



AGREEMENT SUMMARY

1. Other Contracting Party:

INKTEL GOVERNMENT BPO SERVICES LLC (INKTEL)

2. Proposed Action:

Proposed Action: [ ] New Contract [x] Amendment, Number 1 [ ] Renewal [ ] Extension

3. Document Type (select one):

Other

4. Purpose/Description:

First Amendment with Inktel for the provision of a Call Center for Paratransit Transportation Services, Bid No. C1240001B1 increasing the hourly rate for services performed from \$198 per hour to \$277 per hour.

5. Special Provisions (select if applicable):

Special Provisions: [x] Living Wage Program [ ] SBE Sheltered Market Program [ ] Workforce Investment Pilot Program [ ] M/WBE Program [ ] Federal DBE/ACDBE program [ ] In-Kind Match Required: \$ \_\_\_ or \_\_\_ % [ ] CBE Program [ ] Cash Match Required: \$ \_\_\_ or \_\_\_ %

6.a. Effective Dates (for new agreements only):

Start : \_\_\_ End: \_\_\_

6.b. Effective Dates (amendments only):

Effective Dates: [ ] No Change [x] End date has changed from 12/31/2017 to 12/31/2018. [ ] Term has from to ./

7. Contract Administrator:

Name: Paul Strobis Phone: 954-357-8321

8. Contract Type:

Contract Type: [ ] Cost reimbursement [ ] Open-end [x] Firm fixed price [ ] Time and materials [ ] Performance-based [ ] Other \_\_\_

9.a. Contract Value (new contracts)

Table with 2 columns: Contract Value Type (Actual/Estimated) and Amount. Rows for Base amount, Reimbursables, Optional Services, Total contract value.

9.b. Contract Value (amendments only)

Table with 2 columns: Contract Value Type (No change/Actual/Estimated 5 years) and Amount. Rows for Original approved contract value (\$6,975,540), Approved previous adjustments (N/A), Value of this action (\$630,104), Amended total contract value (\$7,605,644).

10. Payment Method

Payment Method: [ ] Lump Sum Payment [ ] Milestone or Progress-Based [x] Scheduled or Time-Based [ ] Other

11. Payment Terms

Monthly

12. Cost Adjustment

Cost Adjustment: [ ] Not Applicable [ ] Fixed Percentage - \_\_\_% [ ] Actual Cost [ ] CPI or other Index [x] Fixed Amount - \$ 277 per hour [ ] Other:

13. Equity Program Participation Summary

Equity Program Participation Summary: a. County established M/WBE, SBE, CDBE, CBE, DBE or ACDBE participation goal for this action or project: N/A/ b. Contractor-committed M/WBE, SBE, CDBE, CBE, DBE or ACDBE participation goal planned for this action or project: N/A c. M/WBE, SBE, CDBE, CBE, DBE or ACDBE participation to date: N/A

14. Renewal or Extension Terms:

15. Termination and Cancellation Provisions

Termination and Cancellation Provisions: For Cause: For Convenience:

16. Deliverables, milestones or scope of this action:

Amends agreement to increase hourly rate from \$198 per hour to \$277 per hour for Call Center Services performed.

17. List terms, considerations or deviations from standard county form.

None