luxury retail shopping center and commercial buildings. They clean interior and exterior as well as pressure wash and work events as needed.**

Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable
1. Vendor's Quality of Service				
a. Responsive	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Accuracy	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2. Vendor's Organization				
a. Staff expertise	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Turnover	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3. Timeliness of:				
a. Project	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Deliverables	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

**Additional Comments: (provide on additional sheet if needed)**  
**I would recommend USI to Broward County.**

References Checked By  
 Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.  
 Division/Department: Facilities Management Division Date of Verification: 9/27/17