



Finance and Administrative Services Department

RECORDS, TAXES, AND TREASURY DIVISION

115 S. Andrews Avenue, Room A430 • Fort Lauderdale, Florida 33301 • 954-357-5440 • FAX 954-357-5731

USER CONCURRENCE

TO: Cara M. Leisy, Purchasing Division
FROM: Gary Mehringer, Records, Taxes and Treasury
SUBJECT: Solicitation No. C1218502B1 Armored Car Pickup and Deposit Services

CONCURRENCE:

- ☒ The Records, Taxes and Treasury Division has reviewed the response(s) submitted for specification compliance and vendor responsibility. I have reviewed all documents including the Vendor Questionnaire and/or the Instructions to Bidders Supplement, and after careful evaluation, I concur with the recommendation for award to: Gloval, Inc. in the estimated annual amount of \$293,994.96 and the four-year potential estimated amount of \$1,175,979.84.
- ☐ I have reviewed the Vendor's financial background / D&B Report and am satisfied with the Vendor's rating and payment performance.
☒ Not applicable: Vendor has previously provided services.
- ☒ I have reviewed the response to the Vendor Questionnaire in regards to litigation history and there is no issue of concern.
☐ A particular issue of concern was identified justifying additional information from the County Attorney's Office as attached.
- ☒ I have reviewed the Vendor's past Performance Evaluations in Contracts Central and:
☒ The Vendor received an overall rating above 2.59 on all evaluations.
☐ The Vendor received a rating 2.59 or less on one or more evaluations. Reasons for concurrence in light of this performance are attached.
☒ The Vendor received a score of "2" or less on one or more individual items on past evaluations. Summary of discussion(s) with past Project Manager(s) is/are attached.
☐ No evaluations within the past three (3) years contained any items rated a score of "2" or less.
☐ Past evaluations are not relevant to the scope of this contract. Reference Verification Forms are attached.
☐ The award amount exceeds the mandatory bid amount. Reference Verification Forms attached.


OR

- ☐ No past Performance Evaluations exist in Contracts Central; Reference Verification Forms attached.

NON-CONCURRENCE:

- ☐ I do not concur. Reason for non-concurrence:

TYPED NAME OF SIGNER: Gary Mehringer TITLE: Asst. Director, RTT
(Individual authorized to administer the contract.)

SIGNATURE:  DATE April 9, 2014
Gary Mehringer
cn=Gary Mehringer, o=Broward County,
ou=Records, Taxes and Treasury Division,
email=gmehringer@broward.org, c=US
2014.04.10 09:41:44 -04'00'



Finance and Administrative Services Department

RECORDS, TAXES, AND TREASURY DIVISION – Treasury Section

115 S. Andrews Avenue, Room A-400 • Fort Lauderdale, Florida 33301 • 954-357-7245 • FAX 954-357-5731

ADDITIONAL INFORMATION FOR USER CONCURRENCE

TO: Cara M. Leisy, Purchasing Division

FROM: Gary Mehringer, Records, Taxes and Treasury

SUBJECT: Solicitation No. C1218502B1 Armored Car Pickup and Deposit Services

The User Concurrence form states "The Vendor received a score of "2" or less on one or more individual items on past evaluations. Summary of discussion(s) with past Project Manager(s) is/are attached." In connection Contract C1218502B1, Records, Taxes and Treasury Division submits the following summary of the individual items and the resolution thereof. After speaking with the authorized representative from Gloval Inc., these items will be resolved to the satisfaction of this office.

D) Customer Service

7. How consistent and clear were the vendor communications with County staff?

Instances of failed communications that disrupted a scheduled pickup have occurred on the part of some of the vendor's couriers, who were not able to comprehend the pickup-related information instructed to them by County agencies in spoken English.

G) Living Wage Compliance

4. How timely and complete were the required compliance payroll reports submitted?

The payroll reports submitted by the vendor semiannually as part of the living wage compliance are approximately six months behind the target date of October, 2013.

These items have been reviewed and discussed with the vendor. The Contract Administrator has received assurances that both items will be addressed internally and will not present ongoing issues in the performance of future contracts. Additionally, the vendor has submitted the Living Wage Compliance Affidavit to verify compliance with appropriate living wage ordinances.

If you require any additional information, please do not hesitate to contact our office.

Thank you.

Reference Verification Form

Recommended Vendor Name:	Gloval	
Broward County Project Title:	Courier Service	
Broward County Solicitation Number:	C1218502B1	
Reference Organization Project Title:	Broward County	
Name Of Firm/Reference Organization Contact Information:	Contact Name:	Ron Moose
	Contact Company:	Broward County Government
	Contact Title:	Accountant II
	Contact Telephone:	954-357-7251
Comments:	No major issues other than some communication difficulties between the courier personnel and county staff members.	
Date Contract Services Provided:	June 26, 2012 to present	
References Checked By:	Name:	Ron Moose
	Title:	Accountant II
	Division/Department:	RTT - Treasury
Date Of Verification:	04/03/2014	

Reference Verification Form

Recommended Vendor Name:	Gloval	
Broward County Project Title:	Courier Service	
Broward County Solicitation Number:	C1218502B1	
Reference Organization Project Title:	Broward County	
Name Of Firm/Reference Organization Contact Information:	Contact Name:	Shannon Snow
	Contact Company:	Capital Bank
	Contact Title:	Consumer Branch Coordinator
	Contact Telephone:	800-639-5111
Comments:	No major issues other than getting less than 30 day notice that Gloval was terminating their service.	
Date Contract Services Provided:	[Enter Begin Date month/year] through [Enter Completion Date month/year]. OR 10/2011-09/2013 Since [Enter Begin Date month/year] to current.	
References Checked By:	Name:	Ron Moose
	Title:	Accountant II
	Division/Department:	RTT
Date Of Verification:	04/02/14	

Reference Verification Form

Recommended Vendor Name:	Gloval Inc.	
Broward County Project Title:	Armored Car Pickup and Deposit Services	
Broward County Solicitation Number:	C1218502B1	
Reference Organization Project Title:	Broward County	
Name Of Firm/Reference Organization Contact Information:	Contact Name:	Claudia Cancio
	Contact Company:	First National Bank of South Miami
	Contact Title:	Sr. Vice-President
	Contact Telephone:	(305) 278-5701
Comments:	Gloval provided armored car services to the bank for three years. The bank was satisfied with the services and have no complain about Gloval Inc.	
Date Contract Services Provided:	Oct 2010 through Sep 2013.	
References Checked By:	Name:	Luis Gomez
	Title:	Accountant II
	Division/Department:	Records, Taxes, and Treasury
Date Of Verification:	04/03/2014	