


OFFICE OF ECONOMIC AND SMALL BUSINESS DEVELOPMENT

Governmental Center Annex

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MEMORANDUM

DATE: May 8, 2017
TO: Todd McDaniel, Information Systems Supervisor
 Office of Regional Communications and Technology (ORCAT)
THRU: Sandy-Michael McDonald, Director *SMM*
 Office of Economic and Small Business Development
FROM: Christopher L. Atkinson, Assistant Director *CL*
 Office of Economic and Small Business Development
SUBJECT: No CBE Goal for Independent QA/QI Services

The Office of Regional Communications and Technology (ORCAT) seeks a vendor to provide an Independent Quality Assurance and Quality Improvement Services (QA/QI Services). A Quality Assurance and Improvement Program is an on-going program providing, at a minimum, the random case review evaluating emergency call taking and dispatch performance, feedback on protocol compliance, commendation, retraining and remediation as appropriate, and submission of compliance data to the agency.

A review of the County Certified Firm Directory revealed that there are currently no County Business Enterprises (CBEs) that can provide this service. Therefore, consistent with the Broward County Business Opportunity Act of 2012, Section 1-81.3(d), no CBE goal is applicable to this project. In the event the vendor elects to use subcontractors, the County encourages the vendor to give full consideration to use CBE firms to perform work under the contract.

This contract is not subject to the Broward County Workforce Investment Program.

Eligibility for the CBE program is based on economic size standards; the program does not utilize race or gender criteria for either certification or goal methodology purposes. CBE goals are based on an examination of the scope of work and cost estimate as submitted to the Office of Economic and Small Business Development by the Using Agency. If you have any concerns regarding available subcontracting opportunities, please contact our office at (954) 357-6400.

cc: Freddy Castillo, Small Business Development Manager, OESBD
 Oswaldo Casco, Small Business Development Specialist, OESBD