

September 22, 2017

Ms. Brenda J. Billingsley, Director Broward County Purchasing Division Broward County Governmental Center 115 South Andrews Avenue, Room 212 Fort Lauderdale, FL 33301

Re: RFP No. R2114349P1, Group Prepaid Legal Services; Supplemental Response of The Legal Plan, Inc. (d/b/a Preferred Legal Plan) to the Objection Letter filed by U.S. Legal Services, Inc.

Dear Ms. Billingsley:

The purpose of this letter is to supplement the September 6, 2017 response of Preferred Legal Plan ("Preferred Legal") to the Three-Day Objection Letter submitted by U.S. Legal Services, Inc. (referred to herein as "Objector").

Subsequent to the submittal of its September 6, 2017 Response Letter, Preferred Legal received from the State a copy of the Objector's 2016 Annual Report filed with the State of Florida. A copy of that report is attached hereto as Exhibit A.

We forward this Annual Report because on its face it rebuts an issue raised in the initial Objection Letter filed by the Objector regarding the 2016 membership changes at Preferred Legal.

In the fourth claim of its Objection Letter, the Objector stated that after the Evaluation Committee's final ranking it reviewed the Annual Report of Preferred Legal Plan and found "new significant information" within the meaning of Sec. 21.84(f) of the Procurement Code. Here is their pertinent statement in the Objection Letter:

"The Annual Report reveals other new significant information. On Page 12, it is revealed that Preferred Legal had 3,690 plans cancelled during the year ending December 31, 2016. That is a lot of plans, and would likely be of concern to the County and to the Evaluation Committee. The Evaluation Committee should reconvene to review this new information and determine why there were so many cancellations last year. In fact, Preferred repeatedly said that members "love" their plan. This appears to contradict their assertion with the new information."

As stated in our initial response, the number of individual client member plans (employees) terminated or cancelled during the year 2016 pertains to turnover of employees (terminations, leaves of absence, etc.) across all 200+ client groups that Preferred Legal serviced throughout the year. This number represents a typical average in the industry in terms of employee turnover. The Objector fails to point out that Preferred Legal gained significantly more covered employees than it lost from those same client groups during the year (new hires, additions, rehires, etc.), which is an indication of the positive word of mouth generated by Preferred Legal across all employee environments.

In fact, <u>Preferred Legal gained 4,190 new members in 2016, an overall 4% increase in membership</u> for the year. A copy of the Annual Report of Preferred Legal is attached hereto as Exhibit B. Again, the Objector can review all of Preferred Legal's Insurance Report filings over the years to see that EVERY YEAR Preferred Legal has increased its membership since its existence.

Conversely, a review of the Objector's 2016 Annual Report for the State of Florida shows that their claim of "new significant information" is spurious and an effort to mislead the County. The Objector actually had over 6,000 plans cancelled in 2016 and only added 265 new plans (see page 12 of their 2016 Annual Report). In Florida, the Objector's membership declined from 15,312 to 9,405 in 2016, an overall 38.6% decrease in membership.

The following chart reflects these comparative changes:

#### <u>Preferred Legal Plan vs U.S. Legal Services 2016 Membership Changes</u> (per Annual Reports filed with Florida O.I.R.)

|   | Preferred Legal Plan | U.S. Legal Services    |
|---|----------------------|------------------------|
| # of memberships cancelled or<br>termed during year       | 3,690                | 6,172                  |
| # of new memberships added during year                    | 4,190                | 265                    |
| Net change in # of memberships during year                | +500                 | (-5,907)               |
| Total # of memberships in FL from 1/1 to 12/31            | 12,029> 12,529       | 15,312> 9,405          |
| Net percentage change in<br>Total memberships during year | +4.00%<br>INCREASE   | (-38.60 %)<br>DECREASE |

The post-ranking effort by the Objector to allege "new significant information" and "misrepresentations" by distorting statements on Preferred Legal's website or citing misleading statistics from Preferred Legal's Annual Report is inconsistent with the intent of Sec. 21.84(f) of the Procurement Code and should be summarily rejected. Such feeble allegations also reflect on the overall weakness of the Objector's Objection Letter.

Respectfully Submitted

George I Matt

Cc: Daphne Jones, Assistant County Attorney

Jacqueline Chapman, Purchasing Agent, Broward County

Brian Samuels, Esq., CPA, Vice President & CEO, Preferred Legal Plan

Jason Rudolph, Esq., President, Preferred Legal Plan

### Office of Insurance Regulation

Specialty Product Administration

FLORIDA COMPANY CODE:

75001

FEDERAL EMPLOYER IDENTIFICATION NUMBER:

59-2293310

## ANNUAL REPORT OF THE

U.S. LEGAL SERVICES, INC.

(Legal Expense Insurance Corporation)

# TO THE OFFICE OF INSURANCE REGULATION OF THE STATE OF FLORIDA

Specialty Product Administration 200 East Gaines Street Tallahassee, FL 32399 - 0331

### FOR CALENDAR YEAR ENDED

December 31, 2016

DUE ON OR BEFORE MARCH 1 EACH YEAR

**Original Submission** 

#### GENERAL INFORMATION AND INSTRUCTIONS

- 1. Financial statements must be prepared in accordance with generally accepted accounting principles and as prescribed in the Florida Statutes.
- The Balance Sheet, Statement of Operations and the Statement of Cash flows must be prepared based on yearend amounts.
- 3. All terms used in this report will have their general meaning except where specific statutory language applies under the applicable provisions of the Florida Insurance Code.
- 4. This form is submitted electronically. Adobe Reader version 7.0.5 or higher is required. If you do not have that version, please upgrade at <a href="http://www.adobe.com">http://www.adobe.com</a> prior to downloading any forms.
- 5. When you downloaded this report, you were assigned a session key. This session key has an expiration date that was also assigned prior to downloading this form. Please make sure you save or submit prior to this expiration date or all work up until the last save will be lost.

This session will expire on: 02/27/2017 11:30:00 PM Eastern Time

- 6. To assist you in completing this form click both "Highlight Fields" and "Highlight Required Fields" in the upper right hand corner of the report page. This will highlight the fields where you may enter data.
- 7. The report form will calculate all totals and pre-populate fields based upon your responses. Data cannot be entered into the total and pre-populated fields.
- 8. Please enter all numeric fields with numbers only (no commas, dashes, dollar signs, etc.). Unanswered questions and blank lines on schedules will not be accepted. If no answers or entries are to be made, enter "0" on all lines asking for a numeric response and "None" or "N/A" on all lines requesting a non-numeric response. Additionally, certain Schedules and Exhibits provide the option "Check if N/A" if the information requested is not applicable to your company.
- 9. Line descriptions may not be altered or added. When in doubt where to place an item, show the item in an appropriate "Other" line and include a supplemental schedule describing the items listed in the "Other" category. Any item which is of an extraordinary nature should also be entered on an appropriate "Other" line.
- 10. "Save" or "Submit" buttons are provided on the last page of this report. Hit the ALT+s keys to go to the last page. By clicking the Save button, all data entered on the form will be saved to our website. It is strongly recommended that you save your data periodically as you fill in this form. You will receive a confirmation message once the data is successfully saved.
- 11. When you either save or submit the form, all data is checked for completeness; you will be notified if errors have occurred. When submitting data, you will be asked to correct these validation errors. Once the form is successfully submitted, the form becomes read-only. **To update information after submission, an amended form must be filed through REFS.**
- 12. If additional explanations, supporting statements or schedules are added or are necessary, the additions should be properly cross-referenced to the item being answered. This additional information should be in electronic format (i.e. Word, Excel, PDF, etc) or, if in paper format, scanned in as a PDF, and should be attached and uploaded to the filing as a Miscellaneous Document through REFS.
- 13 When you have completed a form and selected "Submit Final," your report form is uploaded as a "Completed" document to your Component List; this does not submit the report to the Office of Insurance Regulation. Upon completion of all required items, the "Begin Submission Process" button (bottom right of the screen) will activate. You must select and complete the "Begin Submission Process" to successfully submit your entire filing to OIR.
- 14. Please print, sign, notarize and upload a PDF version of the Jurat/Attestation Page (see next page) under the corresponding component in REFS. If you do not have a component so named, please upload a signed PDF under the Miscellaneous Documents component.

Exhibit 6 Page 6 of 19

Company Name: U.S. LEGAL SERVICES, INC.

Year Ending: December 31, 2016

### **STATEMENT**

Please see the Instructions Page OR you may notarize this form electronically by entering the Notary Public, Commission Number and Expiration Date on the form prior to submitting.

| _ =  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|
| Company FEIN:  | 59-2293310   | Flo  | orida Company Code: 75001  | Period   | Ending Date: 1   | 2/31/2016  |
| State and Date of  | f Incorporation/Orgar  | nization: (St  | ate/Prov): Florida   | (Date):  | 06/04/1979   |  |
| Date Licensed by   | the Office of Insurar  | nce Regulation:  |  | (Date):  | 06/27/1980   |  |
| Date Commenced   | d Business:  |  |  | (Date):  | 06/27/1980   |  |
| Address of Hom   | e Office:  |  |  |  |  |  |
| Street: 8133   | Baymeadows Way   |  |  |  |  |  |
| City: Jacksonvi  | lle  | Sta  | ate/Prov: Florida  | Zip/Po   | stal Code:   | 32256  |
| · —  | 737-4528   | Ext  | t:   |  | (904) 730-0023   |  |
| <u> </u>   | Administrative Off   |  | ·  |  | (11)   |  |
|  | Baymeadows Way   |  |  |  |  |  |
| City: Jacksonvi  |  | Sta  | ate/Prov: Florida  | Zin/Po   | stal Code:   | 32256  |
| · —  | 737-4528   | Ext  |  | ·  | (904) 730-0023   |  |
| <del></del>  |  |  | ·-   | I ax.  | (904) 730-0023   | '  |
| Mailing Address  |  |  |  |  |  |  |
| -  | Baymeadows Way   |  | ata/Dray / Flarida   | 7:n/Da   | atal Cada  | 22256  |
| City: Jacksonvi  |  |  | ate/Prov: Florida  | ·  | stal Code:   | 32256  |
| <del></del>  | 737-4528   | Ext  | <u> </u>   | Fax:   | (904) 730-0023   | <u> </u>   |
|  | on (if different than  | Main Office):  |  |  |  |  |
| Street: 8133 E   | Baymeadows Way   |  |  |  |  |  |
| City: Jacksonvi  |  |  | ate/Prov: Florida  | Zip/Po:  | stal Code:   | 32256  |
| Address of Prince  | ciple Florida Office:  | :  |  |  |  |  |
| Street: 8133   | Baymeadows Way   |  |  |  |  |  |
| City: Jacksonvi  | lle  | Sta  | ate/Prov: Florida  | Zip/Po:  | stal Code:   | 32256  |
| Phone: (904) 7   | 737-4528   | Ext  | t:   | Fax:   | (904) 730-0023   | 1  |
| Website: www.u   | ıslegalservices.net  |  |  |  |  |  |
|  |  |  | Corporation - For profit   | Sole proprie   | etorship   |  |
| Type of entity (ch   | eck one)   | Ĺ  | Corporation - Not for profit   |  | lity company   |  |
| ,,   | ,  | Ė  | Partnership  | Other:   | ,,   |  |
| Contact Name:  | Marie M. Forbes  |  |  |  |  |  |
|  | President  |  |  |  |  |  |
| _  |  | Ext  | <u> </u>   |  | (004) 720 0022   |  |
| Phone: (904) 7<br>Email Address:   | 737-4528<br>mforbes@uslegals   |  |  | Fax:   | (904) 730-0023   | <u> </u>   |
| Chief Executive C<br>President<br>Vice President   |  | Marie M. Forbes  |  |  |  |  |
| Secretary  |  | -  |  |  |  |  |
| Treasurer / Chief  | : Fii-l O#:  |  |  |  |  |  |
| rreasurer / Chier  |  |  |  |  |  |  |
| 01 1 11 1  |  |  |  |  |  |  |
| Chairman of the l  |  |  |  |  |  |  |
| Chairman of the I  | Board  |  |  |  |  |  |
| Directors / Memb   | Board  |  |  |  |  |  |
|  | Board  | Florida  |  |  |  |  |
| Directors / Memb   | Board  | Florida  Duval   |  |  |  |  |
| Directors / Memb TATE OF: OUNTY OF:  | Board  | Duval  |  |  |  | Sacrata  |
| Directors / Memb TATE OF: OUNTY OF:  | Board  pers  Marie M. Forbes   | Duval , P  |  |  |  |  |
| Directors / Memb TATE OF: OUNTY OF:  | Board  pers  Marie M. Forbes   | Duval , P  | President,, Chief Financial Officer (o   |  |  |  |
| Directors / Memb   | Board  pers  Marie M. Forbes   | Duval , F  | , Chief Financial Officer (o   | or corresponding pe  | erson having o   | charge of the  |
| Directors / Memb   | Board  Ders  Marie M. Forbes  the licensee), of the  | Duval , F  | , Chief Financial Officer (o<br>U.S. Legal Services,   | or corresponding pe<br>Inc.  | erson having o   | charge of the  |
| Directors / Memb   | Marie M. Forbes the licensee), of the herself deposes are, all of the herein a herein stated, and to is a full and tru   | Duval , F  ne , F  assets were the abset that this report, togget statement of all a   | _ , Chief Financial Officer (o   | Inc.  ers of the said licer censee, free and cl schedules and expl ne condition and af                             | erson having of the control of the c | charge of the<br>ng duly sworn<br>on the reporting<br>iens or claims<br>in contained,                              |
| Directors / Memb   | Marie M. Forbes the licensee), of the herself deposes are, all of the herein a herein stated, and to is a full and tru   | Duval , F  ne, And says that they are assets were the about that this report, togget estatement of all and of its income and | , Chief Financial Officer (o  U.S. Legal Services, re the above-described office solute property of the said lic gether with related exhibits, s assets and liabilities and of the deductions for the period rep | Inc.  ers of the said licer censee, free and cl schedules and expl ne condition and af                             | erson having of beirnsee, and that ear from any lanations there fairs of the sai   | charge of the<br>ng duly sworn<br>on the reporting<br>iens or claims<br>in contained,                              |
| Directors / Memb   | Marie M. Forbes  the licensee), of the herself deposes are herein stated, and to is a full and trul stated above, and  | Duval , F  ne, And says that they are assets were the about that this report, togget estatement of all and of its income and | , Chief Financial Officer (o  U.S. Legal Services, re the above-described office solute property of the said lic gether with related exhibits, s assets and liabilities and of the deductions for the period rep | or corresponding per Inc.  ers of the said licer censee, free and cleschedules and explane condition and afported. | erson having of being be | charge of the ag duly sworn on the reporting iens or claims in contained, d licensee as of resident/Owner          |
| Directors / Members / Memb | Marie M. Forbes the licensee), of the licensees are, all of the herein and to is a full and trule to take above, and and Sworn to be a dead of the same and the same and the same and the same and the same above, and the same an | Duval, P   | , Chief Financial Officer (o  U.S. Legal Services, re the above-described office solute property of the said lic gether with related exhibits, s assets and liabilities and of the deductions for the period rep | or corresponding per Inc.  ers of the said licer censee, free and cleschedules and explane condition and afported. | berson having of beir beer, and that ear from any lanations there fairs of the sai   | charge of the ag duly sworn on the reporting iens or claims ein contained, d licensee as of                        |
| Directors / Memb   | Marie M. Forbes  the licensee), of the licensee are, all of the herein and truit attended above, and and Sworn to be February  Regena Schroeder  | Duval, P   | , Chief Financial Officer (o  U.S. Legal Services, re the above-described office solute property of the said lic gether with related exhibits, s assets and liabilities and of the deductions for the period rep | or corresponding per Inc.  ers of the said licer censee, free and cleschedules and explane condition and afported. | berson having of beir beer, and that ear from any lanations there fairs of the sai   | charge of the ag duly sworn on the reporting iens or claims in contained, d licensee as of resident/Owner ecretary |

Year Ending: December 31, 2016

### BALANCE SHEET ASSETS

|  | AS  | SE15                     |          |   |    |                             |
|--|-----|--------------------------|----------|---|----|-----------------------------|
|  |     | Column 1<br>Total Assets |          | Column 2<br>Less Assets<br>Non Admitted |    | Column 3<br>Admitted Assets |
| CURRENT ASSETS:  |     |                          |          |   |    |                             |
| Cash on Hand and on Deposit (Schedule A, Page 7)             |     | \$738,379                |          |   |    | \$738,379                   |
| 2. Investments, Short Term (Schedule B, Page 8)              |     | \$353,043                |          |   |    | \$353,043                   |
| 3. Accounts Receivable, Trade (Schedule C, Page 8)           |     | \$234,328                |          |   |    | \$234,328                   |
| 4. Other Receivables: (Schedule C, Page 8)                   |     |                          |          |   |    |                             |
| a. From Affiliates   |     | \$13,363                 |          | \$13,363                                |    |                             |
| b. From Officers, Director, Owners                           |     |                          |          |   |    |                             |
| c. From Others   |     |                          |          | ,                                       | Ι. |                             |
| d. Other Receivables   |     | ·                        |          |   |    |                             |
| e. Less: Reserve for Losses                                  | ( _ | )                        | (        | )                                       | (  | )                           |
| 5. Prepaid Expenses  | _   |                          | <u> </u> |   |    |                             |
| 6. Other (Identify)  | _   |                          | <u> </u> |   | Ι. |                             |
| 7. Total Current Assets                                      |     | \$1,339,113              |          | \$13,363                                |    | \$1,325,750                 |
| NON-CURRENT ASSETS:  |     |                          |          |   |    |                             |
| 8. Investments and Securities (Schedule B, Page 8)           |     | \$50,000                 |          |   | Ī. | \$50,000                    |
| 9. Accounts and Notes Receivable: (Schedule C, Page 8)       |     |                          |          |   |    |                             |
| a. From Affiliates   |     |                          |          |   |    |                             |
| b. From Officers, Director, Owners                           |     |                          | _        |   |    |                             |
| c. From Others   |     |                          | _        |   | Ι. |                             |
| d. Less: Reserve for Losses                                  | ( _ | )                        | ( _      | )                                       | (  | )                           |
| 10. Deferred Expenses  |     |                          | _        |   |    |                             |
| 11. Intangible Assets (Identify)                             |     |                          |          |   |    |                             |
| Computer Software \$82500/Accumulated Amortization (\$12375) | _ _ | \$70,125                 | _        |   |    | \$70,125                    |
| 12. Other (Identify)   |     |                          | _        |   |    |                             |
| 13. Total Non-Current Assets                                 |     | \$120,125                |          |   |    | \$120,125                   |
| FIXED ASSETS:  |     |                          |          |   |    |                             |
| 14. Real Estate Owned (Schedule D, Page 9)                   |     | \$1,458,561              | _        |   | ١. | \$1,458,561                 |
| 15. Computers [Section 625.012(11), F.S.]                    |     | \$70,631                 |          | \$43,181                                |    | \$27,450                    |
| 16. Less: Accumulated Depreciation                           | ( _ | \$322,736                | ( _      | \$39,272                                | (  | \$283,464                   |
| 17. Other Depreciable Fixed Assets                           |     |                          |          |   |    |                             |
| a. Office Furniture & Equipment                              |     | \$220,090                | _        | \$220,090                               |    |                             |
| b. Automobiles   |     | \$44,922                 |          | \$44,922                                |    |                             |
| c. Leasehold Improvements                                    |     |                          |          |   |    |                             |
| d. Other (Identify)  |     |                          |          |   |    |                             |
| e. Less Accumulated Depreciation                             | (   | \$172,932 )              | (        | \$172,932 )                             |    |                             |
| 18. Total Fixed Assets                                       |     | \$1,298,536              | _        | \$95,989                                |    | \$1,202,547                 |
| 19. TOTAL ASSETS:  |     | \$2,757,774              | _        | \$109,352                               |    | \$2,648,422                 |
|  |     |                          |          | ·                                       | •  |                             |

Year Ending: December 31, 2016

### BALANCE SHEET LIABILITIES AND NET WORTH

| LIABILITIES AND NET WORT   | I H      |               |
|--|----------|---------------|
| CURRENT LIABILITIES:   |          |               |
| 1. Accounts Payable  |          | \$26,779      |
| 2. Commissions Payable   |          | \$57,878      |
| 3. Notes Payable: (Schedule E, Page 9)   |          |               |
| a. To Affiliates   | \$81,347 |               |
| b. To Officers, Directors, Owners  |          |               |
| c. To Others (Identify) Current Portion Note Payable Vehicle \$6258/Other Current Note | \$14,753 |               |
| Total Current Notes Payable  |          | \$96,100      |
| 4. Taxes Payable:  |          |               |
| a. Premium Tax   | \$15,219 |               |
| b. Federal and State Taxes   |          |               |
| c. Other Taxes (Identify) Other Taxes Payable  | \$175    |               |
| Total Taxes Payable  |          | \$15,394      |
| 5. Accrued Interest  |          |               |
| 6. Accrued Expenses  |          | \$313,356     |
| 7. Unpaid Claims   |          | <u> </u>      |
| 8. Unearned Premium Reserve (Schedule G, Page 11)                                      |          | <br>\$121,794 |
| 9. Other (Identify) Unschd Checks \$6851/Unclmd Atty Fees \$1401                       |          | \$8,252       |
| 10. Total Current Liabilities  |          | \$639,553     |
| LONG TERM LIABILITIES:   |          | · ·           |
| 11. Mortgages Payable (Schedule D, Column 2, Page 9)                                   |          | \$844,944     |
| 12. Notes Payable (Schedule E, Page 9)   |          |               |
| a. To Affiliates   | 0        |               |
| b. To Officers, Directors, Owners  |          |               |
| c. To Others (Identify) Note Payable Vehicle \$12961                                   | \$12,961 |               |
| Total Long-Term Notes Payable  |          | \$12,961      |
| 13. Unearned Premium Reserve (Schedule G, Page 11)                                     |          | 0             |
| 14. Other (Identify)   |          | <u> </u>      |
| 15. Total Long Term Liabilities  |          | <br>\$857,905 |
| 16. Total Liabilities  |          | \$1,497,458   |
| NET WORTH:   |          |               |
| 17. Capital Stock:   |          |               |
| a. Common  | \$1,000  |               |
| b. Preferred   |          |               |
| Total Capital Stock  |          | \$1,000       |
| 18. Paid-In Capital  |          | \$1,271,381   |
| 19. Retained Earnings  |          | (\$12,065)    |
| 20. Other (Identify)   |          | (4:2,000)     |
| 21. Less: Treasury Stock   |          |               |
| 22. Total Net Worth  |          | \$1,260,316   |
| 23. TOTAL LIABILITIES AND NET WORTH  |          | \$2,757,774   |
| 24. Net Worth (Per Line 22 above)  |          | \$1,260,316   |
| 25. Less: Non-Admitted Assets (From Line 19, Column 2, Page 4)                         |          | \$1,200,310   |
| 26. STATUTORY NET WORTH  |          |               |
| 20. STATUTURE WURTH  |          | \$1,150,964   |

Year Ending: December 31, 2016

#### STATEMENT OF OPERATIONS AND RETAINED EARNINGS

| INCOME   |   |             |
|--|---|-------------|
| Earned Premiums (From Exhibit I, Line 5, Page 12)  |   | \$2,631,948 |
| 2. Interest Earned   |   | \$2,415     |
| 3. Other Income (Identify) Other Income \$3675/Processing Fee Income \$6224                    |   | \$9,899     |
| 4. Total Income  |   | \$2,644,262 |
| EXPENSES   |   |             |
| 5. Salaries  |   | 0           |
| 6. Claims Expense  |   | \$594,239   |
| 7. Commissions   |   | \$343,996   |
| 8. General Expenses (Schedule F, Page 10)  |   | \$1,315,128 |
| 9. Total Expenses  |   | \$2,253,363 |
| Net Income Before Federal and State Income Taxes     And Extraordinary Items (Line 4 - Line 9) |   | \$390,899   |
| 11. Extraordinary Item (Explain)   |   |             |
| 12. Federal and State Income Taxes   |   |             |
| 13. Total Taxes & Extraordinary Items (Line 11 + Line 12)                                      |   |             |
| NET INCOME AND RETAINED EARNINGS   |   |             |
| 14. Net Income (Line 10 - Line 13 above)   |   | \$390,899   |
| 15. Retained Earnings, December 31, Previous Year  |   | (\$402,964) |
| 16. Less: Distributions/Dividends Paid Out   | ( | 0 )         |
| 17. Other (Identify)   |   |             |
| 18. RETAINED EARNINGS DECEMBER 31, CURRENT YEAR (Enter on Line 19, Page 5)                     |   | (\$12,065)  |

Year Ending: December 31, 2016

# SCHEDULE A Cash on Hand & On Deposit

(See Note Below)

Check if Not Applicable

| Name and Location of Fur               | nds                                  | Balance                     |
|--|--------------------------------------|-----------------------------|
| Jacksonville Bank                      |                                      | \$134,467                   |
| Jacksonville Bank Money Market Account |                                      | \$6,024                     |
| Fidelity Bank                          |                                      | \$100,003                   |
| Chase Bank (formerly Bank One)         |                                      | \$255,986                   |
| Synovus Bank Money Market Account      |                                      | \$238,028                   |
|  |                                      |                             |
|  |                                      |                             |
| Other (amounts not listed in detail)   | Total (Should Equal Line 1, Page 4): | \$3,871<br><b>\$738,379</b> |

**NOTE:** List individual amounts if they exceed the lesser of 10% of the line item amount or \$5000. Combine all amounts not listed in detail on the line marked "Other".

Exhibit 6 Page 11 of 19

Company Name: U.S. LEGAL SERVICES, INC.

Year Ending: December 31, 2016

SCHEDULE B Investments (See Note Below)

| Check if | Not | Ap | plicab | le |
|----------|-----|----|--------|----|
|----------|-----|----|--------|----|

Check if Not Applicable

| Description                          | Face Value or<br>Number of Shares       | Market Value | Cost (Book) |
|--------------------------------------|---|--------------|-------------|
| TD Bank CD                           | 253043.07                               | \$253,043    | \$253,043   |
| Regions Bank CD                      | 100000.00                               | \$100,000    | \$100,000   |
| Treasury Cash Deposit                | 50000.00                                | \$50,000     | \$50,000    |
|                                      |   |              |             |
|                                      |   |              |             |
|                                      |   |              |             |
|                                      |   |              |             |
|                                      |   |              |             |
|                                      |   |              |             |
|                                      |   |              |             |
|                                      |   |              |             |
| Other (amounts not listed in detail) |   |              |             |
| Total                                | (Should Equal Line 2 + Line 8, Page 4): | \$403,043    | \$403,043   |

### SCHEDULE C Accounts / Notes Receivable

(See Note Below)

| Description / Name  | Security | Balance              |
|---|----------|----------------------|
| Accounts Receivable   | N/A      | \$234,328            |
| Due From Affiliates   | N/A      | \$13,363             |
|   |          |                      |
|   |          |                      |
|   |          |                      |
|   |          |                      |
|   |          |                      |
|   |          |                      |
|   |          |                      |
|   |          |                      |
|   |          |                      |
| Other (amounts not listed in detail)                                |          |                      |
| Total (Should Equal Sum of Lines 3 + 4(a-d) + Line 9(a-c), Page 4): |          | , Page 4): \$247,691 |

**NOTE:** List individual amounts if they exceed the lesser of 10% of the line item amount or \$5000. Combine all amounts not listed in detail on the line marked "Other".

Exhibit 6 Page 12 of 19

Company Name: U.S. LEGAL SERVICES, INC.

Year Ending: December 31, 2016

# SCHEDULE D Real Estate Owned / Mortgages Payable

(See Note Below) Check if Not Applicable

| Location and Description             | Market Value          | Cost (Book) | Mortgage Balance |
|--------------------------------------|-----------------------|-------------|------------------|
| 8133 Baymeadows Way                  | \$1,064,000           | \$1,458,561 | \$844,944        |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
|                                      |                       |             |                  |
| Other (amounts not listed in detail) |                       |             |                  |
| Total (Should Equal Line 14, Page 4  | and Line 11, Page 5): | \$1,458,561 | \$844,944        |

#### SCHEDULE E Notes Payable (See Note Below)

Check if Not Applicable

| Name of Creditor                           | Collateral                   | Balance   |
|--|------------------------------|-----------|
| Due To Affiliates                          | None                         | \$81,347  |
| Current Portion Note Payable - Vehicle     | None                         | \$6,258   |
| Non-Current Portion Note Payable - Vehicle | None                         | \$12,961  |
| Other Payables                             | None                         | \$8,495   |
|  |                              |           |
|  |                              |           |
|  |                              |           |
|  |                              |           |
|  |                              |           |
|  |                              |           |
|  |                              |           |
|  |                              |           |
| Other (amounts not listed in detail)       |                              |           |
| Total (Should Equal Sum of Lines 3(a-c     | c) + Lines 12(a-c), Page 5): | \$109,061 |

**NOTE:** List individual amounts if they exceed the lesser of 10% of the line item amount or \$5000. Combine all amounts not listed in detail on the line marked "Other".

Year Ending: December 31, 2016

### SCHEDULE F General Expenses

| Description   | Amount      |
|---|-------------|
| Accounting and Auditing                             | \$48,033    |
| Advertising and Marketing                           | \$555       |
| Attorney and Related Legal Fees                     | \$2,020     |
| Auto Expenses                                       | \$50        |
| Bank Charges  | \$17,264    |
| Computer Expenses                                   | \$19,629    |
| Consulting Fee(s)                                   | \$40,308    |
| Depreciation & Amortization                         | \$67,066    |
| Employee Benefits                                   | 0           |
| Equipment Rental                                    | 0           |
| Interest Expense                                    | \$46,350    |
| Insurance   | \$3,593     |
| Licenses and Related Fees                           | \$3,010     |
| Office Supplies and Expenses                        | \$290       |
| Postage and Mailing Services                        | \$165       |
| Printing  | 0           |
| Rent and Rental Items                               | 0           |
| Repairs & Maintenance                               | 0           |
| Taxes: Payroll                                      | 0           |
| Property  | \$10,849    |
| Other Taxes   | \$50,847    |
| Telephone and Telegraph                             | 0           |
| Travel and Entertainment                            | \$13,968    |
| Utilities   | 0           |
| Other (List Below)                                  |             |
| Management Expense                                  | \$988,000   |
| Penalties   | \$2,821     |
| Sales Agent Expense                                 | \$310       |
|   |             |
|   |             |
|   |             |
| Total General Expenses (Must Equal Line 8, Page 6): | \$1,315,128 |

Year Ending: December 31, 2016

#### SCHEDULE G Unearned Premium Reserve

| Policy Length<br>(Number of Years<br>Remaining) |          | Number of Policies | Total Premiums<br>\$\$\$ | Portion<br>To<br>Reserve | Reserves<br>Required<br>\$\$\$ |
|---|----------|--------------------|--------------------------|--------------------------|--------------------------------|
| 1 year or less                                  |          | 11,361             | \$243,589                | 1/2                      | \$121,794                      |
| 2 years   | 2        |                    |                          | 1st year - 3/4           |                                |
|   | 1        |                    |                          | 2nd year - 1/4           |                                |
| 3 years   | 3        |                    |                          | 1st year - 5/6           |                                |
|   | 2        |                    |                          | 2nd year - 1/2           |                                |
|   | 1        |                    |                          | 3rd year - 1/6           |                                |
| 4 years   | 4        |                    |                          | 1st year - 7/8           |                                |
|   | 3        |                    |                          | 2nd year - 5/8           |                                |
|   | 2        |                    |                          | 3rd year - 3/8           |                                |
|   | 1        |                    |                          | 4th year - 1/8           |                                |
| 5 years   | 5        |                    |                          | 1st year - 9/10          |                                |
|   | 4        |                    |                          | 2nd year - 7/10          |                                |
|   | 3        |                    |                          | 3rd year - 1/2           |                                |
|   | 2        |                    |                          | 4th year - 3/10          |                                |
|   | 1        |                    |                          | 5th year - 1/10          |                                |
|   | Totals * | 11,361             | \$243,589                |                          | \$121,794                      |

<sup>\*</sup> Reserves Required total must equal the sum of Line 8 + Line 13, Page 5.

INSTRUCTIONS: Policies paid on a monthly basis and prepaid one (1) year policies will use the line "1 year or less", under "Policy Length". For monthly payments, one-half of the payment is required to be placed in reserve. Prepaid multi year policies will be listed on the applicable "Policy Length" line.

Year Ending: December 31, 2016

### EXHIBIT I Premium Earned

| 1. Premiums Written as of <b>December 31, 2016</b>  |   | \$2,579,811        |
|---|---|--------------------|
| 2. Other Related Fees and Charges   |   |                    |
| 3. Unearned Premium as of December 31, Prior Year   |   | \$173,931          |
| 4. Cancellations & Refunds  | ( | )                  |
| 5. Unearned Premium as of <b>December 31, 2016</b>  | ( | \$121,794 <b>)</b> |
| 6. Premiums Earned Year to Date (1 + 2 + 3 - 4 - 5 = 6)<br>(Must Agree with Line 1, Page 6) |   | \$2,631,948        |

### EXHIBIT II Legal Expense Plans in Place - Nationwide, Including FLORIDA

|  |    | Number of Plans |   | Total Premiums |  |  |
|--|----|-----------------|---|----------------|--|--|
| 1. Plans in Place as of December 31, Prior Year                            |    | 17,618          | _ | \$347,861      |  |  |
| 2. Plans Sold during the Current Year                                      |    | 265             |   | \$7,932        |  |  |
| 3. Plans Expired during the Current Year                                   | (_ | 0)              | ( | 0)             |  |  |
| 4. Plans Cancelled during the Current Year                                 | (_ | 6,522 )         | ( | \$112,204 )    |  |  |
| 5. Plans in Place as of December 31, Current Year                          |    | 11,361          |   | \$243,589      |  |  |
| (1 + 2 - 3 - 4 = 5) (Must Agree with the Totals Line, Schedule G, Page 11) |    |                 |   |                |  |  |

### EXHIBIT III Legal Expense Plans in Place - FLORIDA Only

|   |   | •              |     |                |
|---|---|----------------|-----|----------------|
|   | N | umber of Plans | ٦   | Total Premiums |
| 1. Plans in Place as of December 31, Prior Year   |   | 15,312         |     | \$271,784      |
| 2. Plans Sold during the Current Year             |   | 265            |     | \$7,932        |
| 3. Plans Expired during the Current Year          | ( | 0)             | (   | 0)             |
| 4. Plans Cancelled during the Current Year        | ( | 6,172 <b>)</b> | (   | \$100,576 )    |
| 5. Plans in Place as of December 31, Current Year |   | 9,405          |     | \$179,140      |
| (1 + 2 - 3 - 4 = 5)                               | 1 |                | ı — |                |

### **EXHIBIT IV**Required Deposit for Legal Expense Plans in Place

| Is this the FIRST YEAR of OPERATION for the licensee (check if Yes)?   |             |
|--|-------------|
| 1. Annualized Premiums for All Plans in Place as of December 31, Current Year  | \$2,923,062 |
| 2. Deposit / Surety Bond Required by Section 642.023, Florida Statutes   | \$100,000   |
| 3. Deposit / Surety Bond in Place  | \$100,000   |
| Additional Deposit / Surety Bond Increase Required     (If Line 3 is LESS THAN Line 2, Enter Difference)                     |             |
| If Additional Deposit / Surety Bond Increase Required,     Provide Date Deficiency Corrected (Attach Evidence of Correction) |             |

#### LIST OF OFFICERS/DIRECTORS AND KEY PERSONNEL

Complete the following for all officers, directors, partners, members, and facility executive director/administrators. Include shareholders and affiliates holding at least 10% interest in the operations of the provider. State the percentage owned. If such person and/or shareholder has been appointed, elected, nominated, designated or has been added to this list during this report period, place a check in the "New" column provided. If required biographical information has not been previously submitted on those checked, please refer to the instructions provided at <a href="http://www.floir.com/siteDocuments/OfficeDirector.pdf">http://www.floir.com/siteDocuments/OfficeDirector.pdf</a>.

| Name            | Position/Title | Residence Address   | City         | State/<br>Prov. | Zip/Postal<br>Code | Date of Birth             | %   | New |
|-----------------|----------------|---------------------|--------------|-----------------|--------------------|---------------------------|-----|-----|
| Marie M. Forbes | President      | 7848 Woodsdale Lane | Jacksonville | FL              | 32256              | Pursuant to 119.0712.a. F | 100 |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |
|                 |                |                     |              |                 |                    |                           |     |     |

#### LIST OF COMPANIES

Complete the following for all companies and affiliates holding at least 10% interest in the operations of the provider. State the percentage owned. If such company has been added to this list during this report period, place a check in the "New" column provided.

| Name | Business Address | City | State/<br>Prov. | Zip/Postal<br>Code | FEIN | % | New |
|------|------------------|------|-----------------|--------------------|------|---|-----|
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |
|      |                  |      |                 |                    |      |   |     |

Year Ending: December 31, 2016

### Office of Insurance Regulation

Specialty Product Administration

#### LEGAL EXPENSE INSURANCE CORPORATION

| Licensee:  | e: U.S. LEGAL SERVICES, INC.              |  |   |  |  |  |  |
|------------|---|--|---|--|--|--|--|
| Address:   | 8133 Baymeadows Way                       |  |   |  |  |  |  |
| City:      | Jacksonville State: FL Zip Code: 32256    |  |   |  |  |  |  |
| Florida Co | mpany Code: 75001                         |  | _ |  |  |  |  |
| Federal Er | mployer Identification Number: 59-2293310 |  |   |  |  |  |  |

### **Annual Report Filing Fee**

| AMOUNT | TYPE | CLASS | FEE | TR ACCT |
|--------|------|-------|-----|---------|
| \$100  | 10   | 30    | F   | 3001    |

#### **STAPLE CHECK FOR \$100.00 HERE**

Made Payable to the DEPARTMENT OF FINANCIAL SERVICES

Print this page and mail with the check to:

FLORIDA DEPARTMENT OF FINANCIAL SERVICES REVENUE PROCESSING SECTION POST OFFICE BOX 6100 TALLAHASSEE, FL 32314-6100

Print this page

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<u>Save</u> - Use this button to save your data to our server. It is strongly recommended that you save your data periodically as you fill in this form. You can still save your data even if you have validation errors appear below.

<u>Submit Final</u> - Use this button if you have entered all the required information and want to submit this data to our server. If you have validation errors, they must be corrected before being able to submit the form data. **Once you successfully submit the form data, you can no longer make changes.** 

| The session key v | will expire on: | 02/27/2017 | 11:30:00 PM | Eastern Time |
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| Save              |                 |            |             | Submit Final |