

Explanation of North Broward Hospital District Contracted Outcome Non-attainment

Contract # 09-HCS-8266-01 for Primary Care Services

Outcome	Indicator	Explanation
Patients are provided with quality primary care services	Diabetes Management: At least 65% of eligible clients with diabetes will have a Hemoglobin A1C level that is less than 8.5%	63 % attainment. The NBHD has reported that there has been an increased demand on services and that they are also seeing patients presenting for treatment that have much higher acuity levels. They have been working arduously and each quarter has shown an increase in this indicator.
	Prenatal Care: At least 98% of eligible women will receive a prenatal exam in the 1st trimester or within 42 days of entering the District Prenatal Care system.	91% attainment. The NBHD has reported an increased demand for prenatal services and implemented many measures to accommodate this increase (i.e. increased clinic hours and providers). However, the program is now operating at capacity because of space and provider limitations. Since the demand for services increases but service supply cannot be expanded further, this indicator has not been achieved.

Contract # 08HCS8111RW – Ryan White Part A

(Medical Case Management Program)

Outcome	Indicator	Explanation
Improved ability to independently navigate and access needed services	100% of clients receive information regarding available services and corresponding eligibility criteria.	99% attainment. The NBHD has revised the client rights and responsibility form to include information on available services and eligibility criteria. This will ensure that clients will sign receipt of information once they receive their client rights and responsibility form.