#### Three-Question Matrix and Reference Checks RFP: R2112705P1 Janitorial Services for Various Large County Facilities

#### Contract #1 - Broward County Government Center

Ranking (Not Alphabetical)	1	2	3	4	5	6	7	8	9
Firm Name	Sunshine Cleaning Systems, Inc.	Triangle Services of Florida, Inc dba Triangle Services	American Facility Services, Inc.	Owens, Renz & Lee Co., Inc. dba Owens Realty Services	Chi-Ada Corporation	SFM Services, Inc.	L&B Janitorial Services, Inc.	United Services, Inc.	Able Business Services, Inc
Questions	·								
Have the vendors taken any exceptions to the County's Standard Terms and Conditions?	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS	NO EXCEPTIONS
comparable government	Charlotte Douglas International Airport, Broward College		Sarasota International Airport, Texas Facilities Commission, City of Atlanta		Miami-Dade Public Housing, Fulton County (Atlanta, GA), Town of Miami Lakes	Kendall Medical Arts Building, Leon Medical Miami Center	Subcontractor for Broward County Governmental Center East, Subcontractor for Broward County Judicial Center	City of Miami Beach	Miami-Dade Water and Sewer, City of Miami, City of South Miami, Miami-Dade County Transit
Have the vendors' references been checked?	YES (Attached)	YES (Attached)	YES (Attached)	YES (Attached)	YES (Attached)	YES (Attached)	YES (Attached)	YES (Attached)	YES (Attached)



Broward County Solicitation No. and Title		Janitorial Serv	ices for Vario	us Large County
Reference for: (Name of Firm) Able Bus	Facilities	Inc		
Organization/Firm Name providing refere	ence: Miami-Dag	to Water & Sow	er Departme	nt
Contact Name/Title: Cheryl Thomas-Hu			ei Departifiei	
Contact E-mail: cthug01@miamidade.go		ng Specialist		
Contact Phone: 786-552-8058	· · · · · · · · · · · · · · · · · · ·			
Name of Referenced Project: Janitorial/	Custodial Service	200		
Contract No. 9562-5/22	Custodiai Servic	.62	-	
Contract Amount: \$92,792,000.00 (Cum	vulativo Amount)	\$1.097.042	00 (\\\\ \\ \\ \\	Allocation)
	through Current		OU (VVASD'S	Allocation)
	nge or date serv		("ourront")	
(list date fai	nge of date serv	ices began unu	Current)	
Vendor's role in Project: ☐ Prime Ven	ndor 🗌 Sub-	consultant/Sub-	contractor	
Would you use this vendor again?⊠ Ye	s 🗌 No If	No, please spe	cify in Addition	nal Comments (below).
Description of services provided by V	endor:		·	
floors, cleaning of windows (inside) a Quarterly and monthly services include burnishing. Also responsible for cleakitchen areas at the water & wasteward Please rate your experience with the	de carpet sham ning & disinfed	ting shower ro	ooms, fixture pump statio	s, floors, bathrooms,
referenced Vendor:	Improvement	Satisfactory	Excellent	Not Applicable
Vendor's Quality of Service				
a. Responsive		П		П
b. Accuracy		$\boxtimes$		
c. Deliverables			$\boxtimes$	
2. Vendor's Organization				L_J
a. Staff expertise	П	П		П
b. Professionalism				
c. Turnover	H			
3. Timeliness of:	لسا	K_N	. 🗀	K-N
a. Project	П	П	$\boxtimes$	П
b. Deliverables				
Additional Comments: (provide on ad	ditional sheet i	f needed)		

During the term of this contract up to now, I've received one complaint that was resolved immediately by Mr. Berry's staff and it was not due to their error but the error of the end-user at the location that was being serviced (no access to locked office).

have received nothing but good reports from our users regarding this company. i would highly recommend them for consideration for services. Staff is very courteous and professional.

Reference Verification: R2112705P1 | Janitorial Services for Various Large County Facilities

Exhibit 6 Page 3 of 31

References Checked By

Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.

Division/Department: Facilities Management Division Date of Verification:10/13/17



Broward County Solicitation No. and Title: R2112705P1   Janitorial Services for Various Large County						
Facilities  Reference for: (Name of Firm) Able Business Services, Inc.						
Organization/Firm Name providing refer						
Contact Name/Title: Mrs. Nichole Lastra						
Contact E-mail: Nichole.Lastra@jhsmiar		inica dervices)				
Contact Phone: 786-503-4071	ili.org					
Name of Referenced Project:	····					
Contract No.						
Contract Amount:						
Date Services Provided:						
(list date ra	nge or date serv	rices began unti	I "current")			
Vendor's role in Project: ⊠ Prime Vendor □ Sub-consultant/Sub-contractor □ No If No, please specify in Additional Comments (below).						
Description of services provided by Vendor: Janitorial Services and Landscaping Services						
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable		
1. Vendor's Quality of Service			_	_		
a. Responsive		$\boxtimes$				
b. Accuracy		$\boxtimes$				
c. Deliverables		$\boxtimes$				
2. Vendor's Organization						
a. Staff expertise	Ц	$\boxtimes$				
b. Professionalism		$\boxtimes$				
c. Turnover		$\boxtimes$				
3. Timeliness of:			<b></b> 1			
a. Project b. Deliverables	느		님			
b. Deliverables	<b>L</b>		<b>L</b>			
Additional Comments: (provide on ad	ditional sheet if	f needed)				
References Checked By Name: Kevin Bellamy  Title: Senior Contracts/Grants Admin.  Division/Department: Facilities Management Division  Date of Verification:10/19/17						



**Vendor Reference Verification Form** Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County **Facilities** Reference for: (Name of Firm) Able Business Services, Inc. Organization/Firm Name providing reference: Jackson MEMORIAC HOSPITAL Contact Name/Title: Contact E-mail: Michael huches-condinsmiaminorg Contact Phone: 305- 5 Name of Referenced Project: FNVIRONMENTAL -LANDSCAPING. Contract No. Contract Amount: Date Services Provided: (list date range or date services began until "current") Prime Vendor Vendor's role in Project: Sub-consultant/Sub-contractor Would you use this vendor again? WYes No If No, please specify in Additional Comments (below). Description of services provided by Vendor: Please rate your experience with the Needs Satisfactory Excellent Not Applicable Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables Additional Comments: (provide on additional sheet if needed) TENEED ADDITIONAL INFO, PLEASE CALL ME SINECTLY AT. 305-542-1905 References Checked By Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.

Division/Department: Facilities Management Division

Date of Verification: 10/19/17



Facilities
Reference for: (Name of Firm) American Facility Services, Inc.
Organization/Firm Name providing reference: Synovus Bank
Contact Name/Title: Tim Akins / Procurement Manager
Contact E-mail: timakins@synovus.com
Contact Phone: 407-839-6208
Name of Referenced Project: Janitorial Services / 106 Current Synovus locations
Contract No.
Contract Amount:
Date Services Provided: 10/2008 until current
(list date range or date services began until "current")
Vendor's role in Project: ☐ Prime Vendor ☐ Sub-consultant/Sub-contractor
Would you use this vendor again? 🗵 Yes 🔲 No If No, please specify in Additional Comments (below).
Description of services provided by Vendor:
Daily janitorial services to 106 Synovus Bank locations in Georgia, Tennessee, & Florida.
James I al Todo Control Contro
Please rate your experience with the Needs referenced Vendor: Satisfactory Excellent Not Applicable
1. Vendor's Quality of Service
a. Responsive
b. Accuracy
c. Deliverables
2. Vendor's Organization
a. Staff expertise
b. Professionalism
c. Turnover
3. Timeliness of:
a. Project
b. Deliverables
Additional Comments: (provide an additional shoot if needed)
Additional Comments: (provide on additional sheet if needed) American Facility Services is our largest janitorial services provider and they service about 40% of our
locations. Their service has always been high quality. Their management staff has done an excellent
job of addressing any issues or concerns that inevitably arise.
Deferences Checked By
References Checked By Name: Kevin Bellamy Title: Contract/Grants Administrator, Senior



Broward County Solicitation No. and Title: R2112705P1   Janitorial Services for Various Large County						
Reference for: (Name of Firm) American Facility Services, Inc.						
Organization/Firm Name providing refere	ence: Children's	Services Counc	ril of Palm Re	each County		
Contact Name/Title: Michael Modica / H	lead of Facilities	SCIVICES COUNT	on or i anni be	acii Odunty		
Contact E-mail: michael.modica@cscpb		,				
Contact Phone: 561-202-4445	0.019					
Name of Referenced Project:						
Contract No. NA						
Contract Amount: 60,000-75,000 / annual						
Date Services Provided: 1/1/2013 to present						
	nge or date serv	vices began until	"current")			
Vendor's role in Project: ☐ Prime Vendor ☐ Sub-consultant/Sub-contractor						
Would you use this vendor again? $\boxtimes$ Ye		No, please spe	city in Additio	onal Comments (below).		
Description of services provided by Vendor: Nightly custodial / janitorial						
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable		
1. Vendor's Quality of Service						
a. Responsive		$\boxtimes$				
b. Accuracy		$\boxtimes$				
c. Deliverables		$\boxtimes$				
2. Vendor's Organization						
a. Staff expertise			$\boxtimes$			
b. Professionalism			$\boxtimes$			
c. Turnover		$\boxtimes$				
3. Timeliness of:						
a. Project			$\boxtimes$			
b. Deliverables						
Additional Comments: (provide on ad	lditional sheet i	f needed)				
References Checked By Name: Kevin Bellamy Division/Department: Facilities Manager	ment Division			ts Grants Administrator October 11, 2017		



Broward County Solicitation No. and Title: R2112705P1   Janitorial Services for Various Large County							
	Facilities						
Reference for: (Name of Firm) American	Facility Service	s, Inc.					
Organization/Firm Name providing refere	ence: Sarasota C	County Board of	County Com	nmissioners			
Contact Name/Title: William Deller, Fac	lities Supervisor						
Contact E-mail: bdeller@scgov.net							
Contact Phone: 941-716-1500							
Name of Referenced Project: Custodial	Services Contra	ct					
Contract No. 2017-120							
Contract Amount: 2,450,000.00							
Date Services Provided: Oct 2016 to pr							
(list date rar	nge or date servi	ces began unti	l "current")				
Vendor's role in Project: ⊠ Prime Ven	dor 🗌 Sub-c	consultant/Sub-	contractor				
Would you use this vendor again? ⊠ Ye				onal Comments (below)			
				mai commonto (solow).			
Description of services provided by V			vices for ser	and 2 in office			
Custodial, cleaning, emergency bioha court, law enforcement, medical (heal							
Sarasota County Government.	in department),	iliuustiiai, iib	ranes, and p	daiks, iacilities ioi			
Darasota Sounty Sovernment.							
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable			
1. Vendor's Quality of Service							
a. Responsive			$\boxtimes$				
b. Accuracy							
c. Deliverables		$\boxtimes$					
2. Vendor's Organization				_			
a. Staff expertise							
b. Professionalism		$\boxtimes$					
c. Turnover		$\boxtimes$					
3. Timeliness of:		<u> </u>					
a. Project							
b. Deliverables				П			
		<u></u>					
Additional Comments: (provide on ad	ditional sheet if	needed)					
As with all services of this nature turn	over is in the r	nature. They h	ave been str	ong in all of our			
buildings, except the parks where the	y are struggling	a bit to keep	consistent s	services. They are			
willing to meet consistently with my s			-	=			
are being solved, again this comes an	_		•	-			
custodial services have improved with	_		i Ada corp.	has downtown high			
rise, zone 1, and is also an excellent v	endor so tar (F	YI).					
References Checked By							
Name: Kevin Bellamy		Title: Co	ontracts Gran	ts Administrator			
Division/Department: Facilities Managen	oont Division			October 19 2017			



Broward County Solicitation No. and Title				ous Large County		
Reference for: (Name of Firm) Chi-Ada Corporation						
Organization/Firm Name providing reference: Miami-Dade County-Dept of Transportation & Public Works						
Contact Name/Title: Maria E. Corzo, DTI	PW Property Ma	anagement Sun	ervisor	ALION OLI GIBILO VVOIKS		
Contact E-mail: mecorzo@miamidade.go	v	unagement oup	0111001			
Contact Phone: 305-889-6766		- VW - R - J. 1	·			
Name of Referenced Project: MDT Metro	orail. Metromov	er Svstems. Bu:	s Garages, a	nd Maintenance Bldgs.		
Contract No. RFQ9562-13MDT		,	3,			
Contract Amount: \$477,900 + monthly	Volume.	<u> </u>	¥.			
Date Services Provided: May 13, 2013 t	o present	**		W.		
		ices began until	l "current")			
Vendor's role in Project: ☐ Prime Vendor Would you use this vendor again?☐ Yes		consultant/Sub- No, please spe		onal Comments (below).		
Description of services provided by Vendor: Janitorial services to Metrorail and Metromover Stations (including surface parking lots and parking garages), Rail & Mover Maintenance Facilities, Bus Garages, Bus Maintenance Facilities and Park and Ride Lots.						
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable		
1. Vendor's Quality of Service						
a. Responsive			$\boxtimes$	П		
b. Accuracy		$\boxtimes$	Ħ	ī		
c. Deliverables	ā	×	$\overline{\Box}$	Ä		
2. Vendor's Organization	( <del>)</del>	_	_	_		
a. Staff expertise		$\boxtimes$				
b. Professionalism		$\boxtimes$		ā		
c. Turnover		$\boxtimes$				
3. Timeliness of:	-					
a. Project			$\boxtimes$			
b. Deliverables						
Additional Comments: (provide on additional sheet if needed)  Hiring decisions are not made at the user's level. The hiring and awarding process is handled by the County's Procurement Department, through established procedures. As long as the vendor continues to be an approved/qualified vendor with the County, the vendor will be allowed to bid in future projects.  Vendor is responsive, flexible, and accommodating.						

Exhibit 6 Page 10 of 31

Reference Verification: R2112705P1 | Janitorial Services for Various Large County Facilities

References Checked By

Name: Kevin Bellamy Title: Senior Contracts/Grants Admin.

Division/Department: Facilities Management Division Date of Verification:10/12/17



Broward County Solicitation No. and Title		Janitorial Serv	ices for Vario	ous Large County		
Reference for: (Name of Firm) Chi-Ada	Facilities					
Organization/Firm Name providing refere	Corboration	at of Bool Estate	and Accet N	Annagament		
Contact Name/Title: Jame M. Morehead	i Departmer	il oi Real Estate	e and Asset i	лападеттетт		
Contact E-mail: james.morehead@fultor						
Contact Phone: (404) 612-4446	icountyga.gov					
Name of Referenced Project: Janitorial	Sarvicas					
Contract No. 13ITB87106-MT	OCTVICCS					
Contract Amount: \$112,462.00						
Date Services Provided: 1 Jan 141 Mar 16						
(list date range or date services began until "current")						
V 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1						
Vendor's role in Project: ☐ Prime Ven				10	,	
	Would you use this vendor again? $\boxtimes$ Yes $\square$ No If No, please specify in Additional Comments (below).					
Description of services provided by Vendor: Provided Janitorial Services for various Libraries and Water Resources Facilities located throughout Fulton County.						
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable		
1. Vendor's Quality of Service						
a. Responsive			$\bowtie$			
b. Accuracy						
c. Deliverables			$\bowtie$			
2. Vendor's Organization						
a. Staff expertise			$\boxtimes$			
b. Professionalism			$\boxtimes$			
c. Turnover			$\boxtimes$			
3. Timeliness of:						
a. Project			$\boxtimes$			
b. Deliverables						
Additional Comments: (provide on additional sheet if needed) Excellent CompanyIt was a pleasure working with Mr. Okoro and his Staff. I'm sure they will provide you the same "Premium" service they provided Fulton County.						
you the same "Premium" service they	working with N	Mr. Okoro and I	his Staff. I'n	n sure they will provi	de	
References Checked By	working with N	Mr. Okoro and lon County.		, , , , , , , , , , , , , , , , , , ,		
	working with Market Provided Fulto	Mr. Okoro and lon County.  Title: Co	ntracts/Gran	ts Administrator, Senio		



Broward County Solicitation No. and Title		Janitorial Serv	ices for Vario	ous Large County		
Reference for: (Name of Firm) L&B Jani	Facilities	Inc				
Organization/Firm Name providing refere	ence: Sunshing Cl	ooning Systems Inc	<u> </u>			
Contact Name/Title: Randy Kierce, Chie	ef Operating Of	eaning Systems, inc ficer	,			
Contact E-mail: Randy@sunclean.com	or operating on	11001				
Contact Phone: 954-772-0884						
Name of Referenced Project: Broward	College					
Contract No. NA						
Contract Amount: 1.2 Million						
Date Services Provided: February 2016 to p	resent					
	nge or date serv	rices began until	"current")			
Vendor's role in Project: Prime Ven	ndor 🗵 Sub-	consultant/Sub-	contractor			
Would you use this vendor again? X Yes  \Box No. If No, please specify in Additional Comments (below).						
Description of services provided by V	endor:					
L&B provides custodial labor as subc	contractor on thi	is account.				
Please rate your experience with the	Needs	Satisfactory	Excellent	Not Applicable		
referenced Vendor:	Improvement	•		••		
Vendor's Quality of Service						
a. Responsive			X			
b. Accuracy			X			
c. Deliverables			X			
2. Vendor's Organization						
a. Staff expertise		X				
b. Professionalism		Lx.				
c. Turnover		X				
3. Timeliness of:	_	_		_		
a. Project		X				
b. Deliverables		X		Ш		
Additional Comments: (provide on ad	ditional sheet i	f needed)				
L&B has met and continues to mee		•	or Sunshine			
Las nas mot and sommass to mos	t and roquironno		or Garioriirio	•		
References Checked By						
Name: Kevin Bellamy				Grants Admin.		
Division/Department: Facilities Manager	nent Division	Date of \	/erification:1	0/12 <del>/</del> 17		



Broward County Solicitation No. and Title	: R2112705P1	Janitorial Serv		us Large County
Reference for: (Name of Firm) L&B Jania	Facilities	Inc		
Organization/Firm Name providing refere		IIIG.		
Contact Name/Title: JEAN - HIERR		+		
Contact E-mail: Juniorte			nu	
Contact Phone: (954) 327-	9555	Jenvicos, c	017	
Name of Referenced Project:	7333			
Contract No.				
Contract Amount: # 150K				
Date Services Provided: 2012 /20	014			
(list date rar	ige or date ser	vices began until	"current")	
Vendor's role in Project: Prime Ven Would you use this vendor again? Ve		-consultant/Sub- f No, please spe		onal Comments (below).
Description of services provided by V				
The Vandor CEB Jamitonin	Wernies	performe	d admix	ably of chaning
all of our Majon Concess	ions of T	cenidal a	= 3 and 7	Teminal HI
for Two years it was serikal other compa	the best	ted in pa	evious f	FAN OUT OF
Please rate your experience with the referenced Vendor:	Needs Improvemen	Catiofastani		Not Applicable
Vendor's Quality of Service		20		
a. Responsive			W.	
b. Accuracy		ī		
c. Deliverables	Ħ	H		Ä
2. Vendor's Organization	_		42	
a. Staff expertise				
b. Professionalism	ī	H		Ħ
c. Turnover	ī	ī		ī
3. Timeliness of:		_	_/	
a. Project			1	
b. Deliverables			V	
Additional Comments: (provide on ad	ditional sheet	if needed)		
References Checked By Name: Kevin Bellamy Division/Department: Facilities Managen	nent Division	THE PERSON NAMED IN	ior Contracts, Verification:10	/Grants Admin.
admitted managen		Duto of	. J Janean J T	J + J + J



Vendor Reference Verification Form Broward County Solicitation No. and Title: R2112705P1 | Janitorial Services for Various Large County **Facilities** Reference for: (Name of Firm) L&B Janitorial Services, Inc. Organization/Firm Name providing reference: Construction Contact Name/Title: > \ Contact E-mail: Contact Phone: Name of Referenced Project: Air lines Terminal Contract No. Contract Amount: 600 Date Services Provided: (list date range or date services began until "current") Vendor's role in Project: Prime Vendor Would you use this vendor again? Yes No If No, please specify in Additional Comments (below). Description of services provided by Vendor: ortoria Please rate your experience with the Needs Excellent Not Applicable Satisfactory referenced Vendor: Improvement 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables Additional Comments: (provide on additional sheet if needed) References Checked By

Name: Kevin Bellamy

Division/Department: Facilities Management Division

Title: Senior Contracts/Grants Admin.

Date of Verification: 10/19/17



	idor Reference V				
Broward County Solicitation No. and Tit		Janitorial Serv	rices for Vario	us Large County	
Reference for: (Name of Firm) Owens,	Facilities	nc dha Owen	e Realty Serv	ines	
Organization/Firm Name providing refer	ence: City of Orla	ndo - Orlando	Venues	1003	
Contact Name/Title: Allen Johnson, Ex-	ecutive Director	ndo Chando	VCHGGG		
Contact E-mail: allen.johnson@cityoforl					
	440 7070				
Name of Referenced Project: Janitorial	Services for the C	Orlando Venue	s - Amway C	enter - Camping World	
				ry P. Lue Gardens	
	& Conference Ce	nter - the Blue	Print Office		
Contract No. RFP# 16-0037		-/			
Contract Amount: \$2.5M					
Date Services Provided: 2010 - 2021					
(list date ra	inge or date servic	ces began unti	l "current")		
Vendor's role in Project: ☐ Prime Vendor's	ndor 🗌 Sub-co	onsultant/Sub-	contractor		
Would you use this vendor again? Ye	es 🗌 No If N	No, please spe	cify in Addition	onal Comments (below).	
Owens Realty Services provides com the 875,000 SF LEED Gold certified A	mway Center, ho	me to the NB	A Orlando N	lagic. The team also	
the 875,000 SF LEED Gold certified A provides change-over and conversion					
Additional facilities serviced under the					
World Stadium (formerly the Orlando	Citrus Bowl), the	e BluePrint O	ffice, the Me	nnello Museum of	
American Art and the Harry P. Leu W					
Report, which is a study conducted e the quality of service at each patron t					
the highest of all the NBA venues at					
Please rate your experience with the	Needs		- " .	V-1 V F	
referenced Vendor:	Improvement	Satisfactory	Excellent	Not Applicable	
1. Vendor's Quality of Service					
a. Responsive			2		
b. Accuracy					
c. Deliverables					
2. Vendor's Organization					
a. Staff expertise		П	×		
b. Professionalism	Ē	ī	M		
c. Turnover	Ħ	Ħ	<b>×</b>	Ħ	
3. Timeliness of:	hand.	boond	-		
a. Project			N.		
b. Deliverables					

erence Verification: R2112705P1   Janitorial Services for \	
Additional Comments: (provide on additional sheet If	needed)
References Checked By	
Name: Kevin Bellamy	Title: Senior Contracts/Grants Admin.
Division/Department: Facilities Management Division	Date of Verification: 10/2/17

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Broward County Solicitation No. and Title	e: R2112705P1   Facilities	Janitorial Serv	ices for Vario	ous Large County	
Reference for: (Name of Firm) Owens, Renz & Lee Co., Inc. dba Owens Realty Services					
Organization/Firm Name providing reference: City of Orlando - Orlando City Hall					
Contact Name/Title: Laurie Botts, Real Estate Division Manager					
Contact E-mail: laurie.botts@cityoforlando.net					
Contact Phone: 407.246.2653					
Name of Referenced Project: Property Management Services for the Orlando City Hall, Orlando, FL					
Contract No. RFP# 12-0371-DB					
Contract Amount: \$1.6M					
Date Services Provided: 2007 - 2018 w					
(list date rai	nge or date servi	ces began until	"current")		
Vendor's role in Project: ⊠ Prime Ven	dor 🗌 Sub-c	consultant/Sub-	contractor		
Would you use this vendor again? $\boxtimes$ Ye	s 🗌 No If	No, please spe	cify in Additio	onal Comments (below).	
Description of services provided by V	endor:				
Owens Realty Services provides compervices for the 250,000 city hall facility					,
	le Stream Recy ealty Services of Ee Building of the	cling, High Pe earned the Bui e Year Award	rformance C ilding Owner in 2012. Jud	Cleaning Program rs and Managers dge's comments	,
services for the 250,000 city hall facili Low-Impact cleaning Equipment, Sing utilizing LEED v4 standards. Owens R Association's - Orlando Region - Offic included "multi corridors had excel	ple Stream Recy lealty Services of the Building of the lent maintenance Needs	cling, High Pe earned the Bui e Year Award	rformance C ilding Owner in 2012. Jud	Cleaning Program rs and Managers dge's comments features [are]	
services for the 250,000 city hall facili Low-Impact cleaning Equipment, Singutilizing LEED v4 standards. Owens R Association's - Orlando Region - Officincluded "multi corridors had excel excellent."  Please rate your experience with the referenced Vendor:	Je Stream Recy lealty Services of the Building of the lent maintenance	cling, High Pe earned the Bui ne Year Award ce security 8	erformance C ilding Owner in 2012. Jud & life safety	Cleaning Program rs and Managers dge's comments features [are]	
services for the 250,000 city hall facili Low-Impact cleaning Equipment, Singutilizing LEED v4 standards. Owens R Association's - Orlando Region - Officincluded "multi corridors had excel excellent."  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service	ple Stream Recy lealty Services of the Building of the lent maintenance Needs	cling, High Pe earned the Bui ne Year Award ce security 8	erformance Cilding Owner in 2012. Jud Life safety  Excellent	Cleaning Program rs and Managers dge's comments features [are]	
services for the 250,000 city hall facilic Low-Impact cleaning Equipment, Singutilizing LEED v4 standards. Owens R Association's - Orlando Region - Officincluded "multi corridors had excel excellent."  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive	ple Stream Recy lealty Services of the Building of the lent maintenance Needs	cling, High Pe earned the Bui ne Year Award ce security 8	erformance Coulding Owner in 2012. Jud & life safety  Excellent	Cleaning Program rs and Managers dge's comments features [are]	
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Owens provides professional management support for Orlando City Hall. We are completely happy with their services and extended their contract again for the maximum period allowed. I believe you will find them to be responsive to your requests and professionally manage all aspects of their contract. Please feel free to call if you need additional information. Laurie Botts 407-246-2653.

Reference Verification: R2112705P1 | Janitorial Services for Various Large County Facilities

Exhibit 6 Page 18 of 31

References Checked By

Name: Kevin Bellamy Title: Contracts Grants Administrator

Division/Department: Facilities Management Division Date of Verification: October 17, 2017



Vendor Reference Verification Form Broward County Solicitation No. and Title: R2112705P1-01-01 I Janitorial Services for Various Large County **Facilities** Reference for: (Name of Firm) SFM Services, Inc. Organization/Firm Name providing reference: Parties Contact Name/Title: Erica Contact E-mail: Ericasa a baptisthea Contact Phone: 486 596 7499 Name of Referenced Project: -Contract No. Contract Amount: approx \$300,000.50 Date Services Provided: 2011 - currer (list date range or date services began until "current") Vendor's role in Project: Prime Vendor ☐ Sub-consultant/Sub-contractor Would you use this vendor again? Yes No If No, please specify in Additional Comments (below). Description of services provided by Vendor: Please rate your experience with the Needs Satisfactory **Excellent Not Applicable** referenced Vendor: Improvement 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables Additional Comments; (provide on additional sheet if needed) References Checked By

Name: Kevin Bellamy

Division/Department: Facilities Management Division

Title: Senior Contracts/Grants Admin.

Date of Verification: 10/2/17



Vendor Reference Verification Form Broward County Solicitation No. and Title: R2112705P1-01-01 I Janitorial Services for Various Large County **Facilities** Reference for: (Name of Firm) SFM Services, Inc. Organization/Firm Name providing reference: Contact Name/Title: Contact E-mail: Contact Phone: Name of Referenced Project: Contract No. Contract Amount: Date Services Provided: (list date range or date services began until "current") Vendor's role in Project: ☐ Prime Vendor ☐ Sub-consultant/Sub-contractor Would you use this vendor again? Yes No If No, please specify in Additional Comments (below). Description of services provided by Vendor: reliable vendo duties Please rate your experience with the Needs **Excellent Not Applicable** Satisfactory referenced Vendor: Improvement 1. Vendor's Quality of Service a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables Additional Comments: (provide on additional sheet if needed) 2 References Checked By Kevin Bellamy Title: Senior Contracts/Grants Admin. Name: Division/Department: Facilities Management Division Date of Verification: 10/3/17



Broward County Solicitation No. and Title: R2112705P1-01-01 I Janitorial Services for Various Large County					
Facilities  Reference for: (Name of Firm) Sunshine Cleaning Services					
Organization/Firm Name providing reference: CLT Airport					
Contact Name/Title: Kevin Lynch/ Facility Services Manager					
Contact Frail: kmlynch@cltairport.com					
Contact L-mail: kmiyhch@citairport.com  Contact Phone: 704-359-1905					
Name of Referenced Project: Janitoral and Terrazzo Maintenance					
Contract No. 201500116/ 1301017					
Contract Amount: \$9,700,000/ \$520,000	) per vear				
Date Services Provided: 2009- current	, po. jou.				
	nge or date serv	vices began until	"current")		
Vendor's role in Project: $\  \  \  \  \  \  \  \  \  \  \  \  \ $	s No If	consultant/Sub- No, please spe		onal Comments (below).	
Description of services provided by V Janitorial and Terrazzo Maintenance S					
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable	
1. Vendor's Quality of Service					
a. Responsive			$\bowtie$		
b. Accuracy					
c. Deliverables			$\boxtimes$		
2. Vendor's Organization					
a. Staff expertise			$\bowtie$		
b. Professionalism			$\boxtimes$		
c. Turnover			$\boxtimes$		
3. Timeliness of:					
a. Project			$\boxtimes$		
b. Deliverables					
Additional Comments: (provide on ad Very pleased with all aspects	ditional sheet i	f needed)			
References Checked By Name: Kevin Bellamy		Title: Se	nior Contract	ts Grants Administrator	
Division/Department: Facilities Managen	nent Division			Sentember 20 2017	



Broward County Solicitation No. and Title: R2112705P1   Janitorial Services for Various Large County					
Reference for: (Name of Firm) Sunshine Cleaning Systems, Inc.					
Organization/Firm Name providing reference: Palm Beach International Airport					
Contact Name/Title: Richard A. Roberts C.E.H. Contract Coordinator					
Contact E-mail: rick.roberts@pbia.org	0.2.ii. 00iii.ao	Coordinator			
Contact Phone: 561-471-7465					
Name of Referenced Project: Janitorial	Services at PBIA	<b>\</b>			
Contract No. 11/052/LM					
Contract Amount: 2.9 million a year					
Date Services Provided: 11-1-11 thru 0	9-30-17				
(list date rai	nge or date servi	ices began until	"current")		
Vendor's role in Project: ☐ Prime Ven	ndor 🗌 Sub-d	consultant/Sub-	contractor		
Would you use this vendor again?   Ye	s 🗌 No If	No, please spe	cify in Additio	onal Comments (below).	
Description of services provided by V	endor:				
Provided complete custodial services	for the airport	and parking ga	arages.		
_	•				
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable	
1. Vendor's Quality of Service	•				
a. Responsive					
b. Accuracy			$\boxtimes$		
c. Deliverables			$\boxtimes$		
2. Vendor's Organization					
a. Staff expertise			$\bowtie$		
b. Professionalism			$\boxtimes$		
c. Turnover		$\boxtimes$		$\overline{\Box}$	
3. Timeliness of:					
a. Project			$\boxtimes$		
b. Deliverables			$\bowtie$		
Additional Comments: (provide on ad	ditional sheet if	needed)			
Additional Comments: (provide on ad Sunshine worked here for 6 years and		•		Beach International	
Sunshine worked here for 6 years and	I done and exce	ellent job keep	ing the Palm		
Sunshine worked here for 6 years and Airport to our high standards over the	I done and exce last 6 years. I	ellent job keep	ing the Palm		
Sunshine worked here for 6 years and	I done and exce last 6 years. I	ellent job keep	ing the Palm		
Sunshine worked here for 6 years and Airport to our high standards over the	I done and exce last 6 years. I	ellent job keep	ing the Palm		
Sunshine worked here for 6 years and Airport to our high standards over the	I done and exce last 6 years. I	ellent job keep	ing the Palm		
Sunshine worked here for 6 years and Airport to our high standards over the cleaning work you need done and dor	I done and exce last 6 years. I veright.	ellent job keep would highly r	ing the Palmecommend s		



Broward County Solicitation No. and Title		01-01 I Janitoria	al Services fo	r Various Large County	
Reference for: (Name of Firm) Triangle Services of Florida, Inc.					
Organization/Firm Name providing reference: Lee County Port Authority / Southwest FL International Airport					
Contact Name/Title: Jeffrey C. Gray, A.A.E., Director of Contracts					
Contact Name/Title: Jeffrey C. Gray, A.A.E., Director of Contracts  Contact E-mail: jcgray@flylcpa.com					
Contact Phone: 239-590-4705					
Name of Referenced Project: Janitorial Routine and Project Services for the Lee County Port Authority					
Contract No. LCPA Contract #6467	rtoutine and rife	jedi del vides id	1 1110 200 000	arity i oft / tatriority	
Contract Amount: \$6,237,999 for FY17/	18 approximatel	ly \$30 Million ov	er the five (5	) vear contract term	
Date Services Provided: October 1, 20					
	nge or date servi				
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·	ndor 📙 Sub-c				
Would you use this vendor again? ⊠ Ye		No, please spe	city in Additio	onal Comments (below).	
Description of services provided by V					
Triangle Services furnishes comprehe					
Airport in Fort Myers, FL, on a 24/7/36	•		_	•	
cleaning and maintenance services to				•	
area cleaning. They also furnish clea	ning/project ser	vices at the ba	ase Operation	ons FBO at Fage Field.	
Please rate your experience with the	Needs				
referenced Vendor:	Improvement	Satisfactory	Excellent	Not Applicable	
Vendor's Quality of Service					
			$\boxtimes$		
Vendor's Quality of Service     a. Responsive			$\boxtimes$		
1. Vendor's Quality of Service					
Vendor's Quality of Service     a. Responsive     b. Accuracy     c. Deliverables					
Vendor's Quality of Service     a. Responsive     b. Accuracy					
Vendor's Quality of Service     a. Responsive     b. Accuracy     c. Deliverables      Vendor's Organization					
<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> </ul> </li> </ol>					
<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> <li>b. Professionalism</li> </ul> </li> </ol>					
Nendor's Quality of Service     a. Responsive     b. Accuracy     c. Deliverables      Vendor's Organization     a. Staff expertise     b. Professionalism     c. Turnover					
<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> <li>b. Professionalism</li> <li>c. Turnover</li> </ul> </li> <li>Timeliness of:</li> </ol>					
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<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> <li>b. Professionalism</li> <li>c. Turnover</li> </ul> </li> <li>Timeliness of:         <ul> <li>a. Project</li> <li>b. Deliverables</li> </ul> </li> </ol> Additional Comments: (provide on ad	ditional sheet if	-			
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<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> <li>b. Professionalism</li> <li>c. Turnover</li> </ul> </li> <li>Timeliness of:         <ul> <li>a. Project</li> <li>b. Deliverables</li> </ul> </li> <li>Additional Comments: (provide on ad Triangle has furnished consistent, rel years for the LCPA, and we have found</li> </ol>	ditional sheet if iable, exemplar	y janitorial rou sponsive, high	tine and pro	and professional.	
<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> <li>b. Professionalism</li> <li>c. Turnover</li> </ul> </li> <li>Timeliness of:         <ul> <li>a. Project</li> <li>b. Deliverables</li> </ul> </li> <li>Additional Comments: (provide on ad Triangle has furnished consistent, rel years for the LCPA, and we have found they have an excellent organizational</li> </ol>	ditional sheet if iable, exemplary id them to be re	y janitorial rou sponsive, high omotes a team	tine and properties oriented er	, and professional. vironment for their	
<ol> <li>Vendor's Quality of Service         <ul> <li>a. Responsive</li> <li>b. Accuracy</li> <li>c. Deliverables</li> </ul> </li> <li>Vendor's Organization         <ul> <li>a. Staff expertise</li> <li>b. Professionalism</li> <li>c. Turnover</li> </ul> </li> <li>Timeliness of:         <ul> <li>a. Project</li> <li>b. Deliverables</li> </ul> </li> <li>Additional Comments: (provide on ad Triangle has furnished consistent, rel years for the LCPA, and we have found</li> </ol>	ditional sheet if iable, exemplary id them to be re	y janitorial rou sponsive, high omotes a team	tine and properties oriented er	, and professional. vironment for their	
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1. Vendor's Quality of Service  a. Responsive b. Accuracy c. Deliverables 2. Vendor's Organization a. Staff expertise b. Professionalism c. Turnover 3. Timeliness of: a. Project b. Deliverables  Additional Comments: (provide on ad Triangle has furnished consistent, rel years for the LCPA, and we have four They have an excellent organizational cleaning operation at our airports, and	ditional sheet if iable, exemplar to them to be reduction to the commend the discommend the commend th	y janitorial rou esponsive, high omotes a team heir services a Title: Se	tine and property qualified eriented er tyour facilitation	, and professional. vironment for their	



Broward County Solicitation No. and Title		Janitorial Serv	ices for Vario	ous Large County		
Reference for: (Name of Firm) Triangle Services of Florida, Inc dba Triangle Services						
Organization/Firm Name providing reference: Brooklyn Law School						
Contact Name/Title: Salvatore S. DeCandia, Facilities Manager						
Contact Name: Salvatore S. DeCandia, Facilities Manager  Contact E-mail: salvatore.decandia@brooklaw.edu						
Contact Phone: (718) 780-0677	onaw.caa					
Name of Referenced Project: Brooklyn	aw School					
Contract No.						
Contract Amount:						
Date Services Provided:						
(list date rai	nge or date serv	rices began unti	"current")			
Vendor's role in Project: ☐ Prime Ven	ndor 🗌 Sub-	consultant/Sub-	contractor			
Would you use this vendor again? ⊠ Ye				onal Comments (below).		
Description of services provided by V	endor:					
Responsible for daily cleaning of enti		ing, including	all classroor	ns, restrooms, public		
hallways, elevators, lobbies, staircase	es, main lobby.					
Please rate your experience with the	Needs	Satisfactory	Excellent	Not Applicable		
referenced Vendor:	Improvement	•		••		
Vendor's Quality of Service						
a. Responsive						
b. Accuracy						
c. Deliverables			$\boxtimes$			
2. Vendor's Organization			<b>5</b>			
a. Staff expertise						
b. Professionalism						
c. Turnover			$\boxtimes$			
3. Timeliness of:						
a. Project b. Deliverables						
b. Deliverables						
Additional Comments: (provide on ad	ditional sheet i	f needed)				
, tautional commonts (provide on an						
References Checked By						
Name: Kevin Bellamy				ts Administrator		
Division/Department: Facilities Manager	nent Division	Date of \	Verification: (	October 16, 2017		



Broward County Solicitation No. and Title	e: R2112705P1   Facilities	Janitoriai Serv	locs for varie	,	
Reference for: (Name of Firm) Triangle		da, Inc dba Tria	ingle Service	S	
Organization/Firm Name providing refere	ence: Metropolita	n State Univers	sity		
Contact Name/Title: Chris Maas / Direct	tor of Facilities		-		
Contact E-mail: christopher.maas@metr	ostate.edu				
Contact Phone: 651-793-1711					
Name of Referenced Project: Metropolit	tan State Univers	ity Janitorial Se	ervices contra	act	
Contract No.					
Contract Amount: \$1,760,682.05					
Date Services Provided: July 1st, 2017	- June 30th, 202	0			
(list date rai	nge or date servi	ces began until	("current")		
Vendor's role in Project: ⊠ Prime Ven	ndor 🗆 Sub-c	onsultant/Sub-	contractor		
Would you use this vendor again? ✓ Ye				onal Comments (below	١
Trodia you doo tillo vollaol agailt.	,	ito, pioaco opo	ony minadime	mar Commonto (Bolow	, -
Triangle Services provides Janitorial Paul Campus. The campus is approxi	Services and ev mately 800,000 s	square feet an	d operates 7	7 days a week from	
Paul Campus. The campus is approxi 6:00am to 11:00pm. Triangle Services event set-ups and take downs that tak	Services and ev mately 800,000 s provides day po ke place on cam	square feet an orter services	d operates 7	7 days a week from	
Triangle Services provides Janitorial Paul Campus. The campus is approximate to 11:00pm. Triangle Services	Services and ev mately 800,000 s provides day po ke place on cam	square feet an orter services	d operates 7	7 days a week from ervices and also daily	
Triangle Services provides Janitorial Paul Campus. The campus is approximate the compus is approximate the compus to 11:00pm. Triangle Services event set-ups and take downs that take Please rate your experience with the	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	d operates 7 , janitorial s	7 days a week from ervices and also daily	
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Triangle Services provides Janitorial Paul Campus. The campus is approxine 6:00am to 11:00pm. Triangle Services event set-ups and take downs that take Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	d operates 7, janitorial se	7 days a week from ervices and also daily	
Triangle Services provides Janitorial Paul Campus. The campus is approxise: 6:00am to 11:00pm. Triangle Services event set-ups and take downs that take  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	d operates 7, janitorial se	7 days a week from ervices and also daily	
Triangle Services provides Janitorial 3 Paul Campus. The campus is approxis 6:00am to 11:00pm. Triangle Services event set-ups and take downs that tak  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service a. Responsive b. Accuracy	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	Excellent	7 days a week from ervices and also daily	
Triangle Services provides Janitorial Paul Campus. The campus is approxis 6:00am to 11:00pm. Triangle Services event set-ups and take downs that take.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	Excellent	7 days a week from ervices and also daily	
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Triangle Services provides Janitorial (Paul Campus. The campus is approxing 6:00am to 11:00pm. Triangle Services event set-ups and take downs that take.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables  2. Vendor's Organization  a. Staff expertise	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	Excellent	7 days a week from ervices and also daily	
Triangle Services provides Janitorial Paul Campus. The campus is approxises: 6:00am to 11:00pm. Triangle Services event set-ups and take downs that take.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables  2. Vendor's Organization  a. Staff expertise  b. Professionalism	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	Excellent	7 days a week from ervices and also daily	
Triangle Services provides Janitorial and Campus. The campus is approximated approximate the compus is approximated and the compus and take downs that taken are set-ups and taken are set-ups	Services and ev mately 800,000 s provides day po ke place on cam Needs	square feet an orter services pus.	Excellent	7 days a week from ervices and also daily	

Reference Verification: R2112705P1 | Janitorial Services for Various Large County Facilities

Exhibit 6 Page 26 of 31

Additional Comments: (provide on additional sheet if needed)

Triangle Services has been the primary janitorial services vendor for the campus for approximately 20 years. Not only has Triangle been able to perform quality services for that many years but has also been able to retain many of the same employees in which provides a continuity of operations that is second to none.

Metropolitan State is located within the Dayton's Bluff community and serves a very diverse population. Triangle Services staff is always very kind, polite, detail oriented, professional and provides prompt response to any issue that may come up day or night.

Triangle Services management is also very customer focused and pro-active in providing daily and weekly account updates and providing value added solutions. Metropolitan State University values its relationships with all vendors and would highly recommend Triangle Services as being a long term partner.

References Checked By

Name: Kevin Bellamy Title: Contracts Grants Administrator

Division/Department: Facilities Management Division Date of Verification: October 19, 2017



Broward County Solicitation No. and Title	e: R2112705P1-0 Facilities	71-01 i Janitoria	ai Services io	ir various Large County	1
Reference for: (Name of Firm) United So	ervices				
Organization/Firm Name providing refere	ence: NJIT				
Contact Name/Title: Charles Nieves Dir	ector of Facilities	Services			
Contact E-mail: Charlie.nieves@njit.edu					
Contact Phone: (973) 596-5721					
Name of Referenced Project:					
Contract No.					
Contract Amount: In excess of one million	on dollars per fisc	cal year.			
Date Services Provided: Services bega			date.		
(list date rai	nge or date servi	ces began unti	l "current")		
Vendor's role in Project: ⊠ Prime Ven	ndor 🗌 Sub-co	onsultant/Sub-	contractor		
Would you use this vendor again? ⊠ Ye	s 🗌 No If N	No, please spe	cify in Addition	onal Comments (below)	).
Description of services provided by V United Services provides building ma provides specialized floor care, reside	intenance servicence hall cleaning	ng, window cle	eaning, load	ing dock sanitizing,	
United Services provides building ma	intenance servicence hall cleaning	ng, window cle	eaning, load	ing dock sanitizing,	ent
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking	intenance servicence hall cleaning lots and garage	ng, window cle	eaning, load	ing dock sanitizing,	nt
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	eaning, load I kitchen equ	ing dock sanitizing, uipment cleaning, eve	ent
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	eaning, load I kitchen equ	ing dock sanitizing, uipment cleaning, eve	ent
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	eaning, load I kitchen equ Excellent	ing dock sanitizing, uipment cleaning, eve	ent
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	eaning, load I kitchen equ Excellent	ing dock sanitizing, uipment cleaning, eve	ent.
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	Excellent	ing dock sanitizing, uipment cleaning, eve	ent
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy c. Deliverables	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	Excellent	ing dock sanitizing, uipment cleaning, eve	•nt
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables  2. Vendor's Organization	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	Excellent	ing dock sanitizing, uipment cleaning, eve	<b>ent</b>
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables  2. Vendor's Organization  a. Staff expertise	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	Excellent	ing dock sanitizing, uipment cleaning, eve	ent
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables  2. Vendor's Organization  a. Staff expertise  b. Professionalism	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	Excellent	ing dock sanitizing, uipment cleaning, eve	₽nt
United Services provides building ma provides specialized floor care, reside pressure washing sidewalks, parking set ups, emergency clean up.  Please rate your experience with the referenced Vendor:  1. Vendor's Quality of Service  a. Responsive  b. Accuracy  c. Deliverables  2. Vendor's Organization  a. Staff expertise  b. Professionalism  c. Turnover	intenance servicence hall cleaning lots and garage	ng, window cle s, commercia	Excellent	ing dock sanitizing, uipment cleaning, eve	ent

Additional Comments: (provide on additional sheet if needed)

United Services has become a part of the NJIT TEAM. While they're a third party vendor they have become part of our TEAM. I can call on their services at anytime and know I can rely on them to deliver a high level of response. I have used them during Hurricane Sandy emergency clean up and for post construction clean up of ALL new buildings and athletic facilities. In my role I don't have the time to bring vendors in more than once to complete a job, so I need vendors that understand my level of expectation, and can accomplish all work to meet those standards. Working at a university has become a very competitive business, so we need our facilities to look their best at all times.

Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Exhibit 6 Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Exhibit 6 Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification: R2112705P1-01-01 I Janitorial Services for Various Large County Facilities Reference Verification Referenc

References Checked By

Name: Kevin Bellamy Title: Senior Contracts Grants Administrator

Division/Department: Facilities Management Division Date of Verification: September 26, 2017



Broward County Solicitation No. and Title		01-01   Janitoria	al Services fo	r Various Large County	
Facilities Reference for: (Name of Firm) United Services Inc					
Organization/Firm Name providing reference: Coccia Realty					
Contact Name/Title: Jan Kwapniewski					
Contact E-mail: john@mycoccia.com					
Contact Phone: 201-997-7000					
Name of Referenced Project: Class A Building & Multiple ancillary and other buildings					
Contract No. n/a	rananing & ividitipi	o arromary arra	ouror bananng	, <u> </u>	
Contract Amount: \$900,000 annually					
Date Services Provided: from Februaly	2012 to present				
	nge or date serv		"current")		
Vendor's role in Project: ⊠ Prime Ver	ndor 🗌 Sub-o	consultant/Sub-	contractor		
Would you use this vendor again? ⊠ Ye				onal Comments (below).	
Description of services provided by V				,	
Complete janitorial services, inside a		on: Snow rem	oval, de icin	g, power washing.	
window cleaning, Air Duct cleaning, r					
consumables.	•			•	
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable	
1. Vendor's Quality of Service	•				
a. Responsive					
b. Accuracy				П	
c. Deliverables					
2. Vendor's Organization					
a. Staff expertise					
b. Professionalism			$\boxtimes$	$\Box$	
c. Turnover			$\boxtimes$		
3. Timeliness of:			<u> </u>		
a. Project			$\bowtie$		
b. Deliverables			$\boxtimes$		
Additional Comments: (provide on ad		•			
I fully recommend Ray Pardo and his	team at United	Services.			
References Checked By					
Name: Kevin Bellamy		Title: Se	nior Contract	s Grants Administrator	
Division/Department: Facilities Manager	ment Division	Date of \	Verification: 9	9-27-17	



Vendor Reference Verification Form Broward County Solicitation No. and Title: R2112705P1-01-01 | Janitorial Services for Various Large County Reference for: (Name of Firm) United Services Organization/Firm Name providing reference: City of Miami Beach Contact Name/Title: Adrian Morales, Property Management Director Contact E-mail: AdrianMorales@miamibeachfl.gov Contact Phone: 305-673-7000 x. 2932 Name of Referenced Project: Citywide Janitorial Services Contract No. 13-269-ME Contract Amount: Date Services Provided: 2013 - Present (list date range or date services began until "current") ▼ Prime Vendor □ Sub-consultant/Sub-contractor Vendor's role in Project: No. If No. please specify in Additional Comments (below). Would you use this vendor again? 

Yes Description of services provided by Vendor: Citywide janitorial services to all City-owned buildings; including beach front restrooms and spaces leased to City. Please rate your experience with the Needs Excellent Not Applicable Satisfactory Improvement referenced Vendor: 1. Vendor's Quality of Service a. Responsive × b. Accuracy × c. Deliverables 2. Vendor's Organization a. Staff expertise b. Professionalism c. Turnover Timeliness of: a. Project b. Deliverables Additional Comments: (provide on additional sheet if needed) Level of service is not satisfactory and needs constant monitoring. Basic janitorial services are not performed correctly (i.e. cleaning of floors before waxing and striping). Senior Contracts/Grants Admin. Title: References Checked By Name: Kevin Bellamy

Division/Department: Facilities Management Division

Date of Verification:



Broward County Solicitation No. and Title		-01-01   Janitoria	al Services fo	r Various Large County	
Facilities  Reference for: (Name of Firm) United Services					
Organization/Firm Name providing reference: Miami Design District Associates					
Contact Name/Title: Christina Napoliello - Assistant General Manager					
Contact E-mail: Christina@designdistrict.net					
Contact Phone: 305-722-7100					
Name of Referenced Project: Miami Design District					
Contract No.	oign Biothot				
Contract Amount: \$40,000/Week					
Date Services Provided: Current					
(list date rar	nge or date serv	rices began until	"current")		
Vendor's role in Project: ⊠ Prime Ven Would you use this vendor again? ⊠ Ye				onal Comments (below).	
Description of services provided by Vousil provides janitorial services to our commercial buildings. They clean inteneeded.	properties, we				
Please rate your experience with the referenced Vendor:	Needs Improvement	Satisfactory	Excellent	Not Applicable	
1. Vendor's Quality of Service					
a. Responsive					
b. Accuracy					
c. Deliverables			$\boxtimes$		
2. Vendor's Organization					
a. Staff expertise					
b. Professionalism			$\bowtie$		
c. Turnover					
3. Timeliness of:					
a. Project			$\boxtimes$		
b. Deliverables					
Additional Comments: (provide on add I would recommend USI to Broward C		f needed)			
References Checked By Name: Kevin Bellamy		Title:Sen	ior Contracts/	Grants Admin.	
Division/Department: Facilities Managemen	nt Division	Date of \	/erification:9/	/27/17	